



## Audit Follow Up Report

May 31, 2014

**To:** Pre Audit Sub Committee

**From:** Brian Bigger, Auditor General

### Re: Conventional Transit

Audit Report Released	August 2011
Original # Of Recommendations	16
# Of Action Plans Previously Completed	15
# Of Action Plans Now Completed	15
# Of Action Plans On Next Follow Up	1
Status As Of May 31, 2014	Some Delays

<b>Recommendation and Summary Of Progress</b> (Note: Self assessment conducted by Transit Services)	<b>Self-assessed Status</b>
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<b>Recommendation 14</b> A formal program of route analysis activities, route planning policies and standards considering such things as ridership demographics, citizen needs and minimum ridership by route need to be established.	<ul style="list-style-type: none"><li>Partially Implemented</li></ul>
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#### Original Management Response

Accepting the auditor's recommendation will require more manpower to develop, implement and maintain these new policies and standards.

#### Actions taken, results and /or actions planned - As Of June 30, 2013

Transit hired a Planner who will provide analysis of transit routes and will present a report to the Operations Committee regarding the process of rationalizing routes. Standards such as boarding counts form part of any route review and will be presented in the same report

#### Actions taken, results and /or actions planned - As Of May 31, 2014

The project is ongoing with much of the information in draft format. Unfortunately the transit planner resigned at the end of 2013. We have recently hired a new planner which is currently being trained and who will resume the task of completing this project.



**Brian Bigger, CGA, CRMA**

Auditor General for the City of Greater Sudbury