

Background

On February 11, 2019, the Ministry of Training, Colleges and Education (MTCU) announced the creation of a new service delivery model for Employment Ontario including the integration of employment services from Ontario Works and the Ontario Disability Support Program (ODSP). The vision for the new integrated system is to have it managed locally through a system manager to be determined through a future competitive process.

This report continues to provide information to the Community Services Committee as a follow up to the February 27, 2019 report.

Announcement on Employment Programs Pilot Sites

In July 2019, the Ministry of Training, Colleges and Universities identified the Region of Peel, Hamilton-Niagara and Muskoka-Kawartha as pilot regions to initiate a competitive process for selection of a service system manager and new delivery model of employment programs

A Request for Qualification has been issued by the Province in the pilot site locations, with the final selection of a Service System Manager taking place in fall 2019. The anticipated time line will see a new System Service Management model in place by April 2020 in these sites.

Next Steps

The Province will complete a review and assessment of the pilot sites and will then roll out the full provincial integration of employment programming.

The Social Services Division will continue to operate under the current service delivery model at this time. The Province has divided the service system catchment areas into regions and Greater Sudbury has been identified as part of the northeast region. When a request for qualification is released for the Northeast Region, a report will be brought forward to City Council to determine whether or not to bid on a competitive process for the local system service management role. Staff will make a recommendation based on various factors including the size of the service area along with the costs.

Previous report to Community Services Committee:

<https://agendasonline.greatersudbury.ca/index.cfm?pg=feed&action=file&agenda=report&itemid=6&id=1351>

News Release:

<https://news.ontario.ca/maesd/en/2019/02/province-helping-job-seekers-and-employers-make-ontario-open-for-business.html>

News Release:

<http://tcu.gov.on.ca/eng/eopg/publications/cm-est-adm-memo-rfq-eo-network-en.pdf>