

Licensed Taxi and Limousine Drivers' Survey

Q1 As a licensed taxi or limousine driver, what is your current working arrangement?

Answered: 45 Skipped: 0

Answer Choices	Responses
I own the taxi or limousine that I operate (owner operated).	11.11% 5
I lease the taxi or limousine that I operate.	88.89% 40
Total	45

#	Other (please specify) or General Comments.	Date
1	Employee	1/28/2016 10:52 AM
2	payroll	1/28/2016 10:47 AM
3	I am an employee of a taxi company	1/28/2016 10:42 AM
4	no response	1/28/2016 10:39 AM
5	Contract out taxi	1/28/2016 10:35 AM
6	Driver TBS	1/28/2016 10:09 AM
7	I drive the taxi	1/28/2016 10:06 AM
8	Taxi driver employed by TBS	1/28/2016 10:04 AM
9	I drive for Tony Cheung	1/28/2016 9:37 AM
10	Company Driver - Lockerby	1/28/2016 9:34 AM
11	I drive for a company	1/28/2016 9:32 AM
12	I drive a company owned taxi vehicle and receive a commission of 37% on my accumulated total fares.	1/27/2016 4:18 PM
13	Drive for a company and get paid commission	1/27/2016 3:43 PM
14	no comment	1/26/2016 3:57 PM
15	Work for a company	1/26/2016 3:54 PM
16	I operate a taxi on a full time basis	1/26/2016 3:51 PM
17	Employee of Taxi Company	1/26/2016 3:32 PM
18	Part-time Driver (2-3 days per week)	1/26/2016 3:22 PM
19	I am an employee for a local taxi company for whom I drive for therefore I do not own nor do I lease	1/22/2016 8:23 AM
20	owned by company	1/21/2016 2:28 PM
21	company vehicle	1/21/2016 2:13 PM
22	I am an employee	1/21/2016 2:10 PM
23	company driver	1/21/2016 2:06 PM
24	by commission	1/21/2016 2:03 PM
25	Employee with a taxi company does not lease either.	1/14/2016 9:10 AM
26	I drive for the owner	1/13/2016 10:09 PM
27	Driver for Lockerby Taxi	1/13/2016 11:39 AM
28	company employee. I pay no fees to the company	1/13/2016 10:36 AM

Q2 How many years have you been a licensed taxi or limousine driver?

Answered: 45 Skipped: 0

#	Responses	Date
1	1 to 5 years 4 years	1/28/2016 3:30 PM
2	1 to 5 years 1 year	1/28/2016 1:52 PM
3	1 to 5 years 5	1/28/2016 10:52 AM
4	1 to 5 years 3 years	1/28/2016 10:47 AM
5	6 to 10 years 7	1/28/2016 10:44 AM
6	Over 20 years 27	1/28/2016 10:42 AM
7	11 to 20 years 15 years	1/28/2016 10:39 AM
8	6 to 10 years 9 years	1/28/2016 10:35 AM
9	Over 20 years 27 years	1/28/2016 10:11 AM
10	11 to 20 years 20	1/28/2016 10:09 AM
11	1 to 5 years 2	1/28/2016 10:06 AM
12	11 to 20 years 12	1/28/2016 10:04 AM
13	Over 20 years 21	1/28/2016 9:37 AM
14	11 to 20 years 18	1/28/2016 9:34 AM
15	1 to 5 years 4 years	1/28/2016 9:32 AM
16	6 to 10 years altogether 10 years	1/27/2016 4:18 PM
17	1 to 5 years 4 months	1/27/2016 3:43 PM
18	Over 20 years 24 years	1/26/2016 4:06 PM
19	1 to 5 years 3 years	1/26/2016 4:00 PM
20	Over 20 years 30 years	1/26/2016 3:57 PM
21	6 to 10 years 5.5 years	1/26/2016 3:54 PM
22	11 to 20 years 17	1/26/2016 3:51 PM
23	11 to 20 years 16.5 years	1/26/2016 3:48 PM
24	11 to 20 years 15	1/26/2016 3:32 PM
25	1 to 5 years 5	1/26/2016 3:22 PM
26	1 to 5 years 3.5	1/22/2016 8:23 AM
27	11 to 20 years 15 years	1/21/2016 2:30 PM
28	11 to 20 years 11 years	1/21/2016 2:28 PM
29	11 to 20 years 20 years	1/21/2016 2:24 PM
30	11 to 20 years 20 years	1/21/2016 2:22 PM
31	6 to 10 years 8 years, 3 monts	1/21/2016 2:13 PM
32	6 to 10 years 7 years	1/21/2016 2:10 PM
33	1 to 5 years 4 years	1/21/2016 2:06 PM
34	11 to 20 years 14 years	1/21/2016 2:03 PM

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35	1 to 5 years 2 years	1/21/2016 1:59 PM
36	6 to 10 years 9 years	1/21/2016 1:57 PM
37	11 to 20 years 12 years	1/20/2016 7:41 AM
38	1 to 5 years 1	1/19/2016 3:09 PM
39	6 to 10 years 7 years	1/19/2016 2:19 PM
40	Over 20 years 40+	1/16/2016 8:02 PM
41	6 to 10 years 8	1/14/2016 1:24 PM
42	11 to 20 years 20 years	1/14/2016 9:10 AM
43	6 to 10 years 7	1/13/2016 10:09 PM
44	1 to 5 years 3	1/13/2016 11:39 AM
45	1 to 5 years 3	1/13/2016 10:36 AM

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Q3 How many hours a week do you work on average as a licensed taxi or limousine driver?

Answered: 45 Skipped: 0

#	Responses	Date
1	Over 20 to 40 40 hours	1/28/2016 3:30 PM
2	Over 20 to 40 40	1/28/2016 1:52 PM
3	Over 20 to 40 20	1/28/2016 10:52 AM
4	Over 20 to 40 2 days	1/28/2016 10:47 AM
5	over 40 to 80 60	1/28/2016 10:44 AM
6	Over 20 to 40 40	1/28/2016 10:42 AM
7	Over 80 90 hours per week	1/28/2016 10:39 AM
8	Over 20 to 40 39-40 hours	1/28/2016 10:35 AM
9	over 40 to 80 50 hours	1/28/2016 10:11 AM
10	Over 20 to 40 40	1/28/2016 10:09 AM
11	over 40 to 80 60	1/28/2016 10:06 AM
12	over 40 to 80 52	1/28/2016 10:04 AM
13	over 40 to 80 45	1/28/2016 9:37 AM
14	Over 20 to 40 40	1/28/2016 9:34 AM
15	Over 20 to 40 30 hours	1/28/2016 9:32 AM
16	over 40 to 80 approximately 48 hours - 4 days a week	1/27/2016 4:18 PM
17	over 40 to 80 55+	1/27/2016 3:43 PM
18	Over 20 to 40 Before 60 hours, now 30 hours	1/26/2016 4:06 PM
19	over 40 to 80 50-60	1/26/2016 4:00 PM
20	Over 20 to 40 20+ hours	1/26/2016 3:57 PM
21	Over 20 to 40 40	1/26/2016 3:54 PM
22	over 40 to 80 40-50 hours	1/26/2016 3:51 PM
23	over 40 to 80 44-50 hours	1/26/2016 3:48 PM
24	Over 20 to 40 24	1/26/2016 3:32 PM
25	Over 20 to 40 34-36 hours per week	1/26/2016 3:22 PM
26	Over 20 to 40 40	1/22/2016 8:23 AM
27	over 40 to 80 50 hours	1/21/2016 2:30 PM
28	over 40 to 80 50 hours	1/21/2016 2:28 PM
29	over 40 to 80 50 years	1/21/2016 2:24 PM
30	Under 20 Hours 12 hours	1/21/2016 2:22 PM
31	over 40 to 80 50	1/21/2016 2:13 PM
32	over 40 to 80 55-60 hours	1/21/2016 2:10 PM
33	over 40 to 80 50 hours	1/21/2016 2:06 PM

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34	over 40 to 80 60 hours	1/21/2016 2:03 PM
35	over 40 to 80 50 hours	1/21/2016 1:59 PM
36	over 40 to 80 60 hours+	1/21/2016 1:57 PM
37	over 40 to 80 48	1/20/2016 7:41 AM
38	Over 20 to 40 40	1/19/2016 3:09 PM
39	over 40 to 80 55 to 65	1/19/2016 2:19 PM
40	Over 20 to 40 40	1/16/2016 8:02 PM
41	over 40 to 80 44	1/14/2016 1:24 PM
42	over 40 to 80 60 hours	1/14/2016 9:10 AM
43	over 40 to 80 45	1/13/2016 10:09 PM
44	over 40 to 80 50	1/13/2016 11:39 AM
45	over 40 to 80 60	1/13/2016 10:36 AM

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Q4 How many fares a week do you average as a licensed taxi or limousine driver?

Answered: 45 Skipped: 0

#	Responses	Date
1	over 50 to 75 60-65	1/28/2016 3:30 PM
2	over 50 to 75 55	1/28/2016 1:52 PM
3	30 to 50 32	1/28/2016 10:52 AM
4	no response	1/28/2016 10:47 AM
5	over 100 120	1/28/2016 10:44 AM
6	over 50 to 75 75	1/28/2016 10:42 AM
7	over 75 to 100 approximately 90	1/28/2016 10:39 AM
8	120-160	1/28/2016 10:35 AM
9	over 75 to 100 100	1/28/2016 10:11 AM
10	over 50 to 75 75	1/28/2016 10:09 AM
11	over 75 to 100 78	1/28/2016 10:06 AM
12	over 75 to 100 100	1/28/2016 10:04 AM
13	over 50 to 75 60	1/28/2016 9:37 AM
14	30 to 50 50	1/28/2016 9:34 AM
15	over 50 to 75 60	1/28/2016 9:32 AM
16	over 75 to 100 approximately 90-100	1/27/2016 4:18 PM
17	over 75 to 100 80	1/27/2016 3:43 PM
18	over 100 120	1/26/2016 4:06 PM
19	varies widely	1/26/2016 4:00 PM
20	30 to 50 30	1/26/2016 3:57 PM
21	over 75 to 100 100	1/26/2016 3:54 PM
22	100-150	1/26/2016 3:51 PM
23	over 100 105	1/26/2016 3:48 PM
24	30 to 50 50	1/26/2016 3:32 PM
25	30 to 50 Varies 5-10 per day	1/26/2016 3:22 PM
26	over 100 125	1/22/2016 8:23 AM
27	over 100 105	1/21/2016 2:30 PM
28	30 to 50 50	1/21/2016 2:28 PM
29	over 75 to 100 90 hours	1/21/2016 2:24 PM
30	Under 30 20 to 30	1/21/2016 2:22 PM
31	?	1/21/2016 2:13 PM
32	over 75 to 100 100	1/21/2016 2:10 PM
33	over 50 to 75 70	1/21/2016 2:06 PM
34	over 100 110	1/21/2016 2:03 PM

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35	over 75 to 100 80	1/21/2016 1:59 PM
36	depends on the time of the month	1/21/2016 1:57 PM
37	over 100 120	1/20/2016 7:41 AM
38	30 to 50 40	1/19/2016 3:09 PM
39	30 to 50 35 to 45	1/19/2016 2:19 PM
40	over 75 to 100 100	1/16/2016 8:02 PM
41	over 75 to 100 75-100	1/14/2016 1:24 PM
42	over 100 100 to 150 week	1/14/2016 9:10 AM
43	Under 30 25	1/13/2016 10:09 PM
44	over 100 150	1/13/2016 11:39 AM
45	over 100 150+	1/13/2016 10:36 AM

Q5 What is the average fare for a passenger in your vehicle?

Answered: 45 Skipped: 0

Answer Choices	Responses	
\$20 and under	86.67%	39
\$20 to \$40	13.33%	6
\$40 to \$75	0.00%	0
\$75 to \$100	0.00%	0
\$100 and over	0.00%	0
Total		45

Q6 Have you heard of Uber or similar technology-based companies and ride share systems?

Answered: 45 Skipped: 0

Answer Choices	Responses
No	6.67% 3
Yes. Please provide a short description.	93.33% 42
Total	45

#	Yes. Please provide a short description.	Date
1	Only what I have read in the newspapers.	1/28/2016 3:30 PM
2	on radio	1/28/2016 1:52 PM
3	no comment	1/28/2016 10:52 AM
4	Southern Ontario	1/28/2016 10:47 AM
5	no comment	1/28/2016 10:44 AM
6	They are a ride share company that operates in cities illegally taking customers from taxis.	1/28/2016 10:42 AM
7	UBER - threat for taxi industry	1/28/2016 10:35 AM
8	Brought to my attention in the news	1/28/2016 10:11 AM
9	no comment	1/28/2016 10:09 AM
10	Theives (sic)	1/28/2016 10:06 AM
11	no comment	1/28/2016 10:04 AM
12	Sudbury runs a shuttle system similar to UBER	1/28/2016 9:37 AM
13	News	1/28/2016 9:34 AM
14	Let's call a spade a spade - ride sharing is a taxi business don't colour it otherwise. Using software the fares are dispatched.	1/27/2016 4:18 PM
15	Everyone has heard of UBER as they are consistently in the news.	1/27/2016 3:43 PM
16	Drivers who with no experience who pick up and drop off fares.	1/26/2016 4:06 PM
17	A de-regulated service with varying tariffs & rates in addition to varying levels of background checks.	1/26/2016 4:00 PM
18	As someone who had to pay for police license and taxi license don't agree.	1/26/2016 3:57 PM
19	Now licensed operator. Uses internet or phone to contact drivers.	1/26/2016 3:54 PM
20	through media	1/26/2016 3:51 PM
21	no comment provided	1/26/2016 3:32 PM
22	Heard about it on radio/newspaper	1/26/2016 3:22 PM
23	I've heard of uber as an app to have a stranger provide a ride from one place to another and said driver gets to do so and earn money without having to go through background checks and testing that I had to	1/22/2016 8:23 AM
24	no response provided	1/21/2016 2:30 PM
25	A ride service were people use their own vehicles to pick people up	1/21/2016 2:28 PM
26	Heard of UBER	1/21/2016 2:24 PM
27	Average Joe's whom do not pay licensing fees and such that can do the trips that taxi drivers (whom pay fees) do	1/21/2016 2:22 PM
28	no response	1/21/2016 2:13 PM

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29	UBER is like an loose association of car owners	1/21/2016 2:10 PM
30	media and radio	1/21/2016 2:06 PM
31	an app service for credit card users	1/21/2016 2:03 PM
32	no response entered	1/21/2016 1:59 PM
33	no response entered	1/21/2016 1:57 PM
34	Through the news and other taxi drivers.	1/20/2016 7:41 AM
35	well i dont think so that the uber should start working in my sudbury it will unemploy many drivers and will also effect the business of taxi which are already doing business in the city.	1/19/2016 3:09 PM
36	that they operate privately on much compromised rates , drivers use their own vehicles ,without insurance liability, NO police check , no taxi driving license, taxi license plate, by law inspections fees , or any sort of extra liabilities like cars decals or roof lights or debit machines. if paid in cash they don't have to worry about taxes, but when you book online customer provide credit card , Uber later on sends a check to driver for what their cut was in the services,	1/19/2016 2:19 PM
37	Follow all news items	1/16/2016 8:02 PM
38	they are providing the same services as a taxi, but they don't have commercial insurance, they are not licenced operator/No Criminal record checked needed, No Taxi Licence fee needed and they can charge what ever they uber decides for that time of day. NO REGULATIONS NEEDED	1/14/2016 1:24 PM
39	These company take jobs away from taxi drivers. They set thier own price and are not as regulated and checked like taxis.	1/14/2016 9:10 AM
40	Share ride system. Undermining licensed taxi driver.	1/13/2016 10:09 PM
41	I have heard a lot of bad things about Uber. They charge surge pricing which is a rip off. We can't do that, why should they?a	1/13/2016 11:39 AM
42	They are companies with employees using their own personal vehicle to pick up paying customers for profit	1/13/2016 10:36 AM

Q7 Have you ever worked for Uber, Hailo or another technology-based company or ride share system as a driver?

Answered: 45 Skipped: 0

Answer Choices	Responses
Yes	2.22% 1
No	97.78% 44
Total	45

#	General Comments	Date
1	no comment provided	1/26/2016 3:32 PM
2	I don't now - never will	1/26/2016 3:22 PM
3	I cannot understand how UBER drivers insure their customers - taxi insurance is very expensive - taking my job away from me.	1/21/2016 2:28 PM
4	I own my own license	1/21/2016 1:57 PM
5	I would be afraid to get into a car that is privately owned by the driver and the driver could be crazy.	1/14/2016 9:10 AM

Q8 Would you ever consider working for Uber or another technology-based company or ride share system as a driver?

Answered: 45 Skipped: 0

Answer Choices	Responses	
Yes	2.22%	1
No	71.11%	32
Undecided	4.44%	2
Possibly. Briefly describe the things most important to you when making a decision.	22.22%	10
Total		45

#	Possibly. Briefly describe the things most important to you when making a decision.	Date
1	??? \$\$\$	1/28/2016 10:47 AM
2	UBER does not cover cost of gas, repairs or insurance. Too much overhead for me.	1/26/2016 4:00 PM
3	never would I work for unregulated companies	1/26/2016 3:51 PM
4	no comment provided	1/26/2016 3:32 PM
5	UBER is taking away fares from 'real' taxi companies.	1/26/2016 3:22 PM
6	The recent changes to our taxi bylaws in 2014 have hindered my earnings in such a way that if I can manage to earn more money driving for uber I would do so as I have taken such a financial hit since said time	1/22/2016 8:23 AM
7	only if the company I work for created their own app service	1/21/2016 2:03 PM
8	I don't know if that can keep me well fed , as a student or a part-time job on the side yes might sound very fun but being a full time taxi driver I do not know if that will help me pay my bills keep me fed pay for my kid college fee , with compromised charges and for sure UBER would take its cut would I be left with enough money ?	1/19/2016 2:19 PM
9	I will not use my own vehicle as a taxi. I've seen what years on the road does to a vehicle.	1/13/2016 10:09 PM
10	If they were licensed and regulated	1/13/2016 10:36 AM

Licensed Taxi and Limousine Drivers' Survey

Q9 Please rate your level of agreement with the following statements. For statistical purposes, please provide a response for each row.

Answered: 45 Skipped: 0

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Neither Agree nor Disagree	Total	Weighted Average
Lower fares are a major reason that consumers choose Uber or similar app-based services.	46.67% 21	31.11% 14	8.89% 4	6.67% 3	6.67% 3	45	2.40
The convenience of web-based technology is a major reason that consumers choose Uber or similar app-based services.	13.33% 6	44.44% 20	20.00% 9	6.67% 3	15.56% 7	45	3.51
The ability to rate the performance of a driver online is a major reason that consumers choose Uber or similar app-based services.	6.67% 3	22.22% 10	22.22% 10	24.44% 11	24.44% 11	45	4.80
The ability to rate the safety of drivers and vehicles online is a major reason that consumers choose Uber or similar app-based services.	6.67% 3	17.78% 8	17.78% 8	33.33% 15	24.44% 11	45	5.02
The ability to pay by credit card online is a major reason that consumers choose Uber or similar app-based services.	6.67% 3	24.44% 11	17.78% 8	31.11% 14	20.00% 9	45	4.71
Consumers have an overall poor opinion of the licensed taxi and limousine industry.	17.78% 8	22.22% 10	22.22% 10	26.67% 12	11.11% 5	45	4.11

#	General Comments.	Date
1	City, smoking in cabs, dirty drivers and cars	1/28/2016 10:52 AM
2	People call them because it is different	1/28/2016 10:47 AM
3	UBER and other companies that drive customers around should comply to same rules and regulations as taxis	1/28/2016 10:39 AM
4	People are prejudiced against taxi drivers, waiters, hotel maids, servers etc. generally the lower rung of society. We do not have a class-less society bottom line with UBER entering the taxi business in Sudbury considering on many days drivers are not making even bare minimum wage. The vast area of Sudbury and sparsely populated areas make it often a very difficult taxi situation as it presently exists. UBER will cripple the ability of existing drivers to support their families and will place severe hardship on existing drivers. Many drivers have long served the City dutifully and should receive respect from Council/local government.	1/27/2016 4:18 PM
5	Cheaper is not always best. You can't rate a driver until you have driven with them.	1/26/2016 4:06 PM
6	What has not been noted here is that drivers also get to rate customers with UBER.	1/26/2016 4:00 PM
7	How would I know why people choose to use that service.	1/26/2016 3:48 PM
8	Lowering fares means drivers will not make minimum wage anymore.	1/26/2016 3:32 PM
9	if we have web based bookings it will not help because people still use to call for taxi	1/19/2016 3:09 PM
10	I cannot say why people are so attractive to ride with a total stranger with no back ground check , no police records , no INSURANCE to protect them if in an accident, just for compromised rates ? what if he is a pedophile , a rapist , a pshyco killer , a tñacist, with so much imbalance around the world how can you not worry about your own safety .	1/19/2016 2:19 PM
11	People that have poor opinion of taxis are the ones that do not want to pay and run. Or people that think they are better than the drivers. People have to remember that the drivers only get a percentage of the fare not all the fare. Taxi drivers do this for a living it is not just a job for extra money.	1/14/2016 9:10 AM
12	I don't think people will take the time to assess a driver or company. At least 80 % of my customers either pay cash or debit in Sudbury. Most of these people don't have a credit card.	1/13/2016 10:09 PM
13	The genera negative comment I hear is the difficulty at peak times to get a taxi. Next negative comment is high rates.	1/13/2016 10:36 AM

Licensed Taxi and Limousine Drivers' Survey

Q10 Does the current City of Greater Sudbury By-law for the Licensing, Regulating and Governing of Taxi, Limousine and Shuttle Transportation impact your ability to compete with Uber and similar technology-based companies and ride share systems?

Answered: 45 Skipped: 0

Answer Choices	Responses
Yes	71.11% 32
No	8.89% 4
Not Sure	20.00% 9
Total	45

#	General Comments.	Date
1	fares regulated	1/28/2016 10:47 AM
2	Taxis are set to material rates and with UBER they can charge whatever they want therefore under cutting taxis.	1/28/2016 10:39 AM
3	post charges of taxi drivers to renew licenses ridiculous to renew licenses ridiculous every year	1/28/2016 10:35 AM
4	not level of playing field	1/28/2016 10:11 AM
5	Shuttle service and UBER undercut the licensed taxi business greatly.	1/28/2016 9:37 AM
6	Generally the airport shuttle service has cut into the income of regular tax drivers, I can't quantify this, however but surely I have noticed a noticeable drop of airport trips especially picking up at the airport, \$12.00 fee at the airport for pickups there has certainly been a detriment.	1/27/2016 4:18 PM
7	Because UBER doesn't pay the city for any licensing, police checks or anything else so you don't know how safe you are.	1/26/2016 4:06 PM
8	Not something I have to consider an an employee.	1/26/2016 4:00 PM
9	I payed (sic) for licenses they don't. We have to jump through ropes to make a living.	1/26/2016 3:57 PM
10	We have to abide by strict license agreements.	1/26/2016 3:51 PM
11	It will if the city limits on Taxi Plates but no limits for UBER.	1/26/2016 3:32 PM
12	They don't have to do any criminal checks or bylaw knowledge exams or provide abstract as drivers and as owner which is what they are they don't as of yet need to get the same levels of insurance that taxi companies have to get	1/22/2016 8:23 AM
13	How does the government regulate UBER? Taxis are inspected annually - need proper insurance - need CPR & First Aid for children!	1/21/2016 2:28 PM
14	I think if the city allows UBER to operate all the taxi plate owners should hand their plates back to the city therefore not have to pay the city licensing and such, they can all just join UBER and operate for free	1/21/2016 2:22 PM
15	they don't charge HST or have drop in rates extensive costly background checks or special insurance	1/21/2016 2:03 PM
16	Rates for fares are already very very low , we have to run meters according to the by law , we have to comply with by law requirements, which means keep investing money for itsy bitsy bit of everything to keep vehicle to a perfect shape. small example , if I have had just recently had new break installed and in a months time inspection is due and breaks where only used 15% I will not get safety certificate until its brand new . plus insurance .. if my vehicle was off road for any reason for more than 30 days I have to pay for renewals ,	1/19/2016 2:19 PM
17	There are no regulations for ride share prices are whatever they want them to be	1/16/2016 8:02 PM
18	Taxi/Limo/Shuttles are regulated by the federal and Municipal Regulations. UBER DOES NOT! "WHY NOT?"	1/14/2016 1:24 PM

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19	If Uber does not follow the same the rules we cannot complete. The city sets the rules and fares for us to follow. Uber will come in and have a free for all.	1/13/2016 10:09 PM
20	We have rules, they don't have rules. Is that fair?	1/13/2016 11:39 AM
21	They aren't licensed and therefore don't have to pay the same fees and can charge unregulated fare amounts	1/13/2016 10:36 AM

**Q11 Should the City of Greater Sudbury
change how it currently regulates licensed
taxi and limousine services?**

Answered: 45 Skipped: 0

Answer Choices	Responses	
Yes	44.44%	20
No	35.56%	16
Not Sure	20.00%	9
Total		45

Licensed Taxi and Limousine Drivers' Survey

Q12 If you answered "Yes" to Question 11, please rate your level of agreement with the following statements.

Answered: 31 Skipped: 14

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Neither Agree nor Disagree	Total	Weighted Average
The City of Greater Sudbury should regulate taxi and limousine fares.	45.16% 14	35.48% 11	12.90% 4	6.45% 2	0.00% 0	31	1.81
The City of Greater Sudbury should decrease regulated taxi and limousine fares.	6.90% 2	20.69% 6	27.59% 8	37.93% 11	6.90% 2	29	3.17
The City of Greater Sudbury provides adequate training and screening for licensed taxi and limousine drivers.	40.00% 12	36.67% 11	10.00% 3	10.00% 3	3.33% 1	30	2.00
Licensed taxi and limousine drivers should be permitted to use technology-based applications (e.g. cell phones) to pick up fares.	34.48% 10	17.24% 5	24.14% 7	17.24% 5	6.90% 2	29	2.45
The emergency flashing light currently installed on all licensed taxis is an important safety feature.	53.33% 16	33.33% 10	6.67% 2	0.00% 0	6.67% 2	30	1.73

#	Other (please specify)	Date
1	no safety procedures eg. mock emergency	1/28/2016 10:52 AM
2	City of Sudbury does not provide training	1/28/2016 10:47 AM
3	The flashing light should be on the front and rear of the vehicle because more visible than a roof light because noticeable in day light.	1/28/2016 10:39 AM
4	The biggest obstacle is the vast geographical area of Sudbury. The trips say to Dowling, Hanmer, Falconbridge etc. are dead runs, that is to say there are no return trips. Economically it is difficult on taxi fleets and drivers servicing the outlying towns if fares are reduced substantially. Taxi firms/operators have to contend with fuel costs, vehicle maintenance (wear and tear), insurance and labour costs. Some firms already use technology based applications. Income tax, HST etc. are addressed presently with UBER I don't know if all bases are covered. An underground economy is imminent (sic)?	1/27/2016 4:18 PM
5	Against the law to be using cell while operating your vehicle and this would encourage this practice. When we wrote our taxi license if you look in the regulations (Driver Training Manual) there are only a certain number of taxi licenses issued in relation to the population. I think its around one license per 1100 persons in the Greater City of Sudbury. If the market is flooded with drivers the average driver will not be able to make a living. I will be lucky to make \$25000 to \$28000 this year. Flooding the market with UBER drivers will bring this amount down drastically. It would be nice to be able to scratch out a living.	1/27/2016 3:43 PM
6	Should only regulate taxis if the same by-laws apply to Uber brokers (Drivers)	1/26/2016 3:32 PM
7	As for flashing light maybe some city wide advertising by the city of what the flashing light is for rather than just some small for the size writing on the back of our taxis would help make this safety feature more common knowledge	1/22/2016 8:23 AM
8	regulate taxi rates keeping the economy, resection and high fuel prices in mind please. if you bring in a competitor make sure they have to comply like us , and then they can operate w/for what ever dime they like. or else break us free from all COMPLIANCES to run taxi.	1/19/2016 2:19 PM
9	There should be regulations on all ground "for-hire" transportation which include "UBER,Halio etc." as for surge pricing if Uber can do it why can't taxi drivers/companies. if it is busy then the price goes up and if it is slow prices will drop. SUPPLY and Demand. But there should be a CAP on how much to charge " tariff 1, tariff 2, tariff 3...ETC"	1/14/2016 1:24 PM
10	City already regulates the prices of the fares in taxis. City also does the police checks, insurance checks, finger printing on taxi drivers.	1/14/2016 9:10 AM

Licensed Taxi and Limousine Drivers' Survey

Q13 Please rate your level of agreement with the following statements.

Answered: 45 Skipped: 0

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Neither Agree nor Disagree	Total	Weighted Average
The City of Greater Sudbury should ban Uber and similar technology-based companies and ride share systems from the local market.	80.00% 36	11.11% 5	0.00% 0	2.22% 1	6.67% 3	45	1.44
The City of Greater Sudbury should open the local market to Uber and similar technology-based companies and ride share systems without restriction.	2.22% 1	2.22% 1	2.22% 1	91.11% 41	2.22% 1	45	3.89
The City of Greater Sudbury should permit Uber and similar technology-based companies and ride share systems with a limit on the number of drivers permitted to operate.	15.56% 7	15.56% 7	2.22% 1	53.33% 24	13.33% 6	45	3.33
The City of Greater Sudbury should permit Uber and similar technology-based companies and ride share systems, provided their drivers are subject to the same licensing and screening requirements as taxi and limousine services.	53.33% 24	17.78% 8	8.89% 4	13.33% 6	6.67% 3	45	2.02
The City of Greater Sudbury should require drivers for Uber and similar technology-based companies and ride share systems to undergo a police criminal record check.	88.89% 40	2.22% 1	2.22% 1	4.44% 2	2.22% 1	45	1.29
The City of Greater Sudbury should require drivers for Uber and similar technology-based companies and ride share systems to undergo a police vulnerable sector check.	88.89% 40	2.22% 1	2.22% 1	4.44% 2	2.22% 1	45	1.29
The City of Greater Sudbury should regulate fares charged by Uber and similar technology-based companies and ride share systems.	73.33% 33	11.11% 5	2.22% 1	6.67% 3	6.67% 3	45	1.62
The City of Greater Sudbury should mandate insurance requirements for Uber and similar technology-based companies and ride share systems.	88.89% 40	2.22% 1	2.22% 1	2.22% 1	4.44% 2	45	1.31
The City of Greater Sudbury should verify insurance requirements for Uber and similar technology-based companies and ride share systems.	91.11% 41	0.00% 0	2.22% 1	2.22% 1	4.44% 2	45	1.29

#	Other (please specify)	Date
1	ABS brake lights on dash on vehicles are lite up on most vehicles and are not being repaired. City inspectors are not even looking at dash when they do their safety checks. Smoke alarms should be installed in vehicles. Smoking is a big problem. Most companies do not follow labour laws and pay their employees less than minimum wage. The city or government allow this practice to continue and do nothing to fix the situation. Driver would probably stay in the field if there were paid properly, and not getting ripped off by their employers. Take their plates away if they can't follow the labour laws.	1/28/2016 10:52 AM
2	or have them comply to taxis rules and regulations	1/28/2016 10:39 AM
3	Don't want UBER or shuttle system period.	1/28/2016 9:37 AM
4	Exisiting taxi fleets are mechanical checked twice a year, will UBER be subjected twice a year for mechanical checks/inspections. Besides providing and paying local employment services local firms pay property taxes for their offices and their garages. With UBER are they going to pay property taxes? Exisiting taxi firms have local employment besides drivers and mechanics also include office staff and accountants. Of all the times UBER is entering Sudbury, right now the local economy is struggling. Hundreds of jobs were lost last year. UBER entering, is a nail in the coffin for long serving taxi companies and taxi drivers in our community. Taxi companies and local drivers have long been providing local business support and taxes in our community. Where is all the money UBER are going to collect from our community - to their foreign offices?	1/27/2016 4:18 PM

Licensed Taxi and Limousine Drivers' Survey

5	The City has already said there is enough taxi (sic) at this time before allowing UBER they should allow (sic) more taxis first.	1/26/2016 4:06 PM
6	Specialized services should be allowed.	1/26/2016 3:51 PM
7	City must verify these private owned cars have proper insurance not just a regular policy and not UBER saying their (sic) is some backup for passengers but not drivers (commercial insurance on car-used. UBER cars should display signs. Must have a limit on the amount of UBER drivers. The average taxi company has 15-20 or less with Aaron at 22 and Lockerby higher. Should never allow more than the average. Need an even playing field with By-Laws. City needs to address the Ghost's Taxi's (sic) that have been operating downtown for a couple of years (must be a dozen by now). There is no room for lower fares. The business has slowed down dramatically over the years and the drivers will not make a living on lower rates. Someday's (sic) are hard to make more than minimum wage now.	1/26/2016 3:32 PM
8	If they are paying the same as taxi drivers then fine let them come. If it is made fair (like the taxi owners have to pay out) then fine. This is not a job (as a driver) where you are going to make a ton of money it is long hours put in everyday in order to do okay. I am sure if UBER had to follow the same rules as taxi's they would not be around long.	1/21/2016 2:22 PM
9	?	1/21/2016 1:59 PM
10	Should be banned unless the City of Sudbury By-Law for the licensing regulate and govern their operation licences like Taxi.	1/21/2016 1:57 PM
11	Have vehicle inspections same 2times as taxi...provide accessible taxi as does local companies	1/16/2016 8:02 PM
12	Uber should also provided Accessible vehicles if they plan to operate in the city and also Set-up an office in the city so Sudbury can collect on property taxes. If Uber drivers are not declaring their income and avoiding paying EI, CPP and HST. How is this fair to any other driver and operator? All of the money local Taxi Companies make stay in the City of Sudbury. If uber works in town then we are just giving our money to the USA.	1/14/2016 1:24 PM
13	If Uber comes in under the same rules and regulations so be it.	1/13/2016 10:09 PM

Licensed Taxi and Limousine Drivers' Survey

Q14 Which of the following destinations do you serve as a driver for either pick up or drop-off?

Answered: 45 Skipped: 0

	Almost Always	Often	Sometimes	Almost Never	Not Applicable or Not Sure	Total	Weighted Average
Bleazard Valley	2.33% 1	13.95% 6	60.47% 26	18.60% 8	4.65% 2	43	3.09
Capreol	2.33% 1	16.28% 7	51.16% 22	27.91% 12	2.33% 1	43	3.12
Chelmsford	2.33% 1	25.58% 11	65.12% 28	4.65% 2	2.33% 1	43	2.79
Copper Cliff	13.64% 6	54.55% 24	29.55% 13	0.00% 0	2.27% 1	44	2.23
Donovan	59.09% 26	34.09% 15	4.55% 2	0.00% 0	2.27% 1	44	1.52
Downtown Sudbury	64.44% 29	31.11% 14	4.44% 2	0.00% 0	0.00% 0	45	1.40
Falconbridge	6.98% 3	23.26% 10	44.19% 19	20.93% 9	4.65% 2	43	2.93
Flour Mill	63.64% 28	29.55% 13	6.82% 3	0.00% 0	0.00% 0	44	1.43
Garson	17.78% 8	53.33% 24	26.67% 12	0.00% 0	2.22% 1	45	2.16
Hanmer	11.36% 5	22.73% 10	52.27% 23	11.36% 5	2.27% 1	44	2.70
Lively	9.09% 4	38.64% 17	47.73% 21	2.27% 1	2.27% 1	44	2.50
McCrea Heights	6.82% 3	34.09% 15	40.91% 18	13.64% 6	4.55% 2	44	2.75
Minnow Lake	54.55% 24	38.64% 17	6.82% 3	0.00% 0	0.00% 0	44	1.52
Naughton	6.82% 3	34.09% 15	34.09% 15	20.45% 9	4.55% 2	44	2.82
New Sudbury	57.78% 26	33.33% 15	4.44% 2	2.22% 1	2.22% 1	45	1.58
Rayside Balfour Rural	4.55% 2	27.27% 12	50.00% 22	13.64% 6	4.55% 2	44	2.86
South End Rural	42.22% 19	35.56% 16	15.56% 7	6.67% 3	0.00% 0	45	1.87
South End (Sudbury)	55.56% 25	40.00% 18	2.22% 1	2.22% 1	0.00% 0	45	1.51
Val Caron	4.44% 2	40.00% 18	51.11% 23	2.22% 1	2.22% 1	45	2.58
Val Therese	4.55% 2	31.82% 14	56.82% 25	4.55% 2	2.27% 1	44	2.68
Valley East Rural	2.33% 1	27.91% 12	48.84% 21	18.60% 8	2.33% 1	43	2.91

Licensed Taxi and Limousine Drivers' Survey

Walden Rural	4.65% 2	25.58% 11	39.53% 17	27.91% 12	2.33% 1	43	2.98
West End (Sudbury)	54.55% 24	38.64% 17	2.27% 1	2.27% 1	2.27% 1	44	1.59
Whitefish	4.55% 2	27.27% 12	43.18% 19	22.73% 10	2.27% 1	44	2.91

#	Other (please specify)	Date
1	Don't bring UBER!	1/28/2016 9:32 AM
2	Never at the airport, as the City permits a monopoly on airport pick ups to Sudbury Cab.	1/26/2016 4:00 PM
3	Always go if the calls come in.	1/26/2016 3:32 PM
4	All	1/21/2016 2:24 PM
5	Often in Wahnapiatae, Espanola, McKerrow, Webbwood and sometimes Toronto, Hamilton	1/21/2016 2:10 PM
6	TORONTO , OTTAWA , NORTYH BAY , LITTLE CURRENT , ELIOT LAKE, SUE SAULT MARIE	1/19/2016 2:19 PM
7	All of the above	1/13/2016 11:39 AM