## AT A GLANCE:

This table contrasts the CGS taxi industry and ride sharing systems and shows the relationship between current practices and the new proposed Vehicle for Hire By-Law.

|  | CGS Taxi Industry <br> Under CGS By-Law 2014-115 | Ridesharing <br> (For the purposes of comparison, the Uber model is being used) | Proposed CGS Vehicle for Hire By-Law |
| :---: | :---: | :---: | :---: |
| Regulations | All drivers and vehicles subject to applicable federal and provincial legislation, ie Highway Traffic Act | All drivers and vehicles subject to applicable federal and provincial legislation, ie Highway Traffic Act | All drivers and vehicles subject to applicable federal and provincial legislation, ie Highway Traffic Act |
|  | By-law 2014-115: A By-law of the City of Greater Sudbury for the Licensing, Regulating and Governing of Taxi, Limousine, and Shuttle Transportation | Industry is currently not regulated in Sudbury | New Vehicle for Hire By-Law would include taxi, limousine, shuttle and ridesharing |
| Drivers Employment Relationship | Most often an employee of the taxi company, some are owner operated or subcontractors <br> Hours of work can vary considerably between 20 and 100 hours per week (as per survey) | Drivers work under contract with rideshare company, most drive no more than 20 hours per week | The Ministry of Labour regulates the hours and conditions of work, with specific reference to Taxi drivers, under the Employment Standards Act |
|  | All applicants must be at least 18 years of age and have a full | Drivers must be 21 years of age or older and have a | Drivers must have a full graduated license |


|  | graduated license | full graduated license |  |
| :---: | :---: | :---: | :---: |
|  | Based on the survey, most taxi drivers are paid by commission and some are contracted to operate an owner's taxi | Drivers are paid on commission | Payment relationships between drivers and the broker will remain just that and will not be regulated in the by-law |
| Drivers - Safety | Panic Button and Roof Light | App and GPS used to monitor driver and passengers during route. Rating System and Code of Conduct are applied | Taxis required to have Panic Button and Roof Light <br> Ride share vehicles must use aps and GPS to monitor driver and passengers whereabouts at all times |
| Drivers - <br> Screening and Licence | Vulnerable Sector Records Check | Criminal Records Check | Vulnerable Sector Records Check |
|  | MTO Driver's Abstract Check | MTO Driver's Abstract Check | MTO Driver's Abstract Check |
|  | CGS Driver's Knowledge Test of how to read maps and plan routes for first license - Fee to take test \$50 | N/A | Eliminate map based written testing as most companies use GPS tools to navigate |
|  | Fee for a Taxi Driver Licence \$50 | N/A | Fee for Every Registered Driver (Taxi and Ride Share) <br> First year Licence under new ByLaw \$50 <br> Renewal \$25/annum |
| Fares Information | Fare for the ride is displayed on a tariff card in the vehicle. | Fare for ride is displayed to passenger via app before ride is accepted and service | Introduce Principle of Fare Certainty meaning that every passenger knows the fares before |


|  | All taxis must charge the tariff <br> rate unless a contractual <br> arrangement is in place or the <br> ride is longer than 35 km in <br> which instance the by-law <br> allows for fare negotation. | commences. | the ride begins. When Taxi is <br> dispatched by phone or text, <br> hailed or entered from a taxi <br> stand, the tariff card rate applies. <br> Taxi, limo and shuttle companies <br> may enter into contractual <br> arrangements for series of rides. <br> Rides (taxi or rideshare) that are <br> dispatched by app will have fare <br> as shown in the app and <br> accepted prior to commencing <br> service |
| :--- | :--- | :--- | :--- |
| Fares - Rates | Minimum Fare $\$ 3.75$ | Variable according to <br> conditions and location | Introduce Fair Parity by <br> implementing minimum fare for all <br> services, including taxi and <br> rideshare in the amount of $\$ 3.50$ |
| Charge per KM $\$ 2.50$ |  |  |  |
| Wait Time, $\$ 0.67$ per minute; |  |  |  |
| $\$ 40.75$ per hour. | Rates vary by time, location <br> and cycles of demand | After the minimum fare, tariff rates <br> for rides as dispatched above for <br> $2016 / 2017$ will be: |  |
| Charge per KM $\$ 2.40$ |  |  |  |


|  |  |  | market conditions |
| :---: | :---: | :---: | :---: |
|  | Meters are physically sealed by City | No meters | Meters in taxis will be sealed either physically or technologically by the City |
|  | Adjusted annually based on Taxi Cost Index | N/A | Adjusted annually based on Taxi Cost Index |
| Passenger <br> Requests and <br> Service Dispatch <br> Methods | Telephone or text to taxi company, Street Hails, Taxi Stands, Contractual Agreements <br> Some companies wish to introduce Smart Phone Apps | Smart Phone Apps | Telephone or text to taxi company; <br> Street Hails; Taxi Stands; <br> Contractual Agreements; <br> Taxi companies permitted to use Smart Phone Apps under same rules as ridesharing services <br> Ridesharing services restricted to Smart Phone Apps only |
| Payment of Fares | Cash, Debit, Credit Card, On Account | Electronic payment method on file with app | Cash, Debit, Credit Card, On Account for dispatched, hailed, taxi stand or accounts. <br> Electronic payments only for app |
| Vehicles Accessibility | Accessibility for Ontarians with Disabilities Act prevails. <br> Currently 131 plates available, 9 of which are reserved for wheelchair accessible vehicles. | UberAssist provides service to "those who need an extra hand" in some jurisdictions based on availability and at the same rates as other Uber services. Drivers who own adapted vehicles are welcomed by the service. All Uber drivers must accept | Accessibility for Ontarians with Disabilities Act prevails. <br> New By-Law will reaffirm same number of plates, being 131 plates available, 9 of which are reserved for wheelchair accessible vehicles. |

$\begin{array}{|l|l|l|l|}\hline & & & \begin{array}{l}\text { both mobility aids that would } \\ \text { fit into a vehicle's trunk and } \\ \text { service animals. The app } \\ \text { itself is accessible and can } \\ \text { be used to accommodate } \\ \text { drivers and/or passenger with } \\ \text { a range of disabilities }\end{array} \\ \hline \begin{array}{l}\text { Vehicles - Age } \\ \text { and Condition }\end{array} & \begin{array}{l}\text { Cannot be more than ten (10) } \\ \text { years old. }\end{array} & \begin{array}{l}\text { 4 door vehicles that are no } \\ \text { older than ten (10) years old } \\ \text { from current date }\end{array} & \begin{array}{l}\text { Cannot be more than ten (10) } \\ \text { years old }\end{array} \\$\cline { 2 - 4 } \& $\left.\begin{array}{l}\text { Vehicle meets provincial safety } \\ \text { standards } \\ \text { All taxis inspected twice } \\ \text { annually by certified mechanic } \\ \text { and go through visual } \\ \text { inspection by CGS Compliance } \\ \text { and Enforcement department }\end{array} & \begin{array}{l}\text { Vehicle meets provincial } \\ \text { safety standards and drivers } \\ \text { are obligated to provide } \\ \text { documentation via the Uber } \\ \text { driver app }\end{array} & \begin{array}{l}\text { Every vehicle must meet provincial } \\ \text { safety standards and be inspected } \\ \text { annually by a certified mechanic. } \\ \text { Records to be maintained of } \\ \text { safety inspections with an } \\ \text { electronic or paper copy of same } \\ \text { available in the vehicle for } \\ \text { inspection by the passenger } \\ \text { and/or enforcement officials upon } \\ \text { demand. } \\ \text { City will no longer conduct semi- }\end{array} \\ \text { annual visual vehicle inspections }\end{array}\right\}$

|  | Annual fee for a Taxi Plate is \$250 <br> Accessible plates are free of charge | N/A | Annual fees for a Taxi Vehicle Plate: <br> First Year Plate under new By-Law $\$ 250$ <br> Renewal \$125/annum <br> Accessible plates are free of charge <br> No plates required for personal vehicle used for ridesharing and driven less than 20 hours per week If driven more than 20 hours per week required to pay the taxi vehicle plate rate |
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| Vehicles Advertising | Advertising on and in vehicles is permitted and regulated | Typically ridesharing vehicles do not carry advertising | Advertising on and in vehicles is permitted and regulated for traditional industries <br> Advertising is not permitted on or in ridesharing vehicles |
| Vehicles Insurance | Commercial Insurance, \$2,000,000 comprehensive liability | "All drivers are required to carry valid personal auto insurance, as their primary coverage. Every ride on the uberX platform is backed by $\$ 5,000,000$ of contingent coverage for bodily injury and property damage to third parties." While many policies do not cover paid rides Ontario has new | Plated taxis will be required to carry commercial insurance up to \$2,000,000 liability <br> Uber drivers will be required to have comparable insurance with coverage for fee paying passengers. |


|  |  | insurance products <br> specifically for ride sharing <br> drivers who work fewer than <br> 20 hours per week |  |
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| Vehicles - <br> Ownership | Most vehicles are owned by taxi <br> company, 5 of the 131 taxis in <br> CGS are owner operated | Driver owns and operates <br> vehicle | Vehicles may be owned by broker <br> or by driver |

