

April 25, 2014

Dear Sir / Madam,

I wish to make a formal complaint about [REDACTED] (Mr. & Mrs. Ross and their 2 dogs) at [REDACTED] Hanmer. We were attacked by one of his 2 dogs while walking our dogs on a leash.

Description of animal: honey brown, waist high, short hair, not sure of breed of dog - but I can identify it.

Incident: occurred April 24/2014 at 7 pm.

- [REDACTED] (my [REDACTED]) & myself with my 2 dogs went for a walk on our street. Both animals are leashed & walking beside us. My dogs start barking. We see this big brown dog charging towards us, out of their driveway. Teeth are bared and its hair is up on his back. He is racing towards us. I start yelling. The attack dog is circling Honey (my lab dog) several times, charging and growling ferociously and trying to bite her. My dog lay down. [REDACTED] was trying to get between that dog and my lab.
- Then the attack dog went after Tiger (my 7lb Yorkie). He jumped on Tiger, flattened him to the ground with his paws & body. Then he grabbed a hold of my dog with his mouth around this neck. Both [REDACTED] & I were screaming at the dog. I pushed him off & he slit the sleeve of my polar fleece jacket.
- At this time, we spotted the owner racing towards us. He yelled at the dog who got away several times. When he caught the dog, he slapped the dog under the chin. He pulled the dog into his yard. We left & came home.

#### Past incidents (2013)

1st Last year, my [REDACTED] was attacked by the Ross' same 2 dogs. The wife opened the garage door and released the 2 dogs loose. This time both dogs (Ross's) charged & attacked my [REDACTED] and our 2 dogs. The top of my [REDACTED] hand was torn open after [REDACTED] was knocked down by these 2 big dogs (Note: My [REDACTED] is [REDACTED] and weighs [REDACTED] lbs).

The animals persisted in attacking my 2 dogs & my lab "Honey" got a slash on her leg which required medical attention from the Vet. Tiger was O.K.

2nd last Summer, the Ross's dogs are loose again and race towards the beach in an attack mode toward deer [REDACTED] yr old & [REDACTED] yr old [REDACTED] playing in the sand.

My [REDACTED] tried to protect them, waving a stick. No physical injuries at this time but the children are crying, shaken up, terrified

3rd A few weeks later, the same 2 dogs attacked a German sheppard dog who was tied up in his own backyard.

The sheppard's owner & other [REDACTED] had to yell these dogs off to avoid the sheppard sustaining severe injuries.

4th A couple of weeks later, the bigger of the 2 dogs attacked a small black dog of another [REDACTED] on his beach.

There are more incidents involving other people on the street. We feel unsafe taking our dogs for a walk and using our own beach.

Please help us.

Thank you for the support

Respectfully,

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]