

Presented To:	City Council
Presented:	Tuesday, Jan 26, 2016
Report Date	Tuesday, Jan 12, 2016
Type:	Presentations

For Information Only

Animal Control Contract

Recommendation

For Information Only

Background:

Matrix Consulting Group will be in attendance at the Council meeting of January 26, 2016 to present their Independent Review of Animal Control Services in the City of Greater Sudbury, which document will be tabled at the meeting.

The purpose of this presentation is to provide information to Council and to allow time for members of Council to ask questions and have them answered. The report will return to Council later in February together with a series of resolutions, based on the recommendations contained within the report, so that Council may make decisions on how to provide Animal Control Services for the next three to five year period and what strategic directions or service level changes Council may wish to adopt over the longer term.

Following the decisions of Council in February, staff will immediately begin the process of enacting the steps necessary to implement those directions over the next six month period, so as to be ready when the current Animal Control and Shelter Services expires in October 2016.

The care and control of animals has been, for many communities, a contentious issue and one for which there are many different perspectives as to how the service is delivered and what the appropriate balance between care and resources, including costs, might be. In Greater Sudbury, this topic has garnered much public attention in recent years and over the past two years has been a subject of focus of City Council.

Rainbow District Animal Control and Shelter Services has been contracted by the City of Greater Sudbury to provide these services since 2009. With the contract set to expire in March 2014, review of services and public consultations were undertaken in late 2013 with a view to potentially making changes to the terms of the contract. Over the course of 2014, two different RFP's for Animal Control and Shelter Services were issued with only one proponent responding each time.

In September 2014, Council approved Resolution CC2014-282 as follows:

THAT the City of Greater Sudbury authorize the Chief Administrative Officer to enter into an agreement on a single source basis with Rainbow District Animal Control (RDAC) for the provision of animal control services, for a term of up to two years with satisfactory terms before September 30, 2014 and that, if no contract is negotiated by that date, the current contract be permitted to expire on October 31, 2014 and, in that scenario, staff be directed to prepare for the delivery of animal control services in the short term either by way of a short term contract or with City of Greater Sudbury staff effective November 1, 2014;

Signed By

Recommended by the Department

Caroline Hallsworth
Executive Director, Administrative
Services/City Clerk

Digitally Signed Jan 12, 16

Recommended by the C.A.O.

Kevin Fowke
Acting Chief Administrative Officer

Digitally Signed Jan 13, 16

AND FURTHER THAT staff be directed to search for a qualified external examination of the City of Greater Sudbury's needs, requirements and desires, balanced with best practices, for the care and control of animals.

A request for proposal for a consultant to conduct an independent review of animal control services was awarded to Matrix Consulting Group in July, 2015 to conduct a broad community and stakeholder consultation; analyze current service levels, evaluate the financial impacts of alternative approaches to animal control and make recommendations for service delivery, staffing and implementation strategy. Matrix Consulting Group has conducted more than one hundred different studies related to various elements of animal service operations, including staffing, operational and organizational assessments.

Recent Council reports on this topic can be found in Agendas Online as follows:

Report to Council, September 2014:

<http://agendasonline.greatersudbury.ca/?pg=agenda&action=navigator&lang=en&id=786#agendaitem9012>

Report to Council, June 2014

<http://agendasonline.greatersudbury.ca/?pg=agenda&action=navigator&lang=en&id=724>

Report to Council, February 2014

<http://agendasonline.greatersudbury.ca/?pg=agenda&action=navigator&lang=en&id=715>

Report to Finance and Administration Committee August 2013

<https://agendasonline.greatersudbury.ca/?pg=agenda&action=navigator&lang=en&id=661>