Establish leadership and best practice research in dementia.

- Research opportunities
- New models of care
- Impact of LEEDs design
- Specialty designed dementia lodge





Upgrade building and equipment.

- Capital improvement
- Wireless technology
- Reduce staff injuries
- Improve resident safety
- Building efficiencies

Stronger internal controls and accountability to maximize resources

- Financial control
- Improve retention of staff
- Maximize full-time employment
  - consistency in resident care

Engage the residents of Pioneer Manor towards specific actions which model and mentor a healthy sustainable community, recognized by the United Nations University.

- Opportunities for residents
- Connectivity to community







## **Performance Indicators**

- Satisfaction surveys
- Financial indicators
- Energy efficiency
- Research grants, publications
- Resident quality of life indicators



# What to expect in 2014

- Recognized specialty areas of resident care
  - Pain management
  - Palliation
  - Wound care
  - Fall and injury prevention
- Facility functioning as 3 smaller homes
- Wireless technology and charting
- Higher provincial revenues enabling increase in staffing for residents

# What to expect in 2014

- Redeveloped spiritual care area(s)
- Upgrading of physical infrastructure 150 'C' level beds, loading dock, laundry upgrade and completion of roof replacements
- Increase in volunteers
- Research partnerships for dementia education and best practice
- Stronger internal financial and administrative reporting and outcomes

