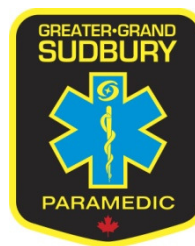
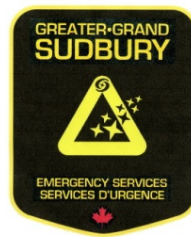


Community Services Committee

Emergency Services Department Overview



Emergency Services Department

- Introduction Session
 - Introduce Key Leadership
 - Introduce Departmental Sections/Divisions
 - Provide Preliminary Overview/Strategic Direction
 - Anticipated Reports to the Community Services Committee 2012



Overview

- Emergency Management Section
- Emergency Medical Services Division
- Emergency and Protective Services Centre (CLELC) Section
- Fire Services Division



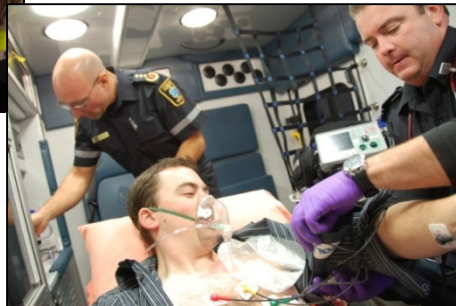
Strategic Review

- June 2011, Council created Emergency Services Department
- Throughout Summer/Fall — Strategic (high-level) Review
- Commitment to Public Safety & Opportunities



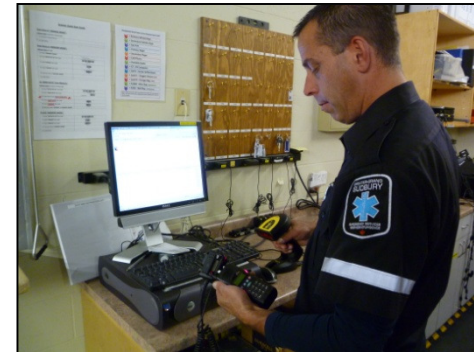
Strategic Review

- Enhance the effectiveness and efficiency of the services
- Increase service coordination
- Improve the strategic administration of the services



Strategic Review

- Assembly of available documentation
- Interviews with key City personnel
- Interview with personnel – City's Dispatch
- Review and Synthesis of the assembled information



Strategic Review

- Office of Chief of Emergency Services overall lead with Department senior management
- Availability of Departmental resources 24-7 365 days per year
- 3rd party expertise to augment in-house resources, where required



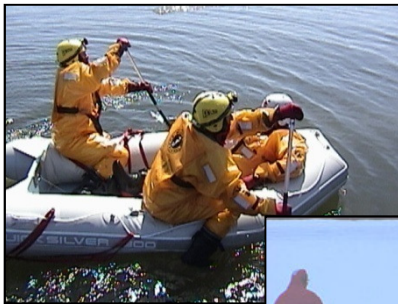
Strategic Direction

- ‘Going forward’ work plan, time table and recommendations for resourcing
- Information Report – Community Services Committee



Strategic Direction

- Tonight's Agenda – (2) Managers' Reports with Recommendations for Committee consideration
 - Comprehensive Review of the City's Fire Services
 - Emergency Services Training Academy



Proposed 2012 Committee Reports

- **First Quarter**

- Introduction Session – Emergency Services Department
- Community Flood Management Plan
- Comprehensive Review of the City's Fire Services
- Emergency Services Training Academy
- Fire Regulating By-Law Framework
- Protection of Private Property
- Integrated Emergency Communications Services System (Feasibility Study)



Proposed 2012 Committee Reports

- **Second Quarter**

- Ontario Fire Marshal (OFM) Review of Fire Protection Services
- Community Public Access Defibrillator (PAD) Program – Update
- Fire Regulating By-Law
- Ambulance Off-Loading Delay (AOD) update
- Fire Services Capital Sustainability Plan



Proposed 2012 Committee Reports

- **Third Quarter**
 - New Provincial Emergency Response Time Standard Emergency Medical Services
 - Feasibility Study — Consolidation of Fire and EMS Operations Support



Proposed 2012 Committee Reports

- **Fourth Quarter**
 - Community Evacuation Plan (Draft)
 - Emergency Services Department 2012 Year-End Accomplishments (Jan. 28, 2013)



Questions?

