lamResponding Emergency Response Notification System

Community & Emergency Services Committee Meeting March 17, 2025





Emergency Response Notifications

Reliably provides time-saving alerts and critical incident data to firefighters



- Dispatched Location with Coordinates
- Incident Type & Initial Call Details
- Responder data Who is Responding
- Hydrants/Water Sources
- Interactive Mapping
 - ✓ Location of incoming responders
 - \checkmark Routing to incident
 - ✓ Street and aerial views of incident location
 - ✓ Ability to update incident location
- GeoFenced Preplans
- Integration with What3Words







Greater Sudbury Fire Service Stats

Roll out commenced in September with District 2 & District 3,4 & 5 completed in November 2024

Training Sessions: 5

(Combination of in-person and virtual sessions in each district)

Users Onboarded: 216

(Member profiles in the system)

Users Actively Using the Application: 164 (Members who have downloaded and installed the application)

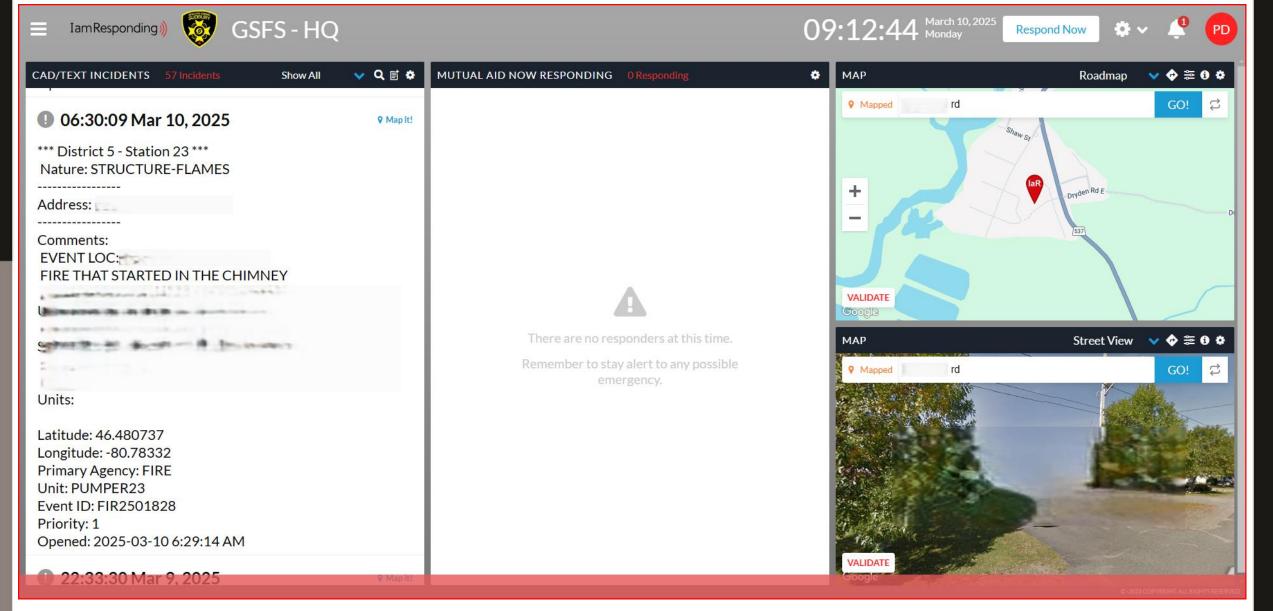
Dispatch Messages Processed: 4,953

(This includes updates & multiple station incidents)

Number of Times Users Indicated Responding: 1,617

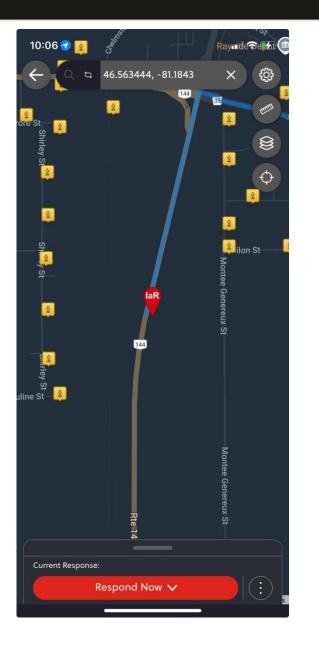
(Members who have indicated they are responding to an incident)

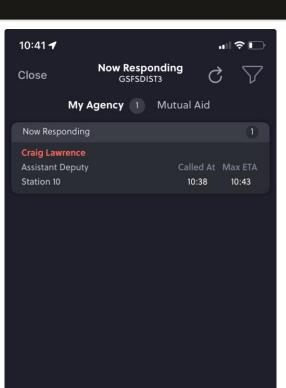


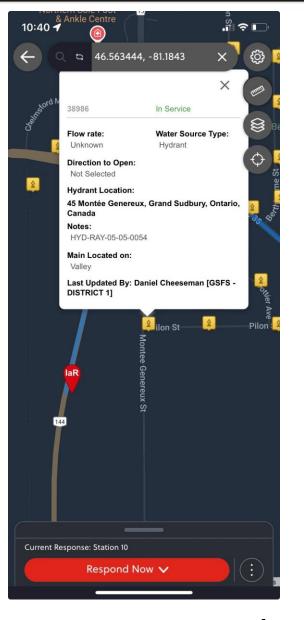


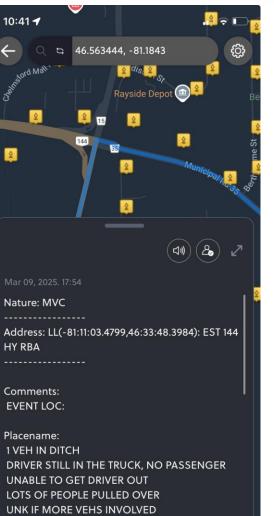












Current Response: Station 10





Respond Now

3

Incidents

Next Steps

- Completion of Phase 1
 - Station Display Boards
 - Chief Officer Display Boards
- Phase 2
 - CAD Updates

(updated dispatch information, ability to cancel units, etc.)

- Dispatcher Display Board
- Decommission Back Up Paging System





Questions





Sudbury M

greatersudbury.ca

