

## Request for Decision

### Trans Cab Service to St. Gabriel Villa, Chelmsford

Presented To: Operations Committee

Presented: Monday, Oct 22, 2012

Report Date: Wednesday, Oct 17, 2012

Type: Managers' Reports

### Recommendation

For Direction.

## Background

In 2011, Transit Service was requested for the residents of St. Gabriel Villa located in Chelmsford.

A route review of the Azilda / Chelmsford route 702 was done to see if any changes could be made to accommodate the Villa without any financial impact. It was determined that 15 minutes would have to be added to this route to be able to service St. Gabriel Villa in both directions.

In December 2011, a budget option was prepared to extend the 702 route by 15 minutes per trip at a permanent cost of \$93,420.00 per year. It was determined at that time that service would be provided by way of Trans Cab (Attachment A).

In March of 2012, Transit staff met with the residents of St. Gabriel Villa explaining the process for using the Trans Cab Service to connect with either the Blezard bus or the Azilda/Chelmsford bus. Staff provided handouts which included the contact information as well as detailed schedule information.

The main issue of concern from both the residents and the site Administrator was that the Trans Cab Service is not wheelchair accessible. On June 12th, 2012, the option to provide accessible Trans Cab Service to and from St. Gabriel Villa was put into effect on a trial basis. If a resident was unable to use the regular cab, the Handi Transit Service provider would then transport the resident to and from the transit bus.

In early September, both the Trans Cab Service provider and the Handi Transit Service provider had not received any requests for St. Gabriel Villa.

#### Signed By

**Report Prepared By**

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*Digitally Signed Oct 17, 12*

**Division Review**

Roger Sauvé  
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**Recommended by the Department**

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**Recommended by the C.A.O.**

Doug Nadorozny  
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The attached process and schedule was provided to all residents (Attachment B).

At the June 2012 Public Input Session, the City received a public input request from St. Gabriel Villa to service this facility with transit services. A 2013 budget option is not recommended by staff.

## **Attachment A**

**\*\*\*\*\* Excerpt from the budget option.**

**Extend the Azilda Chelmsford route to service St Gabriel Villa.**

**Extend the Azilda/Chelmsford route by 15 minutes to allow it to service St Gabriel Villa in Chelmsford in both directions. This would provide easier access for those visiting at this location and for the residents wanting to leave the premises without having to walk over one kilometer to the closest bus route. With the new developments in the areas covered by this route, ridership will continue to increase and the extra time will be required to meet the demand.**

**This option would add three hours of service on weekdays, two point five hours on Saturdays and Sundays and would cost \$93,420.00 per year.**

### **Account Numbers**

<b>51105-01-4772</b>	<b>\$54,183.60</b>	<b>Permanent</b>
<b>61584-01-5480</b>	<b>\$ 1,868.40</b>	<b>Permanent</b>
<b><u>64205-01-5480</u></b>	<b><u>\$37,368.00</u></b>	<b><u>Permanent</u></b>
	<b>\$93,420.00</b>	

# Regional Route 15 Transcab Service      Service de taxi Route Régional 15

The TransCab service for St Gabriel's Villa connects to the Azilda Chelmsford route 702 or the Blezard Elmview route 704. The schedule below shows the connection time options and the direction of the bus. The shaded times indicate the buses in the direction of the downtown transit terminal(inbound). The others indicate that the bus will continue to the end of the route prior to going to the transit terminal(outbound).

Le service de taxi à la Villa St Gabriel effectue une correspondance avec le circuit 702 (Azilda/Chelmsford) ou le circuit 704 (Blezard/Elmview). L'itinéraire ci-dessous indique les heures de correspondance et la direction de l'autobus. Les heures en gris indiquent que l'autobus voyage en direction du centre-ville (vers le Centre de transport). Les autres temps signifient que l'autobus doit voyager jusqu'à la fin du circuit avant de se rendre au centre-ville (à partir du Centre de transport).

## R.R.15 702

Departs Transit Ctr via # 702	Time
Mon to Fri	7:15 AM
Mon to Sat	10:00 AM
Mon to Sat	2:30 PM
Mon to Fri	4:15 PM
Mon to Fri	5:15 PM
Sat Only	6:00 PM
Mon to Fri	8:30 PM
Sat Only	9:30 PM
Mon to Fri	9:45 PM

Departs Bonaventure Mall via 702	Time
Mon to Fri	8:45 AM
Mon to Sat	8:00 AM
Mon to Sat	10:25 AM
Mon to Sat	2:55 PM
Mon to Fri	4:40 PM
Mon to Fri	6:00 PM
Sat Only	6:45 PM
Mon to Fri	9:15 PM
Sat Only	10:15 PM
Mon to Fri	10:30 PM

## R.R.15 704

Departs Transit Ctr via # 704	Time
Mon to Sat	10:00 AM
Mon to Sat	10:00 AM
Mon to Fri	12:15 PM
Sat Only	1:00 PM
Mon to Fri	2:15 PM
Sat Only	4:00 PM
Mon to Fri	4:30 PM
Mon to Sat	9:00 PM

Departs Turnaround via # 704	Time
Mon to Sat	6:37 AM
Mon to Sat	8:01 AM
Mon to Sat	10:28 AM
Mon to Sat	11:17 AM
Mon to Fri	12:43 PM
Sat Only	2:17 PM
Mon to Fri	3:32 PM
Sat Only	5:17 PM
Mon to Fri	5:47 PM
Mon to Sat	9:28 PM

## R.R.15 702

Departs Transit Ctr via # 702	Time
Sunday	8:15 AM
	10:15 AM
	2:15 PM
	6:15 PM
	10:30 PM

Departs Bonaventure Mall via 702	Time
Sunday	8:45 AM
	10:45 AM
	3:10 PM
	7:10 PM
	11:25 PM