

2022 By-Name List Data Report

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Report Summary

This report and presentation by the Manager of Housing Stability and Homelessness, provides an update on the Homelessness Coordinated Access System and 2022 By-Name List Data.

Relationship to the Strategic Plan, Health Impact Assessment and Community Energy & Emissions Plan (CEEP)

The report supports Council's Strategic Plan around Quality of Life and Place as it aligns with the Population Health Priorities of Indigenous Youth, Mental Health, Housing and Healthy Streets by providing a coordinated response for individuals that are homeless in the community. This report has no relationship to the Community Energy and Emissions Plan.

Financial Implications

There are no funding implications associated with this report.

Background

Coordinated Access System

The Coordinated Access System for people experiencing homelessness in the City of Greater Sudbury was launched in July 2021. The implementation of this system was a requirement under both the Federal Reaching Home program and Provincial Ministry of Municipal Affairs and Housing Guidelines. A Coordinated Access System improves collaboration and coordination in the homelessness and housing sector, which has been identified as a key priority of the 2013 Housing and Homelessness Plan and the 2021 Homelessness Consultation. Information about the development of the Coordinated Access System was provided in a report to Community Service Committee on September 20th, 2021.

The City of Greater Sudbury's Coordinated Access System is supported by a collaboration of community agencies that work together to support people experiencing homelessness to find and maintain housing. The participating agencies have trained staff to add names to the By-Name List, work collaboratively to support people experiencing homelessness, and meet weekly as part of a Homelessness Assessment Review Team (HART) to match people to available housing that meets their needs.

In 2022, the community partner agencies were:

- Centre de Santé Communautaire du Grand Sudbury (as lead agency for the Homelessness Network and including staff from John Howard Society, Elizabeth Fry Society, N'Swakamok Native Friendship Centre, Sudbury Action Centre for Youth, and L'association des jeunes de la rue (Community Outreach)
- Sudbury Action Centre for Youth (SACY)
- Canadian Mental Health Association – Sudbury/Manitoulin (CMHA)
- Salvation Army (Cedar Place Emergency Shelter)
- Monarch Recovery Services
- Ontario Aboriginal Housing Services (OAHS)
- N'Swakamok Native Friendship Centre
- Sudbury District Nurse Practitioner Clinic
- Elizabeth Fry Society
- Réseau Access Network
- Health Sciences North
- City of Greater Sudbury (CGS) Social Services

By-Name List

A key component of a Coordinated Access System is a By-Name List; a real-time list of individuals and families experiencing homelessness in the community who are interested in housing or housing support services and have consented to having their name added to the list. The By-Name List is held securely by the City of Greater Sudbury and data sharing agreements have been completed with all partner agencies to maintain privacy and confidentiality standards.

The By-Name List collects key data points required to prioritize individuals and households on the list for available housing resources.

Data points collected include:

- Length of time experiencing homelessness
- Current sleeping arrangements
- Contributing factors to homelessness
- Acuity (level of need)
- Demographics (i.e. Indigenous status, gender, age)

The By-Name List provides valuable real time information about the number of people experiencing homelessness in our community, the number of new inflows into homelessness, the number of people moved to housing or those who have become inactive (due to loss of contact or move out of community). It also measures the number of people who were housed and have subsequently returned to homelessness.

2022 By-Name List Data

Attached is the full report of the 2022 By-Name List Data. Some key highlights include:

At December 31st 2022:

- 164 actively homeless individuals were on the By-Name List
- 143 (87%) were chronically homeless
- 92 individuals (56%) identified as Indigenous

Between January 1, 2022 and December 31st, 2022:

- 346 individuals were added to the By-Name List
- 71% were identified as high acuity (requiring additional support such as supportive housing or Housing First intervention)
- 37 individuals returned to the list after being housed
- 221 individuals moved into housing
- 83 individuals moved to inactive status

As the By-Name List was implemented in July 2021, the year 2022 was the first full year of data. This year will be used as a baseline to measure progress towards desired outcomes. The implementation of Coordinated Access System and By-Name List is intended to support the community to meet key outcomes including:

- Chronic homelessness is reduced
- Homelessness is reduced overall and for specific populations (i.e. Indigenous)
- New inflows into homelessness are reduced
- Returns to homelessness are reduced

Regularly updated By-Name List Data and information about the Coordinated Access System can found on the City of Greater Sudbury website under Homelessness Initiatives.

Key learnings from 2022

There were a number of key learnings from the HART table in 2022 that impact the homelessness-serving sector:

1. The weekly Homelessness Assessment Review Team (HART) meetings with all participating partners has had a positive impact on service delivery and collaboration.
2. Some persons experiencing homelessness have faced trauma, discrimination, and abuse and as a result it takes time to establish trust and rapport to be added to the By-Name List and participate in housing offers.
3. Each person experiencing homelessness in an individual with their own story, strengths, challenges and needs. There is no one size fits all approach to resolving homelessness.
4. Participating in services, programs and housing options is voluntary. Developing honest, trusting relationships, and providing the right supports when needed increases voluntary participation.
5. Resolving a person's homelessness is not a linear process, some individuals need second, third and fourth chances to be successful in housing.
6. Lack of safe, affordable housing remains the key barrier to reducing homelessness.

NEXT STEPS

Staff and community partners will continue to collaborate through the Coordinated Access System to match individuals and families experiencing homelessness to housing with supports that meet their needs. By-Name List Data will continue to be shared publicly and used to inform decisions regarding housing and homelessness planning.

Resources Cited

Homelessness Coordinated Access System - Report to Community Services Committee September 20, 2021

<https://pub-greatersudbury.escribemeetings.com/filestream.ashx?DocumentId=41858>

City of Greater Sudbury Ten-Year Housing and Homelessness Plan update (2019-2023)
<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=27902.pdf>

Homelessness Consultation Update
<https://pub-greatersudbury.escribemeetings.com/filestream.ashx?DocumentId=40023>

City of Greater Sudbury website- Homelessness Initiatives
<https://www.greatersudbury.ca/live/homelessness-initiatives/>