

CAO's Office and Corporate Services 2020 Outlook

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Services



2019-2027 Strategic Plan Priorities

Where are We Going?

► Council's Strategic Priorities



Asset
Management
and Service
Excellence



Business
Attraction,
Development
and
Retention



Climate
Change



Economic
Capacity
and
Investment
Readiness



Housing



Create a
Healthier
Community



Strengthen
Community
Vibrancy

Procedure By-law for Finance and Admin

Mandate:

- ▶ To hear presentations and receive correspondence and reports from the Corporate Services Department and the Office of the Chief Administrative Officer and to make recommendations to Council on these matters. The Finance and Administration Committee is responsible for the budget and budget process.



Asset Management and Service Excellence

Project / Report	Committee Meeting
CAO Quarterly Performance Updates	All quarters
Quarterly Health & Safety Information Report	All quarters
Core Infrastructure Asset Management Plans	Q4
Vertical Infrastructure Management Software	
Fleet Business Process Review Recommendations	
Facilities Maintenance Upgrades at TDS and 199 Larch	
Implementation of new agreement with Sudbury District Energy	
Flour Mill Museum Options	Q2



Asset Management and Service Excellence

Project / Report	Committee Meeting
Organizational Customer Service Training	Q4
Update to Council on Customer Service Strategy	Q2
Plan to Develop Community Engagement Strategy	Q2
Communications Update	Q3
Launch of Phase 1 of the new Customer Relationship Management Software	Q4
Library Governance Report	Q3



Asset Management and Service Excellence

Project / Report	Committee Meeting
Agendas Online Replacement and Meeting Management Technology	Q3
Election Planning and RFP for Election Vendor	
Assume Part III Prosecutions in POA from the Crown	
Large Project Litigation – Local Planning Appeal Tribunal process	
Update on Pending Litigations	Q2
Downtown Security Pilot Project	Q4
Parking Supply Analysis and Enhancements	Q1



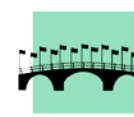
Asset Management and Service Excellence

Project / Report	Committee Meeting
Clearing of Yards and Property Standards By-Law Reviews	Q1
Continued Resiting of Animal Control Shelter	
Request for Proposals for Facility Security	Q4
Information Technology Strategy Updates (Phase II)	Q2
Telephone System Upgrade	



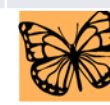
Asset Management and Service Excellence

Project / Report	Committee Meeting
Cyber Security Enhancements and Related Policy Work	
Negotiations with Volunteer and Professional Firefighters and Ontario Nurses Association	Q2 / Q3
Human Capital Management Plan – Phase 1	Q4
Psychological Health and Safety Policy and Program	
Employee Survey	Q3



Asset Management and Service Excellence

Project / Report	Committee Meeting
Development Charges – Study to Arrive at Community Benefits Charges	Q2
Municipal Property Assessment Protection and Appeals	
Annual Report	Q2
Debrief on 2020 Budget Process and 2021 budget direction	Q2
Enterprise Risk Management	Q2
Budget 2021	Q4
Further development of Time and Activity Reporting	Q4
Reserve and Reserve Fund By-law and related policy work	Q1
Capital Budget Process consultation and 5 year capital outlook	Q4
Follow up to debt RFP	Q1



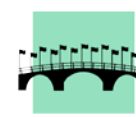
Business Attraction, Development and Retention

Project / Report	Committee Meeting
Film By-law Update	Q1
Ontario Job Site Challenge Greater Sudbury submission	Q2
Development Approvals Process Update	Q2
Primary Health Care Recruitment Program Update	Q2



Climate Change

Project / Report	Committee Meeting
LED Streetlight Conversion	Q2 (?) and Q4
Electric Vehicle Charging Stations	Q3
Electric Vehicle Strategy	Q4
Stormwater Infrastructure Management Fee	Q3



Economic Capacity and Investment Readiness

Project / Report	Committee Meeting
Core Service Review Recommendations and Follow Up	Q1
Enhancing Community Broadband	Q1
Long Term Financial Plan Update	Q2
Tourism Event Support Program Review	Q3
Approval of Revised GSDC Operating Agreement	Q2
GSDC Annual Report	Q2
Coniston Industrial Park Cost Sharing Agreement	Q2
Rural Northern Immigration Pilot Update	Q4



Create a Healthier Community

Project / Report	Committee Meeting
Indigenous Relations	Q3
Community Promotion	



Strengthen Community Vibrancy

Project / Report	Committee Meeting
Annual Report on Arts and Culture Grants	Q2



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