

Vision: *The City of Greater Sudbury is a growing, world-class community bringing talent, technology and a great northern lifestyle together.*



Agenda

Community Services Committee

meeting to be held

Monday, April 30th, 2012

at 5:30 pm

Tom Davies Square

COMMUNITY SERVICES COMMITTEE AGENDA

Community Services Committee Meeting
Monday, April 30, 2012
Tom Davies Square

COUNCILLOR FRANCES CALDARELLI, CHAIR

Terry Kett, Vice-Chair

5:30 p.m. COMMUNITY SERVICES MEETING
COMMITTEE ROOM C-11

*Council and Committee Meetings are accessible. For more information regarding accessibility,
please call 3-1-1 or email clerks@greatersudbury.ca.*

DECLARATIONS OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

PRESENTATIONS

1. Report dated April 20, 2012 from the Chief of Emergency Services regarding
Ontario Fire Marshal (OFM) Review of Fire Protection (Prevention) Services in
the City of Greater Sudbury — Findings and Recommendations. **6 - 6**
(VERBAL PRESENTATION) (RECOMMENDATION PREPARED)

- Officials from Ontario's Office of the Fire Marshal

(OFM REVIEW OF FIRE PROTECTION SERVICES IN THE CITY OF GREATER SUDBURY REPORT UNDER SEPARATE COVER)

(Officials from Ontario's Office of the Fire Marshal (OFM) will present
Findings/Recommendations emanating from their joint review of the City of
Greater Sudbury's Fire Protection Services as requested by the City of Greater
Sudbury.)

CONSENT AGENDA

(For the purpose of convenience and for expediting meetings, matters of business of repetitive or routine nature are included in the Consent Agenda, and all such matters of business contained in the Consent Agenda are voted on collectively.

A particular matter of business may be singled out from the Consent Agenda for debate or for a separate vote upon the request of any Councillor. In the case of a separate vote, the excluded matter of business is severed from the Consent Agenda, and only the remaining matters of business contained in the Consent Agenda are voted on collectively.

Each and every matter of business contained in the Consent Agenda is recorded separately in the minutes of the meeting.)

ROUTINE MANAGEMENT REPORTS

- C-1. Report dated March 7, 2012 from the General Manager of Community Development regarding Archives and Museums Strategic Plans. **7 - 8**
(RECOMMENDATION PREPARED)

(GREATER SUDBURY ARCHIVES STRATEGIC PLAN AND HERITAGE MUSEUMS STRATEGIC PLAN UNDER SEPARATE COVER.)

(This report is regarding the Strategic Plans for Archives and Museums sections of the Citizen Services Division.)

CORRESPONDENCE FOR INFORMATION ONLY

- C-2. Report dated April 12, 2012 from the General Manager of Community Development regarding Affordable Housing Update. **9 - 11**
(FOR INFORMATION ONLY)

(The report outlines an update on CGS participation under various Federal-Provincial affordable housing initiatives.)

REGULAR AGENDA

MANAGERS' REPORTS

- R-1. Report dated April 24, 2012 from the Chief of Emergency Services regarding Red Cross Disaster Relief Fund. **12 - 22**
(RECOMMENDATION PREPARED)

(This report requests an annual grant of up to \$20,000 to the Canadian Red Cross, Sudbury Branch for costs incurred in the operation of the Red Cross Personal Disaster Assistance Program.)

- R-2. Report dated April 17, 2012 from the General Manager of Community Development regarding Child Care Subsidies at City Day Camps. **23 - 24**
(RECOMMENDATION PREPARED)
(This report recommends that, starting in the summer of 2012, where there is capacity in the Child Care Subsidy program, the City offer Child Care Care Subsidies to eligible children for Camp Sudaca, Camp Wassakwa and Sensational Summer Programs.)
- R-3. Report dated April 12, 2012 from the General Manager of Community Development regarding Off Leash Dog Park Draft By-law. **25 - 26**
(RECOMMENDATION PREPARED)
(Staff in consultation with members of the Standing Committee and the D.O.G.S. Off-leash Committee will be developing a draft by-law governing the operation of the off-leash dog park. The report requests Council to direct staff to prepare a by-law in time for the opening of the park scheduled this summer.)
- R-4. Report dated April 17, 2012 from the General Manager of Community Development regarding 322 McNaughton Terrace - Docking Requests. **27 - 32**
(FOR DIRECTION ONLY)
(The City purchased 322 McNaughton Terrace in August, 2011. As part of the purchase of the property, the City purchased 2 docks. The docks have not been removed and the City has received inquiries from individuals re: docking privileges. This report requests direction related to private docking requests.)

ADDENDUM

CIVIC PETITIONS

QUESTION PERIOD AND ANNOUNCEMENTS

NOTICES OF MOTION

ADJOURNMENT

(Two-thirds majority required to proceed past 8:30 P.M.)

BRIGITTE SOBUSH, DEPUTY CITY CLERK

FRANCA BORTOLUSSI, COMMITTEE SECRETARY

Request for Decision

Ontario Fire Marshal (OFM) Review of Fire Protection (Prevention) Services in the City of Greater Sudbury — Findings and Recommendations

Presented To: Community Services
Committee

Presented: Monday, Apr 30, 2012

Report Date Friday, Apr 20, 2012

Type: Presentations

Recommendation

THAT the City of Greater Sudbury accept the Review of Fire Protection (Prevention) Services in the City of Greater Sudbury from the Ontario Fire Marshal (OFM);

AND THAT the Chief of Emergency Services be asked to return a formal response to those recommendations within 60 days.

ONTARIO FIRE MARSHALL (OFM) REVIEW OF FIRE PROTECTION SERVICES IN THE CITY OF GREATER SUDBURY REPORT UNDER SEPARATE COVER

Signed By

Report Prepared By

Tim Beadman
Chief of Emergency Services
Digitally Signed Apr 25, 12

Recommended by the Department

Tim Beadman
Chief of Emergency Services
Digitally Signed Apr 25, 12

Recommended by the C.A.O.

Doug Nadorozny
Chief Administrative Officer
Digitally Signed Apr 25, 12

Request for Decision

Archives and Museums Strategic Plans

Presented To: Community Services
Committee

Presented: Monday, Apr 30, 2012

Report Date Wednesday, Mar 07, 2012

Type: Routine Management Reports

Recommendation

WHEREAS the Community Development Department has developed Strategic Plans for each of its operating divisions for 2011 – 2015;

THEREFORE BE IT RESOLVED that the Community Services Committee receive the Strategic Plans for the Archives Section and Museums Section of the Citizen Services Division for the period of 2011 - 2015.

Finance Implications

If approved, any modifications required to the archive building will be funded from future Community Development capital envelopes.

Background

The four year strategic plans for the operating divisions of the Community Development Department have been created to provide guidance and direction for the divisions.

Each Strategic Plan reviewed the Vision, Mission and Values of the divisions and sections and included consultation with staff and surveys/evaluations from end users and stakeholders.

Goal setting exercises were undertaken to capture the goals, objectives, actions and required performance indicators for the divisions/sections. The goals were derived from and informed by the data collected throughout the strategic planning process.

Strategic Plans for the Pioneer Manor, the North East Specialized Geriatrics Services, Leisure Services, Children Services, Social Services, Housing Services and the Healthy Community Cabinet have already been presented and received by Council.

Signed By

Report Prepared By

Rob Blackwell
Manager, Quality, Administrative and
Financial Services
Digitally Signed Mar 7, 12

Division Review

Ron Henderson
Director of Citizen Services
Digitally Signed Mar 7, 12

Recommended by the Department

Catherine Matheson
General Manager of Community
Development
Digitally Signed Mar 7, 12

Recommended by the C.A.O.

Doug Nadorozny
Chief Administrative Officer
Digitally Signed Mar 8, 12

This report presents the Strategic Plans for the Archives Section and Museums Section of the Citizen Services Division.

The Greater Sudbury Archives Strategic Plan contains the following four (4) goals:

1. Make the necessary modifications to the archives building to operate as a fully functional archives facility
2. Provide archival services to the people of Greater Sudbury and other interested individuals
3. Engage the community to raise awareness and involvement in the archives
4. Develop an identity for the archives to deepen understanding of the value of the service in the community

The Heritage Museums Strategic Plan has identified the following goals:

1. Engage the community in the heritage museum experience through volunteerism, program delivery and valued partnerships
2. Responsible stewardship of physical assets and artifacts
3. Tell the stories of Greater Sudbury to celebrate our rich and diverse history and create a deeper understanding of who we are as a people
4. Promote the uniqueness of museum services making them destinations for tourists and residents

For Information Only

Affordable Housing Update

Presented To: Community Services Committee

Presented: Monday, Apr 30, 2012

Report Date Thursday, Apr 12, 2012

Type: Correspondence for Information Only

Recommendation

For Information Only

Finance Implications

There are no financial implications.

Background

In 2007, Council agreed to participate in the Canada-Ontario Affordable Housing Program (AHP). The municipality received senior government funding to offset costs related to the various components under the AHP. There were four basic components:

1. a capital incentive program to help build new affordable housing projects
2. a homeowner repair initiative
3. a homeownership down payment assistance program and
4. a housing allowance component making rents more affordable for low income households.

In 2009, the senior levels of government introduced a revised version of the Canada-Ontario Affordable Housing Program. This version not only included the previous program elements, it also introduced a new social housing renovation component. This initiative provided capital funding to local non-profit housing providers for needed energy upgrades and renovations.

Both the 2007 and 2009 programs have come to an end with the funding having been fully committed.

The community has benefitted from the initiatives. The results are listed below:

Capital Incentive

Four (4) new affordable housing projects received \$20.6 million resulting in the creation of 248 affordable housing units. This included a 20 unit seniors project in Capreol, an 80 unit mixed project in downtown Sudbury and a 66 unit seniors project on Copper Street. The last of these projects, an 82 unit seniors supportive housing project at the Sudbury Finnish Resthome, is currently under construction. Occupancy is

Signed By

Report Prepared By

Denis Desmeules
Director of Housing services
Digitally Signed Apr 12, 12

Recommended by the Department

Catherine Matheson
General Manager of Community Development
Digitally Signed Apr 12, 12

Recommended by the C.A.O.

Doug Nadorozny
Chief Administrative Officer
Digitally Signed Apr 13, 12

expected later this year.

Homeowner Repair

Program funding of \$2.7 million was directed to 280 local low income homeowners to repair their homes and make them more energy efficient.

Down Payment Incentive

Thirty four (34) low income renter households took advantage of program loans totaling \$361,000 to help them purchase their first homes.

Housing Allowance

The program allowed 47 low income renter households to receive rental assistance over the last 3 years to make their rents affordable. A total of \$507,000 in rental assistance was provided over the 3 year period.

Social Housing Repair & Rehabilitation

Under this initiative, program funding of \$11.2 million was distributed to 37 local non-profit housing providers to renovate their projects and make them more energy efficient. This investment will help defer costs which would have impacted the CGS in terms of extra municipal subsidy. Within this program, a provider was able to take advantage of renewable energy technologies (solar photovoltaic) to produce electricity for their project thus reducing their operating costs. The provider is awaiting final approval from the Province to be able to sell excess electricity produced back to the energy grid.

In total the CGS received and distributed over \$35.4 million in AHP funding.

Investment in Affordable Housing for Ontario Program (IAHP)

In late August, the Province introduced the IAHP. This program, co-funded by CMHC, is expected to run until March 31, 2015.

The new program retained many elements of the previous AHP programs while introducing a few other components. The intent was to allow the Service Managers more flexibility in targeting the program dollars to those initiatives which will best address local needs.

The IAHP has 4 capital components. These include: a rental component for new construction; a homeownership initiative to help low income renter households purchase homes; a Northern repair program for low income homeowners to repair their homes (Year 1 only); and the Ontario Renovates initiative which is similar to the Northern repair but includes components of the CMHC renovation program (Years 2 to 4 of the IAHP).

There are two operating components of the IAHP. These include: a Rent Supplement initiative which is similar to the previous AHP rent assistance component; and a new Housing Allowance component which provides rental assistance directly to the low income renter rather than to the landlord.

The Ministry provided the CGS with a notional allocation of \$4,709,640 to be spent over the term of the program. As an incentive to encourage the development of affordable housing project, the Province permitted Service Managers to commit their full notional allocation in Year 1 of the program. Service Managers could also elect to target their allocation for specific years.

For the CGS, the Province advised that if the funds were not committed in Year 1, the funding would be provided as follows: Year 2 (2012-13) \$1,932,681; Year 3 (2013-14) \$1,936,141; Year 4 (2014-15) \$840,818. Funding from one year cannot be brought forward into the next.

The funding is provided on a use it or lose basis. Unused dollars in any given year will be clawed back by

the Province. Service Managers are free to top up the funding with municipal dollars.

Just as in previous AHP initiatives, the Province has provided one time administration dollars to assist Service Managers in offsetting some of the cost related to program delivery. These dollars do not extend to the full life cycle (10 or 20 year program loans to proponents) of the program. Service Managers are expected to absorb these long term costs.

Current Program Status

In September 2011, Council considered the IAHP funding options and elected to commit the full IAHP allocation (\$4.7 million) in order to support the development of an affordable seniors housing project in Walden. The project was forwarded to the Province for final funding consideration.

Provincial project approval was provided in early March 2012.

The project is being developed by Perry & Perry Developments Inc. and will be located on Hill Street in Walden. The 32 unit project will provide up to 16 supportive housing units and 16 regular seniors apartment units. The project will also include a common room and a small office.

The proponent has been in discussions with the North East LHIN to determine the feasibility of establishing a service hub at the project. The service provider located at the hub would provide services not only to project residents but to seniors in the surrounding community.

As with previous AHP initiatives, the initial rents will be set prior to occupancy. The rents will reflect 80% of the local average market rent as determined by CMHC. Future rent increases will be subject to the Provincial rent guidelines. Prospective tenants will be income tested to ensure that low income households get priority access to the units. The program does not however provide funding for on-going rent-geared-to-income assistance.

Construction is set to start this spring with occupancy expected in mid-2013.

Next Steps

Housing Services staff will work with the proponent to ensure the project meets program deadlines and funding criteria.

As part of the CGS's strategy for dealing with local housing needs, staff will also continue working with the Province regarding the use of residual AHP funding and securing any additional IAHP dollars.

Request for Decision

Red Cross Disaster Relief Fund

Presented To: Community Services
Committee

Presented: Monday, Apr 30, 2012

Report Date Tuesday, Apr 24, 2012

Type: Managers' Reports

Recommendation

THAT the City of Greater Sudbury authorize an annual grant to the Canadian Red Cross in each of the years 2013 – 2017, of up to \$20,000 per year, to be advanced on a reimbursement basis for authorized costs incurred in the delivery of the Red Cross Personal Disaster Assistance Program;

AND THAT the appropriate by-law be passed;

AND THAT that the Chief of Emergency Services be authorized to sign a funding agreement with the Canadian Red Cross on behalf of the City of Greater Sudbury for the Personal Disaster Assistance Program.

Finance Implications

The cost of up to \$20,000 be funded from the Emergency Management operating budget.

The 2012 Emergency Management operating budget was approved with a \$20,000 grant to support the Personal Disaster Assistance Program, and as a result no further additional funds are required at this time.

Request for Decision

Request for approval of an annual grant of up to \$20,000 to the Canadian Red Cross, Sudbury Branch for costs incurred in the operation of the Red Cross Personal Disaster Assistance Program.

Background

Every year, disasters kill thousands of people around the world and injure many more. Disasters don't just happen in other countries. They can strike anywhere, at any time. The City of Greater Sudbury is not immune to disasters.

The Canadian Red Cross helps thousands of people in crisis ranging from house fires and chemicals spills to large scale disasters, such as floods and forest fires. The goal of the Red Cross Personal Disaster

Signed By

Report Prepared By

Lynn Fortin
Community Emergency Management
Co-ordinator
Digitally Signed Apr 24, 12

Recommended by the Department

Tim Beadman
Chief of Emergency Services
Digitally Signed Apr 24, 12

Recommended by the C.A.O.

Doug Nadorozny
Chief Administrative Officer
Digitally Signed Apr 24, 12

Assistance Program is to alleviate human suffering and maintain human dignity by providing for the basic needs of the victims. The services and training provided by the Red Cross Personal Disaster Assistance Program are not available from the City of Greater Sudbury. Attached is a copy of the "Red Cross Disaster Services Summary which provides details of the program.

The City of Greater Sudbury has been providing funding to the Canadian Red Cross on a reimbursement basis to support its delivery of the Personal Disaster Assistance Program since 2001. From 2001 until 2007, funding was provided at a level of up to \$10,000. In 2008, Council authorized a funding increase of up to \$20,000 in recognition of the increasing demands on the Canadian Red Cross in the delivery of this valuable program. By-law 2008-11 authorized funding on a multi-year basis, ending with the 2012 calendar year. It is proposed to continue funding for a further five (5) year period from 2013 to 2017 to provide for the continued delivery of the Personal Disaster Assistance Program. Without this funding, Red Cross could not sustain the program at the current level.

The aim of the program is to help individuals reduce the impact of disasters and emergencies. Personal disaster may include but not limited to:

- flood
- fire
- gas leak
- hostage taking
- explosion
- interruption of public services
- public health crisis

The Personal Disaster Assistance Program is available throughout the City of Greater Sudbury on a twenty-four hour, seven day-a-week basis via the local Red Cross network of trained emergency response volunteers. Red Cross volunteers provide on-site emotional support and can offer victims at no cost, the following services for up to 72 hours through established agreements with suppliers:

- accommodations
- flood
- clothing
- personal care items
- immediate medical needs (ie. medication)

Red Cross is activated upon request by the City's Emergency Services (EMS, Police, Fire, and Infrastructure Services) personnel. With the immediate needs of disaster victims taken care of, Emergency Services personnel are able to focus their efforts on responding to the emergency.

The amount of aid each person receives depends on family composition and results of a personal needs assessment conducted by a Red Cross volunteer.

The following table summarizes the utilization of the Personal Disaster Assistance Program over the last five (5) years. Unspent funds in any year are posted to Emergency Management's corporate year-end surplus position.

Year (Sept 1 – Aug 31)	# of incidents	# of Clients	Annual Cost
2007 – 2008	24	114	\$20,375.64
2008 – 2009	24	67	\$22,591.98
2009 – 2010	18	90	\$15,539.47
2010 – 2011	29	88	\$18,244.47
2011 – 2012 (Apr 1)*	14	174	\$14,141.60

*Billing period: year-to-date

Red Cross Disaster Services - Summary

Disaster can strike any of us and any community. It is not a question of if, but a question of when and where.

We respond. Anytime a disaster strikes, the Red Cross responds at a moment's notice to help the victims rebuild their lives. Immediately following a disaster, we make sure victims have food, clothing and a place to stay.

We assist. Once the emergency phase of a disaster has passed, trained Red Cross workers meet with disaster victims and provide them with the information and assistance to get back on their feet. We provide emergency financial assistance or essential items to individuals or families who are in need.

We comfort. As seen during the Kashechewan floods, the North West Forest Fires, the Wind Storm, the Pine Lake Tornado, the Ice Storms, the Manitoba Flood, the Attawapiskat Flood, the Thunder Bay Forest Fire, the Halfway Lake Microburst and the Shawanaga train derailment, trained Red Cross volunteers helped provide people with comfort during and in the aftermath of disasters. They provide a hand to hold, an ear to listen and a shoulder to lean on.

We train. Red Cross Disaster Response Teams are prepared for deployment at all times. These teams are made up of volunteers across Ontario who undergo intensive disaster training. Efforts are coordinated locally, provincially and nationally to maximize resources and efficiencies. In Ontario, we have more than 3,000 fully trained volunteers.

We partner. The Red Cross works with Emergency Management of Ontario, several municipalities and Amateur Radio to deliver cohesive services and avoid duplication. Red Cross is often the agency of choice during disaster responses. For example, in 1999, Operation Parasol teamed Red Cross with Citizenship and Immigration Canada and the Canadian Armed Forces to provide assistance on a scale never before seen in Canada. Red Cross volunteers provided food, shelter and other essential services to more than 5,000 Kosovo refugees on seven Canadian Forces Bases, including three in Ontario.

We prepare. Throughout the years, Red Cross staff and volunteers provided hundreds of hours of emergency preparedness information and training to community groups, professional agencies and municipalities. Many people receive information which teaches emergency preparedness for any kind of unexpected situation.

Disaster Services Case Statement

Statement of Need-Issues

Experiences such as the Kashechewan floods, the North West Forest Fires, the Wind Storm, the Pine Lake Tornado, the Ice Storms, the Manitoba flood, the Attawapiskat flood, the Thunder Bay Forest Fires, the Halfway Lake Microburst and the Shawanaga train derailment, prove Canada is not immune to disasters. These calamities displaced many Canadians and caused billions of dollars in damage. The effects of smaller scale disasters such as house fires, explosions and gas leaks can be just as devastating to its victims as any major catastrophe. Victims experience feelings of helplessness when they are forced from their homes, and risk losing their loved ones, their possessions and their security.

Disasters may be caused by a variety of natural, technological or human-made events, and include incidents such as extreme weather conditions, earthquakes, fires, chemical spills etc. They can be small in scale, affecting one or a few families, or large, affecting entire communities. Regardless of the cause and magnitude, those affected often require temporary assistance with food, clothing, shelter, medical care and other necessities. Entire communities affected by disaster may experience temporary disruptions of their economic and social structures that can cause or add to the suffering of its residents.

Sometimes, only short-term assistance (48-72 hours) is required, while in other circumstances such as the Slave Lake Fires of 2011, relief needs to be extensive and persist for many weeks and/or months. It can also take many hours or days for necessary relief to reach those affected – in the meantime, the most vulnerable are left to care for themselves.

In Ontario, diverse geography and climate makes each region prone to unique disaster threats. The prevalence of forest fires in Northern Ontario can lead to wide spread forest fires. Just last year, Northern residents had been forced to evacuate from their homes and were displaced to many communities throughout the province.

Our Mission

To improve the lives of vulnerable people by mobilizing the power of humanity in Canada and around the World.

Program Goal

The aim of Red Cross Disaster Services is to help individuals and communities prepare for and reduce the impact of disasters and emergencies, and to ensure all those affected have access to basic needs such as food, shelter and clothing.

Program Objectives

- To ensure Disaster Services Teams are trained and ready to respond across Ontario.
- To build our Personal Disaster Assistance Programs, which provide personal disaster assistance to people who are affected by a house fire or other small-scale emergencies.
- To commit to a strong provincial direction that ensures linkages, accountability and integration within the organization at all levels.

Program Description

The Red Cross provides personal disaster assistance to victims of both large and small-scale emergencies in Canada as part of local emergency response plans. An auxiliary to government in disaster relief, the Red Cross will not replace or undermine government responsibility where potential for appropriate government action exist, but rather work in partnership to ensure a coordinated approach. There are four components to the Red Cross Disaster Services program: **mitigation, preparedness, response and recovery.**

Mitigation:

This phase covers all of the activities that reduce the effects of disasters.

Preparedness:

Emergency Preparedness Canada defines this as any activity that will eliminate or reduce the probability of a disaster occurrence, or serve to postpone, mitigate or lessen the effects of a disaster. Disasters can never be eliminated entirely; therefore, it is important to increase the capacity of individuals and communities to respond to a disaster by planning and preparing for disasters.

Red Cross also works with municipalities to create, update and test their disaster response plans and ensures that communities across Ontario have emergency and disaster response teams, ready to respond at a moment's notice.

Response:

Through a network of trained volunteers, the Red Cross is always prepared to respond immediately when a disaster or emergency occurs locally, nationally, and internationally. Disaster Services volunteers are on stand-by 24 hours a day, 365 days a year in communities across Ontario. Their role is to ensure victims of disasters receive basic needs such as food, shelter, clothing, first aid, emotional support and family reunification.

The Red Cross is called to an emergency or disaster by the emergency response agencies at the scene (police, fire, ambulance) and can be asked to provide any of the following response services:

- **Fire Recovery:** Personal disaster assistance is provided to individuals and families directly affected by a fire. Throughout Ontario, the Red Cross team is partnering with Fire Departments and other non-governmental agencies, to assist victims after a fire by providing essential services at the scene. These include Registration & Inquiry, food, shelter, and clothing 24 hours a day for the first 72 hours.
- **Reception Centre and Shelter Management:** This involves the set-up and operation of temporary facilities for those affected by medium or large-scale disasters. Red Cross will arrange for lodging, feeding, clothing and distribution of “comfort kits” (soap, toothbrush, deodorant and other personal hygiene items) for people evacuated from their homes.
- **Registration and Inquiry (R&I):** The ability to locate people who have been displaced during an emergency is critical. The Red Cross has an agreement with the federal government to provide registration and inquiry to those affected by a disaster. This involves registering information about evacuees and informing loved ones of their whereabouts.
- **Personal Services:** Red Cross provides flexible services that may be unique to each emergency situation. In the past, they have included comfort kits, blankets, teddy bears for children, transportation and the replacement of basic household items, child and health-related items.
- **Resource Management:** The Red Cross has channelled millions of dollars to help victims of disasters both in Canada and around the world, as well as providing the skills and services of more than 3,000 fully trained volunteers.

Recovery:

In the recovery phase of disasters, when the media spotlight has often shifted elsewhere, Red Cross remains on the scene, helping those affected, to rebuild their lives and their communities. The Red Cross assists those who have the least capacity to meet their own needs, those living in poverty or who are otherwise deemed as most vulnerable as a result of the disaster. This group includes individuals who may not be able to obtain insurance due to the nature of the disaster, such as some flood victims.

Volunteer Training:

As communities and various levels of government rely more on a partnership with the Red Cross to manage disasters, we must prepare to respond in the most effective manner. Highly trained Red Cross Emergency and Disaster Response Teams, made up of volunteers across Ontario are prepared for deployment at all times. Efforts are coordinated locally, provincially and nationally to maximize resources and efficiencies. In Ontario, we have more than 3,000 volunteers who are trained in Emergency Response, Logistics, Reception Management, Registration & Inquiry, and Volunteer Coordination.

Achievements:

Red Cross has utilized its disaster response expertise in a variety of emergency situations in the past 15 years. Major Responses include:

- 2011 – Alberta Fire Responses (Alberta, Slave Lake, and Edmonton)
- 2011 – Northern Forest Fires
- 2008 – Kashechewan Floods
- 2006 – Wind Storm
- 2006 – Northern Flood Evacuations
- 2006 – North West Forest Fires
- 2005 – Kashechewan Medical Evacuation
- 2005 – Sagamok First Nations Evacuation
- 2004 – Peterborough Floods
- 2003 – North America Blackout
- 2003 – Parry Sound SARS
- 2003 – Shawanaga Train Derailment
- 2002 – Halfway Lake Microburst
- 2002 – Thunder Bay Forest Fire
- 2002 – Attawapiskat Floods
- 2001 – Terrorist Attack – September 11th
- 2001 – Pine Lake Tornado in Alberta
- 1999 – Evacuation and housing of Kosovar refugees
- 1998 – Ice Storms in Eastern Ontario and Québec
- 1997 – Manitoba Floods
- 1996 – Saguenay Floods

The same skills Red Cross applies to major responses are also used to support victims of small-scale disasters. In the past years, the Red Cross has responded to the following:

- Tornadoes
- Flooding
- Chemical spills
- Chemical plant fires
- Evacuations
- Air crashes
- Water bacteria crisis
- House fires
- Forest fires
- Ice storms
- Train derailments
- Terrorist acts

Ontario Communities will Benefit (Program Impact):

A disaster easily levels the playing field. The victims may represent every socioeconomic element of society but when a disaster strikes every person experiences similar circumstances-loss of home, belongings, and even human life. Red Cross Disaster Services, therefore benefits everyone in communities across Ontario.

Response and Recovery:

When personal emergencies and community disasters occur, Red Cross helps people cope. Some of the people who typically receive Red Cross disaster assistance include:

- Residents forced from their homes by flooding, fire, gas leak, explosion or public health concerns
- Residents prevented from reaching their homes due to a natural hazard, such as a snowstorm or flooding
- Residents unable to leave their homes due to weather condition
- Non residents (e.g. travellers) stranded in disaster areas
- Surviving family members of fatally injured victims of a disaster
- Inquirers living outside the affected area who are worried about the health and safety of their family residing in the disaster area
- Governments and other relief partners who need information collected by the Red Cross to support the delivery of additional services to those affected by the disaster

Red Cross disaster services has the following impact on individuals and families assisted:

- Reduced sense of isolation and hopelessness.
- Re-integration into the community with the provision of basic needs.
- Reduction of stress.

Preparedness activities strengthen the capacity of Ontario communities, as it is vital that we plan for emergencies on a household and region-wide basis. When individuals and communities create a culture to expect the unexpected and plan for it, they know what to do in a crisis. When disaster does strike, they are in better control and recover much faster on an individual and community basis. People learn to help themselves, increasing their feelings of competency and control in the midst of unforeseen event. This contributes to the quality of life by reducing personal vulnerability, building feelings of security for individuals and communities.

The communities will gain by having trained local volunteers with the skills and tools to respond to local emergencies. Residents will be better educated about disaster preparedness, which can reduce injury and save lives in the event of a disaster. The benefits will be cumulative and long-term as we create a culture of preparedness.

Past experiences have shown that there is a need for the expertise and abilities offered by the Red Cross Disaster Services volunteers. The Society is an agency providing before, during and after care. Our reputation and performance have made us the agency of choice for emergency preparedness, response and recovery, both in Canada and around the world.

Evaluation Methods:

All Red Cross programs and services undergo an annual review to evaluate their relevance, effectiveness and potential for improvements. It is also determined if programs are consistent with our mission to serve the most vulnerable. Disaster Services measures the number of people helped, the types of emergencies responded to and the type of assistance received. We also assess the quality of service we are providing to vulnerable populations. This is accomplished through data collection as well as client feedback and testimonials. However, due to the variable nature of events in any given year, our measures must go beyond numbers and determine our "state of readiness". This can be determined by measuring factors such as; number of municipal and fire service agreements, number of trained volunteers, availability of response resources, and the success of mock exercises.

The effectiveness of volunteer training and emergency response plans is also tested through mock disaster exercises.

Program Development Opportunities

Personal Disaster Assistance (PDA) Program:

Personal disaster assistance is provided to individuals and families directly affected by a fire or other small-scale emergency. The Red Cross team partners with Fire Departments and other community agencies, to provide essential services at the scene. These include a needs assessment, registration & inquiry, food, shelter, and clothing 24 hours a day for the first 72 hours.

Disaster Service Training:

An important component of the Red Cross Disaster Services program is the availability of fully trained disaster response volunteers. Specialized training teaches volunteers how to respond effectively in a variety of emergency situations, how to manage stress and work with other agencies and volunteers.

Request for Decision

Child Care Subsidies at City Day Camps

Presented To: Community Services
Committee

Presented: Monday, Apr 30, 2012

Report Date Tuesday, Apr 17, 2012

Type: Managers' Reports

Recommendation

Whereas several of the summer camp programs offered by the City of Greater Sudbury meet the guidelines to be included in the City of Greater Sudbury's Child Care Subsidy program; and

Whereas the Children Services Section and Leisure Services Division have strategic goals to enhance collaboration between City programs and to reduce barriers to participation for citizens; and

Whereas there is capacity in the Child Care Subsidy Program to fund additional subsidized spaces;

Therefore be it resolved that the City offer Child Care Care Subsidies to eligible children for Camp Sudaca, Camp Wassakwa and Sensational Summer Programs.

Finance Implications

Funding to pay for children to attend City Day Camps will come from the regular Child Care Subsidy budget. The Child Care Subsidy program is funded by the Ministry of Education, with contributions from the City based on the Provincial funding formula. There is currently capacity in the Child Care Subsidy budget for additional subsidies.

Background

The Child Care Subsidy Program is administered by the Children Services Section and assisted over 3100 children in 2600 families last year to access quality child care. Full and partial Child Care Subsidies are provided to families on a sliding scale based on a Provincially set income test. The program is funded by the Ministry of Education, with contributions from the City based on the provincial funding formula. There is currently capacity in the Child Care Subsidy budget for additional subsidies.

The Children Services Section maintains Purchase of Service agreements with 23 agencies and organizations, who provide approximately 90 child care programs. City staff provides monitoring and

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support through the “Program Quality Indicators” (PQI) program, to ensure that programs are delivering high quality, responsive programming. Families eligible for child care subsidy choose the program that is best suited to their child and family’s needs.

In its 2011 Strategic Plan, Children Services identified the need to work more closely with other City programs and services for children. Specifically, the Children Services Strategic Plan proposed to assess the feasibility of combining the planning of programs to enhance coordination and quality across all children’s programming within the City of Greater Sudbury. The 2011 Leisure Services Strategic included a goal to develop inclusive, dynamic and fiscally responsible leisure and recreation programming, in part by reducing financial barriers to participation in their programs.

In the summer of 2011, the City made improvements to summer programs for children with Developmental Disabilities. The City shifted the delivery of the Summer Developmental Centre for teens at Gatchell School to a local specialized service agency and parents of children under 12 with disabilities were assisted to enter the licensed child care sector, with support from the Child Care Inclusion and Subsidy programs. These changes meant that more children and teens could have access to specialized programs to meet their needs within the existing budget.

Providing Child Care Subsidy in Selected City Operated Summer Day Camps

In the summer of 2012, it is proposed that the child care subsidy program be expanded to include the City’s Summer Day Camp programs. Starting July 2012, families of children aged 6-12 (or older if children have identified special needs) who are eligible for child care subsidy will be able to select from Camp Sudaca, Camp Wassakwa or Sensational Summer Programs, in addition to the licensed child care programs that are already part of the Child Care Subsidy program.

After receiving approval for child care subsidy, families would be able to register their children for the camps in person at Citizen Service Centres and no distinction would be made between subsidized and full fee paying children.

Funding to pay for children to attend City Day Camps will come from the regular Child Care Subsidy budget. This change will not create any new costs for the City.

The addition of the City’s Day Camp programs to the Child Care Subsidy program will increase choices for eligible children and families, and will make the City’s Summer Day Camp programs accessible to families who have had financial barriers to accessing them in the past. The Children Services Section will include the Leisure Services Day Camp Programs in its PQI Quality Assurance program and the Children Services’ PQI staff will provide training and support to the staff of these programs, to ensure the highest quality possible in City Day Camp programs.

Request for Decision

Off Leash Dog Park Draft By-law

Presented To: Community Services
Committee

Presented: Monday, Apr 30, 2012

Report Date Thursday, Apr 12, 2012

Type: Managers' Reports

Recommendation

WHEREAS the City will open the first off-leash dog park in August, 2012;

AND WHEREAS amendments are necessary to the existing City of Greater Sudbury Animal Control By-law 2002-285 to permit dogs to be off-leash in the off-leash dog park;

THEREFORE BE IT RESOLVED that Council for the City of Greater Sudbury direct staff to prepare a draft by-law to regulate the operation of the off-leash dog park;

AND THAT such by-law include rules, regulations and hours of operation;

AND THAT the draft by-law be presented to the Community Services Standing Committee in June for approval.

Finance Implications

The capital funds to develop the off-leash dog park in the amount of \$116,659.00 have been previously approved. Council approved a one-time allocation of \$47,255.00 to complete phase 1. The balance of the capital will be funded from Ward 11 Healthy Community Initiative fund. Operational funds in the amount of \$6,700.00 have also been approved and included as part of the base budget.

Background

The Dogs Off-Leash Committee (D.O.G.S.) which is a subcommittee of the Minnow Lake Community Action Network appeared before the Policy Committee on June 16, 2010 requesting support in the creation of the first off-leash dog park in the City of Greater Sudbury. Council responded with support for the creation for the first off-leash dog park to be located at the corner of Donna Drive and Second Avenue North. The site is zoned as open space conservation which permits the operation of the off-leash dog park and does not require rezoning.

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The capital funding in the amount of \$116,659.00 to complete phase 1 and phase 2 have been secured through one-time funding allocation and from Ward 11 Healthy Community Initiative funds. In addition, permanent funding to maintain the park in the amount of \$6,700.00 has been approved and has been incorporated in the base budget. The committee is committed to raising additional funds in order to further enhance the site in the future.

By-law

The off-leash dog park is scheduled to open late this August. In view of the park opening, it is necessary to begin the process to developing a by-law in order to regulate the operation of the park. Staff will be consulting with the D.O.G.S. Committee and will incorporate their input as part of establishing the by-law.

Conclusion/Next Steps

Staff will continue to consult with various City departments and the D.O.G.S. Committee in developing recommended rules and regulations along with hours of operation. The following will become part of the draft by-law:

1. Amendment to the Animal Control By-law 2002-285 being a by-law of the City of Greater Sudbury to regulate the keeping of animals and the registration of dogs and cats in order to permit dogs to be off-leash in the dog park.
2. Establish rules and regulations related to the operation of the dog park.
3. Establish hours of operation.

Staff will submit the draft by-law to the Standing Committee in June for review and approval.

Request for Decision

322 McNaughton Terrace - Docking Requests

Presented To: Community Services
Committee

Presented: Monday, Apr 30, 2012

Report Date Tuesday, Apr 17, 2012

Type: Managers' Reports

Recommendation

Recommendation #1:

WHEREAS on August 10th, 2011, Council passed a resolution approving the purchase of 322 McNaughton Terrace located in Bell Park, and;

WHEREAS Council approved the demolition of the building which was completed on March 23rd, 2012, and;

WHEREAS the former owner included 2 existing docks as part of the purchase of the property, and;

WHEREAS the former owner had previous arrangements with individuals for docking privileges, and;

WHEREAS some of the individuals are owners of cottages on Ramsey Lake who do not have road access, and;

WHEREAS these individuals have requested of the City continued access for docking privileges;

THEREFORE BE IT RESOLVED that Council authorize staff to negotiate a docking arrangement with cottage owners who do not have road access, and;

THAT the negotiations include discussion on a dock location and dock improvements, and;

THAT any agreements outside of budget or outside the general public boat launching location be brought back to the committee for consideration.

Recommendation #2:

WHEREAS the City has been contacted by an individual interested in operating a flight seeing tour business, and;

WHEREAS the business has received support from Science North and has been identified in the Tourism Destination Development plan, and;

WHEREAS the operator has also requested permission from the City to access the dock located near the former Ramsey Airways (322 McNaughton Terrace) to operate his business;

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THEREFORE BE IT RESOLVED that Council authorize staff to negotiate an agreement with the operator, and;

THAT the docking request be centralized at the public boat launching facility off Ramsey Lake Road, and;

THAT the owner be responsible to provide docking requirements without any expense to the City, and;

THAT liability insurance, appropriate approvals and applicable user fees be established for this commercial business and be brought back to committee for consideration.

Finance Implications

Council approved a capital allocation of \$20,000 as part of the 2012 Capital projects in order to cover the cost of restoring the property which was to include the removal of the docks which were included as part of the purchase of the property.

Background

On August 10, 2011, Council passed the following resolution which led to the purchase of 322 McNaughton Terrace:

Resolution 2011-235: THAT Council of the City of Greater Sudbury authorize the purchase of 322 McNaughton Terrace, Sudbury, legally described as PIN 73583-0529(LT), part of Lot 4, Concession 3, Township of McKim;

AND THAT a by-law be passed authorizing the execution of the documents required to complete the real estate transaction;

AND THAT the acquisition and demolition be funded from the parks Reserve Fund.

As a key piece of privately owned waterfront property on the west end of Lake Ramsey, the property was acquired by the City in accordance with the policies of the Ramsey Lake Community Improvement Plans, which was adopted by Council in 1992. The intent of the policies in the CIP was to acquire the remaining privately owned properties in Bell Park in order to extend the Ramsey Lake Boardwalk.

Municipal Heritage Registry

On October 12, 2011, the Municipal Heritage Advisory Panel received a letter requesting that the City give consideration to the inclusion, historical recognition and preservation of 322 McNaughton Terrace on the City's register of Heritage Properties. As per a report presented to Planning Committee on Monday, January 9, 2012, the Heritage Advisory Panel had determined that the building was of low heritage value, however, the site has significant and important ties to bush plane aviation in Sudbury and Northern Ontario. Recognizing that the building had limited heritage value, but the site had possibilities for recognizing Sudbury's aviation history, the Municipal Heritage Panel recommended:

THAT the building at 322 McNaughton Terrace be documented for inclusion in the City's archives;

THAT the Ontario Heritage plaque and sculpture should be relocated from Science North location to the site at 322 McNaughton Terrace; and

The future plans for the extension of the Ramsey Lake boardwalk should take into account and express the significance of the site in Sudbury including but not limited to:

- *Dock rehabilitation/integration*
- *Public art*
- *Official designation of the area (Austin Airway and Rusty Blakey)*
- *Street furniture*

Bush Plane/Aviation Museum

In October 2011, City staff and the Municipal Heritage Advisory Panel were approached by members of the public requesting that the building be converted into a Bush Plane/Aviation Museum. The interested group was requested to submit a business plan in order to outline their proposal. In early March 2012, a meeting was held with the interested group and the City received confirmation that a business plan would not be submitted since the building would require significant repairs and retrofits in order to be converted into a museum. The group representative requested that the group be consulted with regard to the design of the property once the building was demolished in order to recognize the contributions of bush plan aviation on the site. The group will be donating important historical photographs, letters and documents from the bush plane era to the City Archives for their protection and public display.

Demolition

On Friday, March 23, 2012, the building was demolished and the site was cleaned up (attached is a photo of the site). As part of the 2012 Capital project council approved an allocation of \$20,000 to complete the restoration and landscaping of the recently purchased property at 323 McNaughton Terrace. The restoration and landscaping will be completed this summer and will include the removal of the existing docks included as part of the purchase of the property.

Requests for use of docking facilities

As part of the purchase of the property at 322 McNaughton Terrace, the City purchased docks which originally belonged to the former owner of the property (see attached photo of the docks). The former owner had provided permission to approximately 6 individual boat owners to use the docking facilities. The City has received inquiries from these individuals who wish to continue using the docking facilities as previously approved by the former owner.

In addition, the City has received an inquiry from a gentleman interested in using the existing dock at the former Ramsey Airways site to pick up and drop off passengers for flight seeing tours over the City. The service was identified in the Tourism Destination Development Plan and has received support from Science North.

The CGS Risk Management department examined the docks and has identified that the main dock requires significant capital upgrades.

Dock locations

Should Council wish to continue offering docking privileges to citizens with property on Ramsey Lake which does not have road access, it is recommended that the location of docks be central to the existing public boat launch area and that the City not incur any cost related to this endeavor. The \$20,000 allocated for site improvements should be used for removal of existing docks and for clean up and restoration of the property at 322 McNaughton Terrace.

Conclusion

Staff have prepared two recommendations for Council's consideration related to docking requests on city-owned property.



