

# Emergency Services Committee 2020 Outlook

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2019-2027 Strategic Plan Priorities



# Divisions & Responsibilities Overview

## Emergency Management

- Emergency Response
- Public Safety, Planning and Prevention
- Public Education and Awareness
- Training

## Fire Services

- Emergency Response
- Public Fire Safety Education
- Fire Prevention
- Fleet
- Training

## Paramedic Services

- Paramedic Operations
- Training
- Logistics
- Professional Standards
- Community Paramedicine



# Emergency Management Overview



- Comply with the Emergency Management and Civil Protection Act
- Support City's response to a community emergency and maintain the City Emergency Response Plan
- Regular testing of emergency communication processes such as Sudbury Alerts
- Regular training for Community Control Group, EOC Support Staff, and Basic Emergency Management training for community stakeholders



# Emergency Management 2020 Outlook

- Community Outreach with Community Action Networks
- Public Education and Awareness with Community Stakeholders
- Transition to Incident Management System (IMS) in the Emergency Operations Centre (EOC)
- Enhance Emergency Management website
- Education Program based on Hazard Identification & Risk Assessment (HIRA)



# Fire Services Division



- 5043 incidents responded to by Fire Services in 2019
- 23 Stations: 4 career, 1 composite, 19 volunteer
- 108 Career Firefighters
- 239 Volunteer Firefighters
- Training, Fleet and Administration personnel



# Fire Safety Prevention & Education



- Prevention programming to raise awareness and reduce risk of fire in our community
- Investigations and inspections under the Ontario Fire Code
- Enforce various sections of municipal by-laws and provincial legislation
- Fire focused education to all residents and specific targeted demographics of the youth population and residents/managers/owners of vulnerable occupancies



# Fire Services 2020 Outlook

- Review and renew operating procedures
- Focus on asset renewal plans for facilities, vehicles, major equipment
- Create implementation program for HAZMAT response to operational level
- Deliver Technical Rescue
- Continue fleet and equipment standardization
- Recruitment and retention of firefighters



# Paramedic Services Division Overview



- 27,884 total calls in 2019
- 61 Advanced Care Paramedics
- 81 Primary Care Paramedic
- 24-hour staffing profile: 20 ambulances and 4 paramedic response units
- Logistics, Educators, Professional Standards and administration personnel

# Community Paramedicine Programs



- Home Visits
  - 300 patients rostered, 1,003 home visits completed
- Health Promotions
  - 678 referrals to community agencies
  - 162 clinics offered
  - 82 shelter visits
  - 1,117 patients assessments
  - 25 CPR and AED training events conducted

# Paramedic Services 2020 Outlook

- Implementation of Tactical Medic program
- Emergency Health Services (MOH) Modernization
- Paramedic training to meet the specific health related needs of Indigenous patients
- Evaluate opportunities and where feasible, new models of care such as palliative care and alternate destination programs for 911 patients
- Pursue integrated emergency communication system
- Investigate opportunity to consolidate all City Department Safety Training requirements (ie. First Aid, CPR)



# 2020 Outlook – Q1 Reports

- Paramedic Services – Primary Response Unit Conversion
- Fire Services – Establish and Regulating By-law Update
- Fire Services – Ontario Fire Marshal (OFM) Fire Prevention Review Update
- Fire Services Update
- Emergency Management Update
- Paramedic Services Update



# 2020 Outlook – Q2 Reports

- Community Safety Update
- Emergency Management Program & EP Week
- Paramedic Services 2019 Response Time Standards Results
- Fire Services Delivery of Technical Rescue
- Paramedic Services Palliative Care Program Implementation
- Paramedic Services Rapid Mobilization Table
- Paramedic Services Emergency Health Services Modernization Update



# 2020 Outlook – Q3 Reports

- Community Safety Department Update
- Community Safety Department Mental Health Programs
- Emergency Management – IMS Model Implementation
- Fire Services – Public Education
- Paramedic Services – Community Paramedicine



# 2020 Outlook – Q4 Reports

- Community Safety Department Update
- Fire Services – HAZMAT Operations Level Update
- Paramedic Services – Diversion Protocol Update
- Fire Services – VFF Recruitment/Retention Update
- Paramedic Services – Tactical Medic Program Overview



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