

EXECUTIVE SUMMARY

This report aims to provide the City of Greater Sudbury Emergency Services Committee with an update on information as it relates to recent business activities within the Emergency Management Section of the Community Safety Department.

The Emergency Management Section provides leadership, guidance and direction to ensure the safety of residents in community emergencies. This Section is governed by the Emergency Management and Civil Protection Act (EMCPA). The Office of the Fire Marshal and Emergency Management (OFMEM) and the Greater Sudbury Emergency Management Advisory Panel provide further direction and advice to the Emergency Management Section. This Section offers 24/7 support with a primary focus on the safety of our citizens through the effective management of community risks and emergencies.

Emergency Management

EMCPA Compliance

All municipalities in Ontario are required to establish and maintain an Emergency Management Program in accordance with the requirements under the Emergency Management and Civil Protection Act, R.S.O. 1990, c. E.9.

The Office of the Ontario Fire Marshal and Emergency Management (OFMEM) performs an annual year-end audit of all municipal emergency management programs in Ontario. An online submission indicating areas of compliance along with the submission of supporting documents must be submitted by the Community Emergency Management Coordinator (CEMC), declaring that the Municipality (City of Greater Sudbury) has completed all of the annual requirements.

Greater Sudbury's Emergency Management Section has undertaken many initiatives in 2019 to achieve compliance with the requirements of the Act and Ontario Regulations 380/04. Our submission of the online compliance requirements was completed on December 23, 2019.

OFMEM will review Greater Sudbury's submission and advise if the municipality has met the requirements of the Act. Since the implementation of the Act, Greater Sudbury has continuously met and exceeded the requirements under the legislation.

EMCPA Compliance Training

Ontario Regulation 380/04, s. 12, requires all members of the Community Control Group (CCG) to annually demonstrate adequate levels of training in key areas of municipal emergency preparedness. This includes but is not limited to:

- Knowledge of all the components of the municipal Emergency Management program, including, but not limited to the municipal HIRA and Critical Infrastructure list;



- Knowledge of their municipality's Municipal Emergency Plan, including their roles and responsibilities, and those of organizations which may have a role in response;
- Knowledge of the procedures used to activate and operate under the Municipal Emergency Plan;
- Knowledge of the notification procedures used to notify members of the CCG when the Municipal Emergency Plan is activated; and
- Knowledge of the location, communications infrastructure and technology in their municipal Emergency Operations Centre (EOC).



On November 13, 2019, the CCG participated in annual compliance training as required by the O Reg 380/04, s. 12. Training included refresher sessions on the crisis communication software, WebEOC and the notification process (Everbridge) used to activate the EOC and CCG.

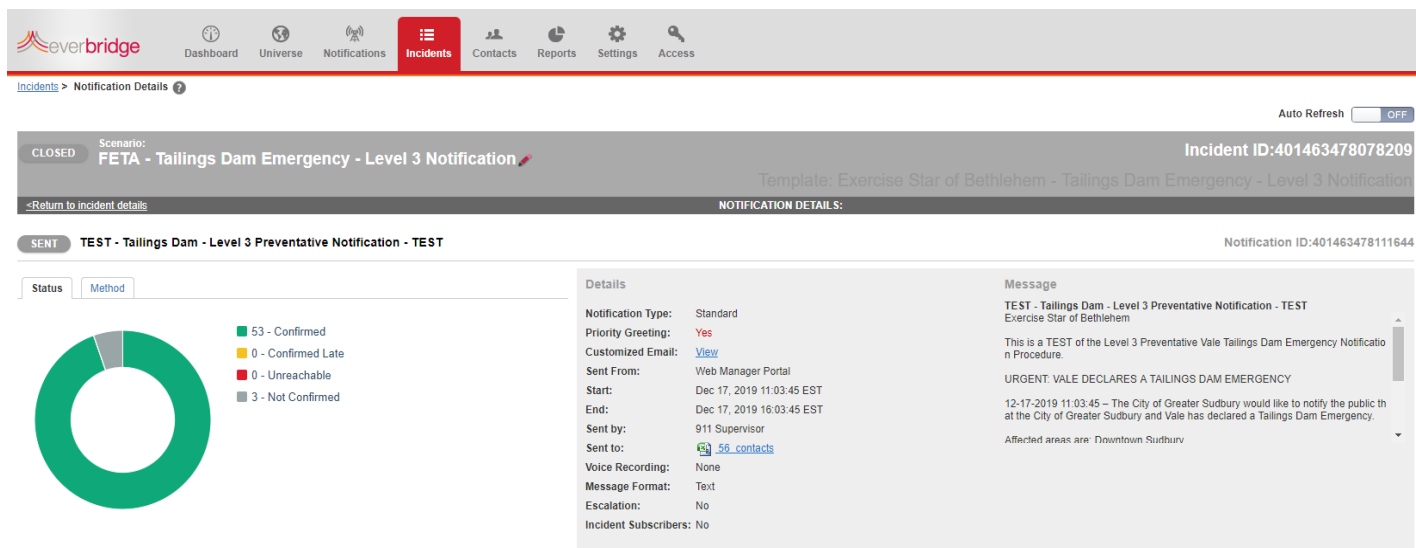
The newest addition to EOC functionality, the Critical Infrastructure dashboard was also unveiled to the CCG. This dashboard will provide EOC staff with the ability to quickly view and determine the amount and type of infrastructure located within an incident site.

CCG members also completed an online training course module via the City's Learning Management System (LMS), for the purposes of reviewing their specific roles and responsibilities as a member of the CCG.

Training

Hazardous Materials Standard Operating Procedure Exercise

On December 17th 2019, City of Greater Sudbury and Vale conducted a communication test, dubbed "Exercise Star of Bethlehem". The exercise was designed to test the communication process between emergency services and partner agencies who would be involved in a tailings dam event. Results from this exercise were positive where Community Control Group members acknowledged and responded to the test notification as noted in the notification details report below.



The exercise also provided a training opportunity and ongoing awareness for the Community Control Group and first responders. Such activities assist in continuously improving our Standard Operating Procedures (SOPs) by identifying gaps and assists responding and partner agencies in improving their response procedures.

IMS Training

On February 20-21, 2020, CGS Emergency Management will be hosting an IMS 200 course. This course align with our effort to have all ELT members, and their designates trained how to manage emergency incidents in the EOC.

GOOD NEWS STORIES

Sudbury Alerts



A yellow-bordered graphic for Sudbury Alerts. The top section contains the text 'Sign up. Get Notified. Be prepared!' in English and 'Inscrivez-vous. Soyez avisé. Soyez prêt!' in French, separated by icons for a phone, email, and speech bubbles. Below this is a yellow bar with the website addresses 'www.greatersudbury.ca/sudburyalerts' and 'www.grandsudbury.ca/alertesasudbury'. The bottom section features four circular icons representing a car accident, a house fire, a fire, and a building fire, followed by the 'Sudbury ALERTS' logo and the text 'ALERTE à Sudbury'.

The City of Greater Sudbury in partnership with VALE, Glencore, Greater Sudbury Police Services, Greater Sudbury Utilities, and Public Health Sudbury & Districts launched Sudbury Alerts in February 2017. This public alerting notification system alerts residents of a potential hazard or concern that is considered an

imminent threat to public safety. The system – built by Everbridge, a worldwide leader in critical communications allows residents to receive emergency alerts on their home phone, cell phone, TTY service, fax machine, or email. Sudbury Alerts will act in conjunction with the City's Emergency Management Program for the protection and safety of residents.

The system implemented in 2017 currently has 9,700 residents signed up via the member portal accessed through the City's website along with 69,000 publicly listed home and business phone numbers from the White and Yellow pages.

Sudbury Alerts provides an additional level of functionality to current communications methods – traditional and social media. Community members are encouraged to sign up for Sudbury Alerts to take advantage of its additional features.