

APPENDIX B

Additional Benchmarking Programs Identified

| Program/Association | Used by | Additional Comments |
|--|----------------------------------|--|
| Library Impact Ontario (formerly Bridge Project) | Greater Sudbury Public Libraries | Before the name change to Library Impact Ontario, GSPL participated in this program. |
| https://www.bridgetoolkit.ca/ Library Impact Ontario, spearheaded by the Toronto Public Library, stands as a pioneering initiative leveraging data analytics and training to standardize outcome measurement with a focus on the impact of public library technology services on local communities. This effort fosters collaboration with public libraries across the province of Ontario, Canada, forming a unified consortium of libraries, committed to a shared mission: harnessing data to ensure the vitality, adaptability, and accessibility of libraries for all. | | |
| Canadian Urban Libraries Council | Greater Sudbury Public Libraries | GSPL is currently looking at additional forms of benchmarking. This program is being considered. |
| https://culc.ca/ CULC's mission is to facilitate advocacy, collaboration, and research that strengthens and promotes the value of Canada's urban libraries. We envision a country where urban libraries are recognized as integral to a vibrant democracy, a strong economy, and thriving communities. | | |
| Bloomberg Cities | All of CGS Services | Toronto, Hamilton, and London participate |
| https://bloombergcities.jhu.edu/ The Bloomberg Cities Network, led by the Bloomberg Philanthropies Government Innovation program, is a constellation of offerings designed to provide mayors and local officials with the capabilities—and the community—they need to lead. Together, municipal officials, with support of world-class partners and resources, work to develop and deliver ambitious solutions that move their communities—and cities—forward, in service of improving people's lives. | | |
| What Works Cities (WWC) | All of CGS Services | Municipalities across Canada are beginning to join this initiative. |
| https://whatworkscities.bloomberg.org/ Launched in 2017, What Works Cities Certification recognizes and celebrates local governments for their exceptional use of data to inform policy decisions, allocate funding, improve services, evaluate the effectiveness of programs, and engage residents. Certification provides cities at all points in their data journey with a standard of excellence that shows how investing in data and evidence practices can lead to tangible and equitable outcomes for residents. | | |