

Long-Term Care Home Performance Report

Ministry of Long-Term Care
Long-Term Care Inspections Branch

Update for Long-Term Care Homes

September 2019

A *NEW* LTC Home Performance Report—Coming Soon!



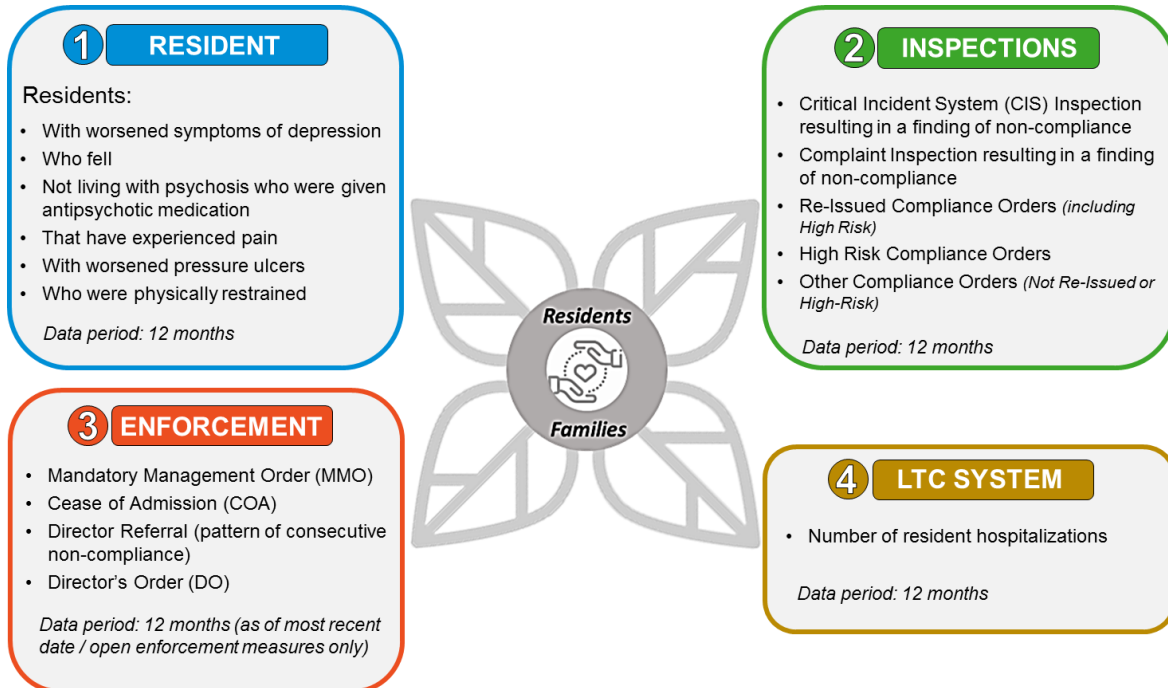
The Ministry of Long-Term Care is pleased to announce that a new **LTC Home Performance Report** will be available to LTC Homes in early October 2019. This report will replace the performance level information that is currently listed on the Ministry of Long-Term Care website.

This initiative is part of an effort to provide open and transparent data that furthers the ministry's commitment to strengthening the long-term care system. The public launch of this information on the ministry website is anticipated for Fall 2019.

An updated report will be released on a bi-annual basis – in Spring and Fall every year.

What is the LTC Home Performance Report?

The report provides data on key indicators chosen to measure the performance of each Ontario LTC home. The data indicators in the new LTC Home Performance Report are divided into four categories, as displayed below:



Users can view data for the above indicators for any LTC home in Ontario, and in many cases, see how the data compares with provincial benchmarks and averages.

Who will have access to the LTC Home Performance Report?

The ministry will publish the LTC Home Performance Report— with data for all LTC homes—on its public website in the near future. Once published, it will replace the previous performance level information (i.e. *In good standing, Improvement required ...etc.*) that is currently on the ministry's website. Until that time, the report will only be made available to Ontario LTC homes.

In the week of October 1, 2019, the ministry will send a copy of the LTC Home Performance Report to **all LTC home administrators** and **primary contacts** by email. You can see a list of the LTC home administrators and primary contacts that will receive the report [by clicking here](#).

NOTE: Please ensure that the contact information for your LTC home administrator and/or primary contact is up to date. If you wish to update the home administrator contact information for your LTC home, please send an email to LTCHSupport@ontario.ca with the name, email, and phone number for your home administrator.

Important Information



Support Material: A **User Guide**, **Frequently Asked Questions document**, and **Video Tutorial** will be available to help readers understand and navigate the LTC Home Performance Report.



Confidentiality: The October LTC Home Performance Report will be available to Ontario LTC homes only.

At present, information contained in the LTC Home Performance Report is subject to confidentiality. We strongly encourage that no information in this report, in whole or in part, be released, disclosed, disseminated, communicated or reproduced with members outside of the recipient's organization and/or the public.

The Ministry of Long-Term Care is continuing work on improving transparency and as such will endeavour to publish this information publicly in the near future on its www.ontario.ca website.



Questions: For any questions relating to the LTC Home Performance Report, please contact LQIP.Performance@ontario.ca.

* * *