



COMMUNITY SERVICES COMMITTEE AGENDA

Community Services Committee Meeting
Monday, January 15, 2018
Tom Davies Square

COUNCILLOR RENE LAPIERRE, CHAIR

Mike Jakubo, Vice-Chair

6:00 p.m. COMMUNITY SERVICES COMMITTEE MEETING
COMMITTEE ROOM C-11

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DECLARATIONS OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

APPOINTMENT OF CHAIR AND VICE-CHAIR

Report dated December 11, 2017 from the General Manager of Corporate Services regarding Appointment of Chair and Vice-Chair - Community Services Committee.
(RESOLUTION PREPARED)

4 - 5

(The current Chair of the Community Services Committee will call the meeting to order and preside until the Community Services Committee Chair and Vice Chair have been appointed, at which time the newly appointed Chair will preside over the balance of the meeting.)

PRESENTATIONS

1. Report dated December 21, 2017 from the General Manager of Community Development regarding Housing First Program and Provincial Community Homelessness Prevention Initiative.
(ELECTRONIC PRESENTATION) (RESOLUTION PREPARED)

6 - 12

- Ray Landry, Coordinator, Homelessness Network

(This report provides information about the increased allocation to the Provincial Community Homelessness Prevention Initiative Fund.)

CONSENT AGENDA

(For the purpose of convenience and for expediting meetings, matters of business of repetitive or routine nature are included in the Consent Agenda, and all such matters of business contained in the Consent Agenda are voted on collectively.

A particular matter of business may be singled out from the Consent Agenda for debate or for a separate vote upon the request of any Councillor. In the case of a separate vote, the excluded matter of business is severed from the Consent Agenda, and only the remaining matters of business contained in the Consent Agenda are voted on collectively.

Each and every matter of business contained in the Consent Agenda is recorded separately in the minutes of the meeting.)

CORRESPONDENCE FOR INFORMATION ONLY

- C-1. Report dated December 21, 2017 from the Director of Economic Development regarding 2017 Market Season Results & 2018 Plans.
(FOR INFORMATION ONLY)

13 - 19

(This report provides an update on the results of the 2017 Market season along with an overview of plans for 2018.)

- C-2. Report dated December 21, 2017 from the General Manager of Community Development regarding National Housing Strategy Update.
(FOR INFORMATION ONLY)

20 - 64

(This report provides an update on the National Housing Strategy.)

- C-3. Report dated December 22, 2017 from the General Manager of Community Development regarding Community Hubs Strategy Update.
(FOR INFORMATION ONLY)

65 - 69

(This report provides an update on the Community Hubs Strategy)

- C-4. Report dated December 19, 2017 from the General Manager of Community Development regarding Healthy Kids Community Challenge - Theme 4 Update. **70 - 75**
(FOR INFORMATION ONLY)

(This report provides an update on Healthy Kids Community Challenge - Theme 4 "Power Off and Play" encouraging children to spend less time on screen-based activities and more time involved in outdoor play and other activities.)

- C-5. Report dated December 21, 2017 from the General Manager of Community Development regarding Income Security Reform. **76 - 79**
(FOR INFORMATION ONLY)

(This report sets out the recommendations from the Income Security Reform Working Groups for steps necessary to reform, transition, and modernize the delivery of income security to people living in poverty.)

REGULAR AGENDA

MANAGERS' REPORTS

- R-1. Report dated December 21, 2017 from the General Manager of Community Development regarding Social Services Discretionary Policy Update. **80 - 84**
(RESOLUTION PREPARED)

(This report provides a review of current Discretionary Benefits Policy and Rates.)

ADDENDUM

CIVIC PETITIONS

QUESTION PERIOD AND ANNOUNCEMENTS

NOTICES OF MOTION

ADJOURNMENT

Request for Decision

Appointment of Chair and Vice-Chair - Community Services Committee

Presented To:	Community Services Committee
Presented:	Monday, Jan 15, 2018
Report Date	Monday, Dec 11, 2017
Type:	Appointment of Chair and Vice-Chair

Resolution

THAT the City of Greater Sudbury appoints Councillor _____ as Chair and Councillor _____ as Vice-Chair of the Community Services Committee for the term ending November 30, 2018.

Relationship to the Strategic Plan / Health Impact Assessment

This report refers to operational matters.

Report Summary

This report sets out the procedure for the election by the Committee of the Chair and Vice-Chair of the Community Services Committee for the term ending November 30, 2018.

Financial Implications

Funding for the remuneration of the Chair is provided for within the operating budget.

Signed By

Report Prepared By

Brigitte Sobush
Manager, Clerk's Services/Deputy City Clerk
Digitally Signed Dec 11, 17

Division Review

Eric Labelle
City Solicitor and Clerk
Digitally Signed Dec 15, 17

Financial Implications

Apryl Lukezic
Co-ordinator of Budgets
Digitally Signed Dec 20, 17

Recommended by the Department

Kevin Fowke
General Manager of Corporate Services
Digitally Signed Dec 20, 17

Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 21, 17

Background

This report sets out the procedure for the election by the Committee of the Chair and Vice-Chair of the Community Services Committee for the term ending November 30, 2018.

The Procedure By-law provides that a Member of the Committee shall be appointed annually by the Committee to serve as Chair of the Community Services Committee. As well, a Vice-Chair is appointed annually.

The above appointments need only be confirmed by resolution.

Remuneration

The Chair of the Community Committee is paid \$1,045.78 per annum.

Selection

The selection of the Chair and Vice-Chair is to be conducted in accordance with Articles 33 and 37 of the Procedure By-law.

Council's procedure requires that in the event more than one (1) candidate is nominated for either the Chair or Vice-Chair's position, a simultaneous recorded vote shall be used to select the Chair and Vice-Chair.

It is always in order for a Member of Council to nominate themselves and to vote for themselves.

Once the successful candidates have been selected, a recommendation will be introduced.

Resources Cited

Council Procedure By-law 2011-235: <https://www.greatersudbury.ca/city-hall/by-laws/#frb>

Request for Decision

Housing First Program and Provincial Community Homelessness Prevention Initiative

Presented To:	Community Services Committee
Presented:	Monday, Jan 15, 2018
Report Date	Thursday, Dec 21, 2017
Type:	Presentations

Resolution

THAT the City of Greater Sudbury approves the additional Community Homelessness Prevention Initiative funding including work of an independent consultant to complete a review of the current emergency shelter system as outlined in the report "Housing First Program and Provincial Community Homelessness Prevention Initiative" from the General Manager of Community Development presented at the Community Services Committee of January 15, 2018.

Relationship to the Strategic Plan / Health Impact Assessment

The Provincial Community Homelessness Prevention Initiative Fund (CHPI) program addresses barriers and is intended to enhance services to persons who are homeless or at risk of homelessness. Service data is collected to monitor the results by program usage. Outcome data is showing a positive effect on clients.

This report supports the Strategic Plan adopted by the City of Greater Sudbury as it aligns with the Quality of Life and Place pillar priority by funding services in our community that support people who are homeless or at risk of homelessness.

In addition, this initiative aims to improve the quality of life and place for citizens of Greater Sudbury as it will promote Population Health in areas of Investing in Families, Enabling and Promoting Mental Health, Improving Access to Housing, and Encouraging Holistic Health.

Report Summary

The Province has announced an increase in the Community Homelessness Prevention Initiative Funding

Signed By

Report Prepared By

Gail Spencer
Coordinator of Shelters and Homelessness
Digitally Signed Dec 21, 17

Health Impact Review

Gail Spencer
Coordinator of Shelters and Homelessness
Digitally Signed Dec 21, 17

Manager Review

Tyler Campbell
Director of Social Services
Digitally Signed Dec 21, 17

Division Review

Tyler Campbell
Director of Social Services
Digitally Signed Dec 21, 17

Financial Implications

Apryl Lukezic
Co-ordinator of Budgets
Digitally Signed Dec 21, 17

Recommended by the Department

Catherine Matheson
General Manager of Community Development
Digitally Signed Dec 21, 17

Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 27, 17

(CHPI) over the next two years. This report describes the development of the Housing First program within the City of Greater Sudbury and makes recommendations for the use of the additional funding to assist people to remain in permanent housing.

Financial Implications

This report outlines increases in Provincial Community Homelessness Prevention Initiative Funds (CHPI) which will have no impact on the municipal levy. The recommendation regarding the emergency shelter review would be funded out of the existing Social Services Administration budget.

Background

City of Greater Sudbury Homelessness Programs

The City of Greater Sudbury (City) receives funding from the Federal, Provincial and Municipal government to provide services and supports for people experiencing homelessness or at risk of homelessness in our community. Each funding envelope comes with different guidelines, eligible expenses, reporting requirements, and time frames. Homelessness initiatives are coordinated through the Social Services Division within the Community Development Department. The funding is utilized in a strategic and integrated manner.

Providing homelessness services requires strong community partnerships and integrated service delivery across a variety of sectors including housing, income support, corrections, health, mental health, and addictions. The City of Greater Sudbury works closely with community stakeholders to develop local solutions and continues to evolve stronger and more collaborative supports. Local plans and strategies, developed with community consultation such as the 2013 Ten Year Housing and Homelessness plan, help identify priorities for our community.

<http://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=11106.pdf>

A complete overview of the programs funded through Homelessness Funding was presented in a Report to Community Services Committee in February 2016.

The resolution also directed staff to bring forward a report for the use of the increased funding for future years.

<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&agenda=report&itemid=2&id=1011>

Provincial Community Homelessness Prevention Initiative (CHPI)

The City of Greater Sudbury receives funding through the Provincial Community Homelessness Prevention Initiative (CHPI) to address local priorities and better meet the needs of individuals and families who are homeless or at risk of becoming homeless in their local communities. The Province has recently communicated that the City will receive an increased allocation of funds for 2017-2018, 2018-2019, and 2019-2020.

Funding allocations from April 1, 2013 to March 31, 2020 are as follows:

- 2013/2014 allocation - \$2,622,528
- 2014/2015 allocation - \$2,671,375

- 2015/2016 allocation - \$2,671,400
- 2016/2017 allocation - \$2,671,400
- 2017/2018 allocation - \$2,800,703 (\$129,303 increase over 2016/2017 allocation)
- 2018/2019 allocation - \$2,930,117 (\$129,414 increase over 2017/2018 allocation)
- 2019/2020 allocation - \$3,059,602 (\$129,485 increase over 2018/2019 allocation)

A report presented to the Community Services Committee on September 18, 2017 with a resolution for the allocation of the 2017-2018 increase.

<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&agenda=report&itemid=5&id=1204>

Communities have the opportunity to create solutions to address homelessness that are locally driven and partnership based.

CHPI has four broad service categories:

1. Emergency shelter solutions;
2. Housing with related supports;
3. Other services and Supports; and
4. Homelessness Prevention.

Housing First Program

'Housing First' is a recovery-oriented approach to ending homelessness that centers on quickly moving people experiencing homelessness into independent and permanent housing and then providing additional supports and services as needed. The Housing First approach is a key guiding principle for the Provincial CHPI program, and is a program requirement under the Federal Homelessness Partnering Strategy (HPS) funding.

The City endorsed the Housing First Strategy in December 2006.

https://www.greatersudbury.ca/content/div_councilagendas/documents/cc_min_1213.pdf

Since 2007 the Homelessness Network, under funding agreements between the City and the lead agency Centre de santé communautaire du Grand Sudbury, have been providing housing assistance in the community using the Housing First approach including a centralized administration of outreach support and homelessness prevention services. While hundreds of people who experienced homelessness were moved quickly into housing, the lack of capacity to provide ongoing support to help people remain housed resulted in people cycling back into homelessness and the emergency shelter system.

Following the demonstrated success of a federally funded demonstration project entitled “At Home Chez Soi”, as well as the continued development of the Housing First model within communities across Canada; the Homelessness Network revised its model in 2016 to better meet fidelity to the Housing First principles, this included the implementation of:

- a centralized intake;
- prioritization assessment tool completed with people in community locations such as the emergency shelter programs;
- housing case management support at a ratio of one Case Manager to twenty-five people. Provided to people who need the most support and can last up to twelve months to ensure someone is stable in their housing; and
- collaboration with community partners to connect people with the supports they need to stay housed.

<https://www.mentalhealthcommission.ca/English/document/24376/national-homechez-soi-final-report>

In February 2017, in order to continue to develop the Housing First program:

- Federal HPS funds were allocated to add two intensive case management positions to the Homelessness Network, who would work with the highest acuity participants at a ratio of one Case Manager to ten people;
- a Housing First Steering Committee was developed to build a systems approach to Housing First across sectors within the community; and
- a trainer from the Canadian Alliance to End Homelessness completed a fidelity assessment to assess the program's progress toward Housing First fidelity and provided quality improvement advice.

Since January 2017, the new Housing First model has demonstrated success as follows:

- 144 persons experiencing homelessness who have completed the Service Prioritization Decision Assistance Tool (SPDAT);
- 124 persons provided with a Housing Case Manager;
- 31 persons provided with an Intensive Case Manager;
- 120 persons housed; and
- currently there are 69 active participants in the Housing First program and 55 are housed.

Community partners have reported that emergency shelter stays have decreased and persons who were previously chronically homeless are now housed and improving their health outcomes with the support of the Housing First program.

Some qualitative case studies from program participants are as follows:

Participant One is a senior woman who has struggled with being homeless or precariously housed for over 30 years. She has been living with trauma from physical and sexual abuse, suspected mental illness, and had lost relationships with her children. When she managed to find housing she was a hoarder with poor hygiene habits. Since being supported by a Housing First Intensive Case Manager she has been successfully housed for the past five months. She accepts a home visit one to two times per week, has maintained a clean, uncluttered apartment, and takes care of her appearance and hygiene. Now she is well enough to allow her son to visit, which he does willingly as the apartment is being kept clean and his mother is able to socialize better.

Participant Two is a young man and has been homeless on and off for the past ten years. He has suffered for years from serious mental illness, trauma and substance abuse issues. He is not attune to social rules and norms, for example will openly yell in the streets, and has had multiple paramedic and police responses. He has also been in jail multiple times for short periods. Since being supported by a Housing First Case Manager, he has been successfully housed for over a year. This person has required high levels of support from the Housing First Case Manager to remain housed including multiple weekly visits, mediation with property managers, and advocacy through the housing tribunal. Since being part of the Housing First program his interactions with police have greatly decreased to the extent that police mentioned the positive change for the community.

To ensure the ongoing success of the Housing First program it is recommended that additional CHPI funds be allocated to this program to support additional staff in community agencies and increased operating expenses linked to the provision of a Housing First program. The staffing would increase over the next two years to support the enhancement of the Housing First program.

Homelessness Prevention

The local CHPI program provides assistance for persons who are homeless or at risk of homelessness with:

- Payment of rental arrears to prevent eviction;
- Payment of last month's rent deposit to become housed;
- Payment of utility arrears and/or connection fees for persons facing utility disconnection; and
- Funding for household items under exceptional circumstances.

While persons at risk of eviction from social housing units due to unpaid rental arrears are supported through the local CHPI program, individuals at risk of eviction due to arrears caused from damages have not previously met the local CHPI program criteria. This has been identified as a barrier in being able to support low income families to maintain affordable housing. It is recommended that some of the additional CHPI funding be added to this program and policies be revised to provide greater flexibility in making local decisions that support people to remain housed.

Emergency Shelter Review

One of the priorities identified in the 2013 Ten Year Housing and Homelessness Plan states "There is a need to strengthen approaches to preventing homelessness, increase the diversity of emergency shelter options and support individuals with multiple barriers in obtaining and maintaining their housing".

An action item under this priority was "As a ten year goal, with increases in permanent affordable housing stock and monitoring of shelter usage, work over time to gradually retiring some of the capacity of the emergency shelters and re-directing funding to support individuals and families in transitioning to and maintaining permanent housing". This was intended to meet the objective "Ensure emergency accommodation is available when needed, but focus on transitioning to permanent housing".

As additional CHPI funding is directed towards the Housing First program and Homelessness Prevention, it is recommended that an independent consultant will complete a review of the current emergency shelter system. with a report back to the Community Services Committee by December 2018.

Next Steps

Upon approval, the Social Services Division will work with Centre de santé communautaire du Grand Sudbury to add additional staffing. Policy changes will occur regarding the Homelessness Prevention program to expand program eligibility for clients and give discretion to Social Services Caseworkers to keep people housed. A consultant will be retained to provide a review and make recommendations regarding the shelter system funding with a report back to the Community Services Committee by December 2018.

For Information Only

2017 Market Season Results & 2018 Plans

Presented To:	Community Services Committee
Presented:	Monday, Jan 15, 2018
Report Date	Thursday, Dec 21, 2017
Type:	Correspondence for Information Only

Resolution

For Information Only

Relationship to the Strategic Plan / Health Impact Assessment

The City of Greater Sudbury recognizes the value of a public market as an incubator for small business start-up, tourism development and economic stimulus for a healthy, vibrant downtown.

Report Summary

This report will provide the Community Services Committee of Council with an update on the results of the 2017 Market season, including the introduction of the Pilot Thursday Markets on York Street as well as the regular Market program at the Elgin Street location on Saturdays. It will also outline the progress made by the Downtown Market Working Group toward their long-term goal of an independent, sustainable Market organization.

Financial Implications

There are no financial implications associated with this report.

Signed By

Report Prepared By

Meredith Armstrong
Manager of Tourism and Culture
Digitally Signed Dec 21, 17

Health Impact Review

Meredith Armstrong
Manager of Tourism and Culture
Digitally Signed Dec 21, 17

Manager Review

Meredith Armstrong
Manager of Tourism and Culture
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Division Review

Meredith Armstrong
Manager of Tourism and Culture
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Financial Implications

Apryl Lukezic
Co-ordinator of Budgets
Digitally Signed Dec 21, 17

Recommended by the Department

Ian Wood
Director of Economic Development
Digitally Signed Dec 21, 17

Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 22, 17

2017 Market Season Review & 2018 Market Plans
Presented to: Community Service Committee
January 15, 2018

Summary

This report will provide a review of the 2017 Market season results as well as an overview of plans for the 2018 Market program.

As in previous years, the Market functional program is developed with the guidance of the Downtown Market Working Group Advisory Panel, together with data and information gathered through consultation with vendors and consumers over several seasons, as well as research into best practices used in other market examples.

Highlights of 2018 plans include:

- Continuation of 2017 vendor fee structure and operational hours for both Saturdays at the Elgin Street location and Thursdays at the York Street lot
- Third party management and coordination of the Market program provided by Eat Local Sudbury, with ongoing vendor recruitment efforts through the winter and early spring, including social media engagement
- Ongoing development of a new non-profit Market organization, with support from City staff and the Market Working Group, in time for 2019 season

Background

The City of Greater Sudbury recognizes the value of a public market as an incubator for small business start-up, tourism development and economic stimulus for a healthy, vibrant downtown. Site development, operation and marketing are the responsibility of CGS Economic Development staff, and the program is coordinated by Tourism & Culture within this department. Development, operations, marketing and general management of the Market program are the responsibility of this staff team, with additional assistance provided by CGS Communications other departments.

At the direction of Council, a renewed Downtown Market Working Group Advisory Panel was assembled in 2015 with a mandate to provide advice, recommendations, information and expertise in the development of Market programming and operations. In preparation for the each season, the Working Group develops tactics to support increased consumer traffic to the Market and increased number and diversity of vendors and their offerings.

2017 Market Season Highlights

For the 2017 season, the vendor fee structure recommended by the Downtown Market Working Group Advisory Panel was approved by Council in early 2017, following the same pricing as 2016 and once again resulting in increasing consumer traffic and vendor participation in the Market. As well, online marketing, social media engagement and diverse onsite programming during Market days helped to bring a higher number of visitors to the Market this season:

- The 2017 Market season opened on Saturday, June 3rd and closed on Saturday, October 28th
- The Thursday Market opened on July 6th and ended on September 21st
- The Market operated a total of 34 operating days over 22 weeks
- Hours of operation were Saturdays from 8 am to 2 pm, and Thursdays from 3 pm to 7 pm

A total of 12,980 visitors were recorded through the hourly counts conducted during official Market hours; this is slightly lower than the 2016 season total of 13,176 visitors. However, there were many early visitors to the Thursday Market, arriving at the York Street parking lot prior to the official opening time of 3 p.m. and often visiting vendors while they were still setting up their stalls. Market staff started counting the early “unofficial” visitors starting on Thursday August 24th through to the end of the Thursday Market season, and including these unofficial counts, the total number of visitors during the entire season comes to 13,365, an increase of 189 more visitors than in 2016.

This traffic count also indicates a higher yield of visitors per Market day, since the 2017 season saw more than 13,365 visitors over 34 operating days, compared to 13,176 visitors over 39 operating days in 2016. In addition, July 1st fell on a Saturday this year, and Canada Day events and activities provided a boost to both vendor attendance and customer numbers. Average Saturday traffic was 464 visitors, and the average Thursday traffic was 230, though with the adjusted early visitors, the number came to an average of 364 per Thursday.

The following table summarizes 2017 Market results with comparisons to previous years:

	2017	2016	2015
Season Dates	Sat June 3-Sat Oct. 28 Thurs July 6-Thurs Sept. 21	Sat June 4-Sun Oct. 9	Sat June 27-Sun Oct. 25
Operating Days	34 Market days over 22 weeks	39 Market days over 19 weeks	36 Market days over 18 weeks
Total Visitors	12,980 based on hourly counts Unofficial count: 13,365	13,176	9,879
Average Saturday Visitors	464	494	Average 548 over weekend (Sat/Sun)
Average Sunday Visitors	n/a	191	
Average Thursday Visitors	Based on hourly counts: 230 <i>Unofficial count: 364</i>	n/a	n/a
Total Vendors	76 Total (including 41 Thursday vendors and 28 vendors coming both Days)	49	34
Returning Vendors	30	18	13
Seasonal Vendors	28	Over 33%	50%

Together with the newly competitive vendor fee structure developed in 2016 and continued in 2017, vendor recruitment efforts were very successful, resulting in a total of 76 vendors for the 2017 season, a significant increase from the 49 vendors participating in 2016 and more than doubling the number of vendors who participated in 2015, which was 34. Out of the 76 vendors, 30 were returning, which is 12 more than the year previous; 28 were seasonal, also showing an increase 2016.

The Thursday Market successfully drew new audiences to the Market, and the lower fee structure for the Thursday Market (compared to the downtown Saturday Market daily fee) brought in many new vendors who had not previously sold at the Market. Although there were fewer operating days in total compared to 2016, many vendors reported higher sales figures at the Thursday Market even compared to Saturday sales. The total number of Thursday vendors was 41 (54% of the total), and of those, 28 attended both markets.

For the Saturday Market at the Elgin Street location, the same layout was used, while the Thursday Market was more flexible, as vendors provided their own tables and tents at the York Street parking lot. Once again for 2017, Eat Local Sudbury was contracted as a third-party operator to manage and operate the Market, with consistent praise from both vendors and consumers.

In terms of 2017 budget impact, while revenues generated by vendor stall fees totaled \$22,962 (falling short of the \$30,000 projection), the overall operations of the Market program did not exceed the total operational dollars allocated, including the expenses associated with the contracted services provided by Eat Local Sudbury for third-party management. Increasing vendor fee revenues continues to be a priority in order to help offset the City's overall investment in the Market, and is directly related to ongoing efforts to recruit new vendors and retain previous participants.

2018 Planning – Season Dates and Operating Hours

Given the success of the Thursday Market at the municipally-owned York Street Parking Lot, the 2018 Market program will continue with Saturdays and Thursdays as per the 2017 operations.

The 2018 season will open on Saturday, June 2nd and will close on Saturday, October 27th, with Thursdays running from Thursday, June 7th to the Thursday, October 4th, right before the Thanksgiving weekend. Saturday hours will be maintained from 8 a.m. to 2 p.m., while Thursday hours will be adjusted to start and end earlier, from 2 p.m. to 6 p.m. (a change from 3 p.m. to 7 p.m. in 2017).

The Elgin Street Market will utilize the same physical layout for Saturdays, while the Market Working Group will be reviewing the York Street layout for the 2018 season to ensure safe and efficient use of space for vendor stalls, visitor vehicles and pedestrian flow. The Thursday Market program will provide 10' by 10' spaces in the York Street parking lot, with vendors required to provide their own tents and tables.

As was the case for 2017, the group recommends that the criteria for vendors should be the same for both the Saturday and Thursday Markets, with an emphasis on handmade, home-grown and value-added products. All vendors will be required to obtain the correct permits and abide by the Market Vendor Handbook, as in previous years.

The Market Working Group has also recommended that the vendor fee structure follow that of 2017, with the standard 3% increase applied as it is annually as part of the User Fee Bylaw. This simplified fee structure offers streamlined fees for daily and seasonal vendors, and helps to recover costs associated with marketing and promotions, administration and staff, garbage pick up at the York Street site, and so on. The lower fee is also in line with a number of other Northern Ontario markets that attract a wider number of farmers and producers. *Please see attached 2018 & 2017 Market Vendor Stall Fees & Options.*

The 2017 results in terms of vendor participation and diversity of product offerings would indicate that this approach to vendor fees continues to support the overall goals of the Market, to increase consumer visitation and number of vendors by enabling new vendors overcome barriers to participation while ensuring retention of existing vendors and encouraging past vendors to return. Rates have been structured to ensure that seasonal fees offer the most cost savings to vendors to encourage their participation over the full season, while daily rates help to attract those vendors, such as those selling fresh produce, to participate in the Market according to seasonality of offerings and abundance of product. Electricity remains options for vendors according to stall choice, and insurance remains a requirement (vendors may opt to purchase the City's coverage or provide proof of their own).

Marketing and communication efforts will leverage resources available through both CGS staff teams in the Tourism & Culture and Communications departments, as well as the Eat Local Sudbury network of producers and farmers. Local producers and vendors will be featured in Market social media outlets throughout the off season, and marketing efforts will be continued and increased during the winter and early spring in order to assist with recruitment of vendors and increased consumer awareness in advance of the Market season. Recruitment efforts ensure solid vendor participation, and Eat Local Sudbury staff will continue to reach out to previous and one-time vendors to engage them for the upcoming season.

Market Governance Development

Along with their guidance and support for the ongoing operations of the Market's functional program, the Market Working Group also has a mandate to "develop a critical path and business plan for the organization's evolution to a self-governing, market corporation". This group has recognized that achieving this evolution will rely on consistent engagement with the vendors themselves to foster a sense of commitment to and ownership of the Market.

In 2017 the Market Working Group formed a smaller Governance group, including several Working Group representatives along with Market vendors and City staff, to advance this evolution to self-governance. With monthly meetings and research conducted by each of the participants, this ad hoc group was tasked with developing options for self-governance that also have regard for the vision and goals for the Market.

This group reviewed other market governance models in Ontario and across Canada, and discussed best practices and lessons learned in order to determine the recommended approach. Based on this work, the group agreed that a not-for-profit corporation is the recommended model to develop further.

Over the course of 2018, the group will work together with the Market Working Group and with support of City staff to explore this opportunity further, to incorporate as an independent not-for-profit with the core mandate to manage and operate the Market through a formalized proposal and agreement between the new organization and the City. The creation of a new "purpose-built" independent organization ensures vendor engagement and accountability while providing the opportunity to explore flexible vendor fee structures and competitive vendor incentive programs, all to achieve the vision for the Market, "to be the best Market in Northern Ontario", unique, strong and sustainable. Should all go well, this new organization will have a full complement of directors in place and will present a Business Plan to Council in late 2018 with the goal of taking over Market management and operations for the 2019 season through a formalized arrangement with the City.

This works well with the natural conclusion of the current Downtown Market Working Group Advisory Panel, in alignment with the end of the current Council's mandate, and is not expected to have an impact on existing operational budgets.

Conclusion

With the guidance and recommendation of the Market Working Group and the approval of Council, the introduction of the Thursday Market and the continuation of the streamlined vendor fee structure, 2017 Market season efforts successfully resulted in increased vendor participation and traffic numbers for the season. Together with the governance work planned for the coming months, the Market is well placed to build on this positive momentum and continue these upward trends for the 2018 season in support of the overall vision for the Market.

2018 Market Stall Options & Fees*

2018 Season: Elgin Street Location: Saturday, June 2nd – Saturday, October 27th (8 a.m.-2 p.m.)
 York Street Program: Thursday, June 5th – Thursday, October 4th (2 p.m.-6 p.m.)
 (Total Market Days of 22 Saturdays and 18 Thursdays)

Elgin Street Location – Saturday Only	Seasonal	Daily
10x20 Space (4 available)	\$1,230.00	\$67.00
10x10 Semi-Permanent	\$570.00	\$31.00
10x10 Pop-Up	\$570.00	\$31.00
Market Stand (3x7) (4 available)	\$235.00	\$26.00
8x10 Indoor Stall (MRU) (11 available)	\$710.00	\$72.00
Electricity**	\$210.00	\$7.00
Insurance⁺	n/a	\$7.00

York Street Location – Thursday Only	Daily
10x10 Space	\$21.00
10x10 Space <i>Qualified seasonal Saturday Market vendors</i>	\$15.50
Insurance⁺	\$7.00

2017 Market Stall Options & Fees*

2017 Season: Elgin Street Location: Saturday, June 3rd – Saturday, October 28th (8 a.m.-2 p.m.)
 Pilot York Street Program: Thursday, July 6th – Thursday, September 21st (3 p.m.-7 p.m.)
 (Total Market Days of 22 Saturdays and 12 Thursdays)

Elgin Street Location – Saturday Only	Seasonal	Daily
10x20 Space (4 available)	\$1,190	\$65
10x10 Semi-Permanent	\$550	\$30
10x10 Pop-Up	\$550	\$35
Market Stand (3x7) (4 available)	\$230	\$25
8x10 Indoor Stall (MRU) (11 available)	\$690	\$70
Electricity**	\$205	\$6.75
Insurance⁺	n/a	\$6.75

York Street Location – Thursday Only	Daily
10x10 Space	\$20
10x10 Space <i>Qualified seasonal Saturday Market vendors</i>	\$15
Insurance⁺	\$6.75

Vendors must provide their own tables, chairs, tents and tent anchors at York Street Market Location

*HST of 13% applies

**Electricity is available as an option for 10x10 Semi-Permanent and 8x10 Indoor Stalls (MRU) only

⁺Vendors may provide proof of their own insurance coverage or purchase this option under the City

For Information Only

National Housing Strategy Update

Presented To: Community Services Committee

Presented: Monday, Jan 15, 2018

Report Date Thursday, Dec 21, 2017

Type: Correspondence for Information Only

Resolution

For Information Only

Relationship to the Strategic Plan / Health Impact Assessment

This report refers to the release of the National Housing Strategy and the federal government's commitment to reinvest in housing. This report aligns with the Quality of Life and Place section of the 2015-2018 Corporate Strategic Plan and the Housing and Homelessness Plan endorsed by Council. This report will have a positive impact on the Social Determinants of Health in the area of Human Health/Well-being. In addition, this initiative aims to improve the quality of life and place for citizens of Greater Sudbury as it will promote Population Health in the area of improving access to Housing.

Report Summary

Housing Services has prepared an overview of the National Housing Strategy released by the federal government on November 22, 2017.

Financial Implications

There will be no impact on prescribed budgets from the content of this report.

Signed By

Report Prepared By

Cindi Briscoe
Manager, Housing Services
Digitally Signed Dec 21, 17

Health Impact Review

Cindi Briscoe
Manager, Housing Services
Digitally Signed Dec 21, 17

Manager Review

Cindi Briscoe
Manager, Housing Services
Digitally Signed Dec 21, 17

Financial Implications

Apryl Lukezic
Co-ordinator of Budgets
Digitally Signed Dec 21, 17

Recommended by the Department

Catherine Matheson
General Manager of Community Development
Digitally Signed Dec 21, 17

Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 22, 17

BACKGROUND

The National Housing Strategy was released on November 22, 2017, Appendix A Canada's National Housing Strategy. The strategy is a 10 year, \$40 billion dollar plan that intends to strengthen the middle class, fuel the economy and give Canadians across the country a place to call home. Safe, affordable housing is a launch pad for better socio-economic outcomes for the citizens, a more inclusive society where everyone has the opportunity to be well and to succeed, a stronger economy, and a cleaner environment.

Over the next decade the National Housing Strategy plans to remove 530,000 families from housing need, cut chronic homelessness by 50%, and change the face of housing in Canada. The National Housing Strategy signals a meaningful re-engagement by the federal government in housing.

The principles of the National Housing Strategy are based on people, communities and partnerships.

The components of the National Housing Strategy are as follows:

1. **Canada Housing Benefit** – a new Canada Housing Benefit will be launched in 2020 to provide affordability and respond to local housing needs and priorities. This money will go directly to households to help offset rent costs for families who are paying more than 30% of their income towards rental charges. It is being compared to the Child Tax Benefit which is currently in place.
2. **Enhanced Federal-Provincial/Territorial Partnerships** – the federal government will invest \$20.5 billion to help the provinces and territories build more affordable housing, reduce homelessness, and create better outcomes for all Canadians.

This includes: \$8.4 billion delivered through existing federal-provincial/territorial agreements; \$4.4 billion in federal investments in provincial and territorial housing programs in 2016/2017, including new investments from budget 2016; \$4.3 billion for a new Canada Community Housing initiative to preserve and expand community housing (\$8.6 billion expected cost-matching); \$2 billion for a new Canada Housing Benefit (\$4 billion expected cost-matching); \$1.1 billion to help the provinces and territories meet local housing needs and priorities (\$2.2 billion expected cost-matching); and \$300 million to address the housing needs of families living in the North.

3. **Homeowners** – The National Housing Strategy will explore ways to make it easier for families to obtain an affordable mortgage which enables them to purchase a home that meets their needs. The strategy will look at ways to promote more balanced

housing markets in high priced areas. It will also introduce new tools to reduce mortgage fraud.

4. **Investments in Community Housing Resiliency** – Community housing has been the backbone of Canada’s response to the most urgent housing challenges for more than 60 years. Close to half a million Canadians currently live in some form of community housing. Many of the buildings are aging and in desperate need of repair. To help preserve and renew the social housing stock for future generations, the strategy will invest \$4.8 billion to create and maintain a resilient community housing sector.

This investment includes: \$4.3 billion for a new Canada Community Housing initiative (to be cost matched by the provinces/territories) to preserve the existing supply of community based housing, build a more modern and sustainable community housing system, and keep housing affordable for 330,000 low income households; \$500 million for a new federal community housing initiative to protect low income tenants as old operating agreements expire, and continue to offer homes and hope to vulnerable Canadians. In addition, a new community based tenant initiative will be created to provide funding to local grassroots organizations that assist people in need. These funds will make sure that people living in community housing will be better able to take part in the decisions that affect their lives, and have their voices heard.

5. **A Plan to Make Homelessness History** – the National Housing Strategy sets out a detailed plan to make homelessness history. The first step is an investment of \$2.2 billion in a renewed Homelessness Partnering Strategy which will give communities the power to create local solutions to local housing needs. The aim of this plan is to cut chronic homelessness in Canada by 50% within the next 10 years. In addition, the strategy will work with partners to make sure all veterans have access to a safe and affordable place to call home. This includes an investment of \$4 million in a Veterans Emergency Fund, which will offer financial support and assistance to veterans in crisis.

The National Housing Strategy aligns with the City of Greater Sudbury’s Corporate Strategic Plan, Housing and Homelessness Plan, Population Health, as well as the Social Housing Revitalization Plan. Federal funding would assist in offsetting some of the costs associated with the work entailed in the aforementioned plans and therefore reduce the impact on the municipal tax levy.

NEXT STEPS

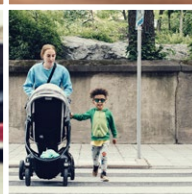
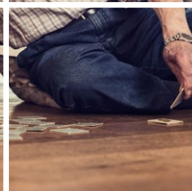
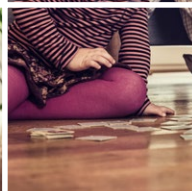
Ensure that Council is aware of all federal funding opportunities that are included in the National Housing Strategy and are prepared to submit the necessary documentation in order to be considered for funding.

REFERENCES

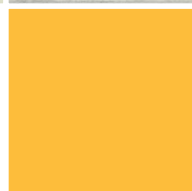
Canada Mortgage and Housing Corporation, National Housing Strategy,
https://www.cmhc-schl.gc.ca/en/hoficlincl/observer/observer_211.cfm?obssource=observer-en&obsmedium=link&obscampaign=obs-20171123-nhs



Canada's National Housing Strategy



A place to call home





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Housing Progress Report

Message from the Minister of Families, Children and Social Development

It is my great honour and pleasure to present Canada's first ever National Housing Strategy (NHS), an ambitious \$40-billion plan to help ensure that Canadians have access to housing that meets their needs and that they can afford.

Bringing this Strategy to life has been a priority for the Government of Canada for the past 18 months. We are making historic investments in housing – and planning for transformational change – because we understand the value of home. Safe, affordable housing is a launch-pad for better socio-economic outcomes for our citizens, a more inclusive society where everyone has the opportunity to be well and to succeed, a stronger economy and a cleaner environment.



But for too many Canadian families, a decent home is simply not affordable. Across Canada, 1.7 million people are in housing need, living in homes that are inadequate or unaffordable. Another 25,000 Canadians are chronically homeless. This needs to change.

Building on investments announced in Budgets 2016 and 2017, the NHS signals a meaningful re-engagement by the federal government in housing. It is a key element of our Government's plan to help strengthen the middle class, promote growth for everyone, and lift more Canadians out of poverty.

Important learnings emerged from last year's Let's Talk Housing consultations, and our Strategy is stronger for it. Now the work of implementing these ideas begins.

To be successful, the NHS requires the collaboration and commitment of more partners than ever before, in a coherent, integrated and whole-of-government approach. The provinces and territories will, of course, be primary partners in the Strategy, but we will also work more closely with municipalities, the private and non-profit sectors, and others who share our goal of creating a new generation of housing in Canada.

We have set clear goals for the NHS, including removing 530,000 Canadian families from housing need and reducing chronic homelessness by half over the next decade. We will track and report on our success, and adapt our approach as needed as the Strategy unfolds. Our primary focus will be on meeting the needs of vulnerable populations, such as women and children fleeing family violence, seniors, Indigenous peoples, people with disabilities, those dealing with mental health and addiction issues, veterans and young adults.

The release of the NHS marks the beginning of a new era for housing in Canada. We have a Strategy that all Canadians can be proud of and support. I encourage you to become part of this nation-wide effort to ensure that all Canadians have the safe and affordable housing they need and deserve.

A handwritten signature in black ink, appearing to read 'Jean-Yves Duclos'.

The Hon. Jean-Yves Duclos

Canada's First Ever National Housing Strategy

The Government of Canada believes every Canadian deserves a safe and affordable home. Affordable housing is a cornerstone of inclusive communities. It helps to strengthen the middle class and grow the economy. Canada's first ever National Housing Strategy is a 10-year, \$40-billion plan that will give more Canadians a place to call home.

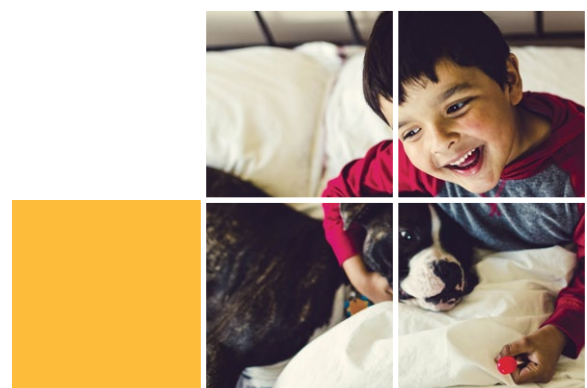
Canada's National Housing Strategy sets ambitious targets to ensure that unprecedented investments and new programming deliver results. This will include a 50% reduction in chronic homelessness, and as many as 530,000 households being taken out of housing need.¹ The National Housing Strategy will result in up to 100,000 new housing units and 300,000 repaired or renewed housing units.

Through new initiatives like the National Housing Co-Investment Fund and the Canada Community Housing Initiative, the National Housing Strategy will create a new generation of housing in Canada. Our plan will promote diverse communities. It will build housing that is sustainable, accessible, mixed-income, and mixed-use. We will build housing that is fully integrated into the community—close to transit, close to work, and close to public services.

Expanded and reformed federal homelessness programming, a new Canada Housing Benefit, and a rights-based approach to housing will ensure that the National Housing Strategy prioritizes the most vulnerable Canadians including women and children fleeing family violence, Indigenous peoples, seniors, people with disabilities, those dealing with mental health and addiction issues, veterans and young adults. All programs in the National Housing Strategy will be based on best evidence and ongoing input from people with lived experience of housing need.

The National Housing Strategy is truly a national project, built by and for Canadians. The success of our plan requires collaboration from many partners. The National Housing Strategy invests in the provinces and territories, so all regions can achieve better and more affordable housing. It invests in municipalities, to empower communities to lead the fight against homelessness. It also creates new opportunities for the federal government to innovate through partnerships with the community housing sector, co-operative movement, private sector, and research community.

The National Housing Strategy also respects the Government of Canada's commitment to a nation-to-nation, Inuit-to-Crown, government-to-government relationship with Indigenous peoples. That is why the National Housing Strategy commits the Government of Canada to fund and continue the significant work currently underway to co-develop distinctions-based housing strategies for First Nations, Inuit and Métis Nation partners.



¹ Households whose housing need is significantly reduced or eliminated.

A vision for housing in Canada:

Canadians have housing that meets their needs and they can afford. Affordable housing is a cornerstone of sustainable, inclusive communities and a Canadian economy where we can prosper and thrive.



Principles of the National Housing Strategy

Housing is more than just a roof over our heads

People

- Every Canadian deserves a safe and affordable home
- Housing investments must prioritize those most in need, including: women and children fleeing family violence; seniors; Indigenous peoples; people with disabilities; those dealing with mental health and addiction issues; veterans; and young adults
- Housing policy should be grounded in the principles of inclusion, participation, accountability, and non-discrimination

Communities

- Housing programs should align with public investments in job creation, skills training, transit, early learning, healthcare, and cultural and recreational infrastructure
- Housing investments should support Canada's climate change agenda and commitment to accessible communities
- Communities should be empowered to develop and implement local solutions to housing challenges

Partnerships

- First Nations, Inuit and Métis Nation housing strategies must be co-developed and founded in the values of self-determination, reconciliation, respect, and cooperation
- Good housing policy requires transparent and accountable partnership between the federal government, provinces, territories, municipalities, the social and private sectors, and people with lived experience of housing need
- The community housing sector must be prioritized, protected and grown

National Housing Strategy Targets

530,000
households removed
from housing need

100,000
new housing units created
representing **4x** as many units
built under federal programs
from 2005 to 2015*

300,000
existing housing units repaired and
renewed representing **3x** as many
units repaired and renewed under
federal programs from 2005 to 2015*

385,000
households protected
from losing an affordable
home and another
50,000 benefiting from
an expansion of
community housing

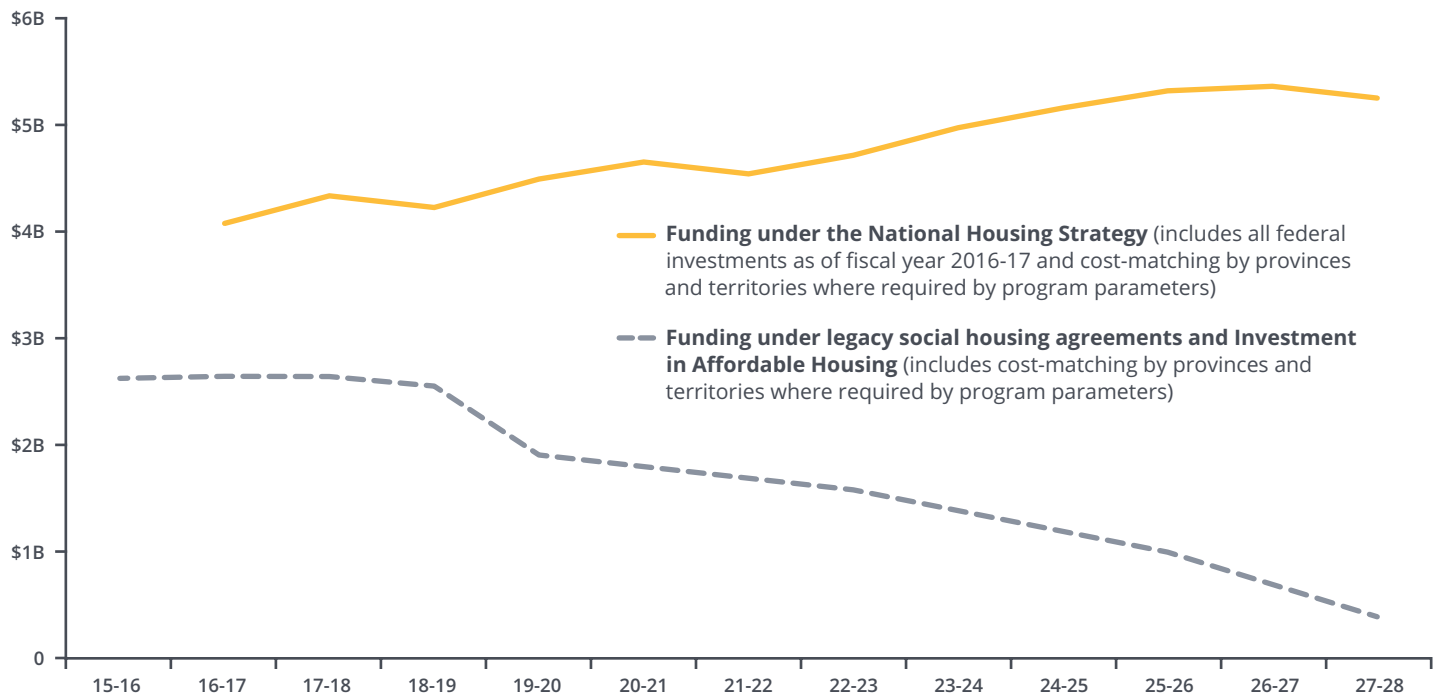
50%
reduction in estimated
number of chronically
homeless shelter users

300,000
households provided with
affordability support through
the Canada Housing Benefit

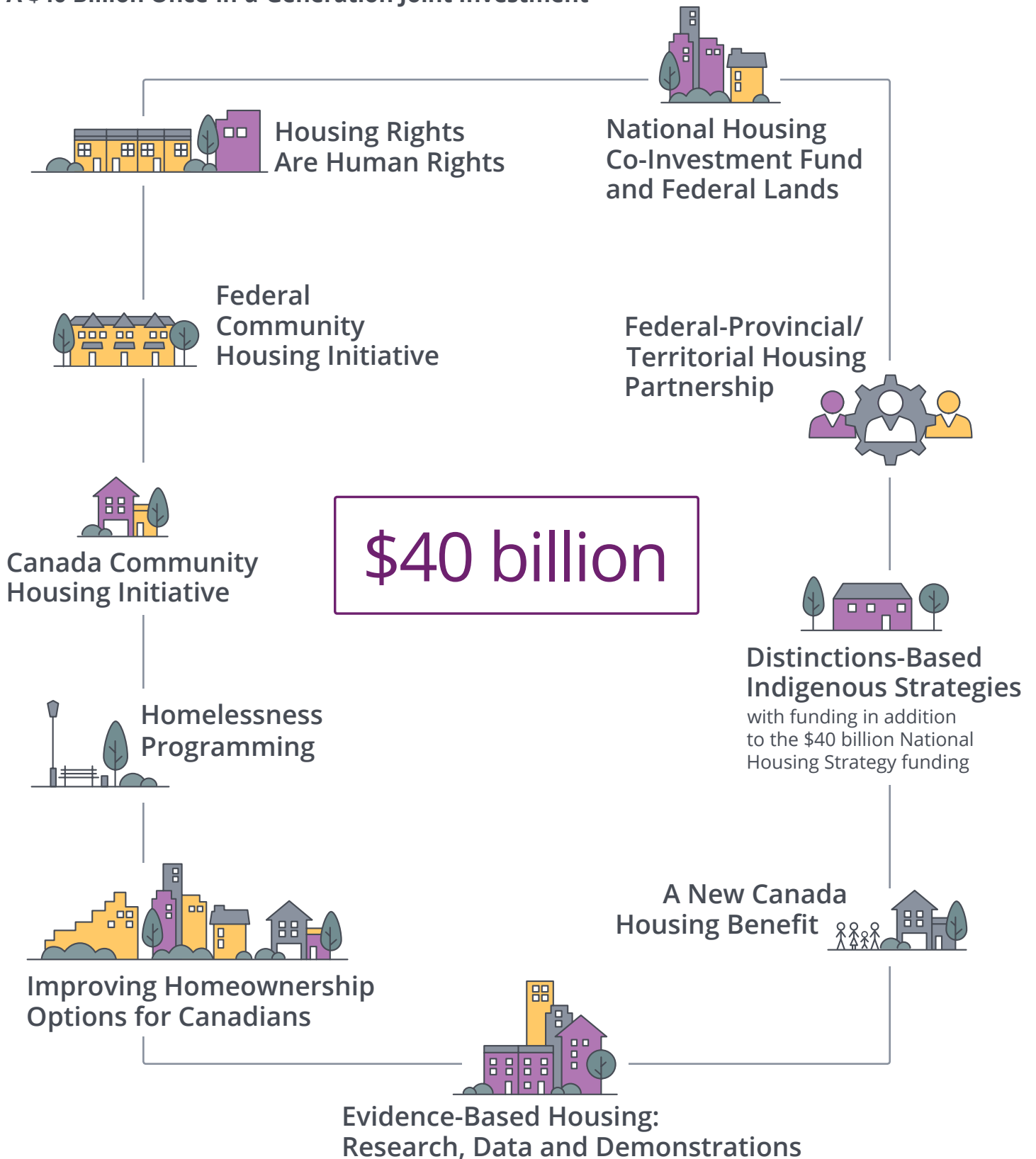


* Compared to units built and repaired through the Affordable Housing Initiative (AHI), Renovation Programs and the Investment in Affordable Housing (IAH).

Investments under the National Housing Strategy vs. Baseline Housing Investments



A \$40 Billion Once-in-a-Generation Joint Investment



Chapter 1

Housing Rights Are Human Rights



Canadians deserve safe and affordable housing. That is why the federal government is taking these additional steps to progressively implement the right of every Canadian to access adequate housing. Our plan is grounded in the principles of inclusion, accountability, participation and non-discrimination, and will contribute to United Nations Sustainable Development Goals and affirm the International Covenant on Economic, Social and Cultural Rights.

The National Housing Strategy will create...

Accountability and Participation

New legislation will require the federal government to maintain a National Housing Strategy and report to Parliament on housing targets and outcomes

A new Federal Housing Advocate will examine and recommend to Canada Mortgage and Housing Corporation and the responsible Minister, solutions to systemic barriers that Canadians face in accessing affordable housing

Non-discrimination and Inclusion

A new National Housing Council with diverse participation — including those with lived experience of housing need—will provide Canada Mortgage and Housing Corporation and the responsible Minister with ongoing input on policy, programming and research related to the National Housing Strategy

A new Community-Based Tenant Initiative will provide funding to local organizations which assist people in housing need, so that they are better represented and able to participate in housing policy and housing project decision-making

A new public engagement campaign will seek to reduce stigma and discrimination and highlight the benefits of inclusive communities and inclusive housing

New Legislation

Following a period of consultation with housing partners, the federal government will introduce a bill to enable new legislation that promotes a human rights-based approach to housing. The new legislation will require the federal government to maintain a National Housing Strategy that prioritizes the housing needs of the most vulnerable. It will also require regular reporting to Parliament on progress toward the Strategy's targets and outcomes. A detailed National Housing Strategy report will be tabled every three years, starting in early 2020. The legislative approach will ensure that the National Housing Strategy is here to stay and grow.

A New Federal Housing Advocate

It is critical that those most affected by the National Housing Strategy are meaningfully involved in its ongoing development. Through the creation of a new Federal Housing Advocate, vulnerable groups, low-income Canadians, and people with lived experience of housing need will have the opportunity to raise systemic issues or barriers they face in accessing adequate housing. The Federal Housing Advocate will provide advice to Canada Mortgage and Housing Corporation and the responsible Minister, identifying potential corrective actions to these systemic barriers.

A New National Housing Council

A new National Housing Council will be established to promote participatory and evidence-based analysis to support the National Housing Strategy. The Council will bring together representatives from the federal government, provinces and territories, municipalities, the housing sector, the research community and people with lived experience of housing need to provide ongoing input on the National Housing Strategy. The National Housing Council will begin its work in 2018.

A New Community-Based Tenant Initiative

Achieving greater awareness of housing challenges faced by vulnerable people, including those living in community housing, is important for fostering inclusion. Equally important is ensuring that those in housing need have the ability to participate in decisions that affect them. A new, community-based program will provide funding to local organizations that assist people in housing need. As a result of the proposed initiative, those in housing need will be better represented and able to participate in housing policy and housing project decision making.

A New Public Engagement Campaign

Discrimination and stigmatization of low-income households are barriers to ensuring affordable housing is fully integrated into communities. Reducing discrimination and stigma are pillars of a human rights-based approach to housing. The Government of Canada will undertake a multi-year public engagement campaign focused on better informing public views on different housing types and tenures. The campaign will support the successful development of socially inclusive housing projects in vibrant neighbourhoods.

Chapter 2

Federal Re-Engagement Through the National Housing Co-Investment Fund



In part through Federal leadership in housing in the 1950's, 60's and 70's, Canada's community and affordable rental housing supply has been home to many Canadians for decades. Today, it is aging, often energy-inefficient, and lacking the features that contribute to inclusive communities. The incidence of severe core housing need, where households spend more than 50% of their income on housing, is increasing.

Through the National Housing Strategy, the federal government is re-engaging in affordable housing by investing in the growth of livable communities and the resilience of the community housing sector. To ensure existing rental housing is not lost to disrepair and to develop new, high-performing affordable housing integrated with supports and services, the federal government is creating a \$15.9-billion federally managed **National Housing Co-Investment Fund**. The National Housing Co-Investment Fund alone is expected to create up to 60,000 new units of housing and repair up to 240,000 units of existing affordable and community housing. The Fund will consist of nearly \$4.7 billion in financial contributions and \$11.2 billion in low interest loans. The Government's recently announced Rental Construction Financing Initiative will be integrated into the National Housing Co-Investment Fund, as will the Government's recently created Affordable Rental Innovation Fund.

The National Housing Co-Investment Fund will attract partnerships with and investments from the provinces and territories, municipalities, non-profits and co-operatives, and the private sector, to focus on new construction and the preservation and renewal of the existing affordable housing supply. The Fund will support more shelter spaces for survivors of family violence, transitional and supportive housing, new and renewed affordable and community housing, and ways of making homeownership more affordable. It will also support Canada's climate change goals, as well as improve accessibility of housing for people with disabilities by promoting universal design and visitability.

The Fund will align with public investment in job creation, skills training, transit, early learning, health care, and cultural and recreational infrastructure.

\$15.9 billion

National Housing Co-Investment Fund

\$4.7 billion
financial contributions

+

\$11.2 billion
low interest loans



Partnerships are a central feature of the Fund to maximize investments, ensure coordination of efforts, and remove barriers to the development process. To ensure coordination of investments, federal funding provided under the National Housing Co-Investment Fund must be supplemented by investments from another order of government. Contributions from other partners could include provincial, territorial and municipal lands, inclusionary zoning provisions, accelerated municipal approval processes, waiving of development charges and fees, tax rebates, and other government loans. As the National Housing Co-Investment Fund is established the federal government will work closely with provinces and territories to ensure housing investments are well coordinated and aligned.

You Spoke. We Listened.

55% of Canadian households in core housing need are female-led, as are 63% of households living in subsidized housing. Leaders in the housing community have asked that at least 25% of National Housing Strategy investments go to projects for women, girls, and their families. The Government of Canada supports this commitment and will work toward its realization, alongside our investment partners, including provinces, territories, municipalities, and the community housing sector. The Government is proud that the National Housing Strategy is grounded in a Gender-Based Analysis Plus. The National Housing Strategy aims to ensure that

no federally enabled housing program will negatively impact Canadians on the basis of gender or gender expression. The National Housing Strategy recognizes that women and girls are disproportionately impacted by housing need, and that the types of housing barriers faced by women and girls are unique. We also recognize that intersections of identities such as race, sexual orientation, age, and socio-economic status create distinct experiences among women and girls. While Canada's vulnerable populations include subgroups of men and women, many National Housing Strategy programs will have a particular positive impact on women.



National Housing Co-Investment Fund Outcomes

60,000
New Units

240,000
Repaired Units

At least

7,000

shelter spaces created or repaired
for survivors of family violence
4,000 (NHS) + 3,000 (Budget 2016)

At least

12,000

new affordable units
created for seniors
7,000 (NHS) + 5,000 (Budget 2016)

At least

2,400

new affordable units
created for people with
developmental disabilities



Applications for the National Housing Co-Investment Fund will be accepted starting April 1, 2018.

Making Federal Lands Available for Affordable Housing

To maximize the impact of the National Housing Co-Investment Fund, the Government will combine contributions and loans with the transfer of federal lands to community and affordable housing providers. Over the next 10 years, up to \$200 million in federal lands will be transferred to housing providers to encourage the development of sustainable, accessible, mixed-income, mixed-use developments and communities. Starting in 2018-19, this initiative will also provide funding for renovations or retrofits and environmental remediation and to ensure surplus federal buildings are suitable for use as housing.

Prioritization and Mandatory Requirements

The National Housing Co-Investment Fund will prioritize projects that exceed mandatory requirements, bring more partners and additional investment to the table, and address the needs of vulnerable populations.

Affordable

NEW

30% of units must have rents at less than 80% of median market rents, for a minimum of 20 years

RENEWAL AND REPAIR

30% of units must have rents at less than 80% of median market rents, for a minimum of 20 years

Green

NEW

At least 25% reduction in energy consumption and greenhouse gas emissions over national building and energy codes must be achieved

RENEWAL AND REPAIR

At least 25% reduction in energy use and greenhouse gas emissions relative to past performance must be achieved

Accessible

NEW

20% of units must meet accessibility standards and projects must be barrier-free or have full universal design

RENEWAL AND REPAIR

20% of units must meet accessibility standards and projects must be barrier-free in common areas

Creative Housing and Student Opportunities

Greg Bechard is the affordable housing entrepreneur behind Field of Dreams, an innovative approach to community living that combines student opportunities, community development and new technology. Located in Elmira, Ontario, Field of Dreams offers supportive yet independent living for people with intellectual challenges. Greg's business model is based on 43 years of affordable supportive housing experience. A key feature of the model is the Good Neighbours concept. A social work scholarship program with Renison University College and Wilfred Laurier University provides a supportive relationship with other tenants. In exchange, student rent and tuition are covered. The model has been expanded to include community members. Greg's business model has sparked intergenerational friendships and allowed the buildings to run entirely through rent revenues without additional government subsidies. Thanks to federal investments in affordable housing, Phase 3 of Field of Dreams will open in January 2018.



Chapter 3

Maintaining a Resilient Community Housing Sector



Community housing has been the backbone of Canada's response to housing challenges for more than 60 years and provides an affordable place to live for thousands of Canadians. Federal investments have supported the creation of community housing for low- and modest-income families and individuals. The federal government is deeply committed to ensuring that Canada's existing community housing stock remains affordable and in good repair well into the future.

A New Canada Community Housing Initiative

Provinces and territories play an important role in achieving the outcomes of the National Housing Strategy and meeting the housing needs of the most vulnerable Canadians. About 80% of all community housing is administered by the provinces and territories. As long-term social housing operating agreements expire, the federal government will renew our investments in provinces and territories to protect low-income households and stabilize the operations of housing providers.

Through a \$4.3-billion **Canada Community Housing Initiative**, the federal government will support the provinces and territories as they protect and build a sustainable community-based housing sector. In order to participate in the program, provinces and territories will be required to cost-match this funding. This level of funding will enable provinces and territories to protect affordability for the total number of households currently living in community housing administered by provinces and territories and supported by former federal programs. It will also support repair and renewal of the existing supply, and expansion of the supply of community-based housing.

As part of the Canada Community Housing Initiative, provinces and territories must guarantee that the overall number of households currently supported by community housing in their province or territory

will not be reduced. As a result, the Canada Community Housing Initiative is expected to maintain affordability for approximately 330,000 households in community housing nationally.

385,000 households
protected from losing an affordable home

330,000 units
from the Canada Community
Housing Initiative

+

55,000 units
from the Federal Community
Housing Initiative

Plus another
50,000 units
benefiting from an expansion
of community housing



A New Federal Community Housing Initiative

To protect tenants living in federally administered community housing as operating agreements expire and to stabilize the operations of housing providers, the federal government will implement a new 10-year,

\$500-million Federal Community Housing Initiative.

This initiative will put in place new operating agreements as old social housing operating agreements expire. Under these new agreements, community housing providers will continue to receive funding to subsidize rents for tenants in need.

\$500-million

Federal Community Housing Initiative

- ✓ **Stabilize the operations of federally administered community housing providers**
- ✓ **Maintain the current federally administered community housing stock and its 55,000 households**

Starting April 1, 2020, federally administered community housing providers with operating agreements expiring between April 1, 2016, and March 31, 2027, including those that receive continued subsidies through Budget 2016, will be eligible for a new rental assistance program under the Federal Community Housing Initiative. The objective of this program is to maintain the current federally administered community housing stock and its 55,000 households. The federal government will consult on the development of this new program with the non-profit and co-operative housing providers that own federally administered community housing. To receive the funding, providers will need to meet minimum requirements for affordability, social inclusion, asset management, and governance.

Before April 1, 2020, federally administered community housing providers with long-term operating agreements ending between April 1, 2018, and April 1, 2020, will continue to receive the same level of subsidy currently provided under existing operating agreements. This will give them time to transition to the new rental assistance program. A Technical Resource Centre will also support housing providers through this transition.

More Flexibility for Provinces, Territories, Municipalities and the Community Housing Sector²

Starting in 1996, the federal government offered provinces and territories the opportunity to take responsibility for community housing through bilateral Social Housing Agreements. At the time, the Social Housing Agreements gave provinces and territories greater control over their community housing stock. Today, the Social Housing Agreements that were signed over the last 20 years do not fully align with the new vision for housing under the National Housing Strategy. For this reason, the federal government is taking steps to make Social Housing Agreements more flexible and ensure they are coordinated with the National Housing Strategy and its intended outcomes.

Among other benefits, this new flexibility will give the provinces and territories the ability to reinvest funds from disposed properties back into the community-housing sector, support capital repair or improve the affordability of existing community housing.

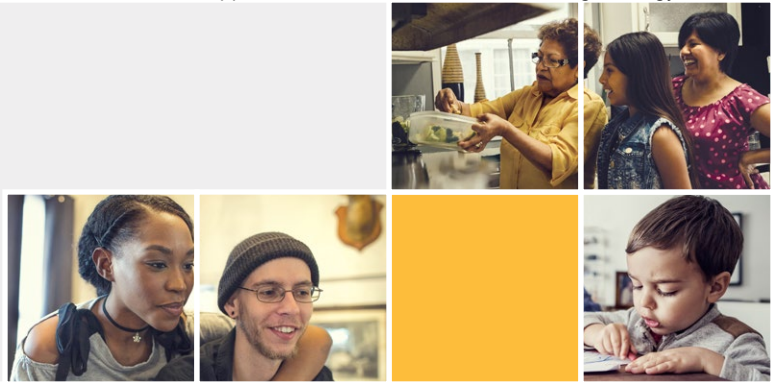
Housing providers will now be able to access loans before their long-term operating agreements end, including new loans under the National Housing Strategy to help them repair their housing stock and support increased financial, environmental and social sustainability. Housing projects that are still under long-term operating agreements will also be eligible for funding through the Investment in Affordable Housing for its remaining term until March 31, 2019.

In addition, the 2016 Prepayment Initiative, which was introduced to allow community housing providers with long-term, closed Canada Mortgage and Housing Corporation mortgages to prepay their high-interest loans without penalty, will be modified. Under the original initiative, existing rent supplements were only provided for up to five years. Providers will now be eligible to maintain rent supplements until their operating agreements end. This will help providers maintain affordability and take advantage of improved interest rates.

² All provinces and territories, except Quebec and Prince Edward Island, have signed Social Housing Agreements. Quebec and Prince Edward Island administer their housing through separate federal-provincial agreements.

Chapter 4

A New Canada Housing Benefit



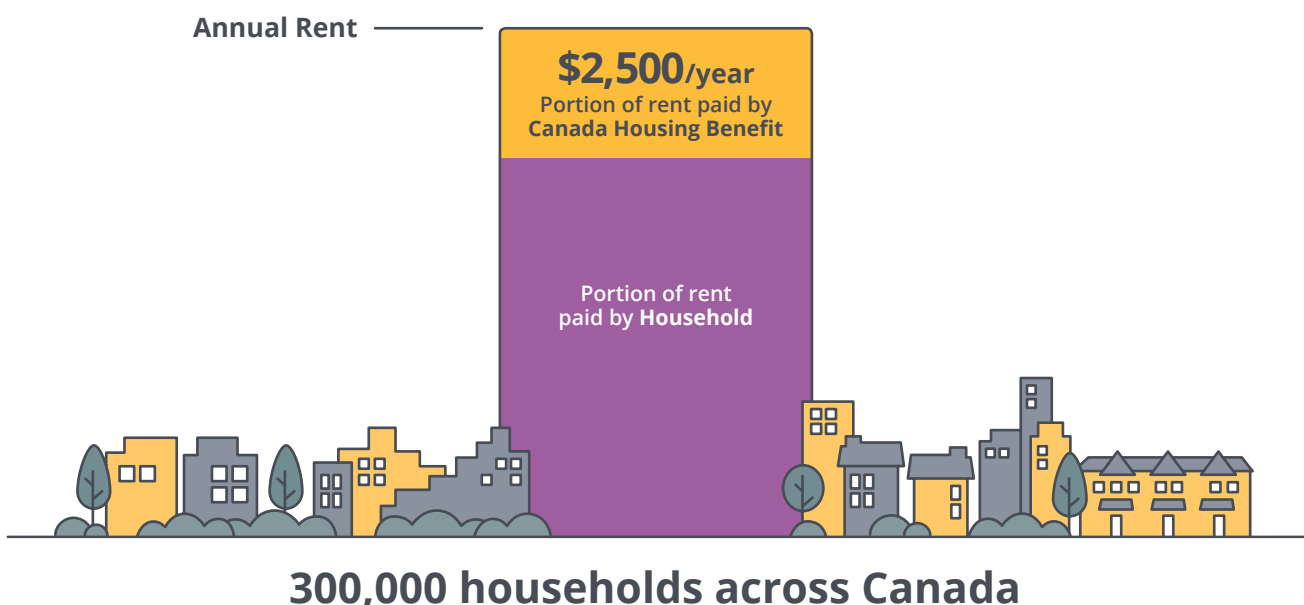
As part of the National Housing Strategy, the federal government will partner with provinces and territories to develop a **\$4-billion Canada Housing Benefit**. Designed to meet local needs and delivered by provinces and territories, the Canada Housing Benefit will be a new tool to fight the challenge of housing affordability. Launching in 2020, the Canada Housing Benefit will provide affordability support directly to families and individuals in housing need, including potentially those living in social housing, those on a social housing wait-list, or those housed in the private market but struggling to make ends meet. The Government estimates that the Canada Housing Benefit will deliver an average of **\$2,500 per year** to each recipient household. Over time, the Canada Housing Benefit will grow to support at least **300,000 households** across the country.

The Canada Housing Benefit will be co-developed with the federal government and delivered by the provinces and territories, and coordinated with municipalities and other partners. This will better allow the Canada Housing Benefit to provide rapid and responsive relief from rising housing costs, and respond to evolving local housing needs and priorities.

Provinces and territories will report regularly on their program outcomes. Programs designs will align with the principles of the National Housing Strategy and

mitigate the potential for inflationary impacts, in part through prioritization of the community housing sector, as well as progressive portability.

Between now and 2020, the federal government will work jointly with the provinces and territories to design the Canada Housing Benefit in a way that reflects local priorities, including those of rural communities, and aligns with federal principles.



Note: For illustration only and not an indication of program design, benefit amount and eligibility.

Chapter 5

Progress Through Partnership: Enhanced Support to Provinces and Territories



Following the Government's Budget 2016 commitment to increase federal investments in provincial and territorial housing programs to \$4.4 billion in 2016 and 2017, the National Housing Strategy will deliver an additional \$16.1 billion in federal housing investment to provinces and territories. As a result, over a 12-year period, the federal investment in provincial and territorial housing programs will reach approximately \$20.5 billion. Provinces and territories will be required to cost-match roughly half of this total investment.

\$20.5 billion in federal support to provinces and territories + close to \$9 billion in expected provincial and territorial cost-matching

\$8.4 billion

delivered through existing federal-provincial/territorial agreements in place from 2018-19 to 2027-28

\$4.4 billion

in federal investments in provincial and territorial housing programs in 2016 and 2017, including new investments announced in Budget 2016

\$4.3 billion

for a new Canada Community Housing Initiative that will protect, regenerate and expand community housing (totalling **\$8.6 billion** with expected provincial/territorial cost-matching)

\$2 billion

for a new Canada Housing Benefit (totalling **\$4 billion** with expected provincial/territorial cost-matching)

\$1.1 billion

for provinces and territories to address distinct housing priorities, including affordability, repair and construction (totalling **\$2.2 billion** with expected provincial/territorial cost-matching)

\$300 million

in additional federal funding to address housing needs in Canada's North



The federal government's investment in provinces and territories recognizes that housing needs vary across the country. Funding will support regional needs and priorities related to community and affordable housing repair, construction and rental assistance. Federal investments will be committed through bilateral agreements.

Expected Results Through Federal Investment in Provinces and Territories

✓ **330,000 units**
continue to be offered in existing community housing

At least
✓ **20% units repaired**
from existing community housing stock

At least
✓ **15% expansion**
of rent-assisted units

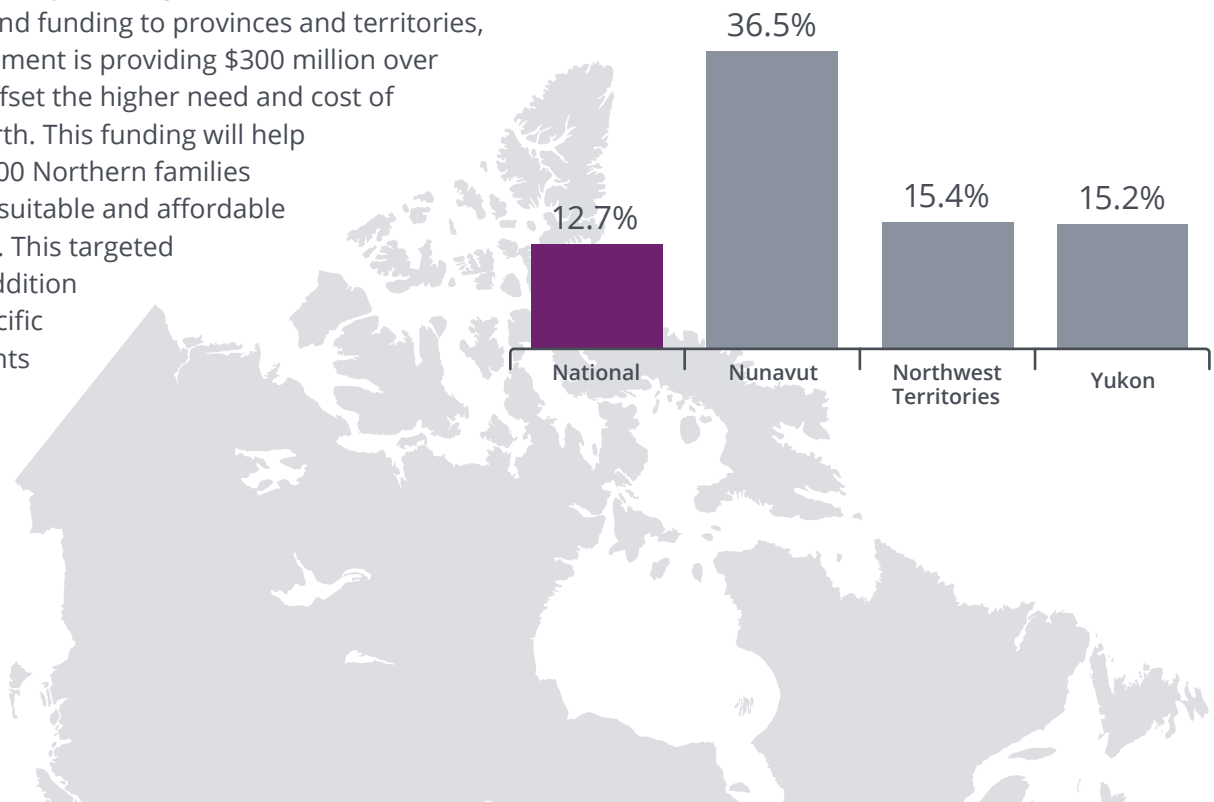
At least
✓ **300,000 households**
supported through a Canada Housing Benefit



Focus on Northern Housing

In addition to the federal government's investment in the territories through Social Housing Agreements, the Canada Community Housing Initiative, the Canada Housing Benefit, and funding to provinces and territories, the federal government is providing \$300 million over 10 years to help offset the higher need and cost of housing in the North. This funding will help approximately 3,000 Northern families find an adequate, suitable and affordable place to call home. This targeted investment is in addition to Indigenous-specific housing investments that will be made as part of funding to improve infrastructure in Indigenous communities.

Incidence of Core Housing Need in the North, 2016



Chapter 6

Letting Communities Lead: A Plan to Make Homelessness History



A home is more than just an address. Having a home makes it possible to access employment, enroll in school, and open a bank account. A home provides shelter, security, and a place to raise our families. All Canadians deserve a dignified place to call home.

The National Housing Strategy will reduce chronic homelessness by 50% by empowering local communities to deliver a combination of housing measures. Developed and delivered alongside persons with lived experience of homelessness, federal programming will include support for responsive interventions as well as preventative strategies aimed at stemming the flow of people into homelessness. Programming will recognize the distinct housing barriers faced by vulnerable populations, including the LGBTQ2 community, homeless women, women and children fleeing family violence, seniors, Indigenous peoples, people with disabilities, those dealing with mental health and addiction issues, veterans and young adults.

The Government of Canada will invest \$2.2 billion over 10 years to tackle homelessness through an expanded federal homelessness program. The program, along with complementary initiatives under the National Housing Strategy such as the National Housing Co-Investment Fund and the Canada Housing Benefit, will provide an opportunity to reaffirm and redesign the federal response to homelessness.

The Government's redesigned homelessness program will launch April 1, 2019, following the conclusion of the existing Homelessness Partnering Strategy. The direction of this redesigned program will be based on the work, consultation and advice of the Advisory Committee on Homelessness.

Addressing Homelessness Among Veterans

Veteran homelessness is unacceptable. That is why the government is expanding veterans' access to affordable housing and continuing to work with all orders of government to ensure veteran homelessness becomes rare and doesn't reoccur. We will also partner with non-governmental organizations who provide support to homeless veterans. Our work to tackle veteran homelessness is further supported by Budget 2017's investment of \$4 million in a Veterans Emergency Fund that provides veterans in crisis with immediate and flexible financial support and is aligned with the Veterans Affairs Canada belief that Veteran homelessness is unacceptable in Canada and that one homeless Veteran is one too many.



Chapter 7

“Nothing About Us, Without Us”



No relationship is more important to the Government than the one with Indigenous peoples. Indigenous leaders have told us that there is a pressing need to co-develop federally supported distinctions-based First Nations, Inuit and Métis Nation housing strategies that are founded in principles of self-determination, reconciliation, respect, and co-operation. We agree, because the status quo is unacceptable. Over the past year, the Government of Canada has engaged with Indigenous people in co-developing distinctions-based housing strategies and approaches to addressing the Indigenous housing crisis in Canada.

First Nations are leading the development of a First Nations National Housing and Infrastructure Strategy to ensure the future of housing and infrastructure reform is envisioned from a First Nations perspective. Moving forward, First Nations and the Government of Canada will continue to work together to co-develop a new policy framework for housing and infrastructure reform that moves toward a long-term approach that will support First Nations care, control and management of housing and infrastructure and address the needs of First Nations people living both on and off reserve.

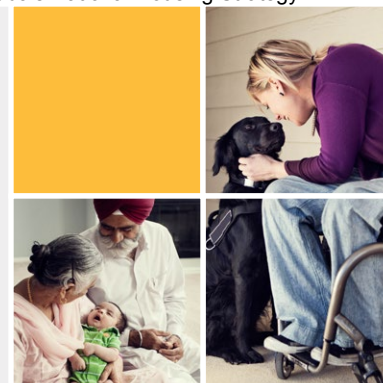
The Government is also working closely with Inuit Tapiriit Kanatami and Inuit land claim governments and organizations through the recently established Inuit-Crown Partnership Committee. This collaborative work respects and strengthens the Inuit-Crown relationship and will help achieve the common goal of reducing the housing needs in Inuit Nunangat and developing long-term solutions that reflect Inuit lifestyles, traditions and culture. The approach being taken emphasizes the direct role of Inuit organizations and governments in addressing housing needs in their communities.

The signing of a Canada-Métis Nation Accord on April 13, 2017, marked a significant step toward a renewed relationship based on recognition of rights, respect, co-operation and partnership. The Accord outlines the ways in which the Government and the Métis Nation will work together to set priorities and develop policy in areas of shared interest, including housing. Key goals are to facilitate greater Métis Nation control of housing delivery and improve access to more housing options, such as affordable homeownership.

The respectful process established to collaboratively develop each of the Indigenous housing strategies will take time but will lay the foundation for the achievement of better housing outcomes over the long term.

Chapter 8

Evidence-Based Housing: Research, Data and Demonstrations



New, more and better housing information is key to overcoming housing challenges. Research and evidence-based approaches will inform our policies and lead to better housing outcomes for all Canadians. Through the National Housing Strategy, the federal government is committing \$241 million over 10 years to enhance housing research, data and demonstrations. This investment will identify barriers to accessing housing, measure and assess the impact of existing housing policies, identify future research opportunities, and shape the National Housing Strategy.

\$241-Million National Housing Strategy Research Agenda

- ✓ **Develop tools within government** to address data gaps and measure National Housing Strategy outcomes
- ✓ **Build capacity for greater partnership and housing research** outside government
- ✓ **Support researchers and research communities** outside government
- ✓ **Develop a network of housing experts** to analyze housing challenges
- ✓ **Introduce Solution Labs** to solve housing problems
- ✓ **Support demonstrations** put forward by researchers and housing partners outside of government

Open Data

Canada is lagging behind other countries in the development and collection of housing data. The timely collection and analysis of a complete set of housing data, in collaboration with stakeholders, will increase Canada's ability to develop housing policy in anticipation of changing housing needs, conditions and market forces.

Through the National Housing Strategy, the federal government will ensure that more and better data are available to serve as the basis for housing decisions. In particular, the government will look into data gaps related to the housing needs of Canada's most vulnerable populations, including women and children fleeing family violence, seniors, Indigenous peoples, people with disabilities, those with mental health and addiction issues, veterans, young adults, recent immigrants and those experiencing homelessness.

Two new surveys will be designed to obtain a more comprehensive picture of households residing in community and affordable housing and the condition of the community housing stock. This information will help develop a more complete understanding of how the community and affordable housing sector is affected by changes in supply, demand, affordability and other conditions.

As announced in Budget 2017, Statistics Canada will develop a comprehensive housing database that integrates social, economic and financial information to produce official housing statistics.



Research

The federal government will increase funding and capacity for housing research both inside and outside government and enhance the channels available to communicate research results. New investments will recognize excellence in housing-related research and ensure research is supported across the career continuum—from emerging researchers to established experts.

Enhanced research collaborations exploring priority areas of interest will be supported through targeted funding to partners and stakeholders. The housing community will convene regularly for discussions and knowledge-sharing on housing research. Canada Mortgage and Housing Corporation will also explore opportunities to support larger in-depth research in co-operation with funding organizations like the National Sciences and Engineering Research Council, the Social Sciences and Humanities Research Council, and the Canadian Institutes of Health Research.

Demonstrations

The federal government will support demonstrations of forward-looking technologies, practices, programs, policies and strategies that show what is possible for the future of housing in Canada. Demonstrations that support sustainable, energy-efficient, accessible, age-friendly and socially inclusive affordable housing will be prioritized, such as pilots testing innovative housing responses to situations of family violence.

Solution Labs

Solution Labs will be funded to bring experts and a range of housing stakeholders together to rapidly incubate and scale potential solutions to housing affordability pressures. Through open competitive processes, teams from the housing sector will be invited to identify housing challenges in key National Housing Strategy priority areas and propose strategies to develop new, world-leading solutions.



Chapter 9

Improving Homeownership Options for Canadians



While the primary goal of the National Housing Strategy is to make safe and affordable housing accessible for the most vulnerable Canadians and for those struggling to make ends meet—the Strategy also addresses housing needs across the entire housing continuum. This includes supporting affordable homeownership for Canadians in stable and competitive housing markets.

Improving Homeownership Options for Canadians

- ✓ **Maintain access to homeownership** for qualified borrowers through government-backed mortgage loan insurance
- ✓ **Conduct in-depth research** to inform policy on homeownership, urban planning, and infrastructure investments
- ✓ **Implement new measures** to counter mortgage fraud and protect the long-term financial security of borrowers and all Canadians

Mortgage Loan Insurance

Mortgage loan insurance helps Canadians access a range of mortgage financing options and contributes to the stability and resiliency of Canada's housing finance system. Mortgage loan insurance is typically required by lenders when homebuyers make a down payment of less than 20% of the purchase price of a home. This helps protect lenders against mortgage default, and enables consumers to purchase homes with down payments starting at 5% and with interest rates comparable to consumers purchasing homes with a higher down payment. In 2016, government-backed mortgage loan insurance covered over half a million mortgages across Canada.

The federal government has implemented several rounds of mortgage loan insurance regulatory changes to reinforce our housing finance system and protect the long-term financial security of borrowers and all Canadians. Notable changes have included tightening

the underwriting of mortgages and prohibiting access to mortgage loan insurance for mortgage refinancing and for properties over one million dollars. These regulatory changes reduce the likelihood that Canadians will take on more mortgage debt than they can afford, and create conditions where the middle class can enter into homeownership with less risk. Furthermore, financial stability supports healthy housing finance and housing markets, creating a climate conducive to accessing home ownership.

The federal government also supports the funding of mortgage lending through its securitization programs: *National Housing Act* Mortgage-Backed Securities and Canada Mortgage Bonds. Together, these securitization programs facilitate the supply of reliable funds for mortgage lending in Canada and foster competitiveness within the mortgage industry by allowing smaller lenders across Canada to provide mortgage financing at rates comparable to those offered by large banks.

Maintain Access to Homeownership

Beyond the existing support for homeowners, the Government of Canada is exploring ways to facilitate access to mortgage loan insurance for borrowers who are more challenging to qualify, such as self-employed individuals. Today's job market requires many Canadians to adopt alternative means of generating income, including by running their own businesses. Approximately 15% of Canadians are self-employed and may have difficulty accessing financing to buy a home, since their income sources may vary or be less predictable than those of employed borrowers. To address this issue, the federal government is examining if there are barriers to housing finance for self-employed borrowers and options to expand access to mortgage loan insurance.

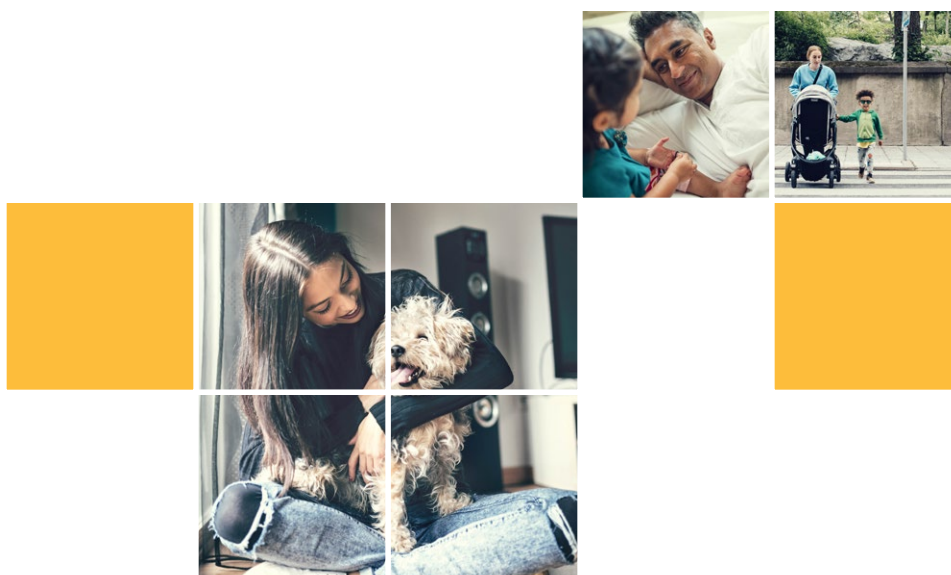
The Government of Canada is also taking steps to improve affordability in high-priced housing markets. Canada's highest-priced economic regions of Toronto and Vancouver represent particular housing challenges for young families, those migrating from lower-cost cities, low- to modest-income families and single-member households. One form of investor speculation, "house flipping," is a unique problem in heated markets that puts upward pressure on already elevated house prices. Speculation in condominium markets in particular, where units are bought pre-construction and sold prior to completion, has helped drive prices to record highs in recent years. The Government has made

changes to tax laws to improve compliance in the real estate sector, particularly to ensure that the principal residence exemption is claimed as intended, and continues to examine ways to further enhance compliance procedures in the sector.

Promoting balanced housing markets serves both access and financial stability objectives by moderating house price growth. The Government seeks to work collaboratively with all orders of government to improve housing market data and modelling, and to support the complex challenges of urban land use choices. This includes strengthening relationships with provinces, territories and municipalities to further expand, obtain and exchange information on real estate transactions.

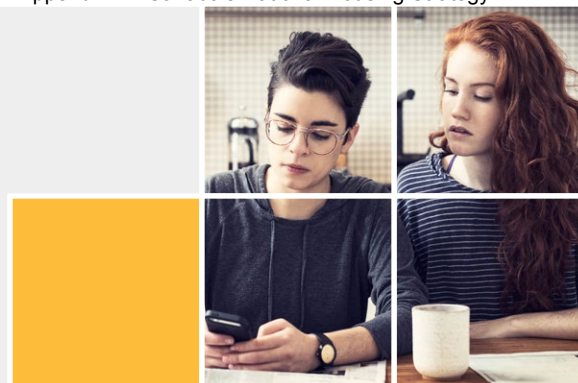
Mortgage Fraud

The Government of Canada has conducted extensive background research and analysis to better understand and address mortgage fraud. Mortgage fraud is still rare in Canada, but when it occurs, it increases the cost of housing for all Canadians. Over the next two years, the federal government will implement new measures in consultation with industry stakeholders and government partners to improve income verification processes, and enhance information sharing to better detect and prevent mortgage fraud.



Chapter 10

Gender-Based Analysis Plus (GBA+)



55% of Canadian households in core housing need are female-led, as are 63% of households living in subsidized housing. While Canada's vulnerable populations include subgroups of men and women, many National Housing Strategy programs will have a particularly positive impact on women. Across the country, women face unique barriers to housing because they are more likely to have low incomes, engage in part-time and precarious work, take on more caregiving responsibilities, and may be dependent on a partner for income. Intersections of identities such as race, sexual orientation, gender expression, age, and socio-economic status create unique experiences among women, including unique experiences of housing instability and homelessness.

The National Housing Strategy is grounded in, and supportive of, the Government's commitment to GBA+ to ensure that programs will not negatively impact Canadians on the basis of gender and other identity factors.

The GBA+ of the National Housing Strategy was based on feedback from consultations, including focus groups with people with lived experience of housing need and homelessness. This feedback was supplemented by input from provinces and territories, reviews of literature on women, identity and housing, as well as data analysis and evaluations of current programs.

The federal government held the first Pan-Canadian Voice for Women's Housing Symposium in September 2017. The Symposium brought together women from diverse backgrounds, including those with lived experience of housing need, shelter workers, and representatives of non-governmental organizations to talk about women's housing. The voices and perspectives heard during this event have helped inform the National Housing Strategy.



The federal government has and will continue to take a proactive approach to integrating GBA+ throughout the program cycle of the National Housing Strategy.

The adoption of a GBA+ approach to the National Housing Strategy will support the Government of Canada's commitment to gender equality as presented in *The Federal Plan for Gender Equality*. The Government anticipates that the adoption of a GBA+ approach to the National Housing Strategy will also align with commitments made under UN Habitat III.

Vulnerable Populations Supported by the National Housing Strategy

Certain subgroups of the population are more likely to experience housing needs than others, and women within these subgroups are especially vulnerable. The National Housing Strategy aims to support these Canadians through a number of housing programs that work in distinct but complementary ways. Targeted groups include, but are not limited to, the following:

Survivors fleeing family violence: Gender-based family violence is a key factor contributing to women's housing instability and homelessness in Canada. Many women

experiencing family violence or elder abuse are unable to afford housing without their partner's financial support and, as a result, either continue living in an abusive household or become homeless. On any given night in Canada, 3,491 women and their 2,724 children sleep in shelters because it is not safe to sleep at home; an additional 300 women and children are turned away each night because shelters are full. Youth may also experience homelessness due to family violence; they may be considered too old for child welfare services and often face a lack of appropriate shelters.

The proposed National Housing Strategy approach prioritizes survivors fleeing family violence who face limited suitable shelter space. The National Housing Co-Investment Fund aims to build and renew shelter spaces for survivors fleeing family violence. It is expected that this will help reduce the wait-list for shelter spaces and lower the number of women who might otherwise return to violent relationships or turn to the street. The Fund will also encourage partnerships between housing projects and support services, such as for mental health issues or addictions. In addition, new investments in homelessness programs will allow communities to tailor interventions to vulnerable populations most in need, including youth, LGBTQ2 individuals, veterans and Indigenous peoples.

Northern and remote residents: A history of poor planning, a lack of understanding of the North and declining federal funding for community housing have contributed to housing issues in the North. In 2011, 60% of female-led Indigenous households in Nunavut lived below housing standards. It is not uncommon for the scarce emergency shelters in Northern communities to serve as permanent housing for many women because of the lack of transitional and second-stage housing in these communities.

Housing in the North has been identified as a key priority area under the National Housing Strategy, and initiatives are expected to have positive effects on Northern women and Indigenous households. Funding provided through enhanced support to

provinces and territories, along with additional funding for the North, will offset higher costs of building, operating and maintaining housing in Northern and remote communities. It is expected that this approach, in addition to the Federal Community Housing Initiative, will provide predictable and stable funding for housing in the North, help reduce housing need, and permit the construction and operation of additional housing options based on community needs.

Newcomers: Immigrant women are at an increased risk of experiencing housing insecurity. In 2011, recent immigrant female lone parents were more likely to be in core housing need (50%) than their male counterparts (33%). Immigrant women often have no choice, or may perceive that they have no choice, but to continue living with their sponsor, who is often a partner or family member, in order to maintain their immigration status. This may serve as a barrier to leaving the household, whether it is abusive or otherwise. Studies also report that landlords are more likely to take advantage of immigrant and refugee women, many of whom experience cultural and racial discrimination from landlords and service providers.

The National Housing Strategy initiatives will positively impact low-income households, including immigrant women and refugee households. Through the community housing initiatives and the Canada Housing Benefit, the severity of housing need is expected to be reduced through the preservation of affordability. By implementing a human rights-based approach, housing access will be facilitated for populations identifying systemic barriers and discrimination. The Community-Based Tenant Initiative is expected to aid immigrant and refugee women in the search for suitable housing and provide them with more information to negotiate tenancy agreements.

Aging population: Low-income seniors and senior women living alone are populations with high incidences of core housing need. About a third of households that live in community housing are seniors. Senior women living alone are more likely than senior

men to live in core housing need (27% compared to 21%). Many senior women face economic insecurity, stemming from limited pensions, minimal retirement savings, or widowhood.

As the Canadian population ages, the need for affordable housing is expected to grow for seniors. The proposed National Housing Strategy approach will reduce housing need for seniors by providing rental support through the Canada Housing Benefit. Affordability for low-income seniors living in community housing will be protected through the community housing initiatives and funding to provinces and territories. The National Housing Co-Investment Fund will also support the construction, repair and renewal of housing units for seniors, which is expected to relieve affordable housing demand among low-income seniors. In addition, the Fund will invest in affordable housing and will support partnerships with services to allow for seniors to age in place.

People with disabilities: People with disabilities face unique challenges in accessing affordable and appropriate housing. Inadequate social supports, insufficient financial assistance and inaccessibility of housing units all contribute to the difficulties they may face in their quest to live independently. People with disabilities are more than twice as likely to live on low incomes as those without a disability. Women with disabilities face higher rates of core housing need (19%) than the overall population.

The National Housing Strategy is expected to have a positive impact on people with disabilities, especially women by improving social inclusion, including accessibility of housing units as well as other accessibility measures, such as proximity to transit, services and supports, and employment opportunities. The National Housing Co-Investment Fund sets accessibility requirements for new and renewed projects and targets the construction, repair and renewal of housing for people with developmental disabilities.

GBA+ Process

A GBA+ lens was applied throughout the development of the National Housing Strategy by following Status of Women Canada's step-by-step process:

1. Identify the issue

The National Housing Strategy will address the issue of housing need, specifically for vulnerable populations. As discussed in the previous section, women face numerous barriers to accessing safe, affordable housing. In particular, certain subgroups of the female population are more vulnerable and experience higher rates of core housing need than the overall population and compared to their male counterparts, including survivors fleeing family violence, women living in Northern and remote areas, immigrant women, senior women and women with disabilities.

2. Challenge the assumptions

In order to challenge the underlying assumptions of the proposed programs, an internal GBA+ team provided a guidance tool to make sure that each housing program was developed with a GBA+ lens. The tool consists of a list of questions challenging potential assumptions that might inadvertently affect the desired outcome of the program in terms of targeted populations. This exercise was done interactively between the GBA+ team and each group that was tasked to develop a housing program or initiative.

3. Gather the facts

Where available, the GBA+ team collected gender-disaggregated housing data for various identity factors, including age, geography, household type, Indigenous status, immigration status and disabilities, from the Census and the National Household Survey, and made requests to Canada Mortgage and Housing Corporation data specialists to provide cross tables to account for intersectionality. The data gathering was done simultaneously with a scan of the literature to ensure no emerging population trends were ignored.

Consultations also contributed to the development of the National Housing Strategy with a GBA+ lens. Prior to the development of the National Housing Strategy, Canada Mortgage and Housing Corporation conducted consultations with Canadians with diverse backgrounds, including those with lived experience, to identify housing issues and help shape a National Housing Strategy that will strive to improve the lives of those in greatest need. Other forms of consultations were also conducted through Pan-Canadian Voice for Women's Housing: a Symposium, as well as discussions with provinces and territories and with housing providers and stakeholders.

4. Develop options and make recommendations

The GBA+ information collected through research and consultation led to recommendations and guided the development of the National Housing Strategy programs. The programs were developed with populations in mind who were more likely to be in housing need. The recommendations included filling key housing data gaps that were identified.

5. Monitor and evaluate

The National Housing Strategy will include GBA+ monitoring and evaluation activities. This will be done through continuous consultations with diverse populations for the duration of the National Housing Strategy. These activities will allow for adjustments to the programs to ensure that the National Housing Strategy continues to have positive impacts on those most in need.

6. Document

The data and analysis that guided our approach and recommendations provide meaningful background information that could be used for future proposals. The internal GBA+ team developed an open repository where the information collected and tools created can be accessed by anyone involved in GBA+ within Canada Mortgage and Housing Corporation.

7. Communicate

Finally, GBA+ work and results are shared and discussed regularly within the organization and with other key departments, such as Status of

Women Canada. This approach also aims to grow buy-in within the organization by communicating the importance of GBA+ for everyone.

Knowledge Gaps

Current gaps in our knowledge and data make it difficult to assess the impact housing programs and initiatives may have on certain groups. Significant gaps in housing data and research mainly concern the needs of seniors, refugees, LGBTQ2, LGBTQ2 youth and Indigenous youth and the construction of sustainable and suitable housing in the North. There are also knowledge gaps relating to discrimination and housing security of racialized women. In addition, a key theme from the women's housing symposium pointed to a lack of data on women who are homeless, as neither those who are in shelters for survivors fleeing family violence nor those who are hidden homeless are represented in homelessness statistics.

Another significant gap in knowledge concerns the state of community housing in Canada. We know that nearly three times as many female-led households live in subsidized housing compared to male-led households, so enhancing our information on the community housing stock is critical in order to understand women's housing needs. A comprehensive assessment of the community housing stock would help to determine the level of repairs and new construction required to fulfil current and future needs.

The National Housing Strategy will fill some of these knowledge and data gaps by collecting new housing data, fostering housing research and showcasing innovative approaches to housing. New housing surveys will gather information to better respond to the housing needs of vulnerable populations. The research program will launch a platform to connect housing researchers and provide opportunities for targeted research on diverse groups of women and men. It will also show the extent to which the National Housing Strategy is meeting the needs of these diverse groups and whether adjustments are necessary.

The Way Forward

Over the next 10 years, the federal government is committed to ensuring that the National Housing Strategy maximizes housing outcomes for Canadians most in need. There are several ways the federal government plans to advance an integrated approach to gender equality in the National Housing Strategy.

Ongoing consultations with vulnerable groups and stakeholders: The Government of Canada is committed to involving vulnerable and under-represented people with lived experience in decision-making processes regarding housing. Their experience, knowledge and contribution are key to improving housing, strengthening communities and enhancing quality of life.

Pan-Canadian Voice for Women's Housing: a Symposium participants clearly expressed that policies that affect women should not be developed without the input of women. Canada Mortgage and Housing Corporation has committed to convening a group of women annually to discuss housing issues and solutions from a gender perspective. Focus groups with other vulnerable groups with lived experience and consultations with key stakeholders and service providers will also be held regularly to inform the evolution of the National Housing Strategy.

In addition, a National Housing Council will bring together people with lived experience as well as representatives from governments, the housing sector and the research community to provide advice on how the federal government can achieve greater progress on key social, environmental and economic outcomes through the National Housing Strategy.

A specialized Federal Housing Advocate will be tasked with assessing systemic barriers to housing that people from various backgrounds and circumstances may experience. The Advocate will be tasked with drafting recommendations that the Government of Canada can implement to alleviate these barriers and improve housing outcomes.

Creating a GBA+ framework to build capacity and knowledge: As part of the Government's commitment to GBA+, the development of a GBA+ framework will provide tools, information, networking opportunities and capacity-building activities and ensure that GBA+ is a consistent priority for the National Housing Strategy so that inequality is not perpetuated. Ongoing horizontal consultations with other federal departments and agencies on GBA+ will take place regularly to facilitate a common understanding of GBA+ and promote co-operation in order to support sustainable GBA+ implementation across the federal government.

From school to shelter to transformed lives

The Centre Mechtilde is a shelter in Gatineau, Quebec, that has provided shelter and safety for women and their children since 1979. Thanks to federal investments in affordable housing of over \$1 million, the Centre is breaking ground on a new project that will create 31 long-awaited transitional housing units within the existing structure of the former Saint-Paul Elementary School. These units will be in addition to Centre Mechtilde's existing 14 shelter spaces and will provide safe housing for women facing homelessness and single mothers experiencing family violence. By helping women regain autonomy and self-confidence, the new transitional housing will help bridge the gap between people finding basic shelter and rebuilding their lives. Located at the heart of the neighbourhood, the new building will open in the spring of 2018.

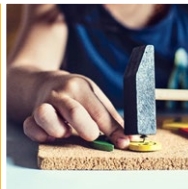


National Housing Strategy measures that will benefit women

At least 25% of National Housing Strategy Investments

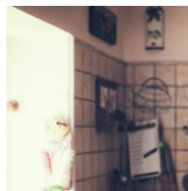
will support projects that specifically target
the unique needs of women and girls

Ongoing consultations with
women including an annual
Women's Housing Symposium



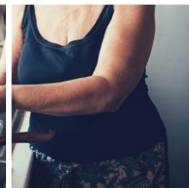
Ongoing community
housing subsidies

New and repaired
shelter spaces



Targeted research
on women's
housing needs

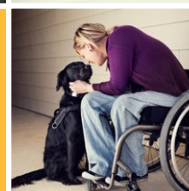
Financial support
through the Canada
Housing Benefit



Affordable housing
for senior women



Improved affordable
housing options and
increased shelter space
through the National
Housing Co-Investment Fund



Improved housing
affordability and
safety through a
human rights-based
approach to housing

Chapter 11

The Journey to a National Housing Strategy



The development of the National Housing Strategy has been a collaborative process, involving extensive consultations with multiple partners. In 2016, the federal government launched national consultations with Canadians, provincial, territorial and municipal governments, Indigenous peoples, housing organizations, stakeholders and experts on the vision, themes, principles and outcomes of the National Housing Strategy.

Multiple forms of consultation were made available for Canadians to share their ideas. On the Let's Talk Housing website, Canadians were invited to share their opinions and suggestions by completing a survey, uploading written submissions or posting on an idea board.

Housing experts and organizations participated in 22 round tables across the country, where they provided feedback on the submissions that had been received through the consultations. Round tables in Ottawa examined topics ranging from homelessness and shelters to community housing, affordable rental housing, homeownership and housing finance. Other round tables in Thunder Bay, Winnipeg and Whitehorse focused on

the housing needs of First Nations communities, rural and remote Indigenous households, Northern communities and urban Indigenous households.

In addition to the round tables, the Government held 15 bilateral meetings and forums with national Indigenous organizations, including the Assembly of First Nations, the Congress of Aboriginal Peoples, the Métis National Council, Inuit Tapiriit Kanatami, the Native Women's Association of Canada and the National Association of Friendship Centres. Many of these organizations worked with their local and regional chapters to canvas their members and ensure the views of First Nations, Inuit and Métis Nation were shared.



Survey
Responses

6,351



Document
Uploads

478



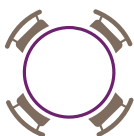
Ideas
Submitted
on Website

132



Ideas on
Social Media

1,905



Let's Talk
Housing
Round Tables

22



Focus Groups
with Vulnerable
Peoples

21



MP
Town Halls

10



Bilateral Meetings
and Forums with
Indigenous Organizations

15

A total of 21 focus groups were also held to gather feedback from Canadians who have lived experience of housing need, including people with disabilities, low-income individuals, people who are or have been homeless, survivors fleeing family violence and seniors. Across all groups, affordability and the availability of housing that meets essential needs were unanimously identified as being the most common housing challenges.

On National Housing Day on November 22, 2016, the results of these consultations were released in a report entitled **What We Heard**. The message was clear: Canadians want better housing outcomes, not just for themselves, but also for all those individuals and families who are in greatest housing need, including low-income Canadians, homeless people and other vulnerable groups with distinct needs.

The National Housing Council will build on the success of the National Housing Strategy consultations. The Council, which will bring together representatives from the federal government, the provinces and territories, municipalities, the housing sector, the research community, and people with lived experience of housing need, is designed to increasingly democratize the development of housing policy in Canada. Council members will bring a diversity of experience and expertise to the table to advise on the federal government's research and inform its policy planning. The Council will also provide input into regular assessments of the National Housing Strategy, as part of an annual report on the progress of the Strategy.



Chapter 12

Housing Progress Report



Budget 2016 increased the federal investment in affordable housing by \$2.3 billion over two years. This funding is in addition to annual federal investments of \$1.7 billion to support existing community housing under long-term operating agreements.

Expanding Affordable Housing: Provincial and Territorial Delivery

Budget 2016 increased the federal government's total housing investment through the provinces and territories by \$1.4 billion over two years. Information about how provinces and territories use these investments becomes available to Canada Mortgage and Housing Corporation when provinces and territories provide claims related to funding commitments and their claims-based indicators. The following offers an overview of some of the progress and impacts that have resulted from these increased investments so far:

Investments / Initiatives	Progress to Date
<p>Doubling the Investment in Affordable Housing (IAH)</p> <p>\$504.4 million</p> <p>in funding to double current federal funding under the provincial/territorial cost-matched portion of the IAH (delivered by provinces and territories).</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 3,192 projects to assist 11,153 households • \$303.5 million claimed by the provinces and territories
<p>Increasing Affordable Housing for Seniors (IAH)</p> <p>\$200.7 million</p> <p>to increase affordable housing for seniors and improve their housing conditions (provided through the IAH, delivered by provinces and territories).</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 949 projects to assist 3,553 households • \$105.5 million claimed by the provinces and territories
<p>Increasing Affordable Housing for Victims of Family Violence (IAH)</p> <p>\$89.9 million</p> <p>for the construction and renovation of off-reserve shelter spaces for victims of family violence (provided through the IAH, delivered by provinces and territories).</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 3,118 projects to assist 4,520 households • \$63.1 million claimed by the provinces and territories

Investments / Initiatives	Progress to Date
<p>Supporting Energy- and Water-Efficiency Retrofits to Existing Community Housing (IAH)</p> <p>\$490.4 million</p> <p>for retrofits and renovations to existing community housing administered by the provinces and territories to address the increasing demand for repairs, improve efficiency and reduce energy use (provided through the IAH, delivered by provinces and territories).</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 2,317 projects to retrofit or renovate 95,403 units • \$490.5 million claimed by the provinces and territories
<p>Supporting Northern Housing (IAH)</p> <p>\$97.7 million</p> <p>to address urgent housing needs in Northern communities (provided through the IAH, delivered by territories).</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 41 projects to assist 183 households • \$40 million claimed by territories

Expanding Affordable Housing: Federal Programs

Budget 2016 also committed \$870 million in new funding over two years to support federally administered housing and homelessness programs, including programs for First Nation people living on- and off-reserve. This funding is in addition to the \$403.3 million in annual funding that is currently invested for pre-existing federally administered housing program commitments. Many of these new investments are already being implemented across the country, including the following:

Investments / Initiatives	Progress to Date
<p>Renovation and Retrofit of Existing Federally Administered Community Housing</p> <p>\$83.5 million</p> <p>Investment is being provided over two years, starting in 2016-17, for retrofits and renovations to existing federally administered community housing to address the increasing demand for repairs, improve efficiency and reduce energy use.</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 248 projects to retrofit or renovate 7,739 units • \$19.4 million expended • \$74.3 million committed

Investments / Initiatives	Progress to Date
<p>Rent Subsidies for Federally Administered Community Housing Providers</p> <p>\$30 million</p> <p>Budget 2016 reallocated up to \$30 million over two years, starting in 2016-17, to renew subsidies for eligible federally administered community housing projects that have operating agreements expiring in the next two years, until the end of March 2018.</p>	<p>Transitional funding to the first projects started flowing in November 2016 to help support affordability for low-income households in federally administered community housing projects (including those owned by co-operatives) with operating agreements expiring until the end of March 2018.</p> <p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 7,057 community housing households are benefiting from continued subsidies
<p>Tackling Homelessness</p> <p>\$111.8 million</p> <p>Provided by Budget 2016 over two years (\$57.9 million in 2016-17 and \$53.9 million in 2017-18), which builds on existing funding of nearly \$600 million over five years (2014-19).</p> <p>Budget 2016 funding was primarily allocated to regionally delivered streams enabling:</p> <ul style="list-style-type: none"> • funding for the Designated Communities stream to be increased by \$27 million in both 2016-17 and 2017-18, to a total of \$110.8 million each year; • a doubling of investments in the Aboriginal Homelessness stream. This represents an increase of \$14.3 million in both 2016-17 and 2017-18, to a total of \$28.7 million each year; and • a doubling of investments in the Rural and Remote Homelessness stream. This represents an increase of \$5.6 million in both 2016-17 and 2017-18, to a total of \$11.2 million each year. <p>Budget 2016 invested an incremental \$12.5 million over two years in the Innovative Solutions to Homelessness stream.</p>	<p>Outside Quebec, all contribution agreements with community entities have been amended to enable additional regionally delivered funding to flow.</p> <p>An enhanced Canada-Quebec Agreement was concluded in July 2016 to enable the additional funding to flow, with all recommended projects in Quebec having been approved.</p>

Investments / Initiatives

Improving Housing in First Nations Communities

\$554.3 million

To address urgent housing needs on-reserve, Budget 2016 proposed to provide \$554.3 million over two years, including \$416.6 million over two years to address immediate housing needs on-reserve.

The remaining \$137.7 million will be provided over two years to support the renovation and retrofit of existing housing on-reserve, including \$10 million over two years for skills and capacity development for the design, construction, inspection and overall management of housing on-reserve.

In addition to these targeted investments, an average of \$143 million per year has been provided by Indigenous Services Canada and approximately \$150 million per year has been provided by Canada Mortgage Housing Corporation to First Nations to support a range of housing needs, including construction, renovation, maintenance, insurance, capacity building, debt servicing, and the planning and management of their housing portfolios.

\$10.4 million

Budget 2016 also provided an additional \$10.4 million over three years to support the construction of new shelters for victims of family violence and the renovation of existing shelters in First Nations communities on-reserve.

Progress to Date

Budget 2016 investments are being delivered through existing programs on reserve to ensure that funds reach communities as quickly as possible and that they continue to have the flexibility to allocate funds based on their most pressing local needs. First Nations partners report on projects completed at year end.

Delivered by Canada Mortgage Housing Corporation:

Construction, renovation and service of homes in First Nations on-reserve communities:

To address urgent housing needs on reserve, Budget 2016 provides additional \$554.3 million over two years beginning in 2016-17 (\$416.6 million for Indigenous and Northern Affairs Canada and \$137.7 million for Canada Mortgage Housing Corporation). These important levels of investments are resulting, over the 2 years commitment, and as of June 30 2017, in the construction, renovation/retrofit and or servicing of 8,808 units. Of that number, more than 50% have been completed, representing 4,460 new homes for First Nations people across the country.

Renovation and Retrofit On-Reserve:

As of September 30, 2017:

- 4,332 units to be renovated or retrofitted
- \$69.1 million being invested
- \$95.4 million committed

Skills and Capacity Development:

As of September 30, 2017:

- 443 First Nations communities assisted
- \$7.0 million invested
- \$8.9 million committed

Shelter Enhancement Program:

As of September 30, 2017:

- To date, all 5 shelters have been committed.

Investments / Initiatives	Progress to Date
<p>Supporting Inuit Housing \$80 million</p> <p>In addition to the \$97.7 million provided to the territories through the IAH to address urgent housing needs in Northern communities, Budget 2016 also earmarked another investment of \$80 million to address housing needs in three Inuit regions.</p> <p>Through Budget 2016, Indigenous and Northern Affairs Canada is flowing funding for housing directly to three of the four organizations managing Inuit issues: the Makivik Corporation in northern Quebec, the Inuvialuit Regional Corporation in the Northwest Territories, and the Nunatsiavut Government in Newfoundland and Labrador. Canada Mortgage and Housing Corporation continues to manage housing requirements in Nunavut with funds flowing through the territorial government.</p>	<p>Budget 2016 investments are being directly delivered by Inuit governments and organizations in Nunavik, Inuvialuit and Nunatsiavut to ensure that funds reach communities as quickly as possible, and that they have the flexibility to plan for the construction season, purchase materials and consider innovative and new ideas. Inuit partners report on projects completed per the requirements in existing funding arrangements and land claim agreements.</p>
<p>Housing Internship Initiative for First Nations and Inuit Youth (HIIFNIY) \$5 million</p> <p>A further \$5 million in 2016-17 to support internships for Indigenous youth under HIIFNIY, which provides work experience and on-the-job training in the housing sector. The funding was provided in Budget 2016 under the renewed Youth Employment Strategy.</p>	<p>\$5 million was expended towards 537 youth internships in 2016-17. This Budget 2016 initiative ended on March 31, 2017.</p>

Investments / Initiatives	Progress to Date
<p>Supporting the Construction of Affordable Rental Housing – Affordable Rental Innovation Fund</p> <p>\$208.3 million</p> <p>An investment of \$208.3 million over five years starting in 2016-17 for the creation of an Affordable Rental Innovation Fund.</p> <p>Funding will be used to test innovative business approaches such as unique housing designs and financial models, in order to lower the cost and risks of financing affordable rental housing projects.</p>	<p>The Affordable Rental Innovation Fund was launched September 30, 2016, to encourage new funding models and innovative building techniques in the rental housing market. The Fund is looking for unique ideas that will revolutionize the affordable housing sector. All proposals are being reviewed and assessed on an ongoing basis, and funding announcements will be made when projects have been approved.</p> <p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 1 project for the creation of 40 households • \$1.5 million has been expended • A significant number of applications have been received from across the country
<p>Supporting the Rental Construction Financing Initiative</p> <p>\$2.5 billion</p> <p>A total of \$2.5 billion will be invested over four years for a Rental Construction Financing Initiative to encourage the construction of affordable rental housing projects by making low-cost loans available to municipalities and housing developers during the most at-risk phases of development.</p>	<p>The Rental Construction Financing Initiative was launched April 20, 2017, to provide low-cost loans to encourage the construction of rental housing across Canada, where the need for rental homes is clearly demonstrated. Over 30% of Canadians rely on rental housing as an alternative to homeownership. Continued access to both affordable and market rental housing is critical.</p> <p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • A significant number of applications have been received from across the country

Investments / Initiatives	Progress to Date
<p>Assisting Homeowners Affected by Pyrrhotite</p> <p>\$30 million</p> <p>Up to \$30 million over three years, starting in 2016-17, will be invested to help homeowners deal with costly structural problems in their homes as a result of the presence of the mineral pyrrhotite in their foundations. This funding will be provided by the Government of Canada and the Province of Quebec.</p>	<p>On July 11, 2016, the governments of Canada and Quebec signed an agreement to provide assistance for homeowners dealing with pyrrhotite. Federal funds will be committed through the existing Quebec program to indemnify homeowners whose homes are impacted by pyrrhotite.</p> <p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • The Province of Quebec claimed \$10 million to benefit 162 homeowners
<p>Prepayment Flexibilities for Co-operative and Non-Profit Housing</p> <p>\$150 million</p> <p>In Budget 2015, the Government announced \$150 million over four years, starting in 2016-17, to allow co-operative housing and non-profit community housing providers to prepay long-term, non-renewable mortgages held with Canada Mortgage and Housing Corporation, without any penalty.</p> <p>Upon prepayment, housing providers will be able to access financing from the private market at current interest rates, which will lower mortgage expenses and help keep rents affordable. In addition to waiving prepayment penalties, housing providers who received an upfront capital contribution that is earned over the life of the loan will also be forgiven for the unearned portion of the contribution at the time of payout.</p>	<p>As of September 30, 2017:</p> <ul style="list-style-type: none"> • 144 long-term, non-renewable mortgages paid out • \$74.4 million in waived penalties

Investments / Initiatives

Addressing Gaps in Housing Market Information and Data

Canadian households and industry rely on housing market data to make informed decisions. Governments also depend on data to design effective housing policies. Canada Mortgage and Housing Corporation is working to address gaps in both data and information that may be acting as a barrier to informed decision making or the creation of evidence-based housing policy.

Progress to Date

Canada Mortgage and Housing Corporation is working closely with Statistics Canada and the Department of Finance to support access to improved data on foreign investment in housing. To date, Canada Mortgage and Housing Corporation has released information on foreign ownership in Canada's condominium markets by age of structure and local geography and conducted industry round tables on foreign investment in Vancouver, Toronto and Montréal.

In 2016, Canada Mortgage and Housing Corporation broadened its Housing Market Assessment (HMA) framework report to include local-level reports for 15 census metropolitan areas. Canada Mortgage and Housing Corporation also began reporting on prices and square footage for condominium units in December 2016.

In its October Rental Market Survey, Canada Mortgage and Housing Corporation added rental turnover rates and broadened coverage of the centres covered in secondary rental markets. Findings were released on November 28, 2016.

In September 2016, Canada Mortgage and Housing Corporation published a **Housing Market Insight** report on rents at the lower end of the market for purpose-built rental apartment units across Canada. Canada Mortgage and Housing Corporation is currently conducting research concerning municipal government charges on new housing.



#NationalHousingStrategy
placetocalhome.ca

ALTERNATIVE TEXT AND DATA FOR FIGURES

Investments under the National Housing Strategy vs. Baseline Housing Investments

- The graph is represented using two lines showing historical trends in funding between the National Housing Strategy as well as legacy social housing agreement and Investment in Affordable Housing.
- The vertical axis represents the funding figures in billions of dollars while the horizontal axis represents the years of funding starting with year 2015-16 until 2027-2028.
- The solid yellow line represents the funding under the National Housing Strategy (includes all federal investments as of fiscal year 2016-17 and cost-matching by provinces and territories where required by program parameters).
- This line starts around \$4 billion at year 16-17 and trends upwards incrementally until reaching a peak of just over \$5 billion. Small dips in the trend line are observed at years 2018-2019 and 2021-22 as it gradually smooths upwards towards the end of the funding period.
- The second time series is represented as grey dotted line stretching from 2015-2016 until 2027-2028. This line represents funding under legacy social housing agreements and Investment in Affordable Housing (includes cost-matching by provinces and territories where required by program parameters). The starting point of the line sits just above \$2.5 billion and plateaus for several years until it dips by close to \$1 billion between 2018 and 2021. From 2021, the line gradually trends downwards as funding decreases in the future years till 2027-2028.

For Information Only

Community Hubs Strategy Update

Presented To: Community Services Committee

Presented: Monday, Jan 15, 2018

Report Date: Friday, Dec 22, 2017

Type: Correspondence for Information Only

Resolution

For Information Only

Relationship to the Strategic Plan / Health Impact Assessment

Community Hubs align with the Strategic Plan under the priority of Quality of Life and Place where the City of Greater Sudbury is improving access to services that benefit the health and well-being of individuals.

The Community Hubs initiative is intended to provide a positive health and human service impact for citizens by providing easier access to streamlined services within their neighborhoods. The long term goal of the initiative is to provide integrated service delivery for citizens based on the relevant needs of the area.

In addition, this initiative aims to improve the quality of life and place for citizens of Greater Sudbury as it will promote Population Health in areas of Investing in Families, Enabling and Promoting Mental Health, and Creating Play Opportunities, Improving Access to Housing.

Report Summary

The report serves as an update regarding the progress of the Community Hubs Strategy with an expected final report to Council in April 2018.

Financial Implications

There are no financial implications.

Signed By

Report Prepared By

Tyler Campbell
Director of Social Services
Digitally Signed Dec 22, 17

Health Impact Review

Tyler Campbell
Director of Social Services
Digitally Signed Dec 22, 17

Manager Review

Tyler Campbell
Director of Social Services
Digitally Signed Dec 22, 17

Division Review

Tyler Campbell
Director of Social Services
Digitally Signed Dec 22, 17

Financial Implications

Jim Lister
Manager of Financial Planning and Budgeting
Digitally Signed Dec 22, 17

Recommended by the Department

Catherine Matheson
General Manager of Community Development
Digitally Signed Dec 22, 17

Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 27, 17

Background

A report was brought forward to the Community Services Committee on June 19, 2017 seeking Council endorsement for a series of steps that would be taken to arrive at a Community Hubs Strategy.

<https://agendasonline.greatersudbury.ca//index.cfm?pg=agenda&action=navigator&id=1152&itemid=12860&lang=en>

Community Hubs Data

As indicated in the June 19, 2017 report, the Geographic Information System (GIS) team within the City of Greater Sudbury (City) has reviewed various socio economic data factors along with deprivation index data and Emergency Medical Service (EMS) call information. This data has been aggregated and has produced a weighted priority ranking for neighborhoods in Greater Sudbury. The ranking of priority neighborhoods includes various factors such as the different population demographics ranging from children to seniors and includes factors such as aboriginal population. The information also looks at factors such as access to Transit Services. Now that this data has been finalized, staff would like to review this information along with other key strategy points with an external group of stakeholders having expertise in the field. This group of stakeholders would provide feedback on the data along with input on the final strategy that will be brought to Council for approval in April of 2018.

The Steering Committee would be made up of community representatives from different sections of the community and would be as follows:

Jeff Perry, Architect and Developer – Perry + Perry

Jim Eshkawkogan, Program Manager – Better Beginnings Better Futures

Adam Day, Sub Region Officer - North East Local Health Integration Network

Joseph Leblanc, Executive Director - Social Planning Council of Sudbury

William Bray, Vice President, Commercial Financial Services – RBC Royal Bank of Canada

Sherry Fournier, Executive Director – Child and Community Resources

Marion Quigley, Chief Executive Officer – Canadian Mental Health Association, Sudbury/Manitoulin

Michael Cullen, Executive Director – United Way North East Ontario

Lois Mahon – Premier's Community Hub Framework Advisory Group

Denis Constantineau, Executive Director – Centre de santé communautaire du Grand Sudbury

Maureen McLelland, Associate Vice President, Clinical Transformation and Transitions, - Health Sciences North

Dave Courtemanche, Executive Director – Family Health Team

Mark Scarfone, Chief Executive Officer – Greater Sudbury Housing Corporation

Kris Longston, Manager of Community and Strategic Planning, City of Greater Sudbury

Jeff Pafford, Director of Leisure Services - City of Greater Sudbury

Luisa Valle, Director of Children and Citizen Services - City of Greater Sudbury

Cindi Briscoe, Manager of Housing Services - City of Greater Sudbury

Sherri Moroso, Community Development Coordinator – City of Greater Sudbury

At the time of writing this report, representatives from Greater Sudbury Police Services, Sudbury District Health Unit, and local School Boards, had not yet confirmed their participation. Other staff members from the Real Estate Section and Emergency Medical Services of the City of Greater Sudbury will also be assisting with the development of the strategy.

Social Planning Council of Sudbury Consultations

While the Social Services Division has been working on the hub strategy and data internally, the Social Planning Council of Sudbury (SPC) and NOAH Community Hub (NCB) has hosted two community feedback sessions on the establishment of Grass Roots Community Hubs. The sessions were hosted at 1960 Paris Street on September 27, 2017 and November 6, 2017. Community priorities were brought forward through this process and the feedback from the community will be further explored with the steering committee.

Next Steps

The Social Services Division will engage stakeholders through the establishment of a steering committee in a series of meetings regarding the Community Hubs Strategy and will bring forward a final report to the Community Services Committee in April 2018.

Appendix 1 – Project Charter: Community Hubs

Community Development Department Project Charter: Community Hubs

Background
<p>The Province of Ontario released a strategic framework for Community Hubs in Ontario in 2015. Since that time, the provincial government has identified three main priorities for action:</p> <ol style="list-style-type: none"> 1) Making better use of public properties 2) Removing barriers and enabling community hub development 3) Building community capacity and strengthening local planning <p>The Provincial report also outlines that community hubs will look differently in different communities based on local needs.</p> <p>Health Impact Assessment</p> <p>Recent community initiatives have focused on well-being and healthy communities (e.g., Community Safety and Well-Being Plan, Community Drug Strategy and Population Health). There is significant opportunity for collaboration and partnering with health, social services, education and community organizations, to improve outcomes.</p> <p>Financial Implications and Options</p> <p>The Community Hub strategy will explore options for financial sustainability of the hub model. Community Hubs could include not-for-profit, private sector and other governmental agencies/organizations, sharing space to deliver services in health, social services, education, recreation and culture. Revenue generation options through lease agreements could assist with offsetting operating and capital costs. The project will also seek to develop the neighbourhood priorities for community hubs, including “basket of services”.</p>
Goals
<p>The goal of the project is to bring forward a strategy document for Council endorsement which will allow planning and prioritization of hub sites as opportunities present.</p>
Scope
<p>Scope would include options by neighbourhood for community hub project sites in Greater Sudbury. Input would include GIS mapping and a cost benefit analysis of vacant community schools. The project would then look at a series of meetings with stakeholders regarding opportunities and building a possible business case for the 2019 budget process.</p>
Key Deliverables
<p>The project outcome will include a detailed report and recommendation regarding the viability of developing a hub or enhancing existing hubs, and recommendations on location and “basket of services” to be included.</p>

Community Development Department Project Charter: Community Hubs

Key Stakeholders	
Client – The client group will be established through a GIS mapping process.	
Project Sponsor – Catherine Matheson - General Manager, Community Development	
Project Manager – Tyler Campbell - Director of Social Services	
Project Team - Tyler Campbell, Social Services Division <ul style="list-style-type: none"> - Kris Longston, Community & Strategic Planning - Sherri Moroso, Community Initiatives and Performance Support - Cindi Briscoe, Housing Services - Luisa Valle, Citizen & Children's Services - Jeff Pafford, Leisure Services - Representative from the Real Estate Division, - Representative from Emergency Medical Services, - Representative from Greater Sudbury Police Service. - Dave Courtemanche, Family Health Team, - Maureen McLelland, Health Sciences North, - Mark Scarfone, Greater Sudbury Housing Corporation - Jeff Perry, Architect and Developer, Perry + Perry - Jim Eshkawkogan, Better Beginnings Better Futures - Adam Day, North East Local Health Integration Network - Joseph Leblanc, Social Planning Council - William Bray, Commercial Financial Services, RBC Royal Bank of Canada - Sherry Fournier, Child and Community Resources - Marion Quigley, Canadian Mental Health Association - Michael Cullen, United Way North East Ontario - Lois Mahon, Premier's Community Hub Framework Advisory Group - Denis Constantineau, Centre de santé communautaire du Grand Sudbury - Representatives from the Sudbury District Health Unit - Representatives from local School Boards 	
Project Milestones	
First quarter of 2018, when the final strategy document is to be presented to Council.	
Project Budget	
No budget is required to review and build a Community Strategy document.	
Constraints, Assumptions, Risks and Dependencies	
Constraints	Financial, community hubs may require scarce municipal dollars, specifically if it involves the purchase of a community schools for hub purposes.
Assumptions	Assuming that the Provincial policy direction remains the same over the next 18 months regarding the hub initiative.
Communications & Governance	
Update and progress will be communicated through the Community Services Committee.	
Approval Signatures	

[Name], Project Sponsor

[Name], Project Manager

For Information Only

Healthy Kids Community Challenge - Theme 4 Update

Presented To:	Community Services Committee
Presented:	Monday, Jan 15, 2018
Report Date	Tuesday, Dec 19, 2017
Type:	Correspondence for Information Only

Resolution

For Information Only

Relationship to the Strategic Plan / Health Impact Assessment

This report supports the Strategic Plan adopted by the City of Greater Sudbury, as it aligns with the Quality of Life and Place pillar, by offering programs and services designed to improve the health and well-being of our youth, families and seniors.

This report will have a positive impact on the Social Determinants of Health in the area of Health/Well-being as the Healthy Kids Community Challenge has been designed to improve health for all children and enhance access to services for children and families who have barriers to healthy living. Service data will be collected to ensure that children and families from across neighbourhoods and demographic groups are being served and impacted by Healthy Kids programming.

In addition, this initiative aims to improve the quality of life and place for citizens of Greater Sudbury as it will promote Population Health in the areas of Investing in Families and Creating Play Opportunities.

Report Summary

The City of Greater Sudbury is one of 45 communities selected by the Ministry of Health and Long Term Care to receive funding to implement the Healthy Kids Community Challenge (HKCC) and receives \$375,000 per year to implement programs and activities related to children's healthy eating and physical activity. The HKCC, led by the City of Greater Sudbury in partnership with 66 organizations and businesses, has completed the

Signed By

Report Prepared By

Kate Barber
Children Services Planner, Children Services
Digitally Signed Dec 19, 17

Health Impact Review

Kate Barber
Children Services Planner, Children Services
Digitally Signed Dec 19, 17

Manager Review

Monique Poirier
Manager of Children Services
Digitally Signed Dec 19, 17

Division Review

Luisa Valle
Director of Children and Citizen Services
Digitally Signed Dec 19, 17

Financial Implications

Apryl Lukezic
Co-ordinator of Budgets
Digitally Signed Dec 20, 17

Recommended by the Department

Catherine Matheson
General Manager of Community Development
Digitally Signed Dec 20, 17

Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 22, 17

following three themes; Theme 1 – "Run. Jump. Play. Every Day!"; Theme 2 – "Water Does Wonders"; and Theme 3 – "Choose to Boost Veggies and Fruit".

HKCC has endorsed a fourth year of programming under the theme "Power Off and Play", which begins January 2018 and includes six activities. These activities will encourage children to be more active and to use screens less often by offering activities that will promote active outdoor play, support active transportation and encourage screen-free family meal times.

The HKCC has been well received by the public and by partners. It receives positive media coverage, high interest from families on social media and the project website, and enthusiastic participation from numerous partner agencies and businesses.

Financial Implications

The Healthy Kids Community Challenge program is 100% funded by the Ministry of Health and Long Term Care, with in-kind support from the City of Greater Sudbury and other local partners.

Background

The City of Greater Sudbury (City) was one of 45 communities selected by the Ministry of Health and Long Term Care (MOHLTC) to receive funding to implement the Healthy Kids Community Challenge (HKCC). The City receives \$375,000 per year to implement programs and activities related to children's healthy eating and physical activity.

The HKCC is led by the City of Greater Sudbury in partnership with 66 organizations and businesses. The MOHLTC selects a new theme each nine months. The intent is to involve partners from across sectors to help implement the challenge.

The Healthy Kids Community Challenge has successfully implemented three themes, and the fourth theme of "Power Off and Play" will begin in January 2018.

Theme One: Run. Jump. Play. Everyday!

The first theme "Run. Jump. Play. Everyday" was implemented from January 1st, 2016 to June 30th, 2016 which encouraged physical activity through a mix of active play, sport, active transportation and structured activities. Fourteen programs and initiatives were delivered, serving over 2,800 children and their families.

Theme Two: Water Does Wonders!

The second theme "Water Does Wonders" was implemented from July 1st, 2016 to March 31st, 2017 which encouraged children and families to choose water over sugary drinks through a mix of infrastructure, programming and education initiatives. Fourteen programs and initiatives were delivered, serving over 7,300 children and their families.

Theme Three: Choose to Boost Veggies and Fruit

The third theme "Choose to Boost Veggies and Fruit" was implemented from April 1st, 2017 to December 31st, 2017 which encouraged kids and families to reach for vegetables and fruit at every meal and snack through a mix of infrastructure, programming and education initiatives.

The final results and statistics of this theme will be available in early 2018 and will be brought forward to Community Services Committee in March 2018 with the update for the third year of the program.

Theme Four: Power Off and Play!

The fourth theme "Power Off and Play" will be implemented from January 1st, 2018 to September 30th, 2018. The plan for theme four will encourage children to be more active and to use screens less often by offering activities that will promote active outdoor play and support active transportation and screen-free family meal times.

The following are the planned activities for the fourth theme:

1. Drop in Fun at City Parks and Facilities

For this activity a coordinator will actively engage with playground associations, community gardens and other neighbourhood groups to recruit, orient, support and promote volunteer Play Champions who will commit to hosting scheduled unstructured family play hours at neighbourhood community playgrounds. Participating sites will have access to new equipment and supplies. The program will support a minimum of 15 new volunteers, offering weekly play hours at 15 locations.

2. Active School Travel Planning

A community organization partner will engage with at least 5 schools to develop Active School Travel Plans and support activities to implement these plans. The community organization partner will promote and support Active Transportation Field Trips to all schools. This activity will also support the development of cycling instructors to ensure that safe cycling courses can be delivered to children.

3. Foundations for Play

Free skill building programs will be offered by the City for children in targeted neighbourhoods supporting children's ability to take part in outdoor unstructured play, registered swimming and cycling lessons, as well as drop-in programs for skate and skateboard. Programs will include swimming lessons at indoor pools and beaches; safe cycling lessons; drop-in skating tips at outdoor rinks on weekends and at free public skating on Professional Development (PD) days; and drop-in help at skate parks.

4. Cultivate your Neighbourhood

Foodshed – Sudbury's Community Gardening Network will deliver this program which offers elementary schools and neighbourhoods with the opportunity to grow vegetables and fruit and will connect children and families to community gardens. This activity will have multiple phases to ensure continuity and opportunity for continued learning for the participants and their families including:

- Educational growing sessions for children in the classroom and neighbourhood hubs
- Planting days with the students at the Community Gardens
- An after school program in the month of June at various community gardens
- Summer events for children and families at community gardens

5. Family Dinner Project

This activity will provide opportunities for community partners who have received the Adventures in Cooking training to deliver the program to children and their families in a variety of community settings in a variety of modes like youth centres, child care centres, community centres, and community family dinners. The programming will involve parents and families and will provide parent messaging around the importance of screen-free family meals.

6. Mobile Adventure Playground Pilot

In partnership with Children Services Section, this activity will support the development and implementation of a Pop-Up Adventure Playground Program and Resource. Within this activity Leisure Services, Children Services and others will be trained to become Play Workers to support the Adventure Playground Program and to pilot a travelling drop in Adventure Play program in the summer.

Program Metrics and Reports

Program metrics tracked include numbers of partners, number of children and adults served in each activity, number of people reached through the website and social media.

From January 2016 to December 2017, the Healthy Kids Community Challenge Program has seen the following:

- 10,100 child participants
- 13,094 people visited the project website
- 1,878 people followed the social media sites

Next Steps

Children Services Section and Leisure Services Division will work with internal and community partners to implement the approved activities and programs presented for the Healthy Kids Community Challenge Theme 4 – “Power Off and Play”.

Healthy Kids Community Challenge Year 3 update, including Theme Three – “Choose to Boost Veggies and Fruit” final results will be compiled and a report will be brought forward to Community Services Committee in March 2018.

References

Community Services Committee: Healthy Kids Community Challenge – Year One Update:

<http://agendasonline.greatersudbury.ca/index.cfm?pg=agenda&action=navigator&lang=en&id=1019&itemid=12181>

Community Services Committee: Healthy Kids Community Challenge – Year Two Update:

<http://agendasonline.greatersudbury.ca/index.cfm?pg=agenda&action=navigator&lang=en&id=1153&itemid=13235>

For Information Only

Income Security Reform

Presented To:	Community Services Committee
Presented:	Monday, Jan 15, 2018
Report Date	Thursday, Dec 21, 2017
Type:	Correspondence for Information Only

Resolution

For Information Only

Relationship to the Strategic Plan / Health Impact Assessment

This report refers to operational matters.

In addition, this initiative, if fully implemented, aims to improve the quality of life and place for citizens of Greater Sudbury as it will promote Population Health in areas of Investing in Families and Enabling and Promoting Mental Health.

Report Summary

The Income Security Reform Working Groups released a report detailing the recommendations for steps necessary to reform, transition, and modernize the delivery of income security to people living in poverty. The report identifies a multi-year path to create a modern, responsive and effective system. It is built on three overarching themes: Investing in People, Addressing Adequacy, and Recognizing the Experience of Indigenous Peoples. The City of Greater Sudbury will continue to engage with the Ministry of Community and Social Services.

Financial Implications

There are no financial implications at this time.

Signed By

Report Prepared By

Vivienne Martin
Manager of Employment Support
Digitally Signed Dec 21, 17

Health Impact Review

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Manager of Employment Support
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Manager Review

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Division Review

Tyler Campbell
Director of Social Services
Digitally Signed Dec 21, 17

Financial Implications

Apryl Lukezic
Co-ordinator of Budgets
Digitally Signed Dec 21, 17

Recommended by the Department

Catherine Matheson
General Manager of Community Development
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Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
Digitally Signed Dec 22, 17

Background

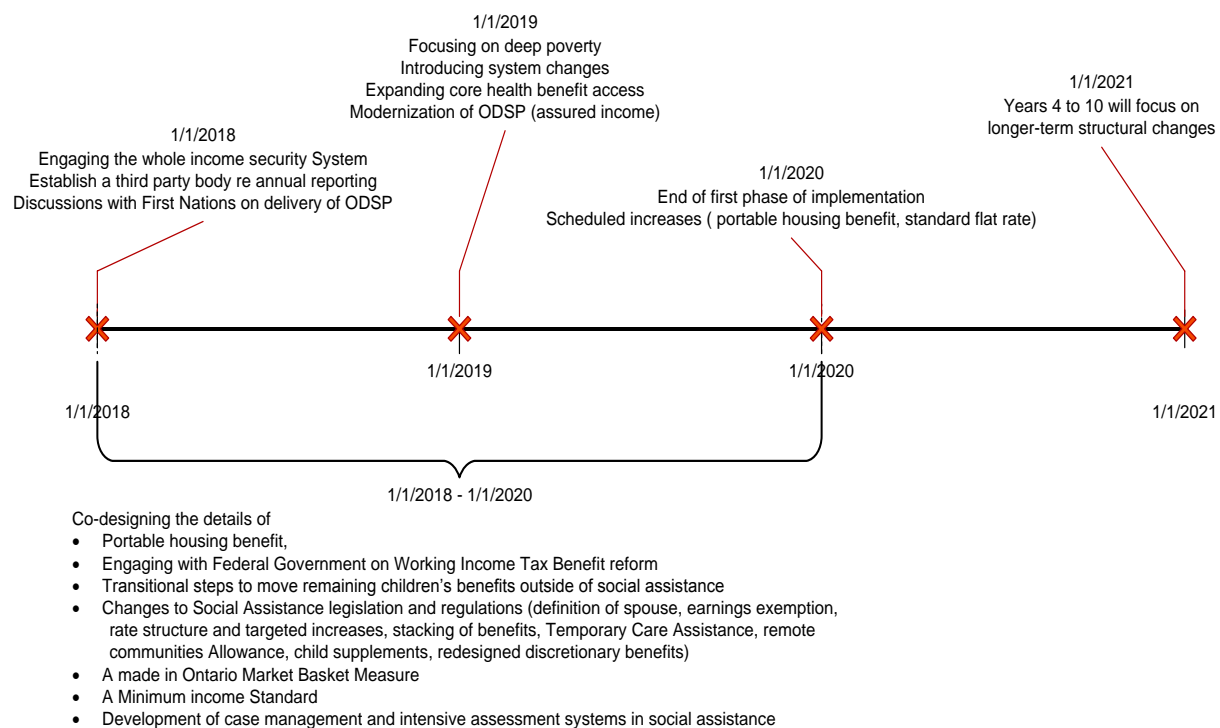
In late October 2017, The Income Security Reform Working Groups (Income Security Reform Working Group, First Nations Income Security Reform Working Group, and the Urban Indigenous Table on Income Security Reform) released the a document entitled Income Security – a roadmap for change detailing the recommendations for steps necessary to reform, transition, and modernize the delivery of income security to people living in poverty. https://files.ontario.ca/income_security_-_a_roadmap_for_change-english-accessible_0.pdf

The Income Security – a roadmap for change identifies a multi-year path to create a modern, responsive and effective system. It is built on three overarching themes: Investing in People, Addressing Adequacy and Recognizing the Experience of Indigenous Peoples. The 18 recommendations identify systemic issues and offer a way forward in addressing reform.

1. Adopt a definition of income adequacy and make a public commitment to achieve that goal over 10 years;
2. Introduce a portable housing benefit;
3. Move income support for children outside of social assistance;
4. Modernize the working income tax benefit;
5. Broaden access to core health benefits;
6. Ensure procedural fairness is embedded in all aspects;
7. Fundamentally change the legislative framework for social assistance programs to set the foundation for a culture of trust, collaboration, and problem-solving;
8. Introduce an approach to serving people receiving Ontario Works and ODSP that promotes a culture of trust, collaboration, and problem-solving as a priority, and supports good quality life outcomes for people in all communities, including Indigenous peoples;
9. Maintain and strengthen ODSP as a distinct program for people with disabilities. Ensure that both ODSP and Ontario Works are well equipped to support people with disabilities with meeting individual goals for social and economic inclusion;
10. Co-design an “assured income” approach for people with disabilities;
11. Redesign the social assistance rate structure so that all adults have access to a consistent level of support regardless of living situation (i.e. rental, ownership, board and lodge, no fixed address, rent-geared-to-income housing, government-funded facility);
12. Improve social assistance rules and redesign benefits to make it easier for people to pursue their employment goals and realize the benefits of working;
13. Modernize income and asset rules so people can maximize the income sources available to them and save for the future;

14. Ensure ongoing access to targeted allowances and benefits until such time as adequacy is achieved. Determine which extraordinary costs remain beyond the means of individuals even when the adequacy is achieved and maintain those benefits;
15. Help those in deepest poverty by immediately increasing the income support available through social assistance as a readily available means for early and absolutely critical progress towards adequacy;
16. Take steps to ensure that social services are ultimately controlled by, determined by, and specific to First Nations;
17. Broaden program outcomes to encompass social inclusion. Simplify process and provide tools for a more holistic, individualized approach that offers wrap-around services; and
18. Income security reform must be accompanied by a robust change management and implementation plan.

Below is a summary of the key recommendations and proposed implementation timeline.



Income Security: A Roadmap for Change

Overview of sequencing of recommendations

Next Steps

The Ministry of Community and Social Services has identified the "Income Security: A Roadmap for Change" as a key influencer and will ensure that the previously announced Social Assistance Services Modernization Strategy aligns with any adopted recommendations on the strategy implementation. This strategy also aligns with the changes in the Social Services Division following an operational review that was presented to the Community Services Committee on November 6, 2017.

<http://agendasonline.greatersudbury.ca/index.cfm?pg=agenda&action=navigator&language=en&id=1205&itemid=13871>

Request for Decision

Social Services Discretionary Policy Update

Presented To: Community Services Committee

Presented: Monday, Jan 15, 2018

Report Date Thursday, Dec 21, 2017

Type: Managers' Reports

Resolution

THAT the City of Greater Sudbury approves revisions to the Social Services Discretionary Benefits Budget policy as outlined in the report entitled "Social Services Discretionary Policy Update" from the General Manager of Community Development presented at the Community Services meeting on January 15, 2018.

Relationship to the Strategic Plan / Health Impact Assessment

This report refers to operational matters.

The changes outlined in the report will allow for greater flexibility to meet individual needs of the client and will have a positive impact on the health and wellness of the social assistance recipient. Furthermore, the expected changes in frequency for the existing service level are not expected to have any effect on social assistance recipients due to implementing flexibility in the Discretionary Policy.

In addition, this initiative aims to improve the quality of life and place for citizens of Greater Sudbury as it will promote Population Health in areas of Investing in Families, Enabling and Promoting Mental Health, Improving Access to Housing, and Encouraging Holistic Health.

Report Summary

On July 10, 2017 a report was presented to the Community Services Committee regarding the Social Services Discretionary Benefits Policy.

The report was approved by City Council which increased the budget for Discretionary Benefits by \$350,000 effective January 1st, 2018. The Community Services Committee further directed staff to return

Signed By

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Teresa Cirillo
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Health Impact Review

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Manager Review

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Division Review

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Financial Implications

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Recommended by the Department

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General Manager of Community Development
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Recommended by the C.A.O.

Ed Archer
Chief Administrative Officer
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with a report that reviewed the current service level while balancing individual needs of the client based on the social determinants of health.

This report outlines changes to service levels and updates the Discretionary Benefits policy to meet individual client needs.

Financial Implications

City Council approved an increase in the Social Services Discretionary Benefits Budget in the amount of \$350,000 for the 2018 budget year. The changes outlined in this report are expected to reduce the current service level to fit within the increased budget amount as the expected deficit for 2017 is approximately \$380,000. The report also seeks changes to the policy so that Social Services will have more flexibility to address individual client needs.

The Ministry of Community and Social Services (MCSS) is currently reviewing a report entitled "Income Security: A Roadmap for Change". This report is recommending that MCSS make changes to the current Provincial policy on discretionary benefits that may lead to savings to the Municipality if funerals become a mandatory benefit. The Community Services Committee will be apprised of any possible changes.

Background

On July 10, 2017, a report was presented to the Community Services Committee regarding the Social Services Discretionary Benefits Policy, increasing the budget for Discretionary Benefits by \$350,000 effective January 1, 2018.

<https://agendasonline.greatersudbury.ca/index.cfm?pg=agenda&action=navigator&id=1203&itemid=13497&lang=en>

The Community Services Committee further directed staff to return with a report that reviewed the current service level while balancing individual needs of the client based on the social determinants of health. This report outlines changes to service levels and updates the Discretionary Benefits Policy to meet individual client needs.

Service Standard

Following the review of the Discretionary Benefits Policy, it has been determined that all items funded through this benefit are required to support low-income families in meeting their health and housing needs.

The year-end deficit for the 2017 Discretionary Benefits Budget is projected to be approximately \$380,000. Therefore, adjustments to the policy are needed in order to balance the enhanced budget approved for 2018.

Based on a review of other Social Assistance offices in Ontario, Greater Sudbury provides greater benefits in many areas. Therefore, it is recommended that changes regarding frequency of some benefits will be decreased (Appendix 1 – Discretionary Rate Chart) to be parallel with province wide standards. It is expected that changes to frequencies for appliances and beds will not have an adverse effect on clients if Social Services have discretion to issue the benefit earlier based on individual needs. An example of early issuance for a bed or appliance would be due to an exceptional circumstance such as a flood or fire.

As discussed in the July report with the Community Services Committee, Greater Sudbury also provides a greater benefit than other Social Assistance offices in Ontario in the area of orthodontic treatment. As such, it is further recommended that an adjudication process be created in order to ensure that orthodontic treatment is provided to those most in need and that all other options are properly explored before approving treatments that are submitted by Orthodontists. An adjudication process that is intended to balance the needs of the clients while not creating additional barriers to access is currently being reviewed. The new process will be finalized before approving any orthodontic claims in 2018.

Discretion Based on Individual Need

Greater Sudbury provides greater discretionary benefits in many areas; however, there are a limited number of requests that fall outside of the current policy that would have a positive impact on the health and well-being of clients. A change in policy would allow for this type of benefit to be paid in exceptional circumstances, and it will give Social Services the ability to provide a high impact benefit to clients, which is in line with the modernization efforts that have been outlined by the Ministry of Community and Social Services.

Social Services finance staff will continue to monitor the Discretionary Benefits budget on a monthly basis to ensure that the budget is in line with the increased budget approved by Council for January 1, 2018. Further updates will be brought to the Community Services Committee if demand increases for discretionary items thus affecting the approved budget.

Next Steps

Upon approval of City Council, Social Services will revise the rate chart effective January 1, 2018 and an adjudication process will be implemented to adjudicate orthodontic claims. The Social Services Division will create a new process to deal with the small number of claims that fall outside of the current policy that relies on Supervisory discretion and approval.

Resources: Income Security: A Roadmap for Change
https://files.ontario.ca/income_security_-_a_roadmap_for_change-english-accessible_updated.pdf

Appendix 1 - Discretionary Rate Chart

Item	Previous (Effective 2014)		Revise (Effective 2018)	
	Amount (up to)	Frequency	Amount (up to)	Frequency
Hearing Aids & Personal FM Systems	\$1,000 per ear	Every 5 years	\$1,000 per ear	Every 5 years
Mastectomy Supplies	\$300	As required	\$300	As required
Orthopedic (Orthotics)	\$500	Every 3 years	\$500	Every 3 years
Mobility Device Repairs	\$500	Every 2 years	\$500	Every 2 years
Splints - specialized splints not covered by OHIP	As per estimate	As required	As per estimate	As required
Support/Compression Stockings	\$250	In a 12 month period	\$250	In a 12 month period
Lice Treatments	As per estimate	As required	As per estimate	As required
Moving & Storage				
Moving (Singles/Couples)	\$200	Every 2 years	\$200	Every 2 years
Moving (Families with Children)	\$400	Every 2 years	\$400	Every 2 years
Storage	\$200	Every 12 months	\$200	Every 12 months
Appliances				
Refrigerator	\$450	Every 5 years	\$450	Every 10 years
Stove	\$400	Every 5 years	\$400	Every 10 years
Washer	\$400	Every 5 years	\$400	Every 10 years
Dryer	\$400	Every 5 years	\$400	Every 10 years
Appliance Repairs For Refrigerator, Stove, Washer or Dryer	\$200	Once in a 12 month period/appliance	\$200	Once in a 12 month period/appliance
Repair Estimate (for above items)	\$30	Once in a 12 month period/appliance	\$30	Once in a 12 month period/appliance
Beds				
Twin Complete Bed	\$350	Every 5 years	\$350	Every 10 years
Twin Mattress Only	\$250	Every 5 years	\$250	Every 10 years
Twin Boxspring	\$100	Every 5 years	\$100	Every 10 years
Double Complete Bed	\$400	Every 5 years	\$400	Every 10 years
Double Mattress Only	\$300	Every 5 years	\$300	Every 10 years
Double Boxspring	\$100	Every 5 years	\$100	Every 10 years
Bunkbeds	\$700	Every 5 years	\$700	Every 10 years
Sofa bed/futon (in lieu of bed)	\$300	Every 5 years	\$300	Every 10 years
Bed Bug Mattress Cover	\$150	Every 5 years	\$150	Every 10 years
Cribs				
Complete Crib Set (New and CSA Safety Approved)	\$350	Once per child	\$350	Once per child
Crib Only (New and CSA Safety Approved)	\$250	Once per child	\$250	Once per child
Mattress Only	\$100	Once per child	\$100	Once per child



City of Greater Sudbury Charter

WHEREAS Municipalities are governed by the Ontario Municipal Act, 2001;

AND WHEREAS the City of Greater Sudbury has established Vision, Mission and Values that give direction to staff and City Councillors;

AND WHEREAS City Council and its associated boards are guided by a Code of Ethics, as outlined in Appendix B of the City of Greater Sudbury's Procedure Bylaw, most recently updated in 2011;

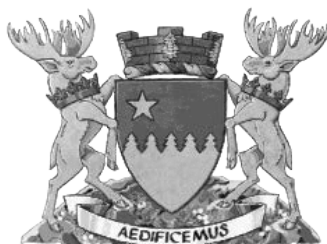
AND WHEREAS the City of Greater Sudbury official motto is "Come, Let Us Build Together," and was chosen to celebrate our city's diversity and inspire collective effort and inclusion;

THEREFORE BE IT RESOLVED THAT Council for the City of Greater Sudbury approves, adopts and signs the following City of Greater Sudbury Charter to complement these guiding principles:

As Members of Council, we hereby acknowledge the privilege to be elected to the City of Greater Sudbury Council for the 2014-2018 term of office. During this time, we pledge to always represent the citizens and to work together always in the interest of the City of Greater Sudbury.

Accordingly, we commit to:

- Perform our roles, as defined in the Ontario Municipal Act (2001), the City's bylaws and City policies;
- Act with transparency, openness, accountability and dedication to our citizens, consistent with the City's Vision, Mission and Values and the City official motto;
- Follow the Code of Ethical Conduct for Members of Council, and all City policies that apply to Members of Council;
- Act today in the interest of tomorrow, by being responsible stewards of the City, including its finances, assets, services, public places, and the natural environment;
- Manage the resources in our trust efficiently, prudently, responsibly and to the best of our ability;
- Build a climate of trust, openness and transparency that sets a standard for all the City's goals and objectives;
- Always act with respect for all Council and for all persons who come before us;
- Ensure citizen engagement is encouraged and promoted;
- Advocate for economic development, encouraging innovation, productivity and job creation;
- Inspire cultural growth by promoting sports, film, the arts, music, theatre and architectural excellence;
- Respect our historical and natural heritage by protecting and preserving important buildings, landmarks, landscapes, lakes and water bodies;
- Promote unity through diversity as a characteristic of Greater Sudbury citizenship;
- Become civic and regional leaders by encouraging the sharing of ideas, knowledge and experience;
- Work towards achieving the best possible quality of life and standard of living for all Greater Sudbury residents;



Charte de la Ville du Grand Sudbury

ATTENDU QUE les municipalités sont régies par la Loi de 2001 sur les municipalités (Ontario);

ATTENDU QUE la Ville du Grand Sudbury a élaboré une vision, une mission et des valeurs qui guident le personnel et les conseillers municipaux;

ATTENDU QUE le Conseil municipal et ses conseils sont guidés par un code d'éthique, comme l'indique l'annexe B du Règlement de procédure de la Ville du Grand Sudbury dont la dernière version date de 2011;

ATTENDU QUE la devise officielle de la Ville du Grand Sudbury, « Ensemble, bâtissons notre avenir », a été choisie afin de célébrer la diversité de notre municipalité ainsi que d'inspirer un effort collectif et l'inclusion;

QU'IL SOIT RÉSOLU QUE le Conseil de la Ville du Grand Sudbury approuve et adopte la charte suivante de la Ville du Grand Sudbury, qui sert de complément à ces principes directeurs, et qu'il y appose sa signature:

À titre de membres du Conseil, nous reconnaissons par la présente le privilège d'être élus au Conseil du Grand Sudbury pour le mandat de 2014-2018. Durant cette période, nous promettons de toujours représenter les citoyens et de travailler ensemble, sans cesse dans l'intérêt de la Ville du Grand Sudbury.

Par conséquent, nous nous engageons à :

- assumer nos rôles tels qu'ils sont définis dans la Loi de 2001 sur les municipalités, les règlements et les politiques de la Ville;
- faire preuve de transparence, d'ouverture, de responsabilité et de dévouement envers les citoyens, conformément à la vision, à la mission et aux valeurs ainsi qu'à la devise officielle de la municipalité;
- suivre le Code d'éthique des membres du Conseil et toutes les politiques de la municipalité qui s'appliquent à eux;
- agir aujourd'hui pour demain en étant des intendants responsables de la municipalité, y compris de ses finances, biens, services, endroits publics et du milieu naturel;
- gérer les ressources qui nous sont confiées de façon efficiente, prudente, responsable et de notre mieux;
- créer un climat de confiance, d'ouverture et de transparence qui établit une norme pour tous les objectifs de la municipalité;
- agir sans cesse en respectant tous les membres du Conseil et les gens se présentant devant eux;
- veiller à ce qu'on encourage et favorise l'engagement des citoyens;
- plaider pour le développement économique, à encourager l'innovation, la productivité et la création d'emplois;
- être une source d'inspiration pour la croissance culturelle en faisant la promotion de l'excellence dans les domaines du sport, du cinéma, des arts, de la musique, du théâtre et de l'architecture;
- respecter notre patrimoine historique et naturel en protégeant et en préservant les édifices, les lieux d'intérêt, les paysages, les lacs et les plans d'eau d'importance;
- favoriser l'unité par la diversité en tant que caractéristique de la citoyenneté au Grand Sudbury;
- devenir des chefs de file municipaux et régionaux en favorisant les échanges d'idées, de connaissances et concernant l'expérience;
- viser l'atteinte de la meilleure qualité et du meilleur niveau de vie possible pour tous les résidents du Grand Sudbury.