


APPENDIX “B” - Homelessness Consultation - Community Recommendations

Legend:

 Legislated by the Ministry of Municipal Affairs and Housing

Housing

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
	Time required to implement: within 6 months	Time required to implement: 6 months to 1 year	Time required to implement: 1 year, or longer	
Lack of affordable housing	<p>Provide vacant surplus City land for affordable housing builds</p> <p>Promote the affordable housing CIP</p> <p>Allocate funding to ongoing Housing support programs operations</p> <p>Tiny homes</p>	<p>Create additional rent supplements and housing allowances</p> <p>Support Indigenous housing development</p> <p>Seek opportunities to build job skills training into housing builds/renovations</p>	<p>Advocate with Provincial and Federal funders to invest in affordable housing</p> <p>Invest annually in affordable housing builds</p> <p>Maintain affordable housing infrastructure</p> <p>Incorporate affordable housing in commercial and business building projects</p>	<p>Peace Tower and Sparks Street Affordable Housing Developments</p> <p>CGS 10 Year Housing and Homelessness Plan, 2013</p> <p>Initiatives identified through the Mental Health and Addictions Steering Committee & the S-PAT committee</p> <p>CMHA Kingsmount property is viable for up to 8 individuals. However supportive service funding is needed.</p> <p>Community Mobilization Sudbury (CMS)</p>

Landlords not renting to OW/ODSP clients	<p>Hold a Landlord/ property owner forum in conjunction with CMHA and other programs</p> <p>Work with OW/ODSP and Sudbury Housing applicants to engage with PHSD's Bridges out of Poverty Program to be educated on tenant expectations</p>	<p>Provide incentives to landlords to rent at lower cost or to rent to variety of populations</p> <p>Provide financial support to landlords for damages, in particular for clients of Homelessness Network, Monarch ASH Program, or CMHA</p>		Sudbury District Restorative Justice (SDRJ) Housing Dispute Resolution Program pilot project
Long waitlists for housing			Collaboration between Sudbury Housing and community partners to use a shared database that will allow partners to list, triage and place people on waitlist	<p>CGS: Greater Sudbury Housing Revitalization Plan</p> <p>CGS: May 2021 Implement Coordinated Access System</p>

Stigmas/ 'Not in my backyard'- NIMBYism		Create an education campaign to reduce stigmas and NIMBYism within housing opportunities, including community and landlords	Create community service centre hubs within Housing centres to provide community health and social opportunities	
Insufficient social assistance income		Establish/enhance supplementary funds	Advocate to the Province for increased social assistance or universal income benefits	
No transitional and supportive housing	Provide financial support for transitional and supportive housing development projects for youth and those with serious addictions and mental illness who are homeless or at risk of homelessness	Advocate to Minister Tibollo for additional funds to provide the supportive services and wrap around clinical support		CGS: March 2021: Transitional Housing project approved by Council to support people with mental health and addictions

Food/Shelter and Support Services

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
	Time required to implement: within 6 months	Time required to implement: 6 months to 1 year	Time required to implement: 1 year, or longer	
Lack of coordination/cohesion between services and community partners	Homelessness Network/CGS to Host an open house style meeting to showcase existing programs and services Organize committee of agencies and service	Ensure coordination and collaboration between all homelessness programs and shelter providers by establishing service agreements to work together	Build strong linkages between sectors including housing, health and employment Create opportunities for services to co-locate within a single building	CGS: March 2021: Implement Homelessness Individuals and Families Information System-HIFIS 4.0 CGS: May 2021: Implement Coordinated Access System

	<p>providers to collaborate on meeting gaps identified</p> <p>Reach out to church denominations to streamline supports provided</p>	<p>Encourage coordination and collaboration among services funded through other means</p> <p>Need a turnover of stakeholders running shelter services</p>		Community Mobilization Sudbury (CMS)
Gaps in shelter capacity, hours and approaches	<p>Monitor data on warming station and shelter program capacity and usage and respond to needs quickly</p> <p>Collect qualitative data to hear life stories and inform research on creating solutions</p> <p>City to engage in planning exercises to prepare for rapid responses in the future</p>	<p>Monitor and share data on number of people experiencing homelessness and new entries into homelessness</p> <p>Create opportunities to collaborate with hospital, jail and treatment centres regarding discharge planning</p>		CGS Emergency Shelter Review recommendations including: Immediate and low-barrier access; diversion supports; housing-focused, rapid exit services; data and performance measurement
Lack of access to food and washrooms	<p>Source out options for additional washroom facilities</p> <p>Partner with local churches for food distribution</p>			
No storage for belongings	Source out options for outside storage containers, maintenance and process			
Lack of support services ie. employment	Optimize libraries			

	<p>Optimize employment centres</p> <p>Implement digital job boards</p> <p>Provide access to computers at OW office waiting room and shelters</p> <p>Supports for arrears and re-applying to Housing programs</p>			
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Priority Populations

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
	Time required to implement: within 6 months	Time required to implement: 6 months to 1 year	Time required to implement: 1 year, or longer	
Indigenous-led support services, including health care	<p>Cultural training- Blanket exercise as well as ongoing training (due to staffing turnover)</p> <p>All organizations work with indigenous and homeless</p>			Shkagamik-Kwe Health Centre is a well-established organization and is in an ideal position to provide both health care and counseling as may be required. Cultural resources are available from Shkagamik-Kwe and

	<p>Create community focus groups that are Indigenous led</p> <p>Seek funding opportunities for health care support services that can be housed and run in current facilities</p>			<p>N'Swakamok Native Friendship Centre.</p> <p>Employment training is available through Gezhtoojig Employment & Training. N'Swakamok Native Friendship Centre provides educational services.</p> <p>Native People of Sudbury Development Corporation is able to provide access to permanent housing for the Indigenous population, although access is limited to unit availability (95 units are located in Sudbury).</p>
Lack of cultural resources for the indigenous population	<p>Smudge rooms in organizations/ Smudge Kits</p> <p>Permanent Tee Pee's in downtown core</p> <p>Investigate employment and training of indigenous peer navigators to work within health care settings to assist clients and staff with culturally sensitive service delivery practices</p> <p>Invite Indigenous led health care educational forums to educate systems of health</p>	<p>Permanent indigenous structure/space</p> <p>Concrete benches/area</p> <p>Delivery of webinars, training sessions to community health and service providers: Senior management, Middle management, Front-line</p> <p>Establish dedicated cultural spaces within service provider buildings i.e. indoor and outdoor spaces (see LU campus examples)</p>	<p>Four Tee Pee's in City (North/South/East/West)</p> <p>Visible signs i.e. artwork, trilingual signage, medicine wheel stickers, specific promotional material that reflects cultural inclusion i.e. website, pamphlets etc.</p> <p>Employment hiring practices that reflect equity, diversity and inclusion</p>	<p>N'Swakamok Native Friendship Centre is in an ideal position to provide cultural resources and contacts, including access to Elders. As noted above, Shkagamik-Kwe Health Centre also provides these services.</p>

	<p>and mental health and addiction care on the cultural needs of Indigenous people. Then work to change system structures to encourage Indigenous people's participation by honouring their cultural considerations</p> <p>Seek partnerships with Indigenous Social Worker program at Laurentian U and NOSM to help with research, education and surveys and focus groups</p>	Each community service delivery provider review their policies and procedures and delivery practices to include culturally sensitive practices in their service delivery methods. CGS to assist with facilitation of culturally sensitive policy development		
Increase access to transitional housing for mental health and addictions, with a focus on Indigenous women with children, but also for single men and women.	Convert an existing facility within the downtown area Provide a supervised, safe place to sleep and serve meals, include on-site, holistic counseling services and supports for health care, mental health & addictions, access to Elders, financial supports, education opportunities, assistance & guidance to secure employment and help to secure permanent housing. Include on-site space for cultural meetings and functions. Provide free internet access with on-site	<p>Clustered apartments providing residential, time-limited options for transitional housing</p> <p>-youth pay rent;</p> <p>-residence in the transitional housing requires participation in transitional supports curriculum</p> <p>-access to a 'house parent' or support person depending on the model;</p> <p>-upon successful completion of the 'transitional program' youth are provided a certificate of completion to support their efforts in</p>	<p>Centre specifically for mental health - experts on trauma</p> <p>Domestic assault centre</p>	<p>CGS 10 Year Housing and Homelessness Plan, 2013</p> <ul style="list-style-type: none"> - Development of an Indigenous Housing and Homelessness Strategy in the community <p>CGS: March 2021: Transitional Housing project approved by Council to support people with mental health and addictions</p>

	computers stations, and free transit transportation within the city	securing independent housing		
Lack of support for youths	<p>By accessing the emergency/transitional housing service, youths will have the ability to obtain the particular type of assistance they may require or seek</p> <p>Policy change to make social housing available to youth who are under 18</p> <p>Transitional supports for youth -curriculum built for all youth to build capacity toward independent living: landlord/tenant rights and obligations; finances/banking; utilities; insurance; life skills; safety: human trafficking; substance abuse;</p> <p>Elder/youth program</p> <p>Peer teaching programs</p> <p>Help lead agencies grow their service mandates. Ie SACY, YMCA, Sudbury Counselling Centre, NISA</p>	<p>Camp/retreat on land program</p> <p>Reconnect to the land ie. Gwekwaadziwin Miikan Program</p> <p>Encourage and support expansion of existing service agencies to provide youth service THEN Recruit and retain youth workers to establish and deliver youth programs</p> <p>Implement a trusteeship program for youth</p>		<p>SACY Emergency Youth Shelter – program extended to April 30th, 2022</p> <p>SACY Transitional Housing</p> <p>Community Mobilization Sudbury (CMS)</p>

	<p>Work upstream in the schools with PHSD prevention activities to educate</p> <p>Reignite youth centres in the Wards – youth led programming i.e. playgrounds</p>			
Youth getting proper information to get housed	<p>ID clinics throughout the City to support youth obtaining proper identification</p> <p>Within the transitional/emergency housing facility, include assistance to obtain proper ID as may be required and tax preparation services needed to access permanent housing.</p> <p>Have the Homelessness Network add the following information to their community presentation:</p> <ul style="list-style-type: none"> a. SACY and Housing Services b. Homelessness Network and Housing Services c. CASDSM and Housing Services d. OW and Youth 	Specific staff members within organizations that work with homeless youth		

Youth Homeless Shelter and Transitional Housing		<p>A youth shelter needs to offer beds on a continuum of need:</p> <ol style="list-style-type: none"> 1. Low barrier beds separated from balance of shelter 2. Shelter beds for youth who require shelter separated from low barrier as they need stable emergency shelter that is not disrupted through intermittent 24 hour admission of youth requiring low barrier beds; 3. Transitional studio unit in the shelter for youth who require a further period of stabilization and awaiting room in the transitional apartment (as noted above) OR are being supported to move directly to independent living. Youth pay rent in these units 		Compass proposal for a Youth Hub submitted on behalf of PHSD, CGS & GSPS

		Transitional housing model to include transition to adulthood training		
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Addiction and Mental Health

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
	Time required to implement: within 6 months	Time required to implement: 6 months to 1 year	Time required to implement: 1 year, or longer	
Lack of dedicated space and facilities for a supervised consumption site	Continue to support and advocate for the opening of a supervised consumption site	Assist co-chairs of SCS to obtain a location. Need for a supervised consumption site		Supervised Consumption Site Applications for funding and exemption Community Drug Strategy (CDS) Committee
Lack of adequate addiction treatment facilities and services to address individual complex needs when individuals require it	Advocate with Public Health Sudbury & Districts and Community Partners for greater measures to address the opioid crisis Implement a mass education campaign on safe opioid/drug use		City to advocate for changes to the Mental Health Act	Initiatives identified through the Mental Health and Addictions Steering Committee & the S-PAT committee CMHA Kingsmount property is viable for up to 8 individuals. However supportive service funding is needed.
Long waitlists to access mental health and addiction supports	Need to be able to service people when they need the help without having to wait	Facilitate a meeting with community providers to map		

		out services/ gaps/ and availability		
Costs associated with addiction medications and treatment	Explore opportunities to ensure addiction medication expenses are covered			
Bad drugs on streets	Increase direct health supports for those who are homeless and involved in substance use	Facilitate discussion at the S-PAT meeting to discuss Safer Opioid Supplies (SOS)		Community Drug Strategy (CDS) Committee
Overdose deaths impact on homeless individuals and front line outreach workers	Refer all requests to Mental Health Addictions Table or to the tables that already exist for direction	Targeted advocacy with MP & MPP's		Community Drug Strategy (CDS) Committee

Enforcement

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
	Time required to implement: within 6 months	Time required to implement: 6 months to 1 year	Time required to implement: 1 year, or longer	
Lack of enforcement around public drug use, drug dealing and panhandling	Continue to collaborate through the Mayor's Downtown Task Force to balance enforcement with social supports Support GSPS to collaborate with mental health service providers & supports	Continued efforts to prevent drug dealing Maintain safety for all residents		Coordinate with CDS committee/SCS committee

People squatting on City property		Engage with persons squatting on City property for a supportive transition to an appropriate shelter location or community services		
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Leadership

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
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Council leadership to address concerns		Review of relevant spending and policies with continuous updates to Council on achievements and remaining gaps. Conversations with other municipalities, mental health experts and continued consultation with those who have lived experience	Mayor & Council to commit to end homelessness in Greater Sudbury; establishment of a 'starter fund' to help homeless get ahead	Strategic Plan identifies Housing as a priority of Council with specific goals identified to support access to safe, affordable, attainable and suitable housing options in the community
City planning and departments working together		Regular use of data sharing to community, and consult with other municipalities		Community Mobilization Sudbury (CMS)

Less research and more action; Have leadership experience homelessness first hand	Advocate with Provincial and Federal government to end homelessness	Continued education on best practices across Canada and Internationally to end homelessness		
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Communication and Collaboration

Gaps Around Homelessness	How should gaps be addressed?	How should gaps be addressed?	How should gaps be addressed?	Community Initiatives Underway/Identified
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Lack of awareness about current services and supports	<p>Use various media platforms to share information of support services, such as social media and downtown billboard</p> <p>CGS to Host a Community Services/Programs Open House - Virtually to showcase what is available in community</p> <p>Work with PHSD on their prevention campaigns/community education via the work we will be doing starting Feb. 17</p>	<p>Create Marketing Campaign for media on education and awareness as to what is available, where to go, etc... Posters, Resource Guide (paper and website, virtual)</p> <p>Implement regular feedback mechanism from community partners including those with lived experience</p>	Continued updating on information sharing platforms, community engagement and strategy building	<p>Billboards posted at downtown transit terminal, shelter programs, and libraries</p> <p>CGS website continues to be updated for homelessness initiatives</p>