

For Information Only

Requests for Transit Services

Presented To:	Transit Committee
Presented:	Thursday, Sep 23, 2010
Report Date	Wednesday, Sep 08, 2010
Type:	Managers' Reports

Recommendation

FOR DIRECTION

Since the last meeting of the Transit Committee held Thursday, November 5, 2009, a number of requests for additional services have been received. Attached are various letters and e-mails to be considered by the Transit Committee. Requests have been received for:

- Route to Valley at 1:30 p.m.
- More Trans Cab connections to Wahnapiatae
- Extra service to Lively
- New trip to Valley at 10:30 p.m.
- Health Team request - Valley and Lively
- Extra service to Capreol

Signed By

Report Prepared By

Roger Sauvé
Director of Transit Services
Digitally Signed Sep 8, 10

Division Review

Roger Sauvé
Director of Transit Services
Digitally Signed Sep 16, 10

Recommended by the Department

Bill Lautenbach
General Manager of Growth and
Development
Digitally Signed Sep 16, 10

Recommended by the C.A.O.

Doug Nadorozny
Chief Administrative Officer
Digitally Signed Sep 16, 10

>>> Chrissy P
Mayor John Rodriguez
City of Greater Sudbury
Tom Davies Square
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Sudbury ON P3A 5P3
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11/5/2009 7:02 PM >>>

Christine Portelance

I was having a hard time sending this e-mail on the internet site so I had to do it this way...

Hi my name is Christine and I was just wondering what it is that I have to do to get a bus going towards the valley between 12:15 and 14:30. I and many people I've talked to find this very inconvenient and would really appreciate a bus at around 13:30. Thank you for your time and have a nice day.

>>> Kathryn O'Leary 11/16/2009 11:23 AM >>>
Hi Roger,

The Mayor's Office received a call from John Neville regarding transit service in Wahnapiatae. Mr. Neville is very upset that there isn't any bus service in the area. He feels that Wahnapiatae doesn't matter to the City. He feels they should get the same service as other outlying areas.

Mr. Neville said every time he calls regarding this matter, he either doesn't get a return call or he gets the "runaround". Mr. Neville said he would like to hear from someone in the next day or two regarding this matter. He is hoping for bus service in Wahnapiatae or increased taxi/transcab service as he says Transcab is only there three times a day.

Roger, please give Mr. Neville a call regarding the same and keep us informed. Thanks.

Kathryn

Kathryn O'Leary
Office of the Mayor/Bureau du maire

To: john.rodriguez@greatersudbury.ca; jacques.barbeau@greatersudbury.ca

Subject: City Transit

Date: Tue, 21 Jul 2009 19:26:45 -0400

Dear Mayor Rodriguez and Councillor Barbeau,

I am writing this letter concerning the City Transit schedule going to Lively. I am a grade eleven student living in Lively who attends Lockerby Composite School. I use the bus to go to and from school every day and I wish there could be more bus service to Lively. I would like to do extracurricular activities after school and go out on weekends but the bus schedules put a limit on what I can do. My parents have discussed this with many of their friends and family in Lively. Many of them would like to use City Transit (especially when gas was \$1.40!) but they would have to see an increase in the frequency of service to Lively. My friends and I all take City Transit on a regular basis and find the system difficult. The Lively bus is extremely packed at times and it won't wait for you if you're coming off a transfer that arrives at the exact time that the Lively bus leaves. The drivers won't hold the bus for you and then you have to wait another two hours for the next bus.

I don't understand why we have so few buses running to Lively compared to other outlying areas. I looked at the bus schedules for other areas and looked up population by area on the City of Greater Sudbury Keyfacts website. Of all the outlying areas, Lively has the least frequent bus service even though the population is not necessarily the lowest. I think it is unfair that Coniston has 12 bus trips a day while Lively only has 10, yet Lively has double the population!

This is the data I recorded:

Coniston/Wahnapitae - Population 3,400 - Daily Bus Departures 12 trips

Garson/Falconbridge - Population 6,800 - Daily Bus Departures 13 trips

Lively - Population 7,000 - Daily Bus Departures 10 trips

Azilda/Chelmsford - Population 11,400 - Daily Bus Departures 14 trips

I would ask that you please run the Lively bus more frequently! This would mean the world to me if the bus ran every hour instead of two hours, even if this were just to happen in the early morning (to help working people) and in the afternoon (to help working students) I guarantee you that students, adults working, and everyone would greatly appreciate this. If you can't make it hourly, I have a couple of suggestions.

- 1) Add an extra route in the morning (around 7:45) from downtown to help people who live in Sudbury and work in Lively!
- 2) Add an extra route from Lively to downtown at 3:30 to help out the students who work in Sudbury to get to their jobs!

I am thankful that the Lively bus runs until 12:30 at night and runs more often on the

Sunday schedule. This is very convenient and I'd just like to point that out.

I would like to express one last concern. I was wondering why other municipalities, even Toronto, have a student fare but Greater Sudbury does not? I am happy that there is a Senior fare but I think that students deserve a reduced fare as well. We are in school, only work part-time and for some of us City Transit is our only means of transportation to school, work and even to fun!

Being a student and having to use City transit as my main method of transportation, I would be very grateful if you would consider the changes I've mentioned.

Sincerely,

Rachel Adriaans

December 9, 2009

Dear Greater City of Sudbury,

My son Rémi and other young people who live in ValleyEast are finding it frustrating when having to take the transit bus home from the city after work in the evening. Rémi finds himself having to wait almost 2 hours on week nights for the bus back home from the station because there isn't a bus at 10:30. We understand that there aren't as many passengers later in the evening but the always growing valley need the service. We can't afford for my son to have a car at this time therefore the bus system is all he can rely on. Please consider adding a 10:30 route so our children can be home earlier on a school night.

Thank-you

The Sonier family, Hanmer

From: Roger Sauve
To: Denis St Pierre; Martin Lajeunesse
CC: Guylaine Trudel
Date: 8/23/2010 11:21 AM
Subject: Re: Bus stop at Emily Drive in Hanmer

I will include this item on the agenda for the next transit committee meeting in September

Roger

>>> "Denis St Pierre"

8/23/2010 10:37 AM >>>

Hi Roger,

I was just contacted by Martin the Mayor Assistant regarding our request to have an additional bus stop at oh end of Emily Drive in Hanmer. As you were informed , le Centre de santé communautaire du Grand Sudbury will be re-locating permanently to the Old Knights of Columbus Dance Hal once renovations are completed in the New year. I was just wondering what the next step would be in order to move this request forward. Also do have any idea how long in advance we need to apply.

Denis St Pierre,

>>> Chris Gore 6/22/2010 2:29 PM >>>
Hi Roger,

We had a meeting yesterday regarding the New Family Health Clinic in Walden. At present we are finalizing the parking area and vehicle entrances to this site and have a couple of items we need to address which you might be able to help us with.

The first is a need to identify if we are going to be able to have the bus route extended to allow a transit route to drop people at the Family Health Clinic on Black Lake Rd. This is critical as many of those accessing the site will be families with small children, people with existing health concerns and elderly patients. The distance from the existing bus stop on RR 55 to the site is far enough to pose a challenge for all of the above groups which to some extent would be alleviated by a bus stop at the site.

Given the above the second question would be what is the required turning radius for a transit bus so that we can assure ease of entry and departure should the route be extended to include the clinic. We are considering a couple of options should the route be extended and need some guidance in this area. From what we know of the area it might be difficult to use any of the local streets for this purpose. If you are familiar with the area you may have some other suggestions. Thanks Roger we need finalize this for funding purposes so if you could get back to us that would be appreciated.

Chris

Chris Gore
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From: Roger Sauve
To: Russ Thompson
Date: 1/14/2010 10:40 AM
Subject: Re: Bus service in Capreol

I will put it on the agenda for the transit committee

Roger

>>> Russ Thompson 1/12/2010 9:10 PM >>>

Roger,

I have had a request for a bus around noon as there is a large gap between 10am and 2pm.

Thanks,

Russ