

## For Information Only

### Emergency Shelter Funding

Presented To:	Finance Committee
Presented:	Monday, Dec 05, 2011
Report Date	Thursday, Dec 01, 2011
Type:	Follow Up Reports to Parking Lot Items

### Recommendation

For Information Only

## Background

Please see attached previous reports to Council regarding emergency shelter funding, as per Council's request November 14th, 2011.

### Signed By

**Report Prepared By**

Gail Spencer  
Coordinator of Shelters and  
Homelessness  
*Digitally Signed Dec 1, 11*

**Division Review**

Luisa Valle  
Director of Social Services  
*Digitally Signed Dec 1, 11*

**Recommended by the Department**

Catherine Matheson  
General Manager of Community  
Development  
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**Recommended by the C.A.O.**

Doug Nadorozny  
Chief Administrative Officer  
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## For Information Only

### Information on Funding of Homelessness Initiatives

Presented To:	Finance Committee
Presented:	Monday, Mar 28, 2011
Report Date	Wednesday, Mar 23, 2011
Type:	Follow Up Reports to Parking Lot Items

### Recommendation

For information only

## Background

### City of Greater Sudbury Homelessness Initiatives

The City of Greater Sudbury receives funding from Federal, Provincial and Municipal Government to support homelessness programs. The funding is used in a coordinated and strategic way to maximize the benefits to the citizens of Greater Sudbury. While the financial support of emergency shelter programs is a key component of the safety net provided to the community, funding is also used to provide supports which prevent homelessness, coordinate homelessness services, and develop alternate housing options such as transitional housing.

The following is an overview of the programs and services provided by Social Services in support of Homelessness Initiatives.

### Provincial and Municipal funding sources

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## ***Homelessness Network***

The Homelessness Network is a group of eight local agencies that Administer and Co-ordinate the Prevention Supports and Housing First System to assist and support citizens to move out of the cycle of homelessness. This program is funded by the Provincial Consolidated Homelessness Prevention Program (CHPP) and Municipal funding.

The Homelessness Network administers several programs, which include:

- Provincial Rent Bank (approximately \$69,000/year provided through Provincial funding)
- Emergency Energy Fund (approximately \$34,000/year provided through Provincial funding)
- Extreme Cold Weather Alert ( approximately \$50,000/year provided through Municipal funding)
- CGS Rent bank Program (approximately \$20,000/year provided through municipal funding)

In 2010 the Homelessness Network assisted 1942 households who were at risk of homelessness, of which 97.9% were able to remain housed.

## ***Emergency Shelter Programs:***

Emergency Shelter services are provided by the Salvation Army and L'association des jeunes de la rue. Costs for this program are shared between the Province Per Diem funding and Municipality operational top up funding. For the year 2011 the cost sharing formula is 81.2% Provincial and 18.8% Municipal. These costs are being uploaded to the Province, and by the year 2018 will be funded 100% by the Province.

Provincial Per Diem is an amount set out by the Province and administered by the City of Greater Sudbury's Social Services office and is based on occupancy within the Emergency Shelter program. For 2010, the Per Diem rate provided by the Province was \$46.70 per day (\$47.30 per day for 2011).

Municipal operational top up funding has been provided to the Emergency Shelter service providers on an annual one-time basis through budget options. The operational top up is required to fill the gap between the total operating costs of the program less the Provincial Per Diem funding received from the Province. In 2010 operational top up funds were offset by using Provincial Social Assistance Restructuring Funding (SAR) for the female youth and womens & families components as the program met the funding criteria.

In 2010, 987 individual men, women, youth and children stayed at one of the emergency shelter programs within the City of Greater Sudbury. The average length of stay in the men's and women's and families program was 19 days; the average length of stay for the youth was 38 days.

#### Survey of other communities

In November 2008 an informal email survey was sent out to other Ontario Municipalities about funding of emergency shelter programs. The results from the offices that responded indicated:

- 14 of the 15 offices (93%) that fund emergency shelters in their community provide some other type of funding in addition to the Provincial Per Diem available.

Other funding sources:

- 6 offices used Municipal top up funding
- 6 offices used Provincial CHPP funding
- 3 office used Federal HPS funding
- 2 offices used NCB or OCB reinvestment funds (now called SAR funding)
- 2 offices offer property at no cost or below market rate rental of property
- Other programs combined programming and receive funds through Corrections Canada, MCSS, Trillium, United Way

#### **Federal Funding Source:**

##### ***Homelessness Partnering Strategy (HPS)***

The City of Greater Sudbury has been designated the Community Entity for administering the Federal Homelessness Partnering Strategy (HPS) funding within the community. The Community Entity is the link between the Federal Government and the Community Advisory Committee. The Community Advisory Committee on Homelessness was created to implement the priorities established in the Community Plan that address homelessness within the City of Greater Sudbury with the resources available from the federal government's Homelessness Partnering Strategy. Federal funding has been at a rate of \$226,189 per year from 2007- 2011.

The HPS funding was used in our community to address the three priorities as determined through the Community Plan Update and endorsed by Council on January 23<sup>rd</sup>, 2008. The three priorities are:

1. To provide transitional shelter for those who are chronically homeless through partnerships.
2. To develop a reporting method that will allow of the monitoring, measurement and evaluation of the overall effectiveness of the system that is currently in place to deal with the most

vulnerable in the City of Greater Sudbury.

3. Support the Community in change management to the Housing First Strategy.

### **Results:**

- six new transitional beds at Rockhaven addiction treatment program for men who have completed the addiction program
- six new transitional beds at Foyer Notre Dame for young women aged 16 to 19 who are completing high school
- six new transitional beds at Canadian Mental Health Association for people experiencing mental health issues.
- two Report Cards on Homelessness for the City of Greater Sudbury
- training provided to community partners on the Housing First Strategy.

### **Future**

The Federal Government has announced a further funding commitment of three years under the Homelessness Partnering Strategy at a rate of \$226,189 per year (2011 to 2014). A Community Consultation was held in December 2010 and a new Community Plan has been developed.

### ***Homeless Individuals and Families Information System (HIFIS)***

Homeless Individuals and Families Information System (HIFIS) is a community-driven national information system for shelter service providers. The system helps facilities (such as emergency shelters) with their operations and planning activities, while also collecting data on the characteristics of the homeless population across Canada. Within our community there are four emergency shelter programs, eight Homelessness network agencies, and the Elgin Street Mission who collect HIFIS data.

### Overview of Funding Sources 2010

<b>Funding Source:</b>	<b>Federal</b>	<b>Provincial</b>	<b>Municipal</b>
Transitional Housing (HPS Funding)	\$226,189		
HIFIS	\$53,553		
Homelessness Network		\$118,641	\$433,524
Provincial Rent Bank		\$69,581	
Emergency Energy Fund		\$34,620	
City Rent Bank			\$20,000
Extreme Cold Weather Alert			\$50,000
Emergency Shelter <ul style="list-style-type: none"> <li>- Social Assistance</li> <li>Restructuring</li> <li>- Per Diem funding</li> <li>- Municipal Operational Top Up</li> </ul>		345,000 479,755 0	0 115,474 360,000
<b>Total</b>	<b>\$279,742</b>	<b>\$1,047,597</b>	<b>\$978,988</b>

## Summary of Emergency Shelters

### Program Costs:

	2006 Actuals	2007 Actuals	2008 Actuals	2009 Actuals	2010 Actuals	2011 Budgeted
Operational Top Up	612,281.00	541,575.00	690,000.00	680,000.00	705,000.00	705,000.00
Per Diems	876,633.95	768,212.35	882,846.30	859,924.00	595,229.41	1,574,763.00
<b>Net Program Costs</b>	<b>1,488,914.95</b>	<b>1,309,787.35</b>	<b>1,572,846.30</b>	<b>1,539,924.00</b>	<b>1,300,229.41</b>	<b>2,279,763.00</b>

### Funding Breakdown:

Federal	154,194.00	329,575.00	-	-	-	-
Provincial - Social Assistance Restructuring	-	-	-	-	345,000.00	282,000.00
Provincial - Per Diem	702,654.61	640,634.32	705,720.84	687,939.20	479,754.90	1,278,707.56
	<b>702,654.61</b>	<b>640,634.32</b>	<b>705,720.84</b>	<b>687,939.20</b>	<b>824,754.90</b>	<b>1,560,707.56</b>
Municipal - Operational Top up	458,087.00	212,000.00	690,000.00	680,000.00	360,000.00	423,000.00
Municipal - Per Diem	173,979.34	127,578.03	177,125.46	171,984.80	115,474.51	296,055.44
	<b>632,066.34</b>	<b>339,578.03</b>	<b>867,125.46</b>	<b>851,984.80</b>	<b>475,474.51</b>	<b>719,055.44</b>

### Program Costs

	<b>1,488,914.95</b>	<b>1,309,787.35</b>	<b>1,572,846.30</b>	<b>1,539,924.00</b>	<b>1,300,229.41</b>	<b>2,279,763.00</b>
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### Per Diem Rates

	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>
Per Diem	39.15	39.95	40.75	41.60	42.50	43.00
PNA	3.80	3.90	4.00	4.10	4.20	4.30
	<b>42.95</b>	<b>43.85</b>	<b>44.75</b>	<b>45.70</b>	<b>46.70</b>	<b>47.30</b>

## Request for Decision

### Emergency Shelter Operational Top Up Request

Presented To:	City Council
Presented:	Wednesday, Sep 28, 2011
Report Date	Tuesday, Sep 20, 2011
Type:	Managers' Reports

#### Recommendation

THAT, the Council of the City of Greater Sudbury considers the one time funding for operational top up for the emergency shelter programs for homelessness in the amount of \$375,000 and directs staff to prepare a budget option during the 2012 budget deliberation.

#### Finance Implications

If approved, a budget option will be developed for the Finance Committee for the 2012 budget deliberations in the amount of \$375,000.

Budget option – funding request \$ 651,736 Less: Social Assistance Restructuring Funding (SAR) (276,736) Total Budget Consideration for 2012 \$ 375,000

#### Signed By

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**Division Review**

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**Recommended by the Department**

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**Recommended by the C.A.O.**

Doug Nadorozny  
Chief Administrative Officer  
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#### Background

The Social Services Division, Community Development Department of the City of Greater Sudbury is mandated by the Province of Ontario to provide Emergency Shelter in our community. This has been achieved and is successful through partnerships with service providers in our community that provide emergency homelessness shelter programs.

The City of Greater Sudbury receives funding from Federal, Provincial and Municipal Government to support homelessness programs. The funding is used in a coordinated and strategic way to maximize the benefits to the citizens of Greater Sudbury. The financial support of the emergency shelter programs is a key component to the safety net provided to the community.

#### Emergency Shelter Programs



L'Association des jeunes de la rue has been operating Foyer Notre Dame for several years. This organization has provided an emergency shelter for female youth, in the community for several years and in June 2011 they added the operation of the male youth emergency shelter program. The Foyer Notre Dame House is a fully bilingual program designed to assist homeless youth between the ages of 16 and 19. Their program goals are to assist each youth in achieving family integration, to undergo functional life skills training, to achieve vocational scholastic reintegration and to reach self sufficiency and personal independence.

The Salvation Army has been providing emergency shelter services for the adult Men's Hostel Program for many years and in 2007 expanded to include the Women's and Families Shelter Program. The Salvation Army provides emergency shelter services to assist homeless males and females over the age of 19 as well as homeless families. Their program goals are to provide board, lodging and personal needs to homeless people on a short term basis as well as provide support services to these individuals.

The City of Greater Sudbury continues to partner with both L'Association des jeunes de la rue and The Salvation Army in providing the emergency shelter programs to the citizens and families in need in the community. These services are an integral and vital component in assisting the vulnerable citizens in our community.

### **Long-Term Affordable Housing Strategy**

The Ministry of Municipal Affairs and Housing released the Housing Policy Statement and supporting regulations to the *Housing Services Act, 2011* which will become effective January 1, 2012. The province's Long-Term Affordable Housing Strategy focuses on transforming the way housing and homelessness services are delivered in order to achieve better outcomes for people. Ontario Housing Policy Statement provides direction to service managers to guide the development of locally relevant housing and homelessness plans.

One of the key changes proposed in phase one of the Long-Term Affordable Housing Strategy is consolidating provincially funded housing and homelessness programs in which the Emergency Hostels/Shelters funding will be affected.

To date, the Service Managers are still awaiting details on the consolidation of phase one programs. The Province has stated that they are committed to consulting key stakeholders prior to making any changes.

### **Additional Information**

In June 2011 an email survey was submitted to other Ontario communities who have emergency shelter programs. Communities were asked how they fund their emergency shelter programs.

Fourteen (14) communities with emergency shelters responded to the survey. Information provided showed that communities utilize a combination of funding sources to meet the needs of their emergency shelters. The following is a summary of the responses:

- None of the communities are able to fund the emergency shelter program with only Provincial Per Diem funding
- 10 communities provide some municipal funding (71%)

- 6 communities use Provincial CHPP funding to provide some prevention supports and outreach services for the shelter (43%)
- 2 communities use Federal HPS funding to provide some prevention supports and outreach services for the shelter (14%)
- 4 communities emergency shelter service providers fundraise to support their program (29%)

In the City of Greater Sudbury, the Provincial CHPP funding is used to provide supports and outreach services through the Homelessness Network. Federal HPS funding is used to meet the priorities identified in the community plan such as the development of transitional housing.

A summary of the Emergency Shelter program costs and funding has been attached to this report.

### **Budget Option Request**

Both L'Association des jeunes de la rue and The Salvation Army have put forward a request during the Public Input Session for operational top up funding for the Emergency Shelter Programs for the 2012 budget year.

Municipal operational top up funding has historically been provided to both The Salvation Army and L'association des jeunes de la rue on an annual one-time basis through budget options. The operational top up is required to fill the gap between the total operating costs of the program less the Provincial Per Diem funding received from the Province.

Costs for the Emergency Shelter Program have been historically shared by the Province Per Diem funding and Municipal operational top up funding. For the year 2012 the cost sharing formula is 82.8% Provincial and 17.2% Municipal and by the year 2018 will be funded 100% by the Province as the costs are being uploaded.

Provincial Per Diem is an amount set out by the Province and administered by the Social Services Division and is based on actual occupancy within the Emergency Shelter program. Currently, the Province provides \$47.90 per diem per day per person.

The budget option request for 2012 is for a total of \$651,736 with \$426,736 allocated to The Salvation Army and \$225,000 allocated to L'Association des jeunes de la rue - Foyer Notre Dame House.

The Province has allowed an allocation from the Social Assistance Restructuring funding to be applied to the Women and Families and the Female Youth Shelter programs for operational top up.

As a result the budget option request is amended as follows:

Budget option – funding request	\$ 651,736
Less: Social Assistance Restructuring Funding (SAR)	<u>(276,736)</u>
Total Budget Option for 2012	\$ 375,000

If any additional Provincial or Federal funding is subsequently received and/or available, the City's allocation could be reduced.

## **Recommendations**

The Emergency Shelter programs have been delivered successfully by both The Salvation Army and L'association des jeunes de la rue for many years. Both agencies continue to seek alternate funding sources to maintain and improve their services. The Social Services Division works closely with all the agencies in the community and has completed due diligence in ensuring that the mandated programs are available and delivered with excellence by the service providers through these partnerships.

The Social Services Division is recommending that City Council consider a budget option for Operational Top up for the Emergency Shelter Program in the amount of \$375,000.

The Social Services Division is further recommending that the budget option be reflected as a one-time option for the 2012 budget, given that the Long-Term Affordable Housing Strategy and the requirements of the Housing Services Act, 2011 (Bill 140) coming into effect on January 1, 2012 will have an effect on the emergency shelter programs and funding of which are unknown to the Municipality.