

## **Appendix C: Services That Have Been Recently Reviewed**

Services listed below have recently been, or are currently, the subject of reviews designed to identify process changes that produce service improvements and/or positive financial changes:

- Ontario Works
- Children Services
- Building Permits/Approvals
- Building Inspections
- Information Technology
- Communications and Engagement
- Manage Service Requests and Inquiries/Citizen Services
- Security, By-law and Parking
- Fleet Services
- Transit
- Solid Waste
- Development approvals
- Plans Examination
- Animal Control & Shelters
- Financial Planning and Budgeting Support Services
- Emergency Shelters and Homelessness
- Housing Operations