

Appendix C
2014 Key Performance Indicators

2014 Commuter Route KPIs		Boarding							KPI				
Route #	Route Name	Mon-Fri	Sat	Sun	Revenue Boarding	Transfers	Total Ridership	Service Hrs	R/C Ratio	Boarding/HR	Early	On-Time	Late
103	Coniston	28488	2519	3798	34592	4278	38870	3752	14%	9	23%	52%	25%
303	Garson/Falconbridge	49113	5889	5665	60647	6972	67619	4038.15	22%	15	26%	44%	30%
701	Lively	48742	4931	5407	59080	7148	66228	6335	14%	9	29%	47%	24%
702	Azilda/Chelmsford	120359	13475	8645	142479	16792	159271	6420.5	33%	22	10%	56%	34%
703	Val Caron/Hammer/Capreol	189490	19400	15740	224484	19534	244018	10648.25	31%	21	20%	45%	35%
704	Bleazard/Elmview	44913	4652	-	49567	3378	52945	2878.5	26%	17	26%	49%	24%
Commuter Route Total		481105	50866	39255	570849	58102	628951	34072.4	25%	17	22%	49%	29%

2014 Urban Route KPIs													
		Boarding								KPI			
Route #	Route Name	Mon-Fri	Sat	Sun	Revenue Boarding	Transfers	Total Boarding	Service Hrs	R/C Ratio	Boarding/HR	Early	On-Time	Late
2	Second Avenue/Shopping Centre	207844	32157	-	240158	27350	267508	8938.5	40%	27	0%	64%	36%
6	West End	124401	15753	-	140160	24375	164535	4242	49%	33	0%	79%	21%
7	North End	31871	3302	-	35176	2757	37933	2272.5	23%	15	15%	75%	9%
12	McKim	36071	5266	-	41337	4124	45461	2272.5	27%	18	0%	86%	14%
14	Kathleen/College Boreal	168731	15961	-	184739	20315	205054	5120.5	54%	36	2%	72%	26%
15	Taxation Special	4988	-	-	4988	165	5153	125.5	59%	40	2%	80%	18%
17	Donovan	161006	19142	-	180009	26550	206559	4242	63%	42	2%	83%	16%
101	Howey/Moonlight	91977	12570	-	104547	12200	116747	4696.5	33%	22	11%	58%	31%
102	Howey/Third Avenue	34391	-	-	34391	3745	38136	1757	29%	20	11%	64%	25%
141	Westmount/Shopping Centre	12449	-	-	12449	677	13126	878.5	21%	14	18%	55%	26%
142	Grandview/Shopping Centre	11520	-	-	11520	907	12427	1004	17%	11	17%	55%	28%
147	Donovan/North End/Kathleen	9375	1578	19903	30845	4742	35587	2068	22%	15	20%	56%	25%
181	Paris/Loellien	157369	17544	-	174913	25586	200499	6581.25	40%	27	5%	55%	41%
182	Ramsey View/Algonquin	132598	18094	-	150709	17687	168396	6176.5	36%	24	29%	50%	21%
189	Paris/Loellien/Four Corners	13964	2068	22445	38471	4527	42998	2068	28%	19	5%	56%	38%
241	Howey/Moonlight/Shopping Centre	11113	2107	20924	34144	3953	38097	2068	25%	17	19%	55%	26%
300	Lasalle/Madison/Cambrian	21656	3668	38244	63538	7025	70563	1931.25	49%	33	38%	43%	19%
301	Lasalle/Madison	406851	62080	-	468964	59022	527986	9999	70%	47	10%	57%	33%
302	Lasalle/Cambrian	285307	41368	-	326692	25655	352347	8458	58%	39	12%	64%	24%
304	Lasalle/Shopping Centre	17430	-	-	17430	1216	18646	753	35%	23	33%	36%	31%
400	Cambrian Express	11464	-	-	11495	2116	13611	690.25	25%	17	22%	71%	7%
401	Barrydowne/Cambrian	422539	45817	-	472920	69896	542816	11249	63%	42	13%	63%	24%
402	Barrydowne/Shopping Centre	-	-	21480	18095	1959	20054	488	55%	37	23%	42%	36%
403	Barrydowne/Madison	20322	-	-	20322	1555	21877	1004	30%	20	18%	52%	30%
500	University via Paris	299028	4890	-	330436	18286	348722	15964.5	31%	21	12%	60%	28%
501	Regent/University	196108	35551	-	285279	16324	301603	9588.4	44%	30	31%	57%	11%
502	Regent/University/Four Corners	12455	4503	24850	40983	3192	44175	2037.5	30%	20	7%	54%	39%
503	University/South End	4409	5546	-	8651	18	8669	338	38%	26	10%	81%	9%
640	WestEnd/Gatchell/Coppercliff	8066	1845	16798	28215	5250	33465	2007	21%	14	17%	55%	28%
819	Copper/Four Corners	180945	23069	-	204036	20715	224751	6605	46%	31	4%	52%	43%
940	Gatchell/Copper Cliff	154711	15578	-	170323	20762	191085	6667.75	38%	26	17%	67%	16%
Urban Route Total		3250959	389457	164644	3885935	432651	4318586	132291.9	44%	29	14%	61%	25%
System Total		3732064	440323	203899	4456784	490753	4947537	166364.3	40%	23	18%	55%	27%