

Appendix A - Lines of Business

Service	
Internal Audits	Engineering Design
Value-For-Money and Performance Audits	Engineering Project Delivery
Communications and Engagement	Construction Services
311	Capital Planning
Investment and Business Development	Transportation and Innovation
Tourism and Culture	Roads Maintenance
Clerk's Services	Distribution and Collection
Regulated Services	Solid Waste Management
Legal Services	Water/Wastewater
Council Support	Community and strategic planning
Security Services	Development Approvals
By-law Services	Environmental Planning
Animal Control and Shelter Services	Building Permits and Approvals
Municipal Parking Services	Plans Examination
IT Infrastructure and Help Desk	Building Inspections
IT Project Management and Delivery	Housing Operations
IT Business Systems	Housing Services
Human Resources and Labour Relations	Long Term Care
Compensation and Benefits	Ontario Works Program Delivery
Organizational Development, Safety, Wellness and Rehabilitation	Emergency Shelters and Homelessness
Taxation	Children Services
Accounting	Citizen Services
Payroll	Libraries
Financial Planning and Budgeting	Museums
Financial Support Services	Cemetery Services
Asset Management	Arenas
Facilities Management	Parks
Fleet Services	Recreation programming
Energy Initiatives	Community Grants
Fire Services Emergency Response	Transit
Public Safety, Planning and Prevention	Handi Transit
Fire Services Training	
Fire Safety Education and Prevention	
Paramedic operations	
Paramedic Services training	
Logistics	
Professional Standards	