

Second and Third Quarter Performance

September 24, 2019

Ed Archer, Chief Administrative Officer



Progressive Outcomes

S&P Global Ratings

RatingsDirect®

Summary:
City of Greater Sudbury

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Key Rating Factors

Outlook

Rationale

Selected Statistics

Ratings Score Snapshot

Related Criteria

Related Research



Phase 2 Official Plan Review



The Official Plan (The OP) is a blueprint to help guide Greater Sudbury's development over the next twenty years. It establishes long-term goals, shapes policies and outlines social, economic, natural and built environment strategies for our city.

The Province of Ontario, through the Planning Act, requires municipalities to conduct a review of their Official Plans every five years. This allows our city to consult with residents and stakeholders to find out what's important for the future of the community. It also ensures existing OP projections and priorities are still relevant, and presents an opportunity to adapt the plan to better reflect any changes in the community.

The Official Plan review is your chance to share your vision for Greater Sudbury with decision-makers. We want to know what you see for the future of the city, and how you would think we can get there.

This review is centred on community consultation and feedback. As a resident of Greater Sudbury, you are invited to participate in the review process as often as you wish. This is your community, and the Official Plan Review is your opportunity to affect its future.

Who's listening

Ed Landry

Senior Planner

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Melissa Riou

Senior Planner

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Document Library

Current Official Plan (2 MB) (pdf)

Important Links

City of Greater Sudbury Official Plan Website

Welcome to Downtown Greater Sudbury
Bienvenue au centre-ville du Grand Sudbury

Municipal Parking
Stationnement Municipal

1. Shoughnessy Street East Lot
Terrain de la rue Shoughnessy Est
2. Shoughnessy Street West Lot
Terrain de la rue Shoughnessy Ouest
3. Shoughnessy Street B Lot
Terrain de la rue Shoughnessy B
4. Minto Street Lot
Terrain de la rue Minto
5. Sudbury Arena Lot
Terrain de l'Arena de Sudbury
6. Elgin Street Lot / CP Rail Lot
Terrain de la rue Elgin / CP Rail
7. Centre for Life / YMCA Lot
Centre pour la vie YMCA
8. Elgin at Larch Street Lot
Terrain Elgin au coin de la rue Larch
9. Energy Court Lot
Terrain de la cour Energy
10. Beech Street Lot
de la rue Beech
11. Sun Daniels Square

**Regreening
Reverdissement**

MACLEAN'S

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CANADA'S **BEST COMMUNITIES** 2019

Overview Full Ranking For Families For Retirement Best Weather Affordable Homes By Region ▶ More Rankings ▶

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Sudbury**
www.greatersudbury.ca



Transit Action Plan – First Three Weeks

On-time Performance

2019 - 93%



2018 - 74%



Sundays

2019 - 12,120

2018 - 8,732

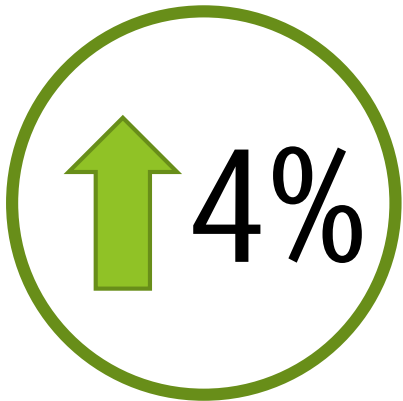


39%

Ridership

2019 - 143,000

2018 - 137,000



Financial Performance

	Q1	Q2	Q3
Credit Rating*			AA, Stable
Taxes receivable as a % of taxes levied*			2.7%
Capital asset additions as a % of amortization expense*			111.4%
Net Book Value of capital assets as a % of historical cost*			48.8%
Government transfers as a % of total revenue*			28%
Debt:Reserve Ratio	0.51	0.49	0.47
Debt:Revenue Ratio	0.12	0.12	0.12

* Annual Calculation

Customer Service

	Q1	Q2	Q3
First Call Resolution	71%	71%	70%
Callbacks within expected timeline	67%	71%	70%
Average Fire response time			
- Full-time	05:58	05:57	05:49
- Volunteer	12:08	11:39	11:23
Average EMS response time			
- Priority 4 calls	07:19	06:49	07:13
- Priority 3 calls	10:30	10:19	10:22
- Priority 1 calls	11:19	12:29	11:18
Recreation program utilization rate	75%	80%	79%

Customer Service

	Q1	Q2	Q3
% of new development in settlement areas:			
- Residential	86%	76%	77%
- Non-residential	67%	48%	87%
Applications approved within provincial benchmarks	78%	85%	84%
New, non-residential development	27,719 ft ²	31,361 ft ²	54,104 ft ²
Available, serviced employment land	179 ha	172 ha	172 ha
% of social housing wait list placed annually	10%	9%	10%
Number of social housing units per 1,000 households	58/1000	58/1000	58/1000

Employee Perspective

	Q1	Q2	Q3
Training expenditures as a percentage of wages and benefits	1%	0.9%	0.9%
Employee Turnover	3.7%	2.9%	2.7%
Average Days to Hire			
- Union positions	35	35	20
- Non-union positions	50	43	50
Time Lost Due to Injury (#days)	3.85	2.75	3.96

Internal Business Processes

	Q1	Q2	Q3
Asset Management Plan Availability	8%	8%	14%
Number of Bids per Bid Call	4.7	3.7	3.7
Value of Competitive Bid Process	\$1.9M	\$11.9M	\$15M
EFT Payment Rate	76%	78%	80%
Rate of “Key Projects” on time and on budget	91%	91%	89%

Key Projects

	Status
Customer Relationship Management System	●
Customer Service Strategy Implementation	●
Enhanced Communications	●
Communication Review	●
Strengthening Development Services	●
AMR/AMI – Water Meter changeout	●
Transit Action Plan	●
Strategic Plan	●

Key Projects

	Status
Land Management Information System (LMIS)	●
Sign By-law	●
Paris-Notre Dame Bikeway	●
Complete Streets Guidelines	●
Pavement Condition Assessment	●
Pothole Material Patching Project	●
Large Spreader Laid Patches	●
Official Plan – Phase 1	●

Key Projects

	Status
Community Energy and Emissions Plan	●
Development Charge Background Study	●
Feasibility Review for New Organic Processing Options	●
Solid Waste Management Plan	●
Construction & Demolition Material Recycling Site Update	●
Waste Collection Services	●
Waste Diversion	●
Paquette-Whitson Municipal Drain	●
Gatchell Outfall Sewer	●
Falconbridge Highway Overpass	●

Key Projects

	Status
MR 35 from Notre Dame East to Notre Dame West	●
Maley Drive	●
Greater Sudbury Housing Corporation Transition	●
Homeless Shelter Review & Modernization	●
Playground Revitalization	●
Population Health, Safety, and Well-Being	●
Social Housing Revitalization	●
Therapeutic Pool	●
Core Service Review (added Q2)	●
Employment Land Strategy (added Q3)	---