

# Emergency Services TIM P. BEADMAN





#### **Divisions**

- Fire Services
- Paramedic Services
- Emergency Management
   Section
- CLELC Protective Service
   Centre Section



## Leadership Team

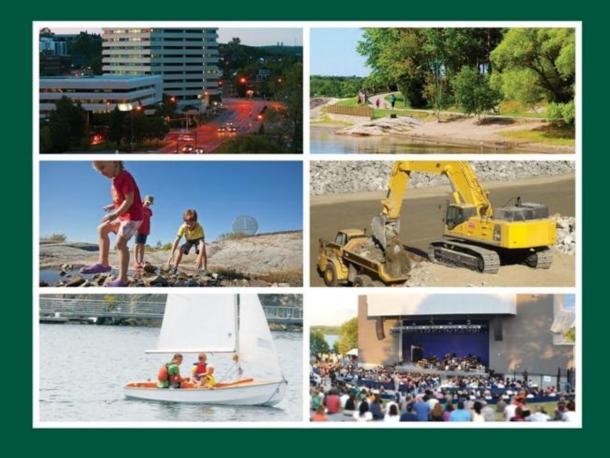
- Senior leadership team
  - Executive Deputy Chief of Fire & Paramedic Services, Trevor Bain
  - Deputy Fire Chiefs, Graham Campbell
     & Darrel McAloney
  - Deputy Chiefs of Paramedic
     Operations, Joseph Nicholls & Aaron
     Archibald
  - Manager, Emergency Management & Professional Standards, Melissa Roney
  - Manager of Strategic and Business
     Services, Lynn Webster



#### Calls for Service

- Over 45,000 annual calls dispatched
  - Paramedic Services approx. 40,000 calls
  - Fire Services approx. 5,000 calls
  - Large annual call volume covering approximately 3,600 sq. km.

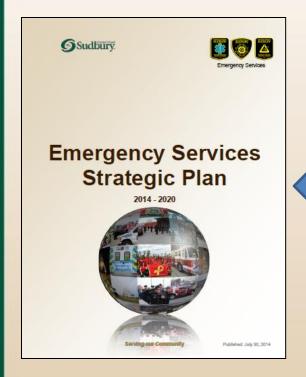


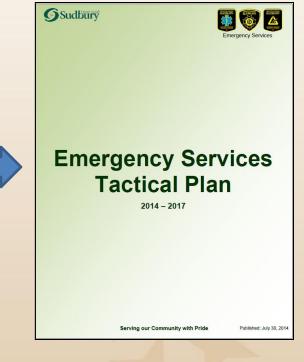


#### **GOALS AND OBJECTIVES**

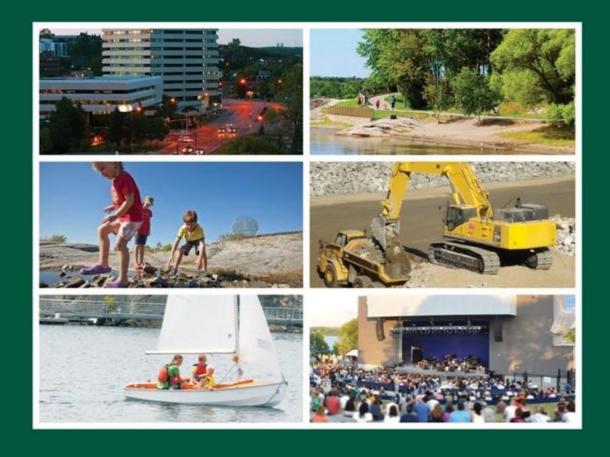


# Strategic Planning









# **BUDGET**





# 2014 Budget Overview Emergency Services

<b>Department Overview</b>	2014 Budget
Total Revenue	(\$10,961,114)
Total Expenditures	\$44,476,011
Net Budget	\$33,514,897

Emergency Management	2014 Budget
Total Revenue	(\$26,500)
Total Expenditures	\$705,821
Net Budget	\$679,321





# Centre Lionel E. Lalonde Centre (CLELC) Total Revenue (\$290,290) Total Expenditures \$551,899 Net Budget \$261,609

Paramedic Services	2014 Budget
Total Revenue	(\$10,204,620)
Total Expenditures	\$19,844,712
Net Budget	\$9,640,092

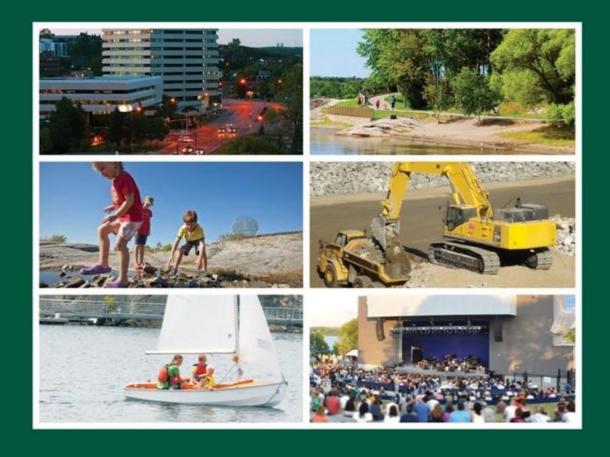
#### Note:

- 1) Includes \$9,614,780 in 50:50 funding allocation from the Ministry of Health & Long-Term Care for the provision of Land Ambulance Services.
- 2) 100% Funded Programs include Non-Emergent Transfer pilot project; AOD Nursing program; and Community Paramedicine program.





Fire Services	2014 Budget
Total Revenue	(\$439,704)
Total Expenditures	\$23,373,579
Net Budget	\$22,933,875
Contribution to Capital	\$1,231,292
Fire Administration	\$2,493,227
Facilities & Apparatus	\$2,201,179
Prevention & Education	\$1,351,492
Training	\$753,699
Career Suppression	\$12,464,584
Composite Suppression	\$1,461,503
Volunteer Suppression	\$976,899
TOTAL	\$22,933,875



#### **ACCOMPLISHMENTS**



#### Fire Services

- Live Fire Training
- Inspections and Fire Drills for all Vulnerable Occupancies
- Radio Implementation
- Self Contained Breathing Apparatus (new)
- CBA for Christian Labour Association of Canada





#### Paramedic Services

- Community Paramedicine Programs (pilot)
- Back Care program
- Community Flow Car (CFC)
- Ambulance Off Load Delay Nurse (AOD)
- Paramedic Training
- System Status Plan Review





# Emergency Management

- Implementation of "Send Word Now"
- Table Top exercise with Vale
- Basic Emergency Management
   Training
- IMS 100 & 200 Training
- Public Education & Awareness
- Volunteer Program training



#### Centre Lionel E. Lalonde Centre— Protective Service Centre

- Facility rental services
- Emergency Services Training Academy
- Leadership project plan, partnership with Ontario

Police College



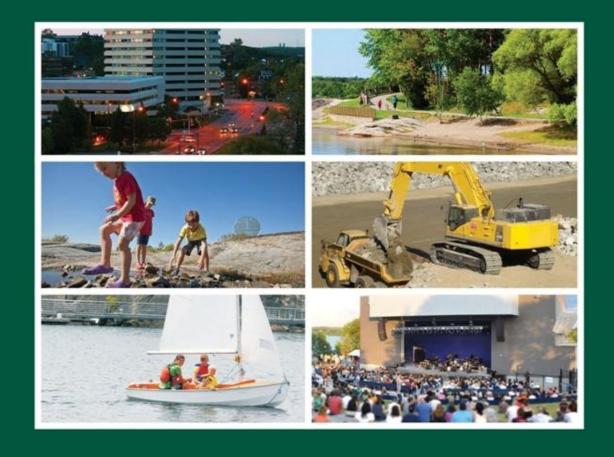




# 2014 Recognition Event

- Emergency Services
   Department annual event
- Members honoured for years of service & peer recognition
- Community/Citizen awards





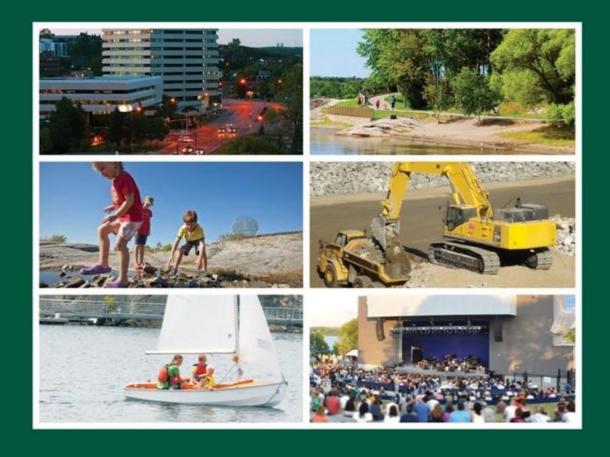
#### **KEY CHALLENGES**





# Challenges

- Service levels/CGS demographics
- Capital financial sustainability
- Other levels of government funding
- Pressure for low property taxes
- Inflationary pressures
- Statutory regulatory compliance
- Limited access to new revenues
- Community service level expectations
- Managing risk within existing funding



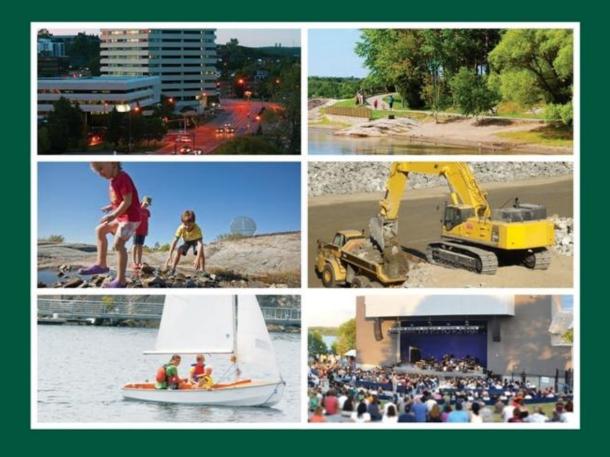
### **OPPORTUNITIES**





# Opportunities

- Maximizing workforce talent
- Expand revenue streams
- Exploit technology
- Eliminate process duplication
- Community participation
- Leaders in "best-practice"
- Innovation to meet demographic needs
- Integrated services path



# **QUESTIONS?**