

Request for Decision

Update regarding the Workplan for the Office of the Ontario Fire Marshal Review of Fire Protection Services

Presented To:	Community Services Committee		
Presented:	Monday, Jan 20, 2014		
Report Date	Wednesday, Jan 08, 2014		
Туре:	Presentations		

Recommendation

THAT the City of Greater Sudbury accept the report dated January 8, 2014 from the Chief of Fire and Paramedic Services regarding "Update – Ontario Marshal (OFM) Review of Fire Protection (Prevention) Services in the City of Greater Sudbury,"

AND THAT the Chief of Fire and Paramedics Services report back to the Community Services Committee on the outcome of how the Department will manage its legislated Fire Prevention responsibilities within their approved 2014 operating budget and staffing complement.

Signed By

Report Prepared By

Trevor Bain Deputy Chief of Fire and Paramedic Services Digitally Signed Jan 8, 14

Recommended by the Department Tim P. Beadman Chief of Fire and Paramedic Services *Digitally Signed Jan 8, 14*

Recommended by the C.A.O. Doug Nadorozny Chief Administrative Officer Digitally Signed Jan 15, 14

Background

This report provides the Community Services Committee/Council an update on the status of the work undertaken originating from

the twenty-five (25) OFM recommendations report "Review of Fire Protection (Prevention) Services in the City of Greater Sudbury" dated May 23, 2012.

Enclosed for the Committee members reference, is a copy of the report presented to the Community Services Committee on September 17, 2012. In addition, this report provides for an updated version of the Fire Prevention Suggested Going Forward Work Plan, dated December, 2013.

There were three (3) OFM Recommendations that required further corporate analysis with the findings presented back to the Community Services Committees by the Chief of Emergency Services.

OFM Recommendation #3

The Council of Greater Sudbury designates sufficient staff to ensure the enforcement of municipal By-laws on a 24-hour basis including municipal fire related By-laws.

Response

A By-law of the City of Greater Sudbury Respecting the Delegation of Authority to Various Officers of the City has been adjusted to reflect a larger group of Emergency Services, Fire Services personnel to support

the municipal fire related By-law.

OFM Recommendation #20

The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and provides Fire Prevention staff with the required equipment for the performance of their duties.

<u>Response</u>

The Emergency Services Department has undertaken a review to leverage technology to improve the overall efficiency of the inspection process and to support to the community education program. The Department's 2014 Capital Budget, adopted by Council, provides for a funding envelope to begin to support a new model of enhancing systems for the Fire Prevention Officers to assist in the performance of their duties.

OFM Recommendation #22

The Council of Greater Sudbury considers a formal collaboration between the Fire Services and Building Services to clarify roles and responsibilities of municipal staff for the purpose of plan reviews to ensure a timely and effective delivery of services.

Response

Senior staff members from both Divisions have been engaged in sessions throughout 2013 to promote effective delivering of services and it is expected that a formal agreement will be in place within the first quarter of 2014.

Challenges

Given the volume of work to be undertaken in addressing the 24 OFM recommendations, during the 2013 budget deliberation, City Council approved the Emergency Services Department request for temporary (1,827) hours for the next five years (2013-17), funded from Building Services to conduct fire prevention inspections. Even with this welcome resource, the activities required to complete these recommendations will be extended out for the next several years creating some risk to the municipality.

Adding to this complexity of outstanding Fire Prevention work activities, the volume of work for the Fire Prevention Section will increased with the legislated changes to the Fire Code effective January 01, 2014. Ontario Regulation 150/13 made under the Fire Protection and Prevention Act, 1997, amends the current Fire Code with new provisions for Care Occupancies, Care and Treatment Occupancies and Retirement Homes. In addition to changes to individual articles throughout the Fire Code, there is a new Retrofit section requiring mandatory upgrading of buildings with Care Occupancies and Retirement Homes.

A Fire Marshal's directive will outline the requirement that the Fire Chief must ensure a fire inspection is completed annually in all Care Occupancies, Care and Treatment Occupancies, and Retirement Homes in accordance with OFM TG-01-2012 Fire Safety Inspections and Enforcement and PFGS 04-40D-03 Inspections upon Request or Complaint, as published on the OFMEM website. Previously, fire inspections would conduct by request or complaint; however, now under regulation it is estimated that fire inspections will include addition inspections annually for approximately 40-50 Care Occupancies, Care and Treatment Occupancies, and Retirement Homes in our community.

A team of the City's Fire experts and Fire Marshal's Office are now working on the details of how this legislated change will be implemented. Further, the City's team will conducting an assessment of the Fire Prevention activities to determine how the Fire Prevention Section can tackle the challenges outlined in this report within its current approved operating budget. This assessment will include a holistic model that will incorporate all frontline Fire Services resources toward a Fire Safe Community and will review the

prioritization and rationalization of the types of inspections the Prevention Section will conduct in the future.

Emergency Services will be returning to Community Services Committee in the first quarter of 2014 outlining how the Department will manage its legislated Fire Prevention responsibilities within their approved 2014 Operating Budget and staffing complement.

FIRE PREVENTION SUGGESTED GOING FORWARD WORK PLAN SEPTEMBER 2012, UPDATED JANUARY 2014

#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
1	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services completes a risk assessment utilizing the OFM Fire Risk Sub-Model to assist with the development and update of public education, fire safety inspection and investigation programs and services. Council then resubmits its Annual Compliance Declaration to the OFM.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4_2012 work to be part of Comprehensive Fire Review Q4 2013	Departmental Senior Management Q1 2013 Q1 2014
2	The Council of Greater Sudbury revises the Establishing and Regulating By-Law that defines core services and the level of fire protection services specific to fire prevention based on the completed risk assessment.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs	Q4 2012	 Initial review completed – Q2 2012 Q3 2013 Revisit after completion of Comprehensive Review Q2 2013 Q2 2014 	Community Services Committee 1.Q3 2013 2.Q1 2014
3	The Council of Greater Sudbury designates sufficient staff to ensure the enforcement of municipal By-laws on a 24-hour basis including municipal fire related By-laws.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services	Q3 2012	Q4 2012	Corporate Community Services Committee Q1 2013 completed
4	The Council of Greater Sudbury ensures a policy is developed and implemented to provide written delegation to the Chief Fire Prevention Officer as Chief Fire Official where referenced in the Ontario Fire Code for sections requiring "approved".	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services	Q3 2012	Q4 2012 completed	Departmental Senior Management Q4 2012 completed
5	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops, approves, implements and reviews on an annual schedule all fire prevention operating guidelines. Furthermore, all fire prevention staff is trained to the established operating guidelines.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q1-2013 Q2 2014	Departmental Senior Management
6	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services utilizes the OFM Fire Risk Sub-Model for prioritizing building stock to develop a routine fire safety inspection program to target extreme and high risk occupancies. The sub-model requires over and above the current Fire Prevention Officers' work load.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire	Q1 2013	Q3 2013 Q2 2014	Departmental Senior Management Q3 2013 Q3 2014

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OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
	Prevention Officer			
The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and implements an operational guideline to ensure all fire prevention staff utilizes a method to ensure consistent municipal fire prevention files. The OFM is changing the reports Fire Prevention will be using. The Section will attend a seminar on the new technical guidelines in November.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013 Q4 2013	Departmental Senior Management
The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services conducts a review of all property files to ascertain all outstanding fire code violations or fire hazards including the provision of an approved fire safety plan to ensure the building is compliant with the Ontario Fire Code. An operational guideline is to be developed to assist in choosing the most appropriate enforcement options pursuant to FPPA and <i>Provincial</i> <i>Offences Act.</i>	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4 2012 Q4 2017	Departmental Senior Management Q2-2012 Q1 2018
The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services considers integration and deployment options of fire prevention staff for all areas in the delivery of fire prevention services to improve efficiencies, reduce travel time and increase inspections. The Ward system has been implemented. It will take some time to work the bugs out.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q3 2013 Q3 2014	Departmental Senior Management Q3 2013 Q4 2014
The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services reviews and revises Policy Fire-OP-206 G-PINP - Fire Company Inspection/Pre-Incident Plan into two separate operational guidelines for suppression staff. Develops a guideline for the purpose of pre-planning of high and extreme risk occupancies and other guidelines for the inspection of low risk occupancies. The OP is to be ready by summer 2013. It will be done in conjunction with the Platoon Chiefs and the Operation Procedure Committee.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q2 2013 Q4 2013	Departmental Senior Management Q2-2013 Q2 2014
The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services provides additional resources to conduct fire prevention inspections for all areas of Greater Sudbury in accordance with the risk assessment.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services	Q3 2012	Q4 2012	Corporate Community Services Committee Q4 2012
The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services considers the merits of a formal partnership with media campaign stakeholders to maintain the public education and media program.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic	Q3 2012	Q4 2012 Q4 2013	Departmental Senior Management Q4 2012 Q1 2014
	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and implements an operational guideline to ensure consistent municipal fire prevention files. The OFM is changing the reports Fire Prevention will be using. The Section will attend a seminar on the new technical guidelines in November. The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services conducts a review of all property files to ascertain all outstanding fire code violations or fire hazards including the provision of an approved fire safety plan to ensure the building is compliant with the Ontario Fire Code. An operational guideline is to be developed to assist in choosing the most appropriate enforcement options pursuant to FPPA and <i>Provincial</i> <i>Offences Act</i> . The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services considers integration and deployment options of fire prevention staff for all areas in the delivery of fire prevention services to improve efficiencies, reduce travel time and increase inspections. The Ward system has been implemented. It will take some time to work the bugs out. The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services rocupancies and other guidelines for suppression staff. Develops a guideline for the purpose of pre-planny Inspection/Pre-Incident Plan into two separate operational guidelines for suppression staff. Develops a guideline for the pinpose of pre-planning of high and extreme risk occupancies and other guidelines for the inspection of low risk occupancies. The OP is to be ready by summer 2013. It will be done in conjunction with the Platoon Chiefs and the Operation Procedure Committee. The Council of Greater Sudbury Fire Services provides additional resources to conduct fire prevention inspections for all areas of Greater Sudbury in accordance with the risk assessment.	Image: Control of Greater Sudbury Erre Services develops and implements an operational guideline to ensure all fire prevention staff utilizes a method to ensure consistent municipal fire prevention will test the DM is changing the reports Fire Prevention will be using. The Section will attend a seminar on the new technical guidelines in November.Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief of Fire and Paramedic servicesThe Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services conduct a lap coperty files to ascertain all outstanding fire code violations or fire hazards including the provision of an approved fire safety plan to ensure the building is compliant with the Ontario Fire Code. An operational guideline is to be developed to assist in choosing the most appropriate enforcement options pursuant to FPPA and Provincial Offences Act.Chief of Fire and Paramedic ServicesThe Council of Greater Sudbury Fire Services considers integration and deployment options of fire prevention saff for all areas in the delivery of fire prevention services to improve efficiencies, reduce travel time and increase implemented. It will take some time to work the bugs out.Chief of Fire and Paramedic ServicesThe Council of Greater Sudbury Fire Services reviews and revises Policy Fire-OP-206 G-PINP - Fire Company Inspection/Pre-Incident Plan into two separate operational guidelines for suppression staff. Develops a guideline for the purpose of prevention officerChief of Fire and Paramedic ServicesThe Council of Greater Sudbury Fire Services reviews and revises Policy Fire-OP-206 G-PINP - Fire Company Inspection/Pre-Incident Plan into two separate operational guidelines for suppression for prevention o	Image: control of the second	Image: constraint of the set

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#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
		Services Deputy Fire Chiefs Chief Fire Prevention Officer			
13	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops an evaluation process for public education activities and programs for specific occupancies and demographics in accordance with the risk assessment. Target the beginning of the school year. The evaluation will include a questionnaire for participants, and a separate evaluation form for the person who invited the activity, to ensure we are delivering the points required.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q3 2013 Q4 2013	Departmental Senior Management Q3-2013 Q2 2014
14	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops operational guidelines for public education and addresses interaction between Sections for the transfer of information.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013 Q2 2014	Departmental Senior Management Q2 2013 Q4 2014
15	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and implements a smoke alarm operational guideline and program to all areas of the municipality.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013 Q2 2014	Departmental Senior Management Q2 2013 Q4 2014
16	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops an operational guideline to provide the transfer of relevant fire scene assessment and investigation information to the Fire Prevention Section for the purposes of updating the risk assessment and relevant programs and activities.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013 Q2 2014	Departmental Senior Management Q2-2013 Q4 2014
17	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services adheres to the Occupational Health and Safety Act (OHSA) for all staff conducting fire scene assessments and investigations. A list is being created for a "field kit" and an "office kit." A review of pertinent OHSA guidelines will be conducted.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire	Q4 2012	Q1 2013 Q4 2013	Departmental Senior Management Q1 2013 Q1 2014

#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
		Prevention Officer			
18	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services reports all fire incidents to the Office of the Fire Marshal that meets the criteria as stated in the Fire Marshal's <i>Directive 2011-01: OFM</i> <i>Notification of Fires and Explosions.</i>	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4-2012 completed	Departmental Senior Management Q 4 2012 completed
19	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops a formal indoctrination process and training program to ensure all fire prevention staff are trained as required to perform their municipal and legislative responsibilities and duties.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q2 2013 Q2 2014	Departmental Senior Management Q2-2013 Q4 2014
20	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and provides Fire Prevention staff with the required equipment for the performance of their duties.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q1-2013 Q2 2014	Corporate Community Services Committee Q1-2013 Departmental Senior Management Q4 2014
21	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops an operating guideline to identify the duties and training requirements for Fire Suppression captains when conducting an inspection for compliance with the <i>Ontario Fire Code</i> . An OP for low and medium risk occupancies could be out in Q2 2012. The OP would be expanded on and the updates would be ongoing.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q4 2013 Q2 2014	Departmental Senior Management Q3 2013 Q3 2014
22	The Council of Greater Sudbury considers a formal collaboration between the City of Greater Sudbury Fire Services and Building Services to clarify roles and responsibilities of municipal staff for the purpose of plan reviews to ensure a timely and effective delivery of services.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services	Q3 2012	Q4 2012 Q1 2014	Departmental Senior Management Q1 2014
23	The Council of Greater Sudbury in consultation with their Legal Services develops a policy pertaining to the retention and purging of Fire Services Division records.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic	Q3 2012	Q4 2012	Departmental Senior Management Q4 2012 Q1 2014

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#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
		Services Deputy Fire Chiefs Chief Fire Prevention Officer			
24	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services consolidates paper and electronic resources into a records management system accessible to all Sections of the Fire Division.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs	Q1 2013	Q4 2013 Q4 2014	Corporate Community Services Committee Q4 2013
25	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services provides access to Citrix database to all Fire Prevention staff.	Chief of Fire and Paramedic Services Executive Deputy Chief of Fire and Paramedic Services Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q3-2012 completed	Departmental Senior Management Q3-2012 completed



Request for DecisionPresented To:Community Services
CommitteeUpdate – Ontario Fire Marshal (OFM) Review of
Fire Protection (Prevention) Services in the City of
Greater Sudbury — Findings andPresented:Monday, Sep 17, 2012RecommendationsPresented:Wednesday, Sep 05,
2012Type:Managers' Reports

Recommendation

THAT the City of Greater Sudbury accepts this report as the Chief of Emergency Services formal response to the twenty-five (25) recommendations contained in Ontario Fire Marshal (OFM) report dated May 23, 2012, "Review of Fire Protection (Prevention) Services in the City of Greater Sudbury";

AND THAT, the OFM Report Recommendations #11 and 24 form part of the Emergency Services Department submission to the 2013 Budget Cycle;

AND THAT, the Chief of Emergency Services report back to the Committee on the outcomes of the OFM Report Recommendations #3, 20, and 22.

Finance Implications

If approved, a budget option for recommendations #11 and #24 will be developed for the Finance Committee for the 2013 budget deliberations.

The records management system will form part of the Emergency Services Department 2013 Capital Budget.

Background

At the invitation of the Emergency Services Department, Fire Services Division, the Ontario Fire Marshal's Office (OFM) met on January 16, 2012, and agreed that the municipality would benefit from an external review. The OFM completed a review and presented their findings and recommendations in their report: *"Review of Fire Protection (Prevention) Services in the City of Greater Sudbury"*. The scope of the review evaluated the following:

• Establishing and Regulating By-law (determine the level of fire prevention services

Signed By

Report Prepared By Graham Campbell

Deputy Fire Chief Digitally Signed Sep 5, 12

Division Review Danny Stack Fire Chief Digitally Signed Sep 5, 12

Recommended by the Department Tim Beadman Chief of Emergency Services Digitally Signed Sep 5, 12

Recommended by the C.A.O. Doug Nadorozny Chief Administrative Officer Digitally Signed Sep 5, 12 the City of Greater Sudbury provides).

- Risk Assessment (utilizing the OFM Fire Risk Sub-Model) to identify all high and extreme risks in the municipality.
- Fire Inspection practices and protocols (training, frequency, enforcement option, utilization of non-traditional staff).
- Public Education programs development and utilization.
- Fire Investigations to assist in improving fire service delivery gaps.
- Evaluate current pre-plans in place and identify any gaps. Developing pre-plans for all high and extreme risks (enhancing the health and safety for staff and residents/occupants).
- Interaction between various City services (improving response to various issues).

Further, under the Fire Protection and Prevention Act, 1997, Clause 9. (1) "The Fire Marshal has the power (a) to monitor, review and advise municipalities respecting the provision of fire protection services and to make recommendation to municipal councils for improving the efficiency and effectiveness of those services."

Representatives from OFM attended the Community Services Community meeting on May 28, 2012, and outlined in detail, the OFM report dated May 23, 2012 which contained twenty-five (25) recommendations to assist the City of Greater Sudbury in meeting their responsibilities in accordance with fire prevention components of fire protection services provided as stated in *Clauses 2. (1) (a) and 2. (1) (b) of the Fire Protection and Prevention Act, 1997.*

As a result, the Recommendation approved by Committee, indicated "That Chief of Emergency Services be asked to return a formal response to those recommendations within 90 days and report back to the Community Services Committee at their meeting of September 24, 2012".

The Emergency Services Department, Fire Services Division, has completed an internal review of all twenty-five (25) OFM recommendations presented in the report. The Division has accepted supporting twenty (20) of the OFM recommendations that are within its administrative and budgetary control for the delivery Fire Protection (Prevention) Services in the City of Greater Sudbury. Included in this report is a suggested 'going forward' work plan, time table and recommendations for resourcing these 20 recommendations. It is important to note that the implementation time frame, the quality of the work and the maintenance of the prevention program may be impacted by the Corporate direction in regards to the five (5) recommendations listed below.

There are five (5) recommendations that require a Corporate review and may require financial support.

OFM Recommendation #3

• The Council of Greater Sudbury designates sufficient staff to ensure the enforcement of municipal By-laws on a 24-hour basis including municipal fire related By-laws.

Course of Action: Senior City Officials will analyze the merit of the recommendation.

OFM Recommendation #11

• The Council of Greater Sudbury ensures the City of Greater Fire Services provide additional resources to conduct fire prevention inspections for all areas of Greater Sudbury in accordance with the risk assessment.

Course of Action: Chief of Emergency Services and Fire Chief through the CAO's office will prepare a hybrid model of career and volunteer (prevention) staffing enhancement option to support the mandated/legislated components of Fire Protection (Prevention) Services in the City of Greater Sudbury. The staffing enhancements model design must minimize the financial impact to the municipal levy and form part of the 2013 budget enhancement options.

OFM Recommendation # 20

• The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and provides Fire Prevention staff with the required equipment for the performance of their duties.

Course of Action: The Emergency Services Department will be exploring a new business model for the Fire Prevention Section that is intended to address the findings and recommendations of the OFM. The new model will leverage technology to improve the overall inspection process efficiency and support the community education program.

The strategy intends to: maximize resource (Fire Prevention Officer) efficiency by ensuring optimal scheduling of inspections and citizen contacts; ensure regulatory compliance through the use of information automation tools that are designed to ensure inspections are always compliant to standards; and improve the educational experience of our citizens by leveraging modern presentation tools and techniques that engage the audience.

The new business model is currently in the conceptual stage. The model intends to leverage a virtual office approach where Fire Prevention Officers can work completely in a mobile environment. By leveraging technology and adjusting our business practice, this approach can eliminate the need for unnecessary travel time to and from a central location to retrieve or file information. Regulatory compliance will be ensured through compliance checking during initial data entry, thus eliminating costly errors and rework. In addition to the virtual access to information, a scheduling optimization tool will optimize the order of inspections and citizen contacts. Optimized scheduling will ensure both full-time and part-time personnel are being fully utilized.

The combination of access to information coupled with efficient resource scheduling is expected to improve levels of effectiveness to meet our current and future needs while honouring our commitment to contain cost.

OFM Recommendation # 22

• The Council of Greater Sudbury considers a formal collaboration between the City of Greater Sudbury Fire Services and the Building Services Division to clarify roles and

responsibilities of municipal staff for the purpose of plan reviews to ensure a timely and effective delivery of services.

Course of Action: Senior City Officials will analyze the intent of the recommendation, and ensure a formal timely review of plans while ensuring effective delivery of services.

OFM Recommendation #24

• The Council of Greater Sudbury ensures the City of Greater Fire Services consolidates paper and electronic resources into a records management system accessible to all Sections of the Fire Division.

Course of Action: Funding request will form part of the City's Emergency Services Department 2013 Capital Budget submission (estimated value of \$250,000 with identified funding source).

FIRE PREVENTION SUGGESTED GOING FORWARD WORK PLAN – 2012

#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
1	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services completes a risk assessment utilizing the OFM Fire Risk Sub-Model to assist with the development and update of public education, fire safety inspection and investigation programs and services. Council then resubmits its Annual Compliance Declaration to the OFM.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4 2012 work to be part of Comprehensive Fire Review	Departmental Senior Management Q1 2013
2	The Council of Greater Sudbury revises the Establishing and Regulating By-Law that defines core services and the level of fire protection services specific to fire prevention based on the completed risk assessment.	Chief of Emergency Services Fire Chief Deputy Fire Chiefs	Q4 2012	 Initial review completed – Q2 2012 Revisit after completion of Comprehensive Review Q2 2013 	Community Services Committee Q3 2013
3	The Council of Greater Sudbury designates sufficient staff to ensure the enforcement of municipal By-laws on a 24-hour basis including municipal fire related By-laws.	Chief of Emergency Services Fire Chief	Q3 2012	Q4 2012	Corporate Community Services Committee Q1 2013
4	The Council of Greater Sudbury ensures a policy is developed and implemented to provide written delegation to the Chief Fire Prevention Officer as Chief Fire Official where referenced in the Ontario Fire Code for sections requiring "approved".	Fire Chief	Q3 2012	Q4 2012	Departmental Senior Management Q4 2012
5	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops, approves, implements and reviews on an annual schedule all fire prevention operating guidelines. Furthermore, all fire prevention staff is trained to the established operating guidelines.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q1 2013	Departmental Senior Management Q1 2012
6	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services utilizes the OFM Fire Risk Sub-Model for prioritizing building stock to develop a routine fire safety inspection program to target extreme and high risk occupancies. The sub-model requires over and above the current Fire Prevention Officers' work load.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q3 2013	Departmental Senior Management Q3 2013
7	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and implements an operational guideline to ensure all fire prevention staff utilizes a method to ensure consistent municipal fire prevention files. The OFM is changing the reports Fire Prevention will be using. The Section will attend a seminar on the new technical guidelines in November.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013	Departmental Senior Management Q2 2013
8	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services conducts a review of all property files to ascertain all outstanding fire code violations or fire hazards including the provision of an approved fire	Fire Chief Deputy Fire Chiefs Chief Fire	Q3 2012	Q4 2012	Departmental Senior Management

OFM Prevention Audit Recommendations

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#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
	safety plan to ensure the building is compliant with the Ontario Fire Code. An operational guideline is to be developed to assist in choosing the most appropriate enforcement options pursuant to FPPA and <i>Provincial</i> <i>Offences Act.</i>	Prevention Officer			Q2 2012
9	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services considers integration and deployment options of fire prevention staff for all areas in the delivery of fire prevention services to improve efficiencies, reduce travel time and increase inspections. The Ward system has been implemented. It will take some time to work the bugs out.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q3 2013	Departmental Senior Management Q3 2013
10	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services reviews and revises Policy Fire-OP-206 G-PINP - Fire Company Inspection/Pre-Incident Plan into two separate operational guidelines for suppression staff. Develops a guideline for the purpose of pre-planning of high and extreme risk occupancies and other guidelines for the inspection of low risk occupancies. The OP is to be ready by summer 2013. It will be done in conjunction with the Platoon Chiefs and the Operation Procedure Committee.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q2 2013	Departmental Senior Management Q2 2013
11	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services provides additional resources to conduct fire prevention inspections for all areas of Greater Sudbury in accordance with the risk assessment.	Chief Emergency Services Fire Chief	Q3 2012	Q4 2012	Corporate Community Services Committee Q4 2012
12	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services considers the merits of a formal partnership with media campaign stakeholders to maintain the public education and media program.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4 2012	Departmental Senior Management Q4 2012
13	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops an evaluation process for public education activities and programs for specific occupancies and demographics in accordance with the risk assessment. Target the beginning of the school year. The evaluation will include a questionnaire for participants, and a separate evaluation form for the person who invited the activity, to ensure we are delivering the points required.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q3 2013	Departmental Senior Management Q3 2013
14	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops operational guidelines for public education and addresses interaction between Sections for the transfer of information.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013	Departmental Senior Management Q2 2013
15	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and implements a smoke alarm operational guideline and program to all areas of the municipality.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013	Departmental Senior Management Q2 2013

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#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
16	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops an operational guideline to provide the transfer of relevant fire scene assessment and investigation information to the Fire Prevention Section for the purposes of updating the risk assessment and relevant programs and activities.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q2 2013	Departmental Senior Management Q2 2013
17	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services adheres to the Occupational Health and Safety Act (OHSA) for all staff conducting fire scene assessments and investigations. A list is being created for a "field kit" and an "office kit." A review of pertinent OHSA guidelines will be conducted.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q4 2012	Q1 2013	Departmental Senior Management Q1 2013
18	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services reports all fire incidents to the Office of the Fire Marshal that meets the criteria as stated in the Fire Marshal's <i>Directive 2011-01: OFM</i> <i>Notification of Fires and Explosions.</i>	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4 2012	Departmental Senior Management Q4 2012
19	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops a formal indoctrination process and training program to ensure all fire prevention staff are trained as required to perform their municipal and legislative responsibilities and duties.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q2 2013	Departmental Senior Management Q2 2013
20	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops and provides Fire Prevention staff with the required equipment for the performance of their duties.	Chief of Emergency Services Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q1 2013	Corporate Community Services Committee Q1 2013
21	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services develops an operating guideline to identify the duties and training requirements for Fire Suppression captains when conducting an inspection for compliance with the <i>Ontario Fire Code</i> . An OP for low and medium risk occupancies could be out in Q2 2012. The OP would be expanded on and the updates would be ongoing.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q1 2013	Q4 2013	Departmental Senior Management Q3 2013
22	The Council of Greater Sudbury considers a formal collaboration between the City of Greater Sudbury Fire Services and Building Services to clarify roles and responsibilities of municipal staff for the purpose of plan reviews to ensure a timely and effective delivery of services.	Chief of Emergency Services Fire Chief	Q3 2012	Q4 2012	Departmental Senior Management Q4 2012
23	The Council of Greater Sudbury in consultation with their Legal Services develops a policy pertaining to the retention and purging of Fire Services Division records.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q4 2012	Departmental Senior Management Q4 2012
24	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services	Chief of	Q1 2013	Q4 2013	Corporate

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#	OFM RECOMMENDATION	RESOURCING	TARGET START	TARGET COMPLETION	APPROVAL
	consolidates paper and electronic resources into a records management system accessible to all Sections of the Fire Division.	Emergency Fire Chief Deputy Fire Chiefs			Community Services Committee Q4 2013
25	The Council of Greater Sudbury ensures the City of Greater Sudbury Fire Services provides access to Citrix database to all Fire Prevention staff.	Fire Chief Deputy Fire Chiefs Chief Fire Prevention Officer	Q3 2012	Q3 2012	Departmental Senior Management Q3 2012