

Status Report on the Wrongdoing Hotline on 31 December 2024

Presented To:	Audit Committee
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Meeting Date:	January 28, 2025
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Type:	Correspondence for Information Only
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Prepared by:	Ron Foster Auditor General
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Recommended by:	Auditor General
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Report Summary

This report provides information regarding complaints received through the wrongdoing hotline between June 1, 2024 and December 31, 2024 and provides comparative statistics for the same period in 2023.

Relationship to the Strategic Plan, Health Impact Assessment and Climate Action Plans

This report demonstrates that our actions align with the values in our strategic plan. We are fair and consistent. We deliver on our promises and acknowledge our mistakes.

Financial Implications

There are no direct financial implications associated with the status report.

Background

On June 1, 2016, the City opened its 'Wrongdoing Hotline' for citizens, employees and contractors to report complaints that could be deemed illegal, dishonest, wasteful or a deliberate violation of policy. While the hotline was initially a pilot project, Council voted in 2018 to continue the hotline on a permanent basis to support accountability and transparency within the City.

This report summarizes the complaints received from June 1 to December 31, 2024 and provides comparative statistics for the same seven-month period in 2023. The next status report will be provided in June 2025.