

Type of Decision									
Meeting Date	July 7, 2020				Report Date	July 3, 2020			
Decision Requested		Yes	x	No	Priority		High		Low
	Direction Only				Type of Meeting	X	Open		Closed

Report Title
COVID 19 RESPONSE UPDATE

Resolution		Relationship to the Strategic Plan/Health Impact Assessment	
For Information Only		<p>This report is informed by all of the Strategic Objectives outlined in the City of Greater Sudbury Strategic Plan 2019-2027, specifically:</p> <ul style="list-style-type: none"> • Asset Management and Service Excellence • Business Attraction, Development and Retention • Climate Change • Economic Capacity and Investment Readiness • Housing • Create a Healthier Community • Strengthen Community Vibrancy 	
	Resolution Continued		Background Attached

Report Summary	Financial Implications
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This report is the sixth Council Update on the COVID-19 Pandemic Emergency and builds on the information provided in the previous reports on the April 7, May 5, May 19, June 9 and June 23 Council Agendas.

There are no financial implications for this report.

Report Prepared By

Ian Wood
Executive Director of Strategic Initiatives,
Communications and Citizen Services

Division Review

NA

Recommended by the Department



Ian Wood
Executive Director of Strategic Initiatives,
Communications and Citizen Services

Financial Implications



Ed Stankiewicz
Chief Financial Officer

Recommended by the C.A.O.



Ed Archer
Chief Administrative Officer

A: INTRODUCTION

Over the past sixteen weeks, the City of Greater Sudbury's response to the COVID-19 Pandemic has been informed by Provincial Emergency directives, and the advice of our local Medical Officer of Health, while always seeking a balance between maintaining essential services, meeting the needs of vulnerable populations, acting with financial responsibility and ensuring the safety of the public and municipal employees.

On June 12, Greater Sudbury entered Stage 2 of the three-stage Restart Phase outlined in Ontario's Reopening Framework, the Premier has indicated the move to Stage 3 of this process could take place within the next week. As shown in the updated list of all 58 municipal services, attached to this report as Appendix A, many services have been restored, while others will be restored soon. At the same time, continued supports for vulnerable populations in community shelters and in Pioneer Manor mean that municipal resources are stretched and other services may have to wait until sufficient staff is available in order to resume regular operations.

Further service restorations or service level changes will require decisions by Council, such as the reopening of indoor recreational facilities, based on the financial and service impact analyses and recommendations provided by staff. Decisions made to date, such as salary-gapping, temporary layoffs of part-time staff and redeployments, are factors to consider in restoring services, as are the potential impacts on the predicted year-end deficit for 2020.

B: UPDATE ON PUBLIC ACCESS TO CITY BUILDINGS

As described in previous COVID-19 Updates, the Corporation's complex, multi-functional, public facilities, such as Tom Davies Square (TDS), have unique needs, challenges and opportunities that will be addressed as restoration plans are developed and implemented.

Effective July 13, 2020, Tom Davies Square will reopen with public access provided on the main floor for the following services; Planning, Bylaw, Clerks, Building Services, Citizen Service Centres, Tax, Regional Business Centre, and Leisure Services. While the foyer will be open to the public, public access within the building will be restricted only to service areas immediately off the foyer, including the public washrooms. Interior access from Tom Davies Square to 199 Larch or Greater Sudbury Police Headquarters will not be permitted. Visitors will be required to exit TDS to proceed to main entrance points of those facilities.

In support for streamlined service that is safe for residents and staff, residents can expect to see floor decals and way finding to direct travel within the building. Protective screens will be installed at all customer counters. Where physical distancing measures can't be achieved, staff will be wearing protective face masks while at work.

In line with the directives of the Medical Officer of Health, visitors to all CGS facilities will be required to wear a non-medical mask or face covering, in line with directives by Public Health which come into effect July 8. Screening protocols will be finalized within

the next week, to ensure processes adhere to Public Health guidelines. Signs will encourage residents to contact Public Health in the event they are experiencing any COVID-19 symptoms, including requiring those who are ill to stay home.

Access to services at 199 Larch Street, including Social Services, Housing Registry, Ontario Works and Children's Services will continue to be available, by appointment. Clients and visitors should check with 311 to determine the best way to access services.

In order to minimize line-ups, residents will be encouraged to continue to use online service options and to make appointments via 311. Staff will monitor the potential risk for congestion with pedestrian traffic of staff and residents entering the facility and may adjust operational and staff hours to create staggered staff and resident access to facilities.

Plans for a more complete "One Stop Shop" service delivery model at Tom Davies Square continue to be developed. Council can expect a more detailed update related to scope of work and recommended funding for proposed work at the August 11, 2020, meeting. In addition, staff will provide an opportunity for Council feedback as this work continues.

Similar initiatives are taking place at other CGS facilities with public access. Additional details are contained in the services updates in Appendix A. Public communications will begin the week of July 6, 2020.

C: CURRENT STATUS OF MUNICIPAL SERVICES

The Medical Officer of Health, Dr. Penny Sutcliffe, has issued directives regarding mandatory non-medical masking and face covering in commercial establishments, including Transit, effective July 8.

Staff is working with Public Health to finalize plans based on impact to City services and enforcement by our By-law staff. Public communications and signage related to effects on City services, including joint initiatives with Public Health, are ongoing.

Appendix A is an updated chart which shows the current status of all 58 CGS services along with details of recent or expected changes.

D: NEXT STEPS

Staff will provide detailed reports during the August cycle of meetings on the status and outlook for all municipal services.

This will include the financial and non-financial resource requirements associated with meeting anticipated provincial guidance for a safe operating environment. The report will provide particular emphasis on options that maintain a focus on ensuring the corporation does not produce a financial deficit at year-end.

REFERENCES

COVID-19 Update, Report to Council April 7, 2020 –
<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=30201.pdf>

COVID-19 Update, Report to Council May 5, 2020 –
<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=30180.pdf>

COVID-19 Update, Report to Council May 19, 2020 –
<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=30315.pdf>

COVID-19 Update, Report to Council June 9, 2020 –
<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=30461.pdf>

COVID-19 Update, Report to Council June 23, 2020 –
<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&attachment=30590.pdf>

ATTACHMENTS

Appendix A – Status of CGS Services