

# Community Services

Issue / Opportunity	Action	Response
Homelessness, Affordable Housing/ Provincial Affordable Housing Program, Housing First Strategy	<ul style="list-style-type: none"> <li>2008 – 2010 projects</li> <li>Access Provincial &amp; Federal Funding</li> <li>Promoted Cross Provincial and LHIN Collaboration for Supportive Housing</li> <li>Report card on Homelessness</li> </ul>	<ul style="list-style-type: none"> <li>Provincial Capital Repair Program; \$1.8M to 19 social housing projects</li> <li>Canada-Ontario Affordable Housing Program 248 units, \$42 M</li> <li>Northern Home Repair; 280 households, \$2.7 M</li> <li>Home Ownership Program 34 households, \$361,000</li> <li>Social Housing Rehabilitation 102 projects, \$9.9 M</li> <li>Renewable Energy Initiative 4 projects \$1.2 M</li> <li>Canada-Ontario AHP – subsidy provided to the landlord to reduce rent, 47 households - \$507,000 in subsidy</li> <li>18 transitional beds created for the community</li> </ul>
Accessing City Hall / Customer Service	<ul style="list-style-type: none"> <li>Utilize 6 public libraries as citizen service centres</li> <li>311</li> <li>Multiple Advisory Panels</li> </ul>	<ul style="list-style-type: none"> <li>6 Citizen Service Centres with Decentralized One Stop Shop, National, Provincial Recognition</li> <li>311 –80% calls answered within 20 seconds, 36,000 calls per month, citizen response program</li> <li>Outreach Ontario Works Employment Support Services</li> <li>Literacy stations within 15 libraries</li> <li>Seniors Information Line</li> </ul>
Provincial Changes Children Services/Provincial Funding	<ul style="list-style-type: none"> <li>95% of child care Purchase Services</li> <li>Quality Assurance</li> <li>Regional Planning</li> <li>All 4 Boards Offer Full Day JK</li> </ul>	<ul style="list-style-type: none"> <li>Best Start \$9.75M per year, 100% Provincial Funded</li> <li>2,100 new licensed child care spaces</li> <li>Highest per capita licensed child care spaces OMBI</li> <li>Model for Charles Pascal and Provincial Government</li> </ul>



**Memorial Park** Children and their families enjoying some relief from the summer sun.



# Community Development

## Strategies, Actions and Results





# Master Planning

# Community Engagement

Issue / Opportunity	Action	Response	Issue / Opportunity	Action	Response
<b>Human Health and Well Being, Environmental Stability, Economic Vitality, Civic Engagement / Healthy Community Strategy and Regional Centre of Expertise Designation</b>	<ul style="list-style-type: none"><li>• Council Strategic Priority</li><li>• Expert Panel and Cabinet</li><li>• Identification of Pillar Champions</li><li>• Healthy Community Charter</li><li>• Community Lenses</li><li>• Review of Community Strategies to Identify Challenges</li><li>• Community Celebration</li></ul>	<ul style="list-style-type: none"><li>• International Designation as Regional Centre of Expertise with UN University</li><li>• Sustainable Mobility Plan</li><li>• Feel Free to Feel Fit</li><li>• Healthy Community Awards</li><li>• Social Marketing</li><li>• Research Longitudinal</li><li>• Multiple Speaking Engagements – Nationally and Internationally</li><li>• Informal, Non Formal and Formal Learning and Practices</li></ul>	<b>De-Amalgamation Threat / Constellation City Strategy</b>	<ul style="list-style-type: none"><li>• Council Direction and Community Interest</li><li>• Appointments to Steering Committee</li><li>• Community Consultation</li><li>• Endorsement by Council</li></ul>	<ul style="list-style-type: none"><li>• Public Participation Policy</li><li>• Community Action Networks (CANs) and Terms of Engagement (16) Economic Social and Environmental Focus</li><li>• CAN Summits</li><li>• Community Newsletters, Gardens</li><li>• Citizens on Patrol(8), Park Security</li><li>• Volunteer Recognitions, Civic Awards</li><li>• Home Bound Delivery and Circulation to All Libraries</li></ul>
<b>Consolidation of Parks and Leisure Services at Amalgamation / Master Plan for Parks and Open Space and Bell Park Master Plan</b>	<ul style="list-style-type: none"><li>• Provincial, Federal and Local Priority</li><li>• Community Consultation, Trends and Analysis</li><li>• Infrastructure Stimulus Funding, NOHFC</li><li>• Council Priority; Multi-Use Recreational Complex Study and Design</li><li>• Re-Opening and Renewal of Ski Hills and Pool</li><li>• Community Arenas Operational Review</li></ul>	<ul style="list-style-type: none"><li>• Grace Hartman Amphitheatre, Howard Armstrong Centre, James Jerome Complex, Countryside Twin Pad; \$ 22 M</li><li>• Accessible Play Structures, Splash Pads</li><li>• Residential Developers – Playground Investments</li><li>• Increased Utilization of Ski Hills and Reduced Municipal Levy</li><li>• Arena Renewal Strategy</li><li>• \$1.5 M Sudbury Wolves Investment into Suites</li><li>• Concessions Outsourced</li><li>• Sudbury Arena Entertainment Division 5,000 Seats</li></ul>	<b>Outdoor Sport Facility Deterioration / Sport Tourism</b>	<ul style="list-style-type: none"><li>• Community Interest and Council Direction</li><li>• Facility Reviews</li><li>• Hosted ON Summer Games</li><li>• Steering Committees</li><li>• Corporate Sponsorship and Fundraising</li></ul>	<ul style="list-style-type: none"><li>• Laurentian Track Rebuild \$4.2M Funding; Senior Levels Government, Corporate Donations, School Boards, Laurentian University and Fundraising.</li><li>• BMX Park, Beach Volleyball, X-Country Racing Trails</li><li>• Sponsorship of Ontario Summer Games; 2,700 athletes, 5.1M Economic Impact</li><li>• Canadian Francophone Games 2011</li><li>• NOSSA, OFSAA Track Meets 2011</li></ul>
<b>Provincial Direction for Long-Term Care Bed Redevelopment / Seniors Campus Strategy</b>	<ul style="list-style-type: none"><li>• Council Direction</li><li>• Community Consultation</li><li>• Master Plan</li><li>• Partnership with Province</li><li>• Partnerships NE Ontario</li><li>• Partnership with Northern Ontario School of Medicine, Regional Hospital and City Family Health Teams</li><li>• Assistance with Alternate Level of Care Crisis</li></ul>	<ul style="list-style-type: none"><li>• Redeveloped 220 Long Term Care Beds, Re-thermalized Food Services System, LEED Silver Designed 64 Bed Dementia Lodge; \$50 M</li><li>• Accreditation LTC, 98% Satisfaction Rate</li><li>• 3rd Lowest Cost Municipal Home urban centres</li><li>• Specialized Programming for Dementia</li><li>• Alzheimer Society on site, \$1.5 M</li><li>• Family Health Teams \$2.2 M</li><li>• Recruitment of 1st Geriatrician to NE Ontario</li><li>• NE Specialized Geriatric Services</li><li>• Conversion of 64 interim beds to permanent; opening of 27 interim beds</li><li>• 82 Unit Supportive Housing \$16 M</li></ul>	<b>Protection of Archival Information/Advisory Panels</b>	<ul style="list-style-type: none"><li>• Community Interest and Council Direction</li><li>• Digital Collection of INCO Triangle, Galardo and Miron Photography</li><li>• Museum in a Suitcase</li><li>• Winterizing Anderson Farm</li></ul>	<ul style="list-style-type: none"><li>• Xstrata donated 38,000 sq ft. building</li><li>• Archival Services Opening 2012</li><li>• Year round programming at Farm</li><li>• \$550,000 Azilda Library Co-Location with Museum</li></ul>

## Healthy Community Sustainability Model Strategy



## 2010 Ontario Summer Games

The games featured 32 official sports being played at nearly 40 venues across Greater Sudbury.