

CITY OF GREATER SUDBURY 2009 BUDGET STATE OF THE COMMUNITY REPORT

Prepared for:

The Policies Committee of Council



Prepared by:



October 2009

TABLE OF CONTENTS

Methodology & Logistics	4
Executive Summary	5
Results By Question	19
Crosstabulations By Ward	45

O B J E C T I V E

- The following represents the results of a public opinion survey conducted for The City of Greater Sudbury by Oraclepoll Research Limited.
- The objective of this survey was to gauge the opinions of residents of The City of Greater Sudbury on a series of issues related to life in community, services delivery and Budget issues.

M E T H O D O L O G Y & L O G I S T I C S

Study Sample

- A total of 1200 randomly selected residents 18 years of age and older from the City of Greater Sudbury were interviewed between the days of September 21st and October 2nd 2009.

Logistics

- Initial calls were made between the hours of 6:00 p.m. and 9:00 p.m. Subsequent call-backs of no-answers and busy numbers were made on a (staggered) daily rotating basis up to 7 times (from 10:00 a.m. to 9:00 p.m.) until contact was made. In addition, telephone interview appointments were attempted with those respondents unable to complete the survey at the time of contact. If no contact was made at a number after the seventh attempt, the number was discarded.

Survey Method

- The data was collected using Computer Assisted Telephone Interviewing (CATI) telephone survey engine. A total of 20% of all telephone interviews were monitored and the management of Oraclepoll Research Limited supervised 100%.

Confidence

- The margin of error for this total sample is +/- 2.8%, 19/20 times.

Online Web Forum

- In addition, an online survey was available for citizens to complete. This survey was conducted using computer assisted web interviewing (CAWI) and was online during the same dates as the telephone data collection period.
- Due the “anecdotal” or non scientific nature of this data collection method the results are reported separately.

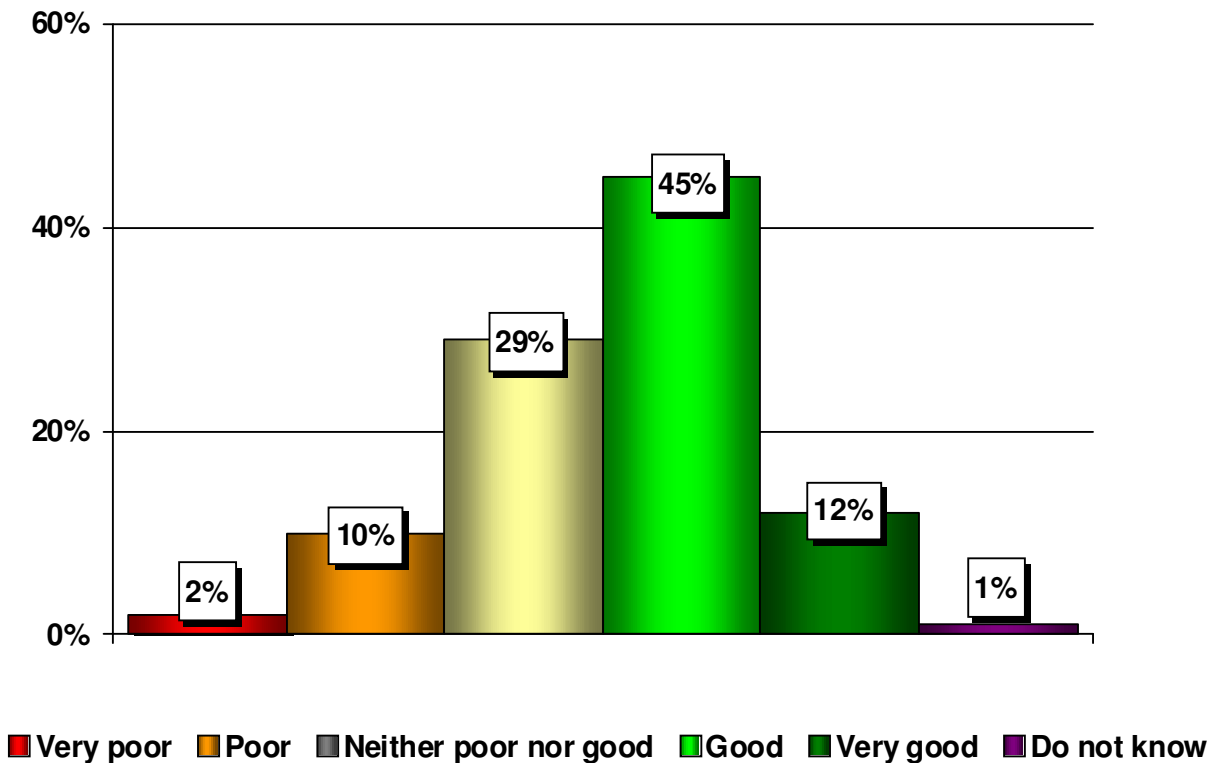
Reporting Notes

- The last citizen survey was conducted in 2004 by Oraclepoll Research Limited and where applicable (when similar questions were asked) results are compared with results from this study.

EXECUTIVE SUMMARY

Quality of Life

"Using a scale where one is very poor to five very good, how would you rate the overall quality of life in the community?"

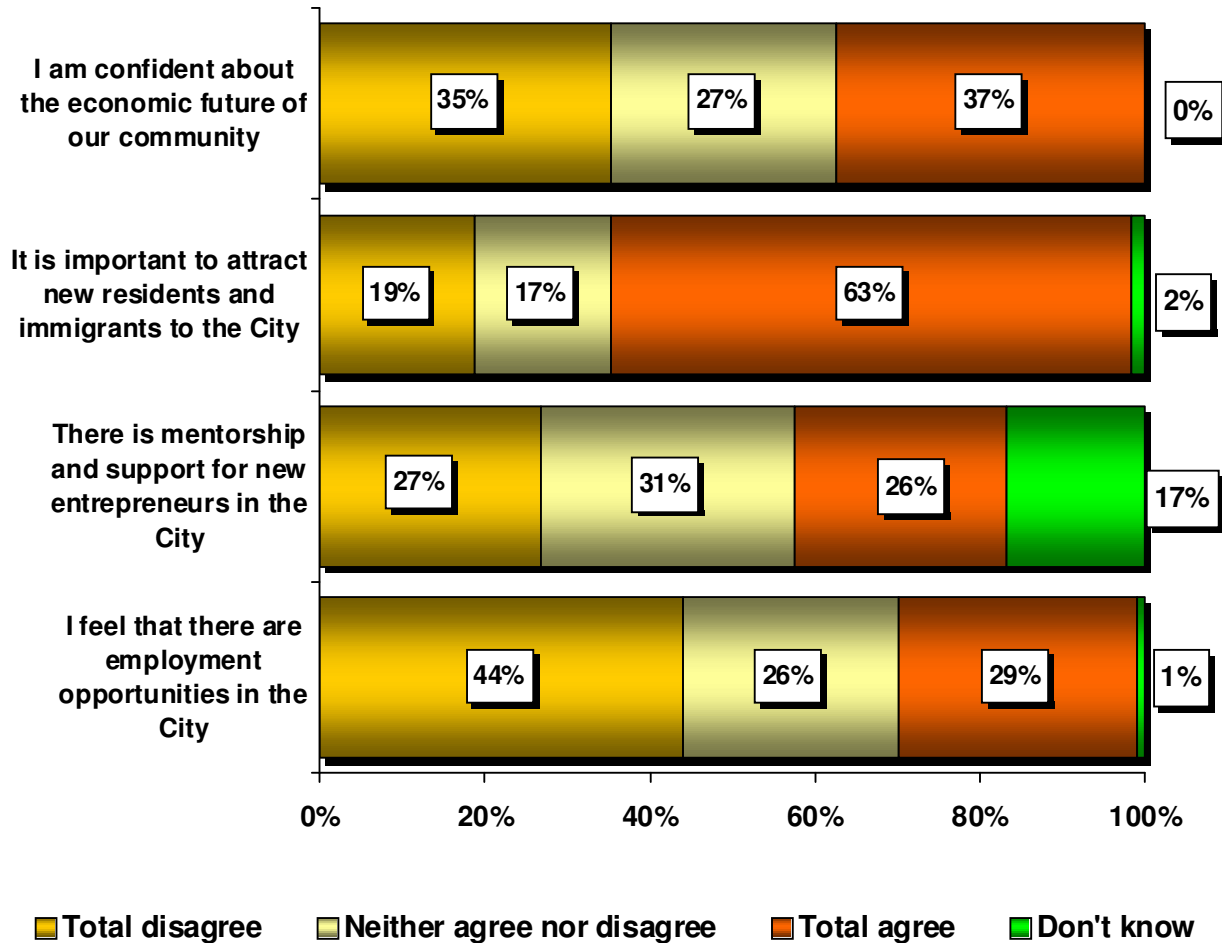


A total of 57% of residents surveyed rated their quality of life as being either good or very good, while only 12% rated it as poor, 29% as neutral (neither poor nor good), while 1% did not know or had no opinion.

This compares to the 2004 City Budget period survey when a lesser 51% rated the overall quality of life as being good or very good, 11% as poor or very poor and 37% as neutral.

Confidence Areas

"I am now going to read a shortlist of statements. After each one is read please respond to them using a scale where one is not at all agree to five strongly agree."



The strongest level of agreement by 63% of those interviewed was related the importance of attracting new residents and immigrants to the City, while the lowest was for having support and mentorship for new entrepreneurs (26%), while a high 17% did not know or had no opinion in that area. A low agreement score (29%) was also provided for having employment opportunities in the City.

A total of 37% agreed that they are confident about the economic future of the community, compared to 35% that disagreed, while 27% provided a neutral response. This question was also asked in 2004, when in that survey period, 33% agreed with the statement, 26% disagreed, 40% were neutral and 1% did not know.

When asked about where the City of Greater Sudbury was headed or how it has been changing, 36% said it was changing for the better, 30% said for the worse, 30% were of the opinion there has been no change and 5% did not know. In 2004 34% said for the better, 25% for the worse, 38% claimed no change and 3% were unsure.

Most important issues facing the Community

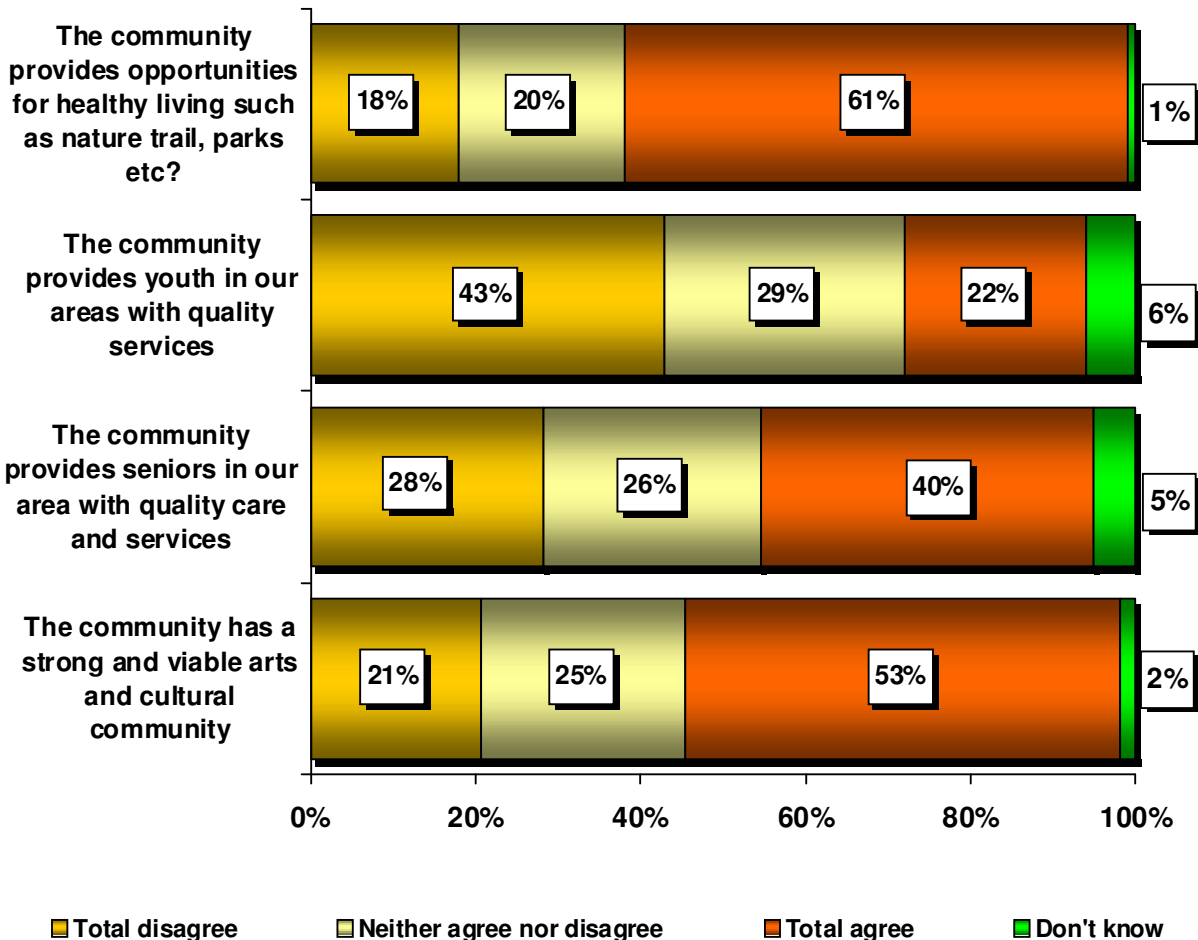
In an open ended question, respondents were asked about what they felt was the most important issue facing the community's future.

TOP RESPONSES	2009
Jobs / Job creation / Employment / Unemployment	20%
Business development / diversity / attraction	10%
Roads / streets	8%
Health care / home care / hospital care / doctor shortage	7%
Infrastructure	6%
Leadership / politics / government	5%
Mining industry / Vale INCO strike	4%
Taxes / Property taxes / Tax increases / Lower taxes	4%
Cultural development / recreational development	3%
Economy / Economic Stability	3%
Environment	2%
Youth outmigration	2%
Budget / finances	2%

Economic issues were most named and they included job creation (20%), business development (10%), the state of mining/the strike (4%) and the economy in general (3%). Other financial issues included taxation (4%) and the budget (2%). Only 8% named roads and 7% health care compared 2004 when 31% cited roads and 11% health care.

Healthy Community Living

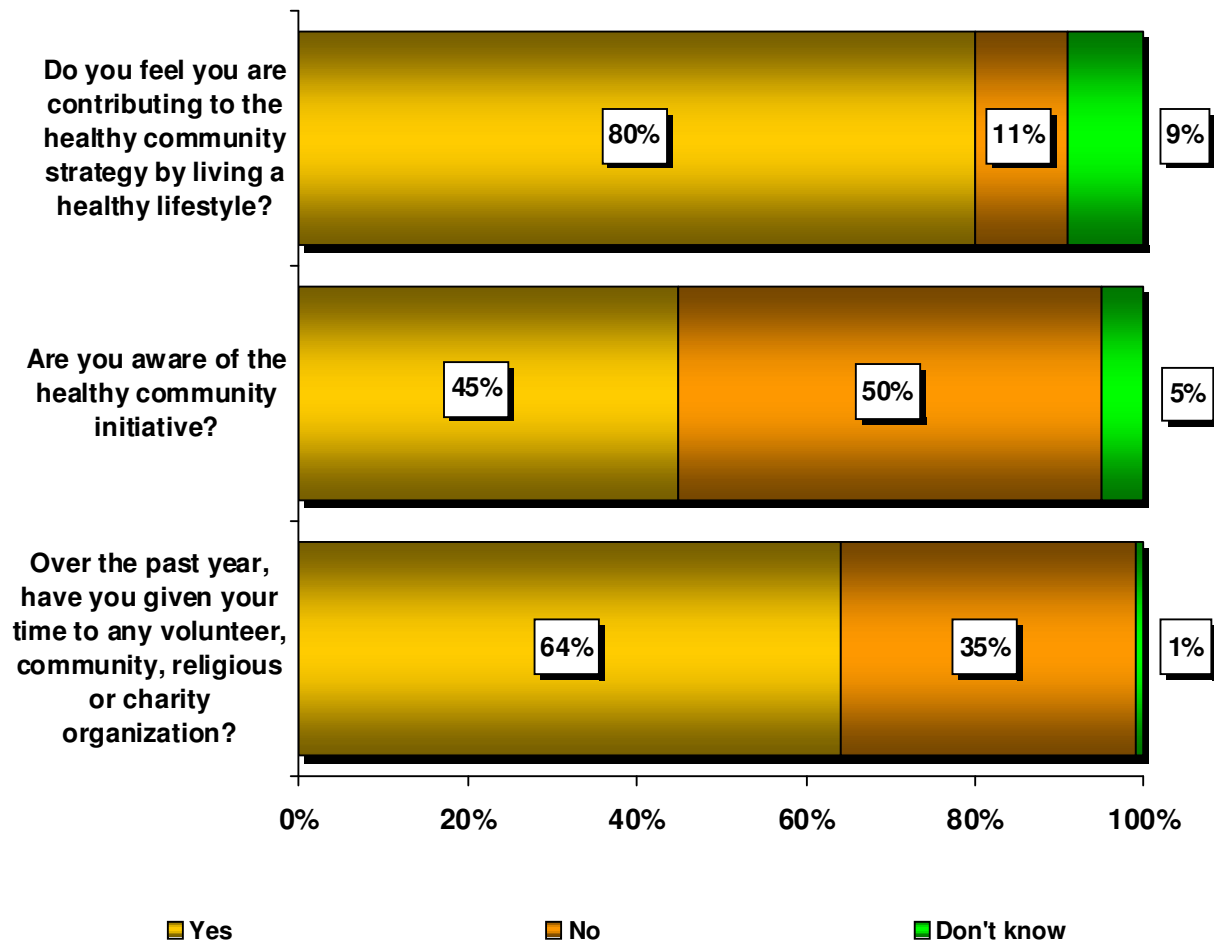
Respondents were asked to agree or disagree with the following statements.



Most agreed with the statement related to providing opportunities for healthy living (61%), followed by having a strong and viable arts community (53%). Fewer or 40% agreed that seniors are provided with quality care and only 22% agreed that youth are provided with quality services.

Healthy Community Initiatives

All respondents were asked the following questions about the healthy community and volunteerism.

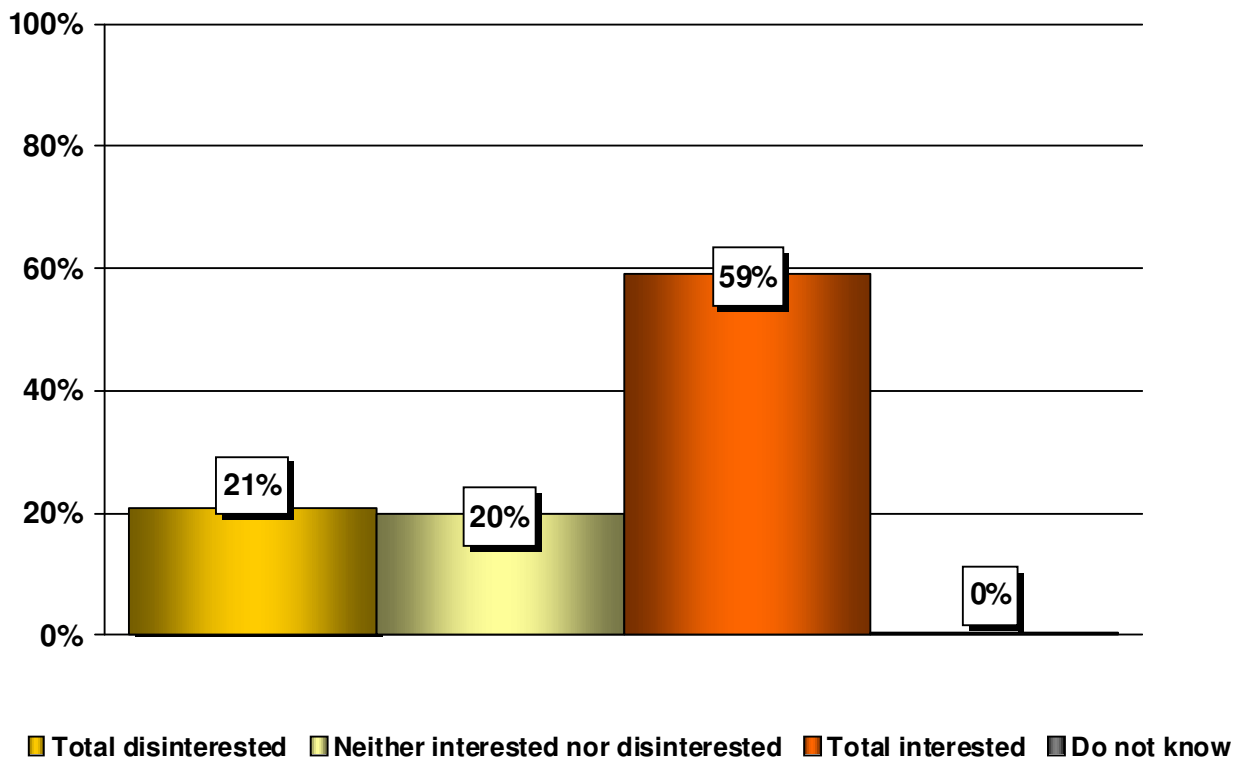


A very high 80% of Sudburians are of the opinion that they are living a healthy lifestyle and are thus contributing to the healthy community strategy and a significant number of residents (64%) have given their time to a volunteer, charity, community or religious organization. Awareness of the healthy community initiative is lower at 45%.

Municipal Politics and Communication

The next section relates to the perceptions of Municipal politics and communication from the Municipality.

"How would you rate your interest in politics at the Municipal government level in the CGS?"



A total of 59% stated that they are interested or very interested in politics at the municipal level, compared to only 21% that are disinterested, while 20% were neutral on the issue.

In addition, three in ten (30%) are of the opinion that City Hall is providing them with enough information, 59% do not and 12% did not know.

When asked how they would like to receive information from the City, 29% said a flyer or mail out brochure, 21% named newspapers, 15% email, 14% television, 10% the City website, 5% radio, 3% all media forms and 2% were unsure.

Importance of Services

The following preamble was read to respondent and then they were asked to rate the importance of a range of services provided by the City.

“As Council begins budget deliberations for 2010, it is seeking to understand how citizens value the services that they receive in order to help prioritize spending resources. For each of the following services please rate their importance to you using a scale from one being not at all important to five very important.”

Question Number	Importance of the Service	2004 Importance Rating	2009 importance Rating	Percent Change +/- %
Q30	Maintenance of main roads	95%	92%	-3%
Q40	Fire protection	96%	92%	-4%
Q35	Ambulance services	93%	91%	2%
Q45	Funding for access to health care services	N/A	91%	N/A
Q26	Developing Job creation initiatives	91%	90%	-1%
Q31	Winter Road maintenance	94%	90%	-4%
Q33	Policing	92%	90%	-2%
Q20	Economic diversification and planning for the economic future	86%	88%	2%
Q32	Water & sewer services	87%	86%	-1%
Q23	Planning for the CGS's future	92%	85%	-7%
Q36	Public health unit services	87%	83%	-4%
Q29	Waste collection	N/A	81%	N/A
Q19	Ensuring building safety	81%	79%	-2%
Q25	Promoting recycling	N/A	79%	N/A
Q28	Pioneer Manor (long term care facility)	80%	77%	-3%
Q44	Older adults services	N/A	75%	N/A
Q24	Promoting tourism	81%	73%	-8%
Q37	Public transit	66%	72%	6%
Q38	Recreational facilities	72%	72%	0%
Q27	Beautification of the community	N/A	71%	N/A
Q34	Providing affordable housing	67%	68%	1%
Q41	Libraries	71%	67%	-4%
Q39	Leisure programs	58%	63%	5%
Q21	Child care funding	59%	60%	1%
Q18	Ensuring the quality of new land developments	44%	57%	13%
Q43	Downtown redevelopment	N/A	51%	N/A
Q22	Providing welfare assistance	49%	46%	-3%
Q42	The downtown farmers market	N/A	46%	N/A
Q46	Arts and culture funding	N/A	41%	N/A

Note: This table represents the top 2 results of important and very important for each question. As a result, the remaining responses may fall into a neutral category, unimportant category or do not know. The reader can find a full breakdown of the results for each question in the Results by Question section of this report.

The range of emergency and health services provided by the City (fire, policing, ambulance etc) all rated very highly in terms of importance as did infrastructure related and economic development initiatives. Lowest importance levels were for arts and culture funding, welfare, the farmers market and downtown redevelopment.

The largest priority increase (+13%) was in the area of ensuring the quality of land development, while the largest decrease (-8%) was for promoting tourism.

Rating Services

The following preamble was read to respondent after which they were asked to rate their satisfaction with the services provided.

"Considering the level of municipal taxes which you currently pay and the service that you receive, how satisfied are you with the level of service currently provided for each of the following areas? Please use a scale from one being very poor to five very good."

Question Number	Performance of Services	2004	2009	Percent Change +/-%
		Positive Score	Positive Score	
Q69	Fire protection	73%	75%	2%
Q58	Waste collection	N/A	74%	N/A
Q54	Promoting recycling	N/A	73%	N/A
Q64	Ambulance services	71%	72%	1%
Q62	Policing	64%	62%	-2%
Q65	Public health unit services	67%	59%	-8%
Q70	Libraries	63%	59%	-4%
Q61	Water & sewer services	50%	51%	1%
Q56	Beautification of the community	N/A	45%	N/A
Q57	Pioneer Manor (long term care facility)	63%	44%	-19%
Q66	Public transit	53%	44%	-9%
Q71	The downtown farmers market	N/A	44%	N/A
Q53	Promoting tourism	51%	42%	-9%
Q48	Ensuring building safety	43%	41%	-2%
Q68	Leisure programs	32%	41%	9%
Q67	Recreational facilities	31%	40%	9%
Q73	Older adults services	N/A	35%	N/A
Q60	Winter Road maintenance	40%	33%	-7%
Q49	Economic diversification and planning for the economic future	29%	32%	3%
Q52	Planning for the CGS's future	39%	32%	-7%
Q74	Funding for access to health care services	N/A	31%	N/A
Q75	Arts and culture funding	N/A	31%	N/A
Q51	Providing welfare assistance	33%	30%	-3%
Q59	Maintenance of main roads	17%	29%	12%
Q72	Downtown redevelopment	N/A	27%	N/A
Q50	Child care funding	23%	26%	3%
Q55	Developing job creation initiatives	24%	26%	2%
Q47	Ensuring the quality of new land developments	24%	25%	1%
Q63	Providing affordable housing	27%	24%	-3%

Note: This table represents the top 2 results of good and very good for each question. As a result, the remaining responses may fall into a neutral category, negative category or do not know. The reader can find a full breakdown of the results for each question in the Results by Question section of this report.

The highest rated services in terms of good and very good scores were for fire services, waste collection, recycling, ambulance service, policing, libraries and the health unit. Lowest rated were the areas of affordable housing, ensuring quality of land development, child care funding, job creation, downtown redevelopment and road maintenance.

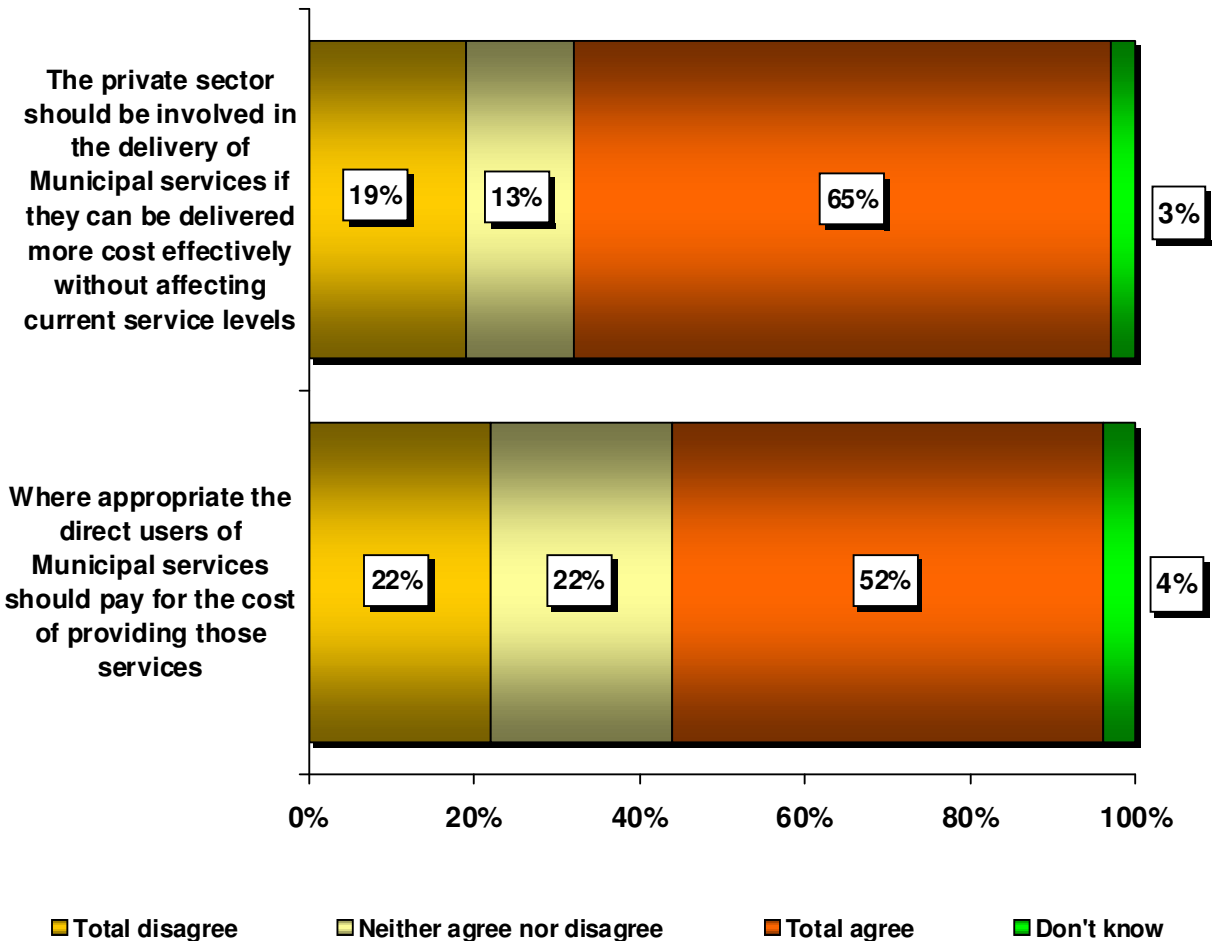
It should be noted that a high number of respondents answered do not know when they were asked to rate child care funding (23%), welfare assistance (20%), affordable housing (18%), older adult services (17%), and building safety (17%).

The largest percentage gain was for main road maintenance (+12%) and largest decrease was for Pioneer Manor (-19%)

2010 Budget

Respondents were read the following preamble and were then asked questions about 2010 Budget.

"I am now going to read some statements that will be used by Municipal Council to prepare the 2010 Budget. After each one is read, please respond using a scale from one not at all agree to five strongly agree"

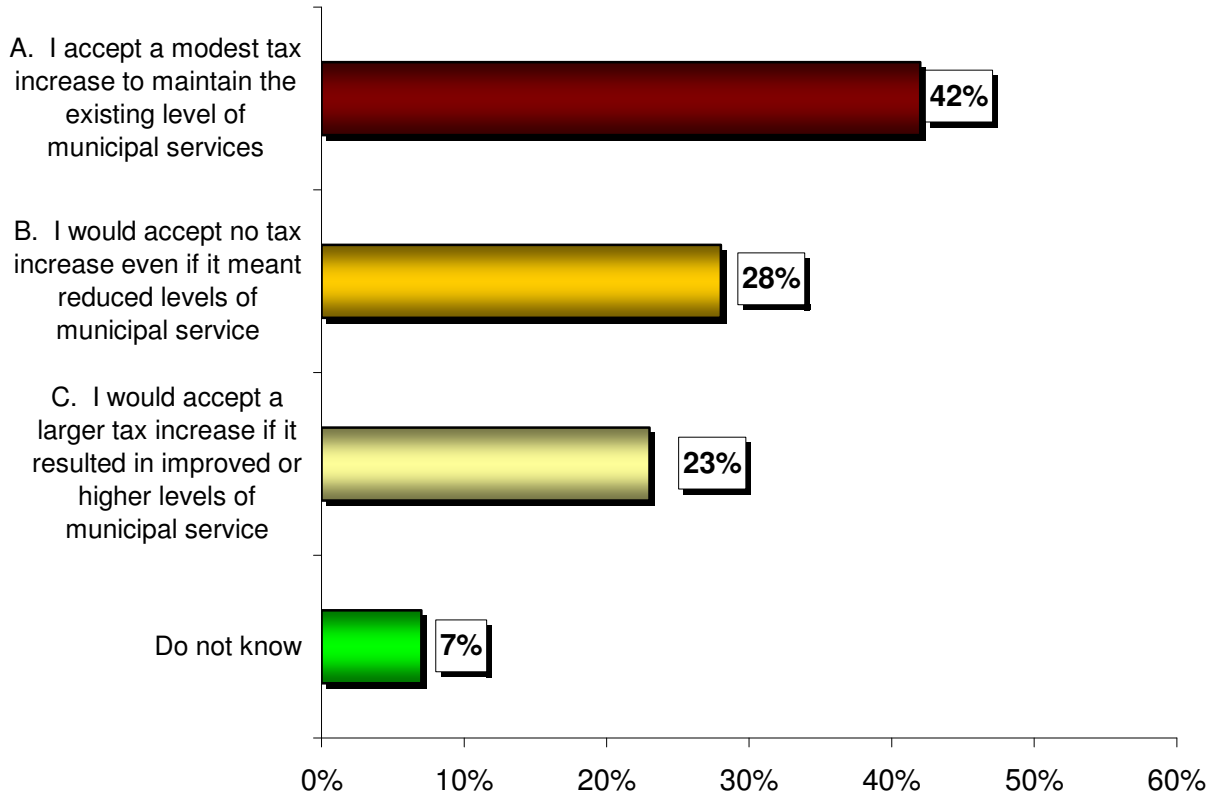


A total of 65% of respondents agreed with the statement that the private sector should be involved in the delivery of Municipal services if they can deliver them more effectively without reducing service levels.

A lesser 52% agreed that where appropriate, the direct users of Municipal services should pay the cost of providing those services. This compares to only 40% that agreed with the same statement in 2004.

Municipal Tax Increases

Respondents were asked which of the following statements best reflected their opinion on potential municipal tax increases



The statement most agreed with by 42% related to accepting a modest tax increase in order to maintain existing service levels and a further 23% would accept a larger tax increase if it resulted in improved levels of service. This compares to the 28% that would accept no tax increase even if service levels were reduced, while 7% did not know.

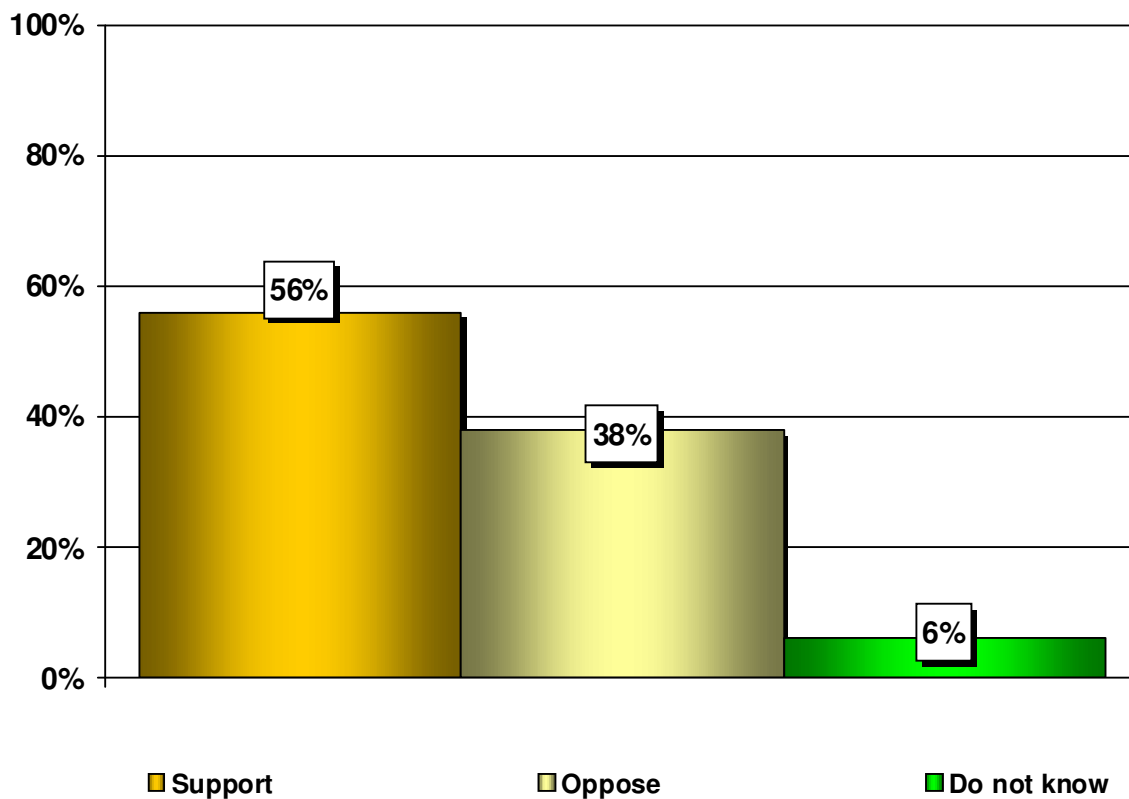
Those that would accept a larger increase for improved services (response C.) would most like improved road maintenance (39%), 10% better recreational facilities, 6% health care / doctor recruitment, 6% more arts funding, and 5% better transit, while 16% did not know.

On the other hand respondents that want no tax increase even if service levels are reduced (response B), 14% would tolerate art cuts, 12% City staff or salary reductions, 5% leisure services, 5% recreational facilities, 5% waste collection, 5% less wasteful spending and 5% welfare cuts. A total of 29% did not know what areas should be cut and 8% said in no areas.

All respondents were read the following preamble and then were asked about their support or opposition for an annual 2% tax increase.

"The City's Long Term Financial Plan recommends that there would be an annual 2% tax increase that would be directed to capital projects such as roads and existing facilities."

"Do you support or oppose having this tax increase?"



A total of 56% of those interviewed support the annual 2% tax increase that would be directed to capital projects, compared to the 38% that oppose the increase and 6% were unsure.

RESULTS BY QUESTION

A. OUR COMMUNITY'S FUTURE

I would first like to ask a few questions on our community and its future

Q1. Using the scale where one is very poor and five is very good , how would you rate the overall quality of life in the community?

	Frequency	Valid Percent
Very poor	28	2.3
Poor	120	10.0
Neither poor nor good	351	29.2
Good	544	45.3
Very good	146	12.2
Do not know	11	.9
Total	1200	100.0

I am now going to read a short list of statements. After each one is read please respond to them using a scale where one is not at all agree to five strongly agree.

Q2. I am confident about the economic future of our community

	Frequency	Valid Percent
Not at all agree	104	8.7
Not agree	318	26.5
Neither not agree nor agree	327	27.2
Somewhat agree	331	27.6
Strongly agree	115	9.6
Do not know	5	.4
Total	1200	100.0

Q3. I feel that there are employment opportunities in the City

	Frequency	Valid Percent
Not at all agree	155	12.9
Not agree	373	31.1
Neither not agree nor agree	311	25.9
Somewhat agree	267	22.2
Strongly agree	83	6.9
Do not know	11	.9

Q4. There is mentorship and support for new entrepreneurs in the City

	Frequency	Valid Percent
Not at all agree	108	9.0
Not agree	214	17.8
Neither not agree nor agree	370	30.8
Somewhat agree	238	19.8
Strongly agree	71	5.9
Do not know	199	16.6
Total	1200	100.0

Q5. It is important to attract new residents and immigrants to the City

	Frequency	Valid Percent
Not at all agree	109	9.1
Not agree	115	9.6
Neither not agree nor agree	200	16.6
Somewhat agree	338	28.1
Strongly agree	420	35.0
Do not know	19	1.6
Total	1200	100.0

Q6. Overall, would you say that the CGS is changing for the better, for the worse, or that there is no significant change at all?

	Frequency	Valid Percent
For the better	430	35.8
For the worst	356	29.7
No change at all	354	29.5
Do not know	60	5.0
Total	1200	100.0

Q7. Thinking about issues related to the community's future, what in your opinion is most important?

	Frequency	Valid Percent
Jobs / Job creation / Employment / Unemployment	238	19.8
Business development / diversity / attraction	125	10.4
Don't know	112	9.4
Roads / streets	90	7.5
Health care / home care / hospital care / doctor shortage	80	6.7
Infrastructure	66	5.5
Leadership / politics / government	61	5.1
Mining industry / Vale INCO strike	50	4.1
Taxes / Property taxes / Tax increases / Lower taxes	45	3.8
Cultural development / recreational development	41	3.4
Economy / Economic Stability	37	3.1
Environment / pollution / green space protection	26	2.1
Youth out migration / loss of highly skilled personnel	25	2.0
Budget / finances	23	2.0
Amalgamation issues / in-out divide	22	1.8
Services / service levels	21	1.8
Housing / affordable housing	21	1.7
Planning for community's future / stability	20	1.7
Crime / punishment / sentencing / policing	19	1.6
Traffic / transportation / more buses	12	1.0
Education / schools	12	1.0
Downtown / beautification / clean up	11	.9
Natural resources / foreign takeovers	9	.8
Seniors issues	9	.8
Closing facilities / need for more facilities	8	.6
Homelessness / poverty	6	.5
Community awareness / caring community / community involvement	6	.5
Bylaws / shopping / smoking	4	.3
Expansion / maintenance of services / stop-reverse closures	3	.2
Total	1200	100.0

B. HEALTHY COMMUNITY

I am going to read short statements. After each one is read, please respond to it using a scale where one is not at all agree to five strongly agree.

Q8. The community has a strong and viable arts and cultural community (offering good cultural institutions such as libraries, museums, and art galleries)

	Frequency	Valid Percent
Not at all agree	52	4.3
Not agree	197	16.4
Neither not agree nor agree	296	24.7
Somewhat agree	415	34.6
Strongly agree	216	18.0
Do not know	24	2.0
Total	1200	100.0

Q9. The community provides seniors in our area with quality care and services

	Frequency	Valid Percent
Not at all agree	89	7.4
Not agree	247	20.6
Neither not agree nor agree	316	26.3
Somewhat agree	383	31.9
Strongly agree	99	8.3
Do not know	65	5.4
Total	1200	100.0

Q10. The community provides youth in our areas with quality services

	Frequency	Valid Percent
Not at all agree	137	11.4
Not agree	380	31.7
Neither not agree nor agree	348	29.0
Somewhat agree	219	18.2
Strongly agree	49	4.1
Do not know	67	5.6
Total	1200	100.0

**Q11. The community provides opportunities for healthy living
such as nature trail, parks etc?**

	Frequency	Valid Percent
Not at all agree	60	5.0
Not agree	158	13.2
Neither not agree nor agree	245	20.4
Somewhat agree	473	39.4
Strongly agree	255	21.2
Do not know	9	.8
Total	1200	100.0

**Q12. Over the past year, have you given your time to any
volunteer, community, religious or charity organization?**

	Frequency	Valid Percent
Yes	771	64.3
No	421	35.1
Do not know	8	.6
Total	1200	100.0

Q13a. Are you aware of the healthy community initiative?

	Frequency	Valid Percent
Yes	543	45.3
No	600	50.0
Do not know	57	4.8
Total	1200	100.0

**Q13b. Do you feel you are contributing to the healthy
community strategy by living a healthy lifestyle?**

	Frequency	Valid Percent
Yes	957	79.8
No	136	11.3
Do not know	107	8.9
Total	1200	100.0

C. PARTICIPATORY DEMOCRACY / COMMUNICATION

The next series of question relate to your perceptions of Municipal politics and communication from the Municipality.

Q14. How would you rate your interest in politics at the Municipal government level in the CGS?

	Frequency	Valid Percent
Not at all interested	80	6.6
Not very interested	171	14.2
Neither interested nor uninterested	238	19.8
Somewhat interested	397	33.1
Very interested	311	25.9
Do not know	4	.3
Total	1200	100.0

Q15. Do you feel that City Hall is providing you with enough information and opportunities to have your voice heard and to be involved in the decision making process?

	Frequency	Valid Percent
Yes	357	29.7
No	703	58.6
Do not know	140	11.7
Total	1200	100.0

Q16. How would you prefer to receive information from the City about issues related to the municipality?

	Frequency	Valid Percent
Flyer / mail	347	28.9
Newspaper	253	21.1
Email	180	15.0
Television	172	14.4
Website	120	10.0
Radio	61	5.1
All media available	33	2.8
Do not know	21	1.7
Town hall Meetings / public forum	11	.9
Telephone	1	.1
Total	1200	100.0

Q17. What information do you most want to receive from the City?

	Frequency	Valid Percent
Do not know	284	23.6
Tax spending / financial reports	161	13.4
Budgets / budgetary items	119	9.9
Future plans /goals /capital projects	75	6.2
City council meetings / decisions	65	5.4
Economical development / new projects /initiatives	62	5.1
Current events / community happenings	56	4.7
Changes / information / funding about all services	48	4.0
Tax information / tax changes	47	3.9
Infrastructure/ improvements / construction /road repair	45	3.8
Changes / information affecting our city / ward / community	44	3.7
All information/ total disclosure	39	3.3
Health issues / lack of doctors / hospitals	30	2.5
Job creation	26	2.2
Program availability /new programs / leisure programs	24	2.0
State of the community report / updates / feedback	20	1.7
Zoning / By law information / change	14	1.1
Environmental issues / green options	12	1.0
Salaries and expenses of municipal workers	6	.5
Policing / crime	5	.4
General Information	5	.4
Homelessness / poverty / Housing	4	.3
Good city staff / managers / no consultants	4	.3
Senior issues	3	.3
Tendering / bidding	2	.2
Total	1200	100.0

D. CGS SERVICES

As Council begins budget deliberations for 2010, it is seeking to understand how citizens value the services that they receive in order to help prioritize spending resources. For each of the following services please rate their importance to you using a scale from one being not at all important to five very important.

Q18. Ensuring the quality of new land developments (the zoning and planning of new developments)

	Frequency	Valid Percent
Not at all important	82	6.8
Not important	123	10.2
Neither important nor unimportant	307	25.6
Important	358	29.9
Very Important	319	26.6
Do not know	11	.9
Total	1200	100.0

Q19. Ensuring building safety

	Frequency	Valid Percent
Not at all important	22	1.8
Not important	42	3.5
Neither important nor unimportant	181	15.1
Important	392	32.7
Very Important	558	46.5
Do not know	4	.4
Total	1200	100.0

Q20. Economic diversification and planning for the economic future

	Frequency	Valid Percent
Not at all important	14	1.2
Not important	25	2.1
Neither important nor unimportant	94	7.9
Important	377	31.4
Very Important	678	56.5
Do not know	12	1.0
Total	1200	100.0

Q21. Child care funding

	Frequency	Valid Percent
Not at all important	97	8.1
Not important	131	10.9
Neither important nor unimportant	228	19.0
Important	350	29.1
Very Important	368	30.6
Do not know	26	2.2
Total	1200	100.0

Q22. Providing welfare assistance

	Frequency	Valid Percent
Not at all important	122	10.2
Not important	170	14.2
Neither important nor unimportant	351	29.3
Important	315	26.3
Very Important	231	19.2
Do not know	10	.9
Total	1200	100.0

Q23. Planning for the CGS's future

	Frequency	Valid Percent
Not at all important	13	1.1
Not important	24	2.0
Neither important nor unimportant	129	10.7
Important	386	32.1
Very Important	636	53.0
Do not know	12	1.0
Total	1200	100.0

Q24. Promoting tourism

	Frequency	Valid Percent
Not at all important	27	2.2
Not important	69	5.8
Neither important nor unimportant	218	18.2
Important	456	38.0
Very Important	421	35.1
Do not know	9	.7
Total	1200	100.0

Q25. Promoting recycling

	Frequency	Valid Percent
Not at all important	40	3.4
Not important	51	4.2
Neither important nor unimportant	154	12.9
Important	351	29.2
Very Important	595	49.6
Do not know	9	.8
Total	1200	100.0

Q26. Developing Job creation initiatives

	Frequency	Valid Percent
Not at all important	10	.8
Not important	19	1.6
Neither important nor unimportant	79	6.6
Important	306	25.5
Very Important	771	64.2
Do not know	14	1.2
Total	1200	100.0

Q27. Beautification of the community

	Frequency	Valid Percent
Not at all important	30	2.5
Not important	70	5.9
Neither important nor unimportant	243	20.2
Important	410	34.2
Very Important	437	36.4
Do not know	10	.8
Total	1200	100.0

Q28. Pioneer Manor (long term care facility)

	Frequency	Valid Percent
Not at all important	31	2.6
Not important	54	4.5
Neither important nor unimportant	162	13.5
Important	337	28.1
Very Important	586	48.8
Do not know	30	2.5
Total	1200	100.0

Q29. Waste collection

	Frequency	Valid Percent
Not at all important	10	.9
Not important	33	2.7
Neither important nor unimportant	185	15.4
Important	428	35.7
Very Important	538	44.8
Do not know	6	.5
Total	1200	100.0

Q30. Maintenance of main roads

	Frequency	Valid Percent
Not at all important	6	.5
Not important	16	1.3
Neither important nor unimportant	65	5.4
Important	240	20.0
Very Important	858	71.5
Do not know	17	1.4
Total	1200	100.0

Q31. Winter Road maintenance including snow plowing, sanding and salting

	Frequency	Valid Percent
Not at all important	6	.5
Not important	14	1.2
Neither important nor unimportant	79	6.6
Important	283	23.6
Very Important	797	66.4
Do not know	21	1.7
Total	1200	100.0

Q32. Water & sewer services

	Frequency	Valid Percent
Not at all important	23	1.9
Not important	22	1.8
Neither important nor unimportant	108	9.0
Important	363	30.2
Very Important	668	55.6
Do not know	16	1.4
Total	1200	100.0

Q33. Policing

	Frequency	Valid Percent
Not at all important	12	1.0
Not important	25	2.1
Neither important nor unimportant	80	6.7
Important	376	31.4
Very Important	700	58.3
Do not know	6	.5
Total	1200	100.0

Q34. Providing affordable housing

	Frequency	Valid Percent
Not at all important	32	2.7
Not important	96	8.0
Neither important nor unimportant	252	21.0
Important	334	27.9
Very Important	476	39.7
Do not know	10	.8
Total	1200	100.0

Q35. Ambulance services

	Frequency	Valid Percent
Not important	9	.8
Neither important nor unimportant	90	7.5
Important	378	31.5
Very Important	716	59.7
Do not know	6	.5
Total	1200	100.0

Q36. Public health unit services

	Frequency	Valid Percent
Not at all important	9	.8
Not important	33	2.7
Neither important nor unimportant	151	12.6
Important	413	34.4
Very Important	585	48.8
Do not know	9	.7
Total	1200	100.0

Q37. Public transit

	Frequency	Valid Percent
Not at all important	51	4.2
Not important	87	7.3
Neither important nor unimportant	191	15.9
Important	417	34.7
Very Important	444	37.0
Do not know	10	.9
Total	1200	100.0

Q38. Recreational facilities

	Frequency	Valid Percent
Not at all important	33	2.7
Not important	65	5.4
Neither important nor unimportant	234	19.5
Important	395	32.9
Very Important	468	39.0
Do not know	6	.5
Total	1200	100.0

Q39. Leisure programs

	Frequency	Valid Percent
Not at all important	42	3.5
Not important	90	7.5
Neither important nor unimportant	304	25.3
Important	409	34.1
Very Important	347	28.9
Do not know	9	.7
Total	1200	100.0

Q40. Fire protection

	Frequency	Valid Percent
Not at all important	2	.2
Not important	13	1.1
Neither important nor unimportant	79	6.6
Important	327	27.3
Very Important	775	64.6
Do not know	4	.3
Total	1200	100.0

Q41. Libraries

	Frequency	Valid Percent
Not at all important	31	2.6
Not important	79	6.6
Neither important nor unimportant	284	23.7
Important	426	35.5
Very Important	375	31.2
Do not know	5	.4
Total	1200	100.0

Q42. The downtown farmers market

	Frequency	Valid Percent
Not at all important	123	10.3
Not important	174	14.5
Neither important nor unimportant	330	27.5
Important	334	27.8
Very Important	214	17.8
Do not know	25	2.1
Total	1200	100.0

Q43. Downtown redevelopment

	Frequency	Valid Percent
Not at all important	115	9.6
Not important	141	11.7
Neither important nor unimportant	309	25.7
Important	325	27.1
Very Important	289	24.1
Do not know	22	1.8
Total	1200	100.0

Q44. Older adults services

	Frequency	Valid Percent
Not at all important	32	2.7
Not important	48	4.0
Neither important nor unimportant	203	17.0
Important	412	34.4
Very Important	489	40.8
Do not know	15	1.2
Total	1200	100.0

Q45. Funding for access to health care services (e.g. doctor recruitment, family health teams)

	Frequency	Valid Percent
Not at all important	20	1.7
Not important	16	1.3
Neither important nor unimportant	67	5.6
Important	284	23.7
Very Important	803	66.9
Do not know	10	.8
Total	1200	100.0

Q46. Arts and culture funding

	Frequency	Valid Percent
Not at all important	160	13.3
Not important	190	15.8
Neither important nor unimportant	352	29.3
Important	321	26.7
Very Important	167	13.9
Do not know	10	.8
Total	1200	100.0

Considering the level of municipal taxes which you currently pay and the service that you receive, how satisfied are you with the level of service currently provided for each of the following areas? Please respond using a scale from one being very poor to five very good.

Q47. Ensuring the quality of new land developments (the zoning and planning of new developments)

	Frequency	Valid Percent
Very poor	114	9.5
Poor	210	17.5
Neither poor nor good	405	33.8
Good	242	20.1
Very good	62	5.2
Do not know	167	13.9
Total	1200	100.0

Q48. Ensuring building safety

	Frequency	Valid Percent
Very poor	38	3.2
Poor	110	9.2
Neither poor nor good	356	29.7
Good	347	28.9
Very good	149	12.4
Do not know	200	16.7
Total	1200	100.0

Q49. Economic diversification and planning for the economic future

	Frequency	Valid Percent
Very poor	91	7.6
Poor	202	16.8
Neither poor nor good	415	34.6
Good	270	22.5
Very good	111	9.2
Do not know	111	9.2
Total	1200	100.0

Q50. Child care funding

	Frequency	Valid Percent
Very poor	64	5.4
Poor	169	14.1
Neither poor nor good	379	31.6
Good	218	18.1
Very good	95	7.9
Do not know	275	22.9
Total	1200	100.0

Q51. Providing welfare assistance

	Frequency	Valid Percent
Very poor	66	5.5
Poor	131	11.0
Neither poor nor good	410	34.1
Good	249	20.8
Very good	104	8.7
Do not know	239	20.0
Total	1200	100.0

Q52. Planning for the CGS's future

	Frequency	Valid Percent
Very poor	99	8.3
Poor	220	18.3
Neither poor nor good	365	30.5
Good	272	22.7
Very good	115	9.6
Do not know	128	10.6
Total	1200	100.0

Q53. Promoting tourism

	Frequency	Valid Percent
Very poor	46	3.9
Poor	183	15.3
Neither poor nor good	360	30.0
Good	369	30.7
Very good	135	11.2
Do not know	107	8.9
Total	1200	100.0

Q54. Promoting recycling

	Frequency	Valid Percent
Very poor	30	2.5
Poor	60	5.0
Neither poor nor good	204	17.0
Good	520	43.4
Very good	355	29.6
Do not know	31	2.6
Total	1200	100.0

Q55. Developing Job creation initiatives

	Frequency	Valid Percent
Very poor	110	9.2
Poor	255	21.3
Neither poor nor good	378	31.5
Good	211	17.6
Very good	104	8.7
Do not know	142	11.8
Total	1200	100.0

Q56. Beautification of the community

	Frequency	Valid Percent
Very poor	77	6.4
Poor	188	15.6
Neither poor nor good	351	29.3
Good	394	32.8
Very good	142	11.9
Do not know	47	3.9
Total	1200	100.0

Q57. Pioneer Manor (long term care facility)

	Frequency	Valid Percent
Very poor	62	5.1
Poor	112	9.3
Neither poor nor good	307	25.6
Good	350	29.2
Very good	179	14.9
Do not know	191	15.9
Total	1200	100.0

Q58. Waste collection

	Frequency	Valid Percent
Very poor	33	2.8
Poor	50	4.2
Neither poor nor good	210	17.5
Good	539	44.9
Very good	345	28.8
Do not know	23	1.9
Total	1200	100.0

Q59. Maintenance of main roads

	Frequency	Valid Percent
Very poor	365	30.4
Poor	256	21.3
Neither poor nor good	216	18.0
Good	223	18.6
Very good	123	10.3
Do not know	16	1.4
Total	1200	100.0

Q60. Winter Road maintenance including snow plowing, sanding and salting

	Frequency	Valid Percent
Very poor	238	19.9
Poor	270	22.5
Neither poor nor good	278	23.2
Good	252	21.0
Very good	137	11.5
Do not know	24	2.0
Total	1200	100.0

Q61. Water & sewer services

	Frequency	Valid Percent
Very poor	93	7.7
Poor	136	11.3
Neither poor nor good	284	23.6
Good	393	32.7
Very good	216	18.0
Do not know	79	6.6
Total	1200	100.0

Q62. Policing

	Frequency	Valid Percent
Very poor	71	5.9
Poor	131	10.9
Neither poor nor good	230	19.1
Good	484	40.3
Very good	257	21.4
Do not know	27	2.3
Total	1200	100.0

Q63. Providing affordable housing

	Frequency	Valid Percent
Very poor	102	8.5
Poor	253	21.0
Neither poor nor good	344	28.7
Good	207	17.3
Very good	81	6.8
Do not know	213	17.7
Total	1200	100.0

Q64. Ambulance services

	Frequency	Valid Percent
Very poor	16	1.3
Poor	28	2.3
Neither poor nor good	203	16.9
Good	542	45.2
Very good	320	26.7
Do not know	91	7.6
Total	1200	100.0

Q65. Public health unit services

	Frequency	Valid Percent
Very poor	40	3.3
Poor	73	6.1
Neither poor nor good	279	23.2
Good	488	40.7
Very good	221	18.4
Do not know	99	8.2
Total	1200	100.0

Q66. Public transit

	Frequency	Valid Percent
Very poor	85	7.1
Poor	159	13.2
Neither poor nor good	311	25.9
Good	384	32.0
Very good	143	11.9
Do not know	118	9.8
Total	1200	100.0

Q67. Recreational facilities

	Frequency	Valid Percent
Very poor	116	9.7
Poor	181	15.1
Neither poor nor good	361	30.1
Good	360	30.0
Very good	117	9.7
Do not know	66	5.5
Total	1200	100.0

Q68. Leisure programs

	Frequency	Valid Percent
Very poor	66	5.5
Poor	156	13.0
Neither poor nor good	386	32.2
Good	389	32.5
Very good	104	8.7
Do not know	99	8.2
Total	1200	100.0

Q69. Fire protection

	Frequency	Valid Percent
Very poor	24	2.0
Poor	35	2.9
Neither poor nor good	177	14.8
Good	558	46.5
Very good	338	28.2
Do not know	68	5.7
Total	1200	100.0

Q70. Libraries

	Frequency	Valid Percent
Very poor	39	3.2
Poor	70	5.9
Neither poor nor good	318	26.5
Good	477	39.7
Very good	236	19.7
Do not know	60	5.0
Total	1200	100.0

Q71. The downtown farmers market

	Frequency	Valid Percent
Very poor	63	5.3
Poor	111	9.2
Neither poor nor good	335	27.9
Good	380	31.7
Very good	150	12.5
Do not know	161	13.4
Total	1200	100.0

Q72. Downtown redevelopment

	Frequency	Valid Percent
Very poor	116	9.7
Poor	228	19.0
Neither poor nor good	393	32.8
Good	240	20.0
Very good	79	6.6
Do not know	143	11.9
Total	1200	100.0

Q73 Older adults services

	Frequency	Valid Percent
Very poor	53	4.5
Poor	133	11.1
Neither poor nor good	387	32.2
Good	306	25.5
Very good	115	9.6
Do not know	205	17.1
Total	1200	100.0

Q74. Funding for access to health care services (e.g. doctor recruitment, family health teams)

	Frequency	Valid Percent
Very poor	136	11.3
Poor	246	20.5
Neither poor nor good	326	27.2
Good	250	20.9
Very good	122	10.2
Do not know	119	9.9
Total	1200	100.0

Q75. Arts and culture funding

	Frequency	Valid Percent
Very poor	87	7.3
Poor	178	14.8
Neither poor nor good	403	33.6
Good	270	22.5
Very good	101	8.5
Do not know	161	13.4
Total	1200	100.0

I am now going to read some statements that will be used by Municipal Council to prepare the 2010 Budget. After each one is read, please respond to it using a scale where one is strongly disagree to five strongly agree.

Q76. Where appropriate the direct users of Municipal services should pay for the cost of providing those services

	Frequency	Valid Percent
Not at all agree	120	10.0
Not agree	147	12.2
Neither not agree nor agree	263	21.9
Somewhat agree	386	32.2
Strongly agree	239	19.9
Do not know	46	3.8
Total	1200	100.0

Q77. The private sector should be involved in the delivery of Municipal services if they can be delivered more cost effectively without affecting current service levels

	Frequency	Valid Percent
Not at all agree	135	11.3
Not agree	96	8.0
Neither not agree nor agree	150	12.5
Somewhat agree	340	28.4
Strongly agree	438	36.5
Do not know	40	3.3
Total	1200	100.0

Q78. Which of the following statements best reflects your opinion on potential municipal tax increases?

	Frequency	Valid Percent
A. I accept a modest tax increase to maintain the existing level of municipal services	506	42.1
B. I would accept no tax increase even if it meant reduced levels of municipal service	336	28.0
C. I would accept a larger tax increase if it resulted in improved or higher levels of municipal service	272	22.7
Do not know	86	7.2
Total	1200	100.0

IF C IN Q78 ASK

Q78b. In what areas would you like to see improved or higher levels of municipal service?

	Frequency	Valid Percent
Road maintenance / winter	106	38.9
Do not know	43	15.8
Recreational facilities / bike trails etc.	27	9.7
Health Care / doctor recruitment	17	6.1
Arts and culture facilities / libraries	15	5.6
Transit / transportation	13	4.9
Affordable housing	9	3.3
Better policing and emergency services	7	2.6
Economic development / creation of jobs	7	2.6
Beautification of community / neighbourhood	6	2.1
Garbage / landfill	5	2.0
Waste water treatment	5	2.0
Environment	5	1.9
Senior issues / housing / long term facilities	4	1.4
Education	3	1.2
Total	272	100.0

IF B IN Q78 ASK

Q78c. What areas if any would you tolerate a service reduction in order to hold the line on tax increases?

	Frequency	Valid Percent
Do not know	97	28.8
Arts and culture	48	14.4
City staff salaries / city staff / administration	39	11.5
None	28	8.3
Leisure services	18	5.3
Recreational facilities / bike trails etc.	17	5.2
Garbage / recycling / collection	17	5.1
Wasteful spending / budget	16	4.8
Welfare access	15	4.5
Road maintenance / winter	12	3.6
Beautification of community / neighbourhood	10	2.8
Transit / transportation	7	2.0
Affordable housing	5	1.4
Waste water treatment	4	1.1
Policing and emergency services	2	.7
Senior issues / housing / long term facilities	2	.5
Total	336	100.0

Q79. The City's Long Term Financial Plan, recommends that there would be an annual 2% tax increase that would be directed to capital projects such as roads and existing facilities. Do you support or oppose having this 2% tax?

	Frequency	Valid Percent
Support	675	56.2
Oppose	451	37.6
Do not know	74	6.2
Total	1200	100.0

F. DEMOGRAPHIC QUESTIONS

The following questions are of a personal nature and involve collecting demographic data. This information is statistically important for this survey and please be assured, once again, that all individual responses are kept in strict confidence.

D1. Do you rent or own?

	Frequency	Valid Percent
Rent	162	13.5
Own	1016	84.7
Do not know / refused	21	1.8
Total	1200	100.0

D2. What is the highest level of education that you have achieved?

	Frequency	Valid Percent
Primary school	31	2.6
Secondary school	210	17.5
Vocational school	19	1.6
Some college	106	8.8
Completed college	361	30.1
Some university	64	5.4
Completed university	380	31.7
Do not know / refused	28	2.4
Total	1200	100.0

D3. What is your combined family income?

	Frequency	Valid Percent
Under \$35,000	155	12.9
Under \$50,000	174	14.5
Under \$75,000	211	17.6
Under \$100,000	198	16.5
Over \$100,000	306	25.5
Do not know / refused	156	13.0
Total	1200	100.0

D4. Which of the following age groups may I place you in?

	Frequency	Valid Percent
18-24	45	3.8
25-34	158	13.2
35-44	236	19.7
45-54	328	27.4
55-64	244	20.3
65 and over	170	14.2
Do not know / refused	19	1.5
Total	1200	100.0

D5. What is the primary language spoken at your residence?

	Frequency	Valid Percent
English	966	80.5
French	127	10.6
Both	89	7.4
Other	8	.7
Do not know / refused	9	.8
Total	1200	100.0

D6. Gender

	Frequency	Valid Percent
Male	507	42.2
Female	671	56.0
Refused	22	1.8
Total	1200	100.0

CROSS TABULATIONS BY WARD

		Q1. Using the scale where one is very poor and five is very good , how would you rate the overall quality of life in the community?					
		Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
	Ward 1	1.0%	12.1%	18.2%	62.6%	5.1%	1.0%
	Ward 2	1.0%	8.0%	20.0%	54.0%	17.0%	
	Ward 3	6.1%	14.1%	41.4%	33.3%	5.1%	
	Ward 4		4.0%	30.0%	50.0%	12.0%	4.0%
	Ward 5	4.0%	9.0%	24.0%	54.0%	9.0%	
	Ward 6	1.0%	12.0%	37.0%	38.0%	12.0%	
	Ward 7	5.9%	13.9%	31.7%	37.6%	10.9%	
	Ward 8	3.0%	7.9%	23.8%	50.5%	14.9%	
	Ward 9	3.0%	8.0%	27.0%	44.0%	18.0%	
	Ward 10	1.0%	10.0%	33.0%	40.0%	13.0%	3.0%
	Ward 11		13.0%	28.0%	42.0%	17.0%	
	Ward 12	1.0%	9.0%	36.0%	38.0%	13.0%	3.0%

		Q2. I am confident about the economic future of our community					
		Not at all agree	Not agree	Neither not agree nor agree	Somewhat agree	Strongly agree	Do not know
	Ward 1	10.0%	33.0%	21.0%	29.0%	6.0%	1.0%
	Ward 2	7.9%	21.8%	29.7%	30.7%	8.9%	1.0%
	Ward 3	13.0%	38.0%	22.0%	25.0%	2.0%	
	Ward 4	12.0%	30.0%	24.0%	26.0%	8.0%	
	Ward 5	4.0%	29.7%	27.7%	21.8%	16.8%	
	Ward 6	6.1%	27.3%	33.3%	27.3%	6.1%	
	Ward 7	17.8%	22.8%	32.7%	18.8%	7.9%	
	Ward 8	5.0%	16.0%	26.0%	39.0%	13.0%	1.0%
	Ward 9	11.0%	23.0%	29.0%	19.0%	18.0%	
	Ward 10	6.0%	30.0%	26.0%	30.0%	7.0%	1.0%
	Ward 11	5.9%	27.7%	28.7%	27.7%	9.9%	
	Ward 12	6.0%	20.0%	26.0%	36.0%	12.0%	

	Q3. I feel that there are employment opportunities in the City					
	Not at all agree	Not agree	Neither not agree nor agree	Somewha t agree	Strongly agree	Do not know
Ward 1	14.9%	36.6%	20.8%	21.8%	5.0%	1.0%
Ward 2	12.0%	27.0%	25.0%	29.0%	4.0%	3.0%
Ward 3	13.0%	30.0%	38.0%	14.0%	5.0%	
Ward 4	8.0%	44.0%	22.0%	18.0%	8.0%	
Ward 5	7.1%	33.3%	31.3%	19.2%	9.1%	
Ward 6	17.0%	31.0%	24.0%	24.0%	3.0%	1.0%
Ward 7	17.8%	29.7%	28.7%	17.8%	5.9%	
Ward 8	8.9%	22.8%	28.7%	28.7%	9.9%	1.0%
Ward 9	19.2%	27.3%	16.2%	29.3%	8.1%	
Ward 10	12.1%	35.4%	23.2%	20.2%	5.1%	4.0%
Ward 11	10.0%	32.0%	32.0%	17.0%	9.0%	
Ward 12	15.8%	24.8%	19.8%	27.7%	11.9%	

	Q4. There is mentorship and support for new entrepreneurs in the City					
	Not at all agree	Not agree	Neither not agree nor agree	Somewhat agree	Strongly agree	Do not know
Ward 1	12.1%	13.1%	24.2%	32.3%	6.1%	12.1%
Ward 2	12.0%	15.0%	27.0%	16.0%	5.0%	25.0%
Ward 3	11.0%	24.0%	30.0%	14.0%	5.0%	16.0%
Ward 4	6.0%	20.0%	30.0%	22.0%	8.0%	14.0%
Ward 5	6.0%	20.0%	41.0%	20.0%	6.0%	7.0%
Ward 6	10.1%	21.2%	32.3%	15.2%	6.1%	15.2%
Ward 7	11.9%	17.8%	27.7%	19.8%	4.0%	18.8%
Ward 8	7.9%	14.9%	38.6%	18.8%	4.0%	15.8%
Ward 9	8.0%	16.0%	26.0%	26.0%	6.0%	18.0%
Ward 10	12.0%	21.0%	26.0%	16.0%	6.0%	19.0%
Ward 11	4.0%	19.0%	35.0%	16.0%	4.0%	22.0%
Ward 12	7.0%	12.0%	33.0%	22.0%	10.0%	16.0%

	Q5. It is important to attract new residents and immigrants to the City					
	Not at all agree	Not agree	Neither not agree nor agree	Somewha t agree	Strongly agree	Do not know
Ward 1	4.0%	10.0%	15.0%	24.0%	46.0%	1.0%
Ward 2	12.0%	13.0%	18.0%	26.0%	29.0%	2.0%
Ward 3	12.9%	15.8%	16.8%	31.7%	20.8%	2.0%
Ward 4	8.0%	12.0%	16.0%	26.0%	36.0%	2.0%
Ward 5	8.9%	14.9%	18.8%	27.7%	27.7%	2.0%
Ward 6	13.0%	9.0%	23.0%	26.0%	29.0%	
Ward 7	8.9%	11.9%	12.9%	31.7%	33.7%	1.0%
Ward 8	5.9%	5.0%	18.8%	34.7%	32.7%	3.0%
Ward 9	11.0%	5.0%	16.0%	26.0%	42.0%	
Ward 10	4.0%	4.0%	11.0%	33.0%	46.0%	2.0%
Ward 11	13.1%	7.1%	13.1%	30.3%	32.3%	4.0%
Ward 12	7.1%	7.1%	20.2%	20.2%	45.5%	

		Q6. Overall, would you say that the CGS is changing for the better, for the worse, or that there is no significant change at all?			
		For the better	For the worst	No change at all	Do not know
	Ward 1	37.6%	20.8%	36.6%	5.0%
	Ward 2	37.0%	31.0%	28.0%	4.0%
	Ward 3	19.0%	44.0%	32.0%	5.0%
	Ward 4	42.0%	32.0%	20.0%	6.0%
	Ward 5	37.0%	28.0%	33.0%	2.0%
	Ward 6	39.6%	35.6%	20.8%	4.0%
	Ward 7	29.7%	35.6%	29.7%	5.0%
	Ward 8	34.0%	16.0%	46.0%	4.0%
	Ward 9	40.4%	35.4%	21.2%	3.0%
	Ward 10	34.0%	33.0%	28.0%	5.0%
	Ward 11	37.6%	27.7%	22.8%	11.9%
	Ward 12	42.0%	16.0%	36.0%	6.0%

	Q8. The community has a strong and viable arts and cultural community (offering .good cultural institutions such as libraries, museums, and art galleries)					
	Not at all agree	Not agree	Neither not agree nor agree	Somewha t agree	Strongly agree	Do not know
Ward 1	2.0%	16.2%	22.2%	44.4%	13.1%	2.0%
Ward 2	3.0%	13.1%	20.2%	34.3%	25.3%	4.0%
Ward 3	11.0%	10.0%	21.0%	38.0%	17.0%	3.0%
Ward 4		16.0%	34.0%	26.0%	22.0%	2.0%
Ward 5	5.9%	18.8%	25.7%	32.7%	14.9%	2.0%
Ward 6	2.9%	16.7%	25.5%	34.3%	20.6%	
Ward 7	5.0%	13.9%	29.7%	28.7%	17.8%	5.0%
Ward 8	4.0%	16.0%	28.0%	31.0%	20.0%	1.0%
Ward 9	8.0%	16.0%	29.0%	31.0%	13.0%	3.0%
Ward 10	4.0%	28.0%	15.0%	40.0%	12.0%	1.0%
Ward 11	6.0%	13.0%	22.0%	43.0%	16.0%	
Ward 12		20.0%	25.0%	30.0%	25.0%	

	Q9. The community provides seniors in our area with quality care and services					
	Not at all agree	Not agree	Neither not agree nor agree	Somewha t agree	Strongly agree	Do not know
Ward 1	2.0%	11.0%	26.0%	50.0%	5.0%	6.0%
Ward 2	6.0%	15.0%	32.0%	26.0%	13.0%	8.0%
Ward 3	13.0%	19.0%	29.0%	30.0%	3.0%	6.0%
Ward 4	4.0%	26.0%	26.0%	36.0%	8.0%	
Ward 5	7.0%	30.0%	22.0%	28.0%	7.0%	6.0%
Ward 6	8.0%	15.0%	35.0%	33.0%	6.0%	3.0%
Ward 7	15.8%	22.8%	26.7%	25.7%	6.9%	2.0%
Ward 8	7.9%	20.8%	29.7%	27.7%	9.9%	4.0%
Ward 9	8.1%	19.2%	19.2%	37.4%	8.1%	8.1%
Ward 10	8.9%	23.8%	25.7%	27.7%	5.0%	8.9%
Ward 11	3.0%	23.0%	26.0%	33.0%	6.0%	9.0%
Ward 12	6.0%	20.0%	19.0%	29.0%	20.0%	6.0%

	Q10. The community provides youth in our areas with quality services					
	Not at all agree	Not agree	Neither not agree nor agree	Somewhat agree	Strongly agree	Do not know
Ward 1	13.3%	35.7%	29.6%	17.3%	2.0%	2.0%
Ward 2	5.0%	37.0%	24.0%	20.0%	5.0%	9.0%
Ward 3	16.0%	41.0%	25.0%	8.0%	5.0%	5.0%
Ward 4	8.0%	24.0%	34.0%	24.0%	8.0%	2.0%
Ward 5	9.1%	31.3%	28.3%	22.2%	7.1%	2.0%
Ward 6	19.0%	24.0%	36.0%	13.0%	4.0%	4.0%
Ward 7	17.8%	35.6%	26.7%	13.9%	4.0%	2.0%
Ward 8	11.0%	24.0%	36.0%	19.0%	1.0%	9.0%
Ward 9	11.0%	35.0%	23.0%	16.0%	2.0%	13.0%
Ward 10	13.0%	38.0%	18.0%	19.0%	3.0%	9.0%
Ward 11	5.9%	27.7%	35.6%	18.8%	3.0%	8.9%
Ward 12	7.0%	26.0%	32.0%	28.0%	4.0%	3.0%

	Q11. The community provides opportunities for healthy living such as nature trail, parks etc?					
	Not at all agree	Not agree	Neither not agree nor agree	Somewhat agree	Strongly agree	Do not know
Ward 1	2.0%	13.0%	21.0%	43.0%	21.0%	
Ward 2	4.0%	9.9%	23.8%	39.6%	21.8%	1.0%
Ward 3	9.9%	10.9%	20.8%	42.6%	15.8%	
Ward 4	4.0%	18.0%	28.0%	28.0%	22.0%	
Ward 5	7.0%	28.0%	13.0%	35.0%	15.0%	2.0%
Ward 6	8.0%	18.0%	26.0%	32.0%	15.0%	1.0%
Ward 7	6.9%	7.9%	26.7%	44.6%	12.9%	1.0%
Ward 8	4.0%	11.0%	19.0%	45.0%	21.0%	
Ward 9	5.9%	9.9%	17.8%	41.6%	22.8%	2.0%
Ward 10	4.0%	17.0%	18.0%	26.0%	34.0%	1.0%
Ward 11	1.0%	10.0%	22.0%	42.0%	25.0%	
Ward 12	1.0%	4.0%	10.1%	54.5%	29.3%	1.0%

		Q12. Over the past year, have you given your time to any volunteer, community, religious or charity organization?		
		Yes	No	Do not know
	Ward 1	70.0%	29.0%	1.0%
	Ward 2	68.0%	32.0%	
	Ward 3	62.0%	38.0%	
	Ward 4	66.0%	32.0%	2.0%
	Ward 5	46.0%	54.0%	
	Ward 6	65.0%	35.0%	
	Ward 7	55.0%	45.0%	
	Ward 8	62.4%	37.6%	
	Ward 9	72.3%	25.7%	2.0%
	Ward 10	69.0%	31.0%	
	Ward 11	70.0%	29.0%	1.0%
	Ward 12	65.7%	33.3%	1.0%

		Q13a. Are you aware of the healthy community initiative?		
		Yes	No	Do not know
	Ward 1	49.0%	46.0%	5.0%
	Ward 2	44.0%	52.0%	4.0%
	Ward 3	46.0%	51.0%	3.0%
	Ward 4	34.0%	62.0%	4.0%
	Ward 5	46.0%	50.0%	4.0%
	Ward 6	46.0%	46.0%	8.0%
	Ward 7	42.0%	56.0%	2.0%
	Ward 8	49.0%	50.0%	1.0%
	Ward 9	52.0%	42.0%	6.0%
	Ward 10	53.5%	41.4%	5.1%
	Ward 11	39.0%	55.0%	6.0%
	Ward 12	43.0%	48.0%	9.0%

		Q13b. Do you feel you are contributing to the healthy community strategy by living a healthy lifestyle?		
		Yes	No	Do not know
	Ward 1	79.0%	11.0%	10.0%
	Ward 2	76.0%	15.0%	9.0%
	Ward 3	78.0%	11.0%	11.0%
	Ward 4	84.0%	6.0%	10.0%
	Ward 5	80.0%	11.0%	9.0%
	Ward 6	73.0%	18.0%	9.0%
	Ward 7	88.0%	7.0%	5.0%
	Ward 8	76.0%	16.0%	8.0%
	Ward 9	85.9%	8.1%	6.1%
	Ward 10	81.0%	6.0%	13.0%
	Ward 11	77.0%	13.0%	10.0%
	Ward 12	80.0%	13.0%	7.0%

		Q14. How would you rate your interest in politics at the Municipal government level in the CGS?					
		Not at all interested	Not very interested	Neither interested nor uninterested	Somewhat interested	Very interested	Do not know
	Ward 1	4.0%	12.0%	11.0%	41.0%	32.0%	2.0%
	Ward 2	5.0%	13.0%	22.0%	33.0%	27.0%	
	Ward 3	11.1%	11.1%	17.2%	44.4%	16.2%	
	Ward 4	8.0%	16.0%	30.0%	18.0%	26.0%	
	Ward 5	9.0%	15.0%	17.0%	31.0%	28.0%	
	Ward 6	5.0%	16.8%	20.8%	35.6%	21.8%	2.0%
	Ward 7	10.9%	13.9%	20.8%	29.7%	24.8%	
	Ward 8	5.0%	13.9%	22.8%	32.7%	25.7%	
	Ward 9	5.9%	17.8%	14.9%	36.6%	22.8%	
	Ward 10	7.0%	10.0%	19.0%	34.0%	30.0%	
	Ward 11		19.0%	26.0%	30.0%	25.0%	
	Ward 12	7.1%	13.1%	17.2%	29.3%	33.3%	

		Q15. Do you feel that City Hall is providing you with enough information and opportunities to have your voice heard and to be involved in the decision making process?		
		Yes	No	Do not know
	Ward 1	30.0%	55.0%	15.0%
	Ward 2	33.0%	57.0%	10.0%
	Ward 3	19.0%	65.0%	16.0%
	Ward 4	32.0%	60.0%	8.0%
	Ward 5	35.0%	54.0%	11.0%
	Ward 6	29.3%	60.6%	10.1%
	Ward 7	32.0%	61.0%	7.0%
	Ward 8	31.0%	54.0%	15.0%
	Ward 9	35.0%	50.0%	15.0%
	Ward 10	26.7%	59.4%	13.9%
	Ward 11	26.0%	64.0%	10.0%
	Ward 12	26.0%	64.0%	10.0%

		Q18. Ensuring the quality of new land developments (the zoning and planning of new developments)				
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important
	Ward 1	6.1%	7.1%	15.2%	41.4%	30.3%
	Ward 2	9.0%	10.0%	31.0%	29.0%	19.0%
	Ward 3	6.1%	11.1%	25.3%	35.4%	22.2%
	Ward 4	6.0%	12.0%	22.0%	32.0%	24.0%
	Ward 5	7.1%	7.1%	33.3%	26.3%	26.3%
	Ward 6	8.0%	13.0%	32.0%	29.0%	18.0%
	Ward 7	10.9%	11.9%	31.7%	19.8%	25.7%
	Ward 8	6.0%	11.0%	36.0%	26.0%	18.0%
	Ward 9	6.0%	11.0%	16.0%	26.0%	39.0%
	Ward 10	4.0%	11.0%	18.0%	26.0%	40.0%
	Ward 11	5.9%	5.9%	22.8%	37.6%	27.7%
	Ward 12	6.0%	12.0%	23.0%	30.0%	29.0%

		Q19. Ensuring building safety					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1			2.0%	16.0%	43.0%	39.0%	2.0%
Ward 2	6.1%	1.0%	18.2%	28.3%	46.5%		
Ward 3	2.0%	6.0%	14.0%	30.0%	48.0%		
Ward 4	2.0%	4.0%	12.0%	34.0%	46.0%		
Ward 5		5.9%	12.9%	38.6%	42.6%		
Ward 6	1.0%	6.1%	14.1%	37.4%	41.4%	1.0%	
Ward 7	1.0%	2.0%	16.0%	30.0%	51.0%		
Ward 8	4.0%		24.0%	25.0%	46.0%		
Ward 9	3.0%	5.1%	11.1%	27.3%	53.5%		
Ward 10		6.0%	17.0%	27.0%	49.0%		
Ward 11	3.0%	1.0%	12.0%	41.0%	43.0%	1.0%	
Ward 12		1.0%	14.1%	32.3%	52.5%		

		Q20. Economic diversification and planning for the economic future					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1			2.0%	6.1%	23.2%	68.7%	
Ward 2	1.0%	1.0%	12.0%	35.0%	51.0%		
Ward 3	2.0%	2.0%	11.0%	44.0%	41.0%		
Ward 4	2.0%	4.0%	6.0%	20.0%	64.0%		4.0%
Ward 5	2.0%	2.0%	5.9%	36.6%	53.5%		
Ward 6	1.0%	3.0%	8.0%	41.0%	47.0%		
Ward 7	2.0%	2.0%	8.0%	30.0%	57.0%		1.0%
Ward 8	1.0%	1.0%	6.0%	41.0%	48.0%		3.0%
Ward 9		2.0%	11.0%	29.0%	56.0%		2.0%
Ward 10		2.0%	7.0%	31.0%	60.0%		
Ward 11	1.0%		3.0%	28.0%	68.0%		
Ward 12	1.0%	4.0%	10.1%	17.2%	64.6%		3.0%

	Q21. Child care funding					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	7.1%	10.1%	13.1%	34.3%	33.3%	2.0%
Ward 2	11.0%	5.0%	25.0%	25.0%	32.0%	2.0%
Ward 3	2.0%	11.0%	24.0%	33.0%	25.0%	5.0%
Ward 4	6.0%	16.0%	18.0%	22.0%	30.0%	8.0%
Ward 5	11.0%	9.0%	19.0%	33.0%	26.0%	2.0%
Ward 6	6.1%	5.1%	24.5%	33.7%	29.6%	1.0%
Ward 7	5.9%	11.9%	15.8%	28.7%	36.6%	1.0%
Ward 8	11.0%	15.0%	23.0%	25.0%	25.0%	1.0%
Ward 9	6.0%	15.0%	13.0%	26.0%	37.0%	3.0%
Ward 10	7.1%	16.2%	19.2%	34.3%	23.2%	
Ward 11	10.0%	13.0%	23.0%	28.0%	26.0%	
Ward 12	13.0%	4.0%	12.0%	28.0%	43.0%	

	Q22. Providing welfare assistance					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	10.9%	14.9%	25.7%	26.7%	21.8%	
Ward 2	6.1%	18.2%	29.3%	25.3%	20.2%	1.0%
Ward 3	6.0%	14.0%	46.0%	21.0%	13.0%	
Ward 4	12.0%	14.0%	28.0%	20.0%	22.0%	4.0%
Ward 5	9.0%	17.0%	28.0%	33.0%	13.0%	
Ward 6	7.9%	12.9%	30.7%	30.7%	17.8%	
Ward 7	9.9%	18.8%	27.7%	21.8%	20.8%	1.0%
Ward 8	13.9%	13.9%	29.7%	28.7%	12.9%	1.0%
Ward 9	13.0%	15.0%	27.0%	19.0%	24.0%	2.0%
Ward 10	8.9%	10.9%	29.7%	26.7%	23.8%	
Ward 11	9.0%	17.0%	25.0%	35.0%	13.0%	1.0%
Ward 12	15.8%	4.0%	24.8%	27.7%	27.7%	

	Q23. Planning for the CGS's future					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1			10.0%	33.0%	57.0%	
Ward 2	1.0%	3.0%	15.2%	31.3%	47.5%	2.0%
Ward 3	2.0%	5.0%	15.8%	34.7%	42.6%	
Ward 4	2.0%		16.0%	22.0%	58.0%	2.0%
Ward 5	2.0%	2.0%	5.9%	36.6%	53.5%	
Ward 6	1.0%	4.0%	13.0%	38.0%	44.0%	
Ward 7	1.0%	2.0%	10.0%	33.0%	53.0%	1.0%
Ward 8		1.0%	9.0%	43.0%	46.0%	1.0%
Ward 9	3.0%	3.0%	11.0%	31.0%	50.0%	2.0%
Ward 10		2.0%	6.0%	30.0%	61.0%	1.0%
Ward 11			9.0%	32.0%	58.0%	1.0%
Ward 12	1.0%	1.0%	9.1%	22.2%	65.7%	1.0%

	Q24. Promoting tourism					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	5.0%	4.0%	17.0%	45.0%	29.0%	4.0%
Ward 2	2.0%	5.1%	16.2%	46.5%	30.3%	
Ward 3	2.0%	3.0%	17.0%	48.0%	30.0%	
Ward 4	2.0%	4.0%	30.0%	34.0%	26.0%	
Ward 5	4.0%	4.0%	12.9%	40.6%	38.6%	
Ward 6	3.0%	9.0%	22.0%	37.0%	29.0%	2.0%
Ward 7	5.9%	5.0%	16.8%	30.7%	41.6%	
Ward 8		5.0%	22.8%	37.6%	34.7%	
Ward 9	2.0%	9.9%	7.9%	30.7%	47.5%	
Ward 10	1.0%	7.1%	22.2%	32.3%	37.4%	
Ward 11	1.0%	3.0%	19.0%	41.0%	35.0%	1.0%
Ward 12		10.1%	14.1%	33.3%	41.4%	1.0%

		Q25. Promoting recycling					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1		4.0%	4.0%	20.8%	31.7%	39.6%	4.0%
Ward 2		4.0%	3.0%	12.1%	31.3%	49.5%	
Ward 3		3.0%	5.0%	8.0%	38.0%	46.0%	
Ward 4			4.0%	14.0%	20.0%	58.0%	
Ward 5		9.0%		13.0%	19.0%	59.0%	1.0%
Ward 6		4.0%	3.0%	17.8%	30.7%	44.6%	
Ward 7		2.0%	8.0%	9.0%	28.0%	52.0%	
Ward 8		1.0%	4.0%	11.0%	29.0%	54.0%	
Ward 9		5.0%	3.0%	11.0%	27.0%	52.0%	2.0%
Ward 10		2.0%	3.0%	13.0%	30.0%	52.0%	1.0%
Ward 11		4.0%	9.0%	10.0%	41.0%	35.0%	
Ward 12		1.0%	6.1%	14.1%	26.3%	52.5%	

	Q26. Developing Job creation initiatives					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	1.0%		9.0%	30.0%	59.0%	1.0%
Ward 2	2.0%	1.0%	10.0%	32.0%	54.0%	1.0%
Ward 3			5.0%	36.6%	58.4%	
Ward 4			8.0%	26.0%	60.0%	6.0%
Ward 5	2.0%		4.0%	14.9%	79.2%	
Ward 6	1.0%	1.0%	4.0%	27.0%	67.0%	
Ward 7		2.0%	6.0%	26.0%	66.0%	
Ward 8	3.0%	1.0%	9.0%	21.0%	65.0%	1.0%
Ward 9		5.0%	5.0%	25.7%	59.4%	5.0%
Ward 10	1.0%	3.0%	10.0%	29.0%	57.0%	
Ward 11		3.0%	3.0%	22.0%	72.0%	
Ward 12		3.0%	9.0%	16.0%	72.0%	

	Q27. Beautification of the community					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	4.0%	1.0%	20.0%	34.0%	41.0%	4.0%
Ward 2	1.0%	8.0%	17.0%	42.0%	32.0%	
Ward 3	2.0%	7.9%	28.7%	37.6%	23.8%	
Ward 4	4.0%	4.0%	22.0%	38.0%	28.0%	
Ward 5		9.0%	22.0%	26.0%	43.0%	1.0%
Ward 6	4.0%	6.0%	32.0%	31.0%	26.0%	
Ward 7	3.0%	8.9%	20.8%	21.8%	45.5%	
Ward 8	3.0%	1.0%	21.0%	45.0%	30.0%	3.0%
Ward 9	5.0%	6.0%	16.0%	26.0%	44.0%	
Ward 10	1.0%	4.0%	17.2%	35.4%	41.4%	
Ward 11	1.0%	6.0%	12.0%	48.0%	33.0%	
Ward 12	3.0%	7.1%	14.1%	26.3%	49.5%	1.0%

	Q28. Pioneer Manor (long term care facility)					
	Not at all important	Not important	Neither important nor unimporta nt	Important	Very Important	Do not know
Ward 1	6.1%	2.0%	13.1%	40.4%	38.4%	
Ward 2	2.0%	8.0%	9.0%	28.0%	49.0%	4.0%
Ward 3	2.0%	4.9%	20.6%	28.4%	42.2%	2.0%
Ward 4	2.0%	6.0%	12.0%	22.0%	52.0%	6.0%
Ward 5	4.0%	7.0%	19.0%	24.0%	46.0%	
Ward 6	4.0%	3.0%	14.0%	32.0%	46.0%	1.0%
Ward 7	1.0%	3.0%	9.0%	30.0%	53.0%	4.0%
Ward 8	3.0%		14.9%	30.7%	47.5%	4.0%
Ward 9	2.0%	5.0%	7.9%	20.8%	59.4%	5.0%
Ward 10	5.0%	10.0%	17.0%	28.0%	39.0%	1.0%
Ward 11	1.0%	1.0%	13.3%	30.6%	53.1%	1.0%
Ward 12		4.0%	13.1%	22.2%	59.6%	1.0%

	Q29. Waste collection					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	1.0%	1.0%	18.0%	48.0%	32.0%	2.0%
Ward 2	1.0%	3.0%	18.2%	35.4%	42.4%	
Ward 3			17.2%	38.4%	44.4%	
Ward 4		6.0%	16.0%	30.0%	46.0%	
Ward 5	2.0%	2.0%	16.8%	25.7%	53.5%	
Ward 6	3.0%		13.9%	39.6%	43.6%	1.0%
Ward 7	1.0%	3.0%	11.0%	35.0%	50.0%	
Ward 8		1.0%	15.0%	35.0%	48.0%	
Ward 9	2.0%	3.0%	7.9%	38.6%	46.5%	
Ward 10	1.0%	4.0%	18.2%	36.4%	40.4%	
Ward 11		4.0%	17.2%	36.4%	41.4%	1.0%
Ward 12		4.0%	14.1%	30.3%	51.5%	

		Q30. Maintenance of main roads				
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important
Ward 1	1.0%	1.0%	4.0%	32.0%	60.0%	2.0%
Ward 2	1.0%	1.0%	4.0%	22.0%	71.0%	1.0%
Ward 3		2.0%	6.0%	11.0%	79.0%	2.0%
Ward 4			8.0%	12.0%	74.0%	6.0%
Ward 5			2.0%	18.8%	79.2%	
Ward 6	1.0%		3.0%	19.0%	76.0%	1.0%
Ward 7	2.0%	1.0%	6.0%	16.0%	75.0%	
Ward 8		1.0%	6.0%	20.0%	73.0%	
Ward 9		2.0%	5.0%	26.7%	64.4%	2.0%
Ward 10		2.0%	10.0%	20.0%	67.0%	1.0%
Ward 11			4.0%	26.3%	68.7%	1.0%
Ward 12		6.0%	7.0%	16.0%	71.0%	

		Q31. Winter Road maintenance including snow plowing, sanding and salting					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	1.0%	2.0%	9.1%	34.3%	52.5%	1.0%	
Ward 2		1.0%	4.0%	23.0%	70.0%	2.0%	
Ward 3		2.0%	8.0%	14.0%	73.0%	3.0%	
Ward 4			10.0%	18.0%	66.0%	6.0%	
Ward 5	2.0%		9.0%	22.0%	67.0%		
Ward 6		1.0%	6.1%	18.2%	73.7%	1.0%	
Ward 7	2.0%		4.0%	24.0%	70.0%		
Ward 8			1.0%	24.0%	74.0%	1.0%	
Ward 9		2.0%	7.9%	20.8%	67.3%	2.0%	
Ward 10	1.0%	2.0%	6.1%	36.4%	53.5%	1.0%	
Ward 11			6.0%	26.0%	67.0%	1.0%	
Ward 12		4.0%	7.1%	23.2%	64.6%	1.0%	

	Q32. Water & sewer services					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1			11.0%	39.0%	50.0%	
Ward 2	11.0%	4.0%	10.0%	25.0%	49.0%	1.0%
Ward 3	2.0%	5.0%	9.9%	37.6%	42.6%	3.0%
Ward 4	4.0%		16.0%	28.0%	50.0%	2.0%
Ward 5		4.0%	5.9%	29.7%	60.4%	
Ward 6	3.0%		10.0%	35.0%	51.0%	1.0%
Ward 7	1.0%	2.0%	6.0%	27.0%	63.0%	1.0%
Ward 8			8.9%	32.7%	57.4%	1.0%
Ward 9	2.0%	2.0%	9.8%	25.5%	58.8%	2.0%
Ward 10		4.0%	12.0%	26.0%	56.0%	2.0%
Ward 11	1.0%		4.0%	26.3%	68.7%	
Ward 12		1.0%	6.0%	32.0%	58.0%	3.0%

		Q33. Policing					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
	Ward 1	2.0%	4.0%	5.0%	29.0%	59.0%	1.0%
	Ward 2	1.0%	2.0%	11.0%	30.0%	55.0%	1.0%
	Ward 3		2.0%	5.0%	42.6%	50.5%	
	Ward 4		2.0%	10.0%	30.0%	56.0%	2.0%
	Ward 5	4.0%	2.0%	2.0%	31.0%	61.0%	
	Ward 6		3.0%	10.0%	37.0%	50.0%	
	Ward 7	1.0%	2.0%	6.0%	26.0%	65.0%	
	Ward 8	1.0%	1.0%	7.9%	27.7%	62.4%	
	Ward 9		2.0%	5.0%	25.7%	65.3%	2.0%
	Ward 10	2.0%	5.0%	10.0%	30.0%	53.0%	
	Ward 11			4.0%	38.0%	58.0%	
	Ward 12		1.0%	6.0%	29.0%	64.0%	

		Q34. Providing affordable housing					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
	Ward 1	5.0%	4.0%	26.7%	32.7%	31.7%	
	Ward 2	2.0%	13.9%	23.8%	21.8%	36.6%	2.0%
	Ward 3		5.0%	20.8%	42.6%	31.7%	
	Ward 4	2.0%	8.0%	20.0%	24.0%	44.0%	2.0%
	Ward 5	4.0%	13.0%	26.0%	26.0%	31.0%	
	Ward 6	3.0%	6.0%	22.0%	31.0%	38.0%	
	Ward 7	1.0%	6.9%	17.8%	32.7%	41.6%	
	Ward 8	4.0%	3.0%	28.7%	27.7%	35.6%	1.0%
	Ward 9	2.0%	14.9%	18.8%	20.8%	41.6%	2.0%
	Ward 10	6.0%	11.0%	15.0%	29.0%	39.0%	
	Ward 11		9.0%	17.0%	22.0%	49.0%	3.0%
	Ward 12	4.0%	3.0%	14.0%	25.0%	54.0%	

		Q35. Ambulance services				
		Not important	Neither important nor unimportant	Important	Very Important	Do not know
	Ward 1	1.0%	9.0%	35.0%	55.0%	
	Ward 2		8.0%	31.0%	60.0%	1.0%
	Ward 3	2.0%	2.0%	29.7%	64.4%	2.0%
	Ward 4		6.0%	44.0%	48.0%	2.0%
	Ward 5		9.0%	35.0%	56.0%	
	Ward 6		8.0%	28.0%	64.0%	
	Ward 7		8.0%	29.0%	63.0%	
	Ward 8		7.9%	24.8%	67.3%	
	Ward 9	2.0%	8.0%	19.0%	69.0%	2.0%
	Ward 10	2.0%	16.0%	34.0%	48.0%	
	Ward 11		4.0%	39.0%	57.0%	
	Ward 12	3.0%	5.9%	27.7%	63.4%	

		Q36. Public health unit services					
		Not at all important	Not important	Neither important nor unimporta nt	Important	Very Important	Do not know
Ward 1 Ward 2 Ward 3 Ward 4 Ward 5 Ward 6 Ward 7 Ward 8 Ward 9 Ward 10 Ward 11 Ward 12	1.0%		13.1%	51.5%	34.3%		
		4.0%	14.0%	30.0%	52.0%		
		2.0%	9.9%	29.7%	56.4%	2.0%	
		2.0%	16.0%	28.0%	50.0%	4.0%	
	4.0%	2.0%	16.8%	34.7%	42.6%		
		1.0%	13.0%	37.0%	49.0%		
	1.0%	1.0%	8.0%	30.0%	60.0%		
	1.0%		13.9%	37.6%	47.5%		
		5.0%	9.9%	33.7%	49.5%	2.0%	
	2.0%	4.0%	16.0%	33.0%	45.0%		
		3.0%	13.0%	35.0%	49.0%		
		9.0%	9.0%	32.0%	49.0%	1.0%	

Q37. Public transit						
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	2.0%	6.1%	17.2%	41.4%	33.3%	
Ward 2	8.0%	9.0%	19.0%	35.0%	27.0%	2.0%
Ward 3	5.0%	6.0%	16.0%	38.0%	33.0%	2.0%
Ward 4	4.0%	16.0%	16.0%	26.0%	36.0%	2.0%
Ward 5	7.0%	4.0%	15.0%	37.0%	35.0%	2.0%
Ward 6	4.0%	6.1%	15.2%	38.4%	35.4%	1.0%
Ward 7	2.0%	11.9%	15.8%	31.7%	38.6%	
Ward 8	3.0%	6.0%	11.0%	41.0%	39.0%	
Ward 9	6.0%	5.0%	23.0%	27.0%	37.0%	2.0%
Ward 10	4.0%	5.0%	15.0%	33.0%	43.0%	
Ward 11	1.0%	6.0%	17.0%	35.0%	41.0%	
Ward 12	4.0%	6.0%	10.0%	32.0%	48.0%	

Q38. Recreational facilities						
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	2.0%	2.0%	18.4%	35.7%	41.8%	
Ward 2		5.1%	27.3%	34.3%	32.3%	1.0%
Ward 3	3.0%	5.0%	22.0%	37.0%	33.0%	
Ward 4	2.0%	12.0%	20.0%	28.0%	36.0%	2.0%
Ward 5	2.0%	7.1%	15.2%	31.3%	44.4%	
Ward 6	4.0%	3.0%	17.0%	38.0%	38.0%	
Ward 7	2.0%	7.9%	22.8%	21.8%	44.6%	1.0%
Ward 8		5.0%	19.0%	36.0%	40.0%	
Ward 9	5.0%	6.0%	19.0%	26.0%	42.0%	2.0%
Ward 10	1.0%	5.1%	23.2%	30.3%	40.4%	
Ward 11	4.0%	1.0%	16.2%	42.4%	36.4%	
Ward 12	7.1%	4.0%	14.1%	35.4%	39.4%	

Q39. Leisure programs						
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	2.0%	6.1%	29.3%	40.4%	22.2%	
Ward 2	3.0%	10.0%	29.0%	31.0%	26.0%	1.0%
Ward 3	2.0%	7.9%	21.8%	42.6%	23.8%	2.0%
Ward 4	4.0%	14.0%	22.0%	34.0%	24.0%	2.0%
Ward 5	2.0%	7.1%	24.2%	33.3%	33.3%	
Ward 6	4.0%	6.1%	24.2%	32.3%	32.3%	1.0%
Ward 7	3.0%	7.9%	24.8%	30.7%	32.7%	1.0%
Ward 8	3.9%	2.9%	23.5%	37.3%	32.4%	
Ward 9	5.0%	14.9%	22.8%	23.8%	31.7%	2.0%
Ward 10	2.0%	3.0%	31.0%	36.0%	28.0%	
Ward 11	6.0%	3.0%	30.0%	36.0%	25.0%	
Ward 12	6.1%	7.1%	20.2%	30.3%	36.4%	

Q40. Fire protection						
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1		1.0%	10.0%	29.0%	60.0%	
Ward 2		2.0%	11.0%	28.0%	59.0%	
Ward 3			2.0%	30.0%	68.0%	
Ward 4		2.0%	4.0%	32.0%	60.0%	2.0%
Ward 5	2.0%		7.0%	15.0%	76.0%	
Ward 6		1.0%	4.0%	35.0%	60.0%	
Ward 7			8.0%	26.0%	66.0%	
Ward 8			8.9%	23.8%	67.3%	
Ward 9		2.0%	5.0%	17.8%	73.3%	2.0%
Ward 10		3.0%	12.0%	28.0%	57.0%	
Ward 11			4.0%	36.4%	59.6%	
Ward 12		1.0%	4.0%	28.0%	67.0%	

	Q41. Libraries					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	2.0%	2.0%	23.2%	40.4%	32.3%	1.0%
Ward 2	4.0%	6.0%	24.0%	39.0%	26.0%	
Ward 3	3.0%	8.0%	24.0%	40.0%	25.0%	
Ward 4	2.0%	8.0%	30.0%	36.0%	22.0%	2.0%
Ward 5	6.0%	7.0%	22.0%	26.0%	39.0%	
Ward 6	3.0%	5.0%	33.0%	36.0%	23.0%	
Ward 7	1.0%	5.0%	23.8%	32.7%	37.6%	2.0%
Ward 8	1.0%	6.1%	21.2%	36.4%	35.4%	
Ward 9		5.0%	15.8%	43.6%	33.7%	
Ward 10	4.0%	9.0%	19.0%	32.0%	36.0%	
Ward 11	3.0%	9.9%	21.8%	37.6%	27.7%	
Ward 12	1.0%	7.0%	26.0%	28.0%	38.0%	

	Q42. The downtown farmers market					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	5.0%	15.8%	25.7%	36.6%	16.8%	4.0%
Ward 2	10.0%	15.0%	32.0%	24.0%	15.0%	
Ward 3	9.9%	15.8%	23.8%	34.7%	12.9%	
Ward 4	6.0%	10.0%	26.0%	36.0%	20.0%	2.0%
Ward 5	16.8%	18.8%	23.8%	25.7%	12.9%	2.0%
Ward 6	8.0%	19.0%	35.0%	15.0%	19.0%	4.0%
Ward 7	10.9%	18.8%	28.7%	22.8%	14.9%	4.0%
Ward 8	11.0%	11.0%	34.0%	28.0%	16.0%	2.0%
Ward 9	8.0%	6.0%	39.0%	26.0%	19.0%	
Ward 10	13.1%	17.2%	20.2%	24.2%	24.2%	
Ward 11	14.1%	16.2%	19.2%	36.4%	14.1%	1.0%
Ward 12	11.9%	9.9%	22.8%	24.8%	27.7%	

	Q43. Downtown redevelopment					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	10.0%	9.0%	16.0%	35.0%	30.0%	5.1%
Ward 2	11.1%	11.1%	32.3%	20.2%	20.2%	
Ward 3	13.0%	24.0%	22.0%	27.0%	14.0%	
Ward 4	4.0%	8.0%	20.0%	34.0%	30.0%	
Ward 5	17.2%	11.1%	31.3%	20.2%	20.2%	4.0%
Ward 6	6.1%	15.2%	31.3%	29.3%	17.2%	
Ward 7	13.9%	11.9%	37.6%	16.8%	18.8%	1.0%
Ward 8	9.9%	8.9%	39.6%	22.8%	17.8%	1.0%
Ward 9	8.0%	11.0%	31.0%	23.0%	24.0%	3.0%
Ward 10	5.0%	5.0%	16.0%	30.0%	43.0%	1.0%
Ward 11	14.1%	13.1%	14.1%	36.4%	22.2%	4.0%
Ward 12	3.0%	13.1%	17.2%	30.3%	32.3%	

		Q44. Older adults services					
		Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1		4.0%	5.0%	26.7%	31.7%	32.7%	
Ward 2		2.0%	6.1%	19.2%	37.4%	33.3%	2.0%
Ward 3		2.0%	5.0%	18.8%	29.7%	42.6%	2.0%
Ward 4		4.0%	2.0%	8.0%	26.0%	54.0%	6.0%
Ward 5		9.0%		20.0%	30.0%	41.0%	
Ward 6			1.0%	23.0%	44.0%	31.0%	1.0%
Ward 7		2.0%	1.0%	16.8%	32.7%	46.5%	1.0%
Ward 8		1.0%	1.0%	15.0%	33.0%	49.0%	1.0%
Ward 9		2.0%	5.0%	12.9%	28.7%	49.5%	2.0%
Ward 10		6.1%	7.1%	16.2%	39.4%	31.3%	
Ward 11			9.0%	17.0%	45.0%	29.0%	
Ward 12			6.0%	9.0%	36.0%	49.0%	

	Q45. Funding for access to health care services (e.g. doctor recruitment, family health teams)					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	4.0%		2.0%	30.3%	63.6%	
Ward 2	1.0%	2.0%	5.1%	28.3%	62.6%	1.0%
Ward 3	2.0%		7.9%	21.8%	66.3%	2.0%
Ward 4	2.0%	2.0%	4.0%	26.0%	62.0%	4.0%
Ward 5	2.0%	2.0%	7.0%	24.0%	65.0%	
Ward 6	1.0%	3.0%	5.0%	23.0%	68.0%	
Ward 7		2.0%	7.0%	20.0%	71.0%	
Ward 8	3.0%		3.0%	25.7%	68.3%	
Ward 9		2.0%	8.0%	19.0%	69.0%	2.0%
Ward 10	3.0%	2.0%	9.0%	29.0%	57.0%	
Ward 11	3.0%		7.0%	23.0%	67.0%	
Ward 12		1.0%	1.0%	13.1%	83.8%	1.0%

	Q46. Arts and culture funding					
	Not at all important	Not important	Neither important nor unimportant	Important	Very Important	Do not know
Ward 1	10.9%	14.9%	19.8%	32.7%	21.8%	
Ward 2	11.0%	17.0%	27.0%	32.0%	11.0%	2.0%
Ward 3	22.0%	25.0%	25.0%	21.0%	5.0%	2.0%
Ward 4	6.0%	20.0%	36.0%	30.0%	6.0%	2.0%
Ward 5	19.0%	15.0%	31.0%	28.0%	7.0%	
Ward 6	9.0%	23.0%	35.0%	24.0%	8.0%	1.0%
Ward 7	14.9%	16.8%	40.6%	14.9%	12.9%	
Ward 8	16.0%	5.0%	35.0%	26.0%	18.0%	
Ward 9	17.8%	14.9%	18.8%	25.7%	20.8%	2.0%
Ward 10	10.9%	9.9%	26.7%	30.7%	21.8%	
Ward 11	16.0%	12.0%	30.0%	28.0%	14.0%	
Ward 12	7.1%	17.2%	26.3%	28.3%	20.2%	1.0%

	Q47. Ensuring the quality of new land developments (the zoning and planning of new developments)					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	7.1%	15.2%	30.3%	27.3%	7.1%	13.1%
Ward 2	5.1%	18.2%	42.4%	10.1%	4.0%	20.2%
Ward 3	11.1%	11.1%	41.4%	24.2%	6.1%	6.1%
Ward 4	12.0%	20.0%	28.0%	22.0%	4.0%	14.0%
Ward 5	4.0%	12.9%	38.6%	23.8%	4.0%	16.8%
Ward 6	12.9%	16.8%	40.6%	13.9%	4.0%	11.9%
Ward 7	9.9%	20.8%	25.7%	24.8%	4.0%	14.9%
Ward 8	4.0%	16.0%	40.0%	20.0%	5.0%	15.0%
Ward 9	13.1%	24.2%	27.3%	18.2%	6.1%	11.1%
Ward 10	18.0%	20.0%	27.0%	18.0%	5.0%	12.0%
Ward 11	9.1%	14.1%	33.3%	17.2%	7.1%	19.2%
Ward 12	9.1%	20.2%	30.3%	23.2%	4.0%	13.1%

	Q48. Ensuring building safety					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	1.0%	5.0%	19.8%	38.6%	15.8%	19.8%
Ward 2	3.0%	7.9%	28.7%	22.8%	13.9%	23.8%
Ward 3	5.0%	5.9%	31.7%	36.6%	7.9%	12.9%
Ward 4	2.0%	10.0%	40.0%	20.0%	10.0%	18.0%
Ward 5	4.0%	9.0%	26.0%	33.0%	15.0%	13.0%
Ward 6	6.1%	12.1%	29.3%	24.2%	9.1%	19.2%
Ward 7	4.0%	12.9%	30.7%	24.8%	11.9%	15.8%
Ward 8	1.0%	6.0%	36.0%	33.0%	14.0%	10.0%
Ward 9	2.0%	14.7%	22.5%	30.4%	12.7%	17.6%
Ward 10	5.0%	13.0%	33.0%	22.0%	10.0%	17.0%
Ward 11	3.0%	7.0%	28.0%	23.0%	16.0%	23.0%
Ward 12	1.0%	7.1%	30.3%	38.4%	13.1%	10.1%

	Q49. Economic diversification and planning for the economic future					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	11.0%	22.0%	35.0%	21.0%	7.0%	4.0%
Ward 2	6.1%	18.2%	38.4%	20.2%	6.1%	11.1%
Ward 3	6.1%	17.2%	30.3%	32.3%	6.1%	8.1%
Ward 4	6.0%	16.0%	34.0%	20.0%	10.0%	14.0%
Ward 5	5.9%	16.8%	40.6%	19.8%	10.9%	5.9%
Ward 6	12.0%	12.0%	42.0%	24.0%	5.0%	5.0%
Ward 7	10.9%	14.9%	31.7%	22.8%	6.9%	12.9%
Ward 8	4.0%	9.0%	40.0%	26.0%	11.0%	10.0%
Ward 9	6.0%	23.0%	27.0%	18.0%	16.0%	10.0%
Ward 10	12.0%	20.0%	31.0%	22.0%	5.0%	10.0%
Ward 11	6.0%	17.0%	26.0%	23.0%	12.0%	16.0%
Ward 12	6.0%	16.0%	39.0%	20.0%	13.0%	6.0%

	Q50. Child care funding					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	6.9%	10.9%	32.7%	19.8%	8.9%	20.8%
Ward 2	8.0%	11.0%	33.0%	12.0%	4.0%	32.0%
Ward 3	3.0%	21.0%	35.0%	19.0%	3.0%	19.0%
Ward 4	4.0%	20.0%	28.0%	16.0%	8.0%	24.0%
Ward 5	2.0%	12.9%	23.8%	29.7%	5.9%	25.7%
Ward 6	9.0%	18.0%	33.0%	19.0%	4.0%	17.0%
Ward 7	6.9%	15.8%	32.7%	16.8%	7.9%	19.8%
Ward 8	6.0%	14.0%	29.0%	21.0%	9.0%	21.0%
Ward 9	5.0%	19.0%	27.0%	15.0%	15.0%	19.0%
Ward 10	5.9%	9.9%	34.7%	14.9%	8.9%	25.7%
Ward 11	4.0%	4.0%	41.4%	13.1%	7.1%	30.3%
Ward 12	3.0%	13.0%	28.0%	22.0%	14.0%	20.0%

	Q51. Providing welfare assistance					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	5.0%	8.9%	32.7%	26.7%	8.9%	17.8%
Ward 2		8.9%	29.7%	23.8%	7.9%	29.7%
Ward 3	5.0%	10.9%	36.6%	18.8%	7.9%	20.8%
Ward 4	2.0%	4.0%	36.0%	24.0%	14.0%	20.0%
Ward 5	2.0%	11.1%	35.4%	20.2%	7.1%	24.2%
Ward 6	5.0%	15.0%	36.0%	14.0%	9.0%	21.0%
Ward 7	6.9%	13.9%	40.6%	19.8%	7.9%	10.9%
Ward 8	8.9%	9.9%	28.7%	27.7%	4.0%	20.8%
Ward 9	10.0%	13.0%	32.0%	19.0%	10.0%	16.0%
Ward 10	7.1%	13.1%	36.4%	17.2%	5.1%	21.2%
Ward 11	7.0%	9.0%	35.0%	14.0%	9.0%	26.0%
Ward 12	7.1%	14.3%	30.6%	23.5%	14.3%	10.2%

	Q52. Planning for the CGS's future					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	12.0%	16.0%	34.0%	23.0%	10.0%	5.0%
Ward 2	7.9%	19.8%	30.7%	22.8%	8.9%	9.9%
Ward 3	10.0%	11.0%	33.0%	27.0%	8.0%	11.0%
Ward 4	8.0%	22.0%	28.0%	18.0%	14.0%	10.0%
Ward 5	6.0%	22.0%	30.0%	24.0%	9.0%	9.0%
Ward 6	10.1%	19.2%	33.3%	22.2%	6.1%	9.1%
Ward 7	6.9%	17.8%	29.7%	23.8%	11.9%	9.9%
Ward 8	2.9%	12.7%	27.5%	33.3%	8.8%	14.7%
Ward 9	10.0%	19.0%	29.0%	13.0%	16.0%	13.0%
Ward 10	10.0%	23.0%	29.0%	20.0%	5.0%	13.0%
Ward 11	8.9%	18.8%	28.7%	21.8%	5.9%	15.8%
Ward 12	9.0%	17.0%	32.0%	23.0%	12.0%	7.0%

	Q53. Promoting tourism					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	4.0%	10.0%	35.0%	27.0%	17.0%	7.0%
Ward 2	2.0%	18.0%	34.0%	29.0%	9.0%	8.0%
Ward 3	5.0%	10.9%	24.8%	39.6%	9.9%	9.9%
Ward 4	2.0%	26.0%	32.0%	18.0%	10.0%	12.0%
Ward 5	4.0%	17.0%	20.0%	35.0%	15.0%	9.0%
Ward 6	8.0%	18.0%	28.0%	36.0%	6.0%	4.0%
Ward 7	5.0%	18.8%	27.7%	32.7%	10.9%	5.0%
Ward 8	3.0%	6.0%	34.0%	41.0%	5.0%	11.0%
Ward 9	3.0%	21.0%	26.0%	21.0%	16.0%	13.0%
Ward 10	7.0%	16.0%	33.0%	22.0%	12.0%	10.0%
Ward 11	4.0%	13.0%	25.0%	36.0%	9.0%	13.0%
Ward 12		9.0%	39.0%	30.0%	16.0%	6.0%

	Q54. Promoting recycling					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	2.0%	2.0%	17.2%	45.5%	29.3%	4.0%
Ward 2	2.0%	5.1%	18.2%	46.5%	27.3%	1.0%
Ward 3	3.0%	3.0%	21.0%	52.0%	19.0%	2.0%
Ward 4		8.0%	14.0%	38.0%	32.0%	8.0%
Ward 5	4.0%	4.0%	9.0%	44.0%	39.0%	
Ward 6	4.0%	5.0%	19.0%	49.0%	22.0%	1.0%
Ward 7	1.0%	5.0%	20.8%	44.6%	25.7%	3.0%
Ward 8	1.0%	4.0%	19.0%	46.0%	30.0%	
Ward 9	3.0%	11.0%	18.0%	34.0%	29.0%	5.0%
Ward 10	6.1%	7.1%	18.2%	38.4%	27.3%	3.0%
Ward 11	1.0%	3.0%	14.1%	42.4%	35.4%	4.0%
Ward 12	1.0%	1.0%	16.0%	41.0%	41.0%	

	Q55. Developing Job creation initiatives					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	11.0%	23.0%	34.0%	12.0%	9.0%	11.0%
Ward 2	8.9%	24.8%	31.7%	15.8%	7.9%	10.9%
Ward 3	9.9%	21.8%	31.7%	18.8%	7.9%	9.9%
Ward 4	8.0%	22.0%	32.0%	14.0%	10.0%	14.0%
Ward 5	6.0%	35.0%	20.0%	17.0%	11.0%	11.0%
Ward 6	13.1%	18.2%	38.4%	15.2%	5.1%	10.1%
Ward 7	11.9%	15.8%	37.6%	16.8%	6.9%	10.9%
Ward 8	7.9%	18.8%	25.7%	23.8%	8.9%	14.9%
Ward 9	11.1%	18.2%	27.3%	19.2%	11.1%	13.1%
Ward 10	11.0%	20.0%	33.0%	14.0%	6.0%	16.0%
Ward 11	10.1%	19.2%	30.3%	17.2%	9.1%	14.1%
Ward 12	3.0%	18.8%	34.7%	25.7%	11.9%	5.9%

	Q56. Beautification of the community					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	8.9%	14.9%	27.7%	32.7%	14.9%	1.0%
Ward 2	6.0%	23.0%	24.0%	31.0%	12.0%	4.0%
Ward 3	9.9%	15.8%	29.7%	28.7%	12.9%	3.0%
Ward 4	2.0%	14.0%	38.0%	26.0%	12.0%	8.0%
Ward 5	9.0%	22.0%	20.0%	30.0%	15.0%	4.0%
Ward 6	5.1%	14.1%	38.4%	32.3%	6.1%	4.0%
Ward 7	11.9%	13.9%	31.7%	33.7%	6.9%	2.0%
Ward 8	7.9%	3.0%	30.7%	45.5%	8.9%	4.0%
Ward 9	3.0%	21.0%	27.0%	26.0%	15.0%	8.0%
Ward 10	6.1%	22.2%	24.2%	30.3%	14.1%	3.0%
Ward 11	4.0%	13.0%	23.0%	45.0%	9.0%	6.0%
Ward 12	3.0%	12.0%	35.0%	33.0%	17.0%	

	Q57. Pioneer Manor (long term care facility)					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	4.0%	9.9%	20.8%	36.6%	10.9%	17.8%
Ward 2	5.0%	9.0%	22.0%	31.0%	15.0%	18.0%
Ward 3	6.0%	11.0%	29.0%	30.0%	11.0%	13.0%
Ward 4	2.0%	10.0%	30.0%	22.0%	24.0%	12.0%
Ward 5	6.0%	7.0%	24.0%	24.0%	22.0%	17.0%
Ward 6	3.0%	7.9%	30.7%	30.7%	14.9%	12.9%
Ward 7	5.9%	8.9%	30.7%	23.8%	12.9%	17.8%
Ward 8	4.0%	10.9%	17.8%	42.6%	8.9%	15.8%
Ward 9	10.9%	9.9%	20.8%	25.7%	14.9%	17.8%
Ward 10	6.0%	9.0%	33.0%	22.0%	11.0%	19.0%
Ward 11	7.0%	6.0%	29.0%	25.0%	16.0%	17.0%
Ward 12	1.0%	13.1%	20.2%	36.4%	17.2%	12.1%

	Q58. Waste collection					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	2.0%	2.0%	18.4%	51.0%	24.5%	2.0%
Ward 2	2.0%	6.1%	16.2%	45.5%	29.3%	1.0%
Ward 3	6.0%	6.0%	16.0%	48.0%	22.0%	2.0%
Ward 4		2.0%	18.0%	40.0%	32.0%	8.0%
Ward 5	6.0%	2.0%	20.0%	33.0%	39.0%	
Ward 6	4.0%	5.0%	14.0%	51.0%	26.0%	
Ward 7	3.0%	3.0%	20.8%	43.6%	26.7%	3.0%
Ward 8	1.0%	5.0%	13.0%	55.0%	26.0%	
Ward 9	2.0%	9.9%	18.8%	38.6%	28.7%	2.0%
Ward 10	4.0%	1.0%	26.0%	43.0%	24.0%	2.0%
Ward 11	1.0%	4.1%	14.3%	46.9%	32.7%	1.0%
Ward 12	1.0%	3.0%	14.1%	45.5%	35.4%	1.0%

	Q59. Maintenance of main roads					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	25.7%	19.8%	20.8%	25.7%	6.9%	1.0%
Ward 2	40.0%	26.0%	15.0%	13.0%	6.0%	
Ward 3	41.0%	21.0%	16.0%	17.0%	3.0%	2.0%
Ward 4	38.0%	12.0%	20.0%	10.0%	12.0%	8.0%
Ward 5	35.0%	13.0%	17.0%	20.0%	15.0%	
Ward 6	31.0%	17.0%	23.0%	19.0%	10.0%	
Ward 7	28.7%	26.7%	14.9%	15.8%	11.9%	2.0%
Ward 8	23.5%	22.5%	18.6%	22.5%	12.7%	
Ward 9	24.0%	24.0%	18.0%	23.0%	11.0%	
Ward 10	28.7%	28.7%	12.9%	15.8%	11.9%	2.0%
Ward 11	27.7%	21.8%	15.8%	21.8%	11.9%	1.0%
Ward 12	21.8%	24.8%	24.8%	18.8%	9.9%	

	Q60. Winter Road maintenance including snow plowing, sanding and salting					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	11.0%	24.0%	17.0%	32.0%	15.0%	1.0%
Ward 2	28.0%	19.0%	24.0%	19.0%	9.0%	1.0%
Ward 3	35.0%	27.0%	19.0%	11.0%	5.0%	3.0%
Ward 4	18.0%	24.0%	20.0%	16.0%	14.0%	8.0%
Ward 5	15.0%	31.0%	19.0%	22.0%	13.0%	
Ward 6	24.0%	21.0%	27.0%	15.0%	13.0%	
Ward 7	27.7%	21.8%	20.8%	19.8%	7.9%	2.0%
Ward 8	12.9%	18.8%	29.7%	25.7%	9.9%	3.0%
Ward 9	19.0%	19.0%	24.0%	23.0%	13.0%	2.0%
Ward 10	20.2%	21.2%	24.2%	18.2%	13.1%	3.0%
Ward 11	14.1%	19.2%	23.2%	26.3%	16.2%	1.0%
Ward 12	13.1%	23.2%	30.3%	23.2%	10.1%	

	Q61. Water & sewer services					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	4.0%	11.0%	18.0%	44.0%	18.0%	5.0%
Ward 2	10.9%	7.9%	22.8%	29.7%	10.9%	17.8%
Ward 3	10.0%	11.0%	21.0%	41.0%	11.0%	6.0%
Ward 4	4.0%	10.0%	30.0%	18.0%	28.0%	10.0%
Ward 5	9.0%	13.0%	20.0%	39.0%	19.0%	
Ward 6	5.0%	13.0%	24.0%	31.0%	21.0%	6.0%
Ward 7	6.9%	15.8%	29.7%	30.7%	12.9%	4.0%
Ward 8	5.0%	5.0%	25.0%	46.0%	15.0%	4.0%
Ward 9	11.1%	16.2%	19.2%	24.2%	21.2%	8.1%
Ward 10	9.9%	15.8%	25.7%	26.7%	14.9%	6.9%
Ward 11	9.0%	9.0%	23.0%	32.0%	20.0%	7.0%
Ward 12	8.9%	8.9%	24.8%	29.7%	24.8%	3.0%

	Q62. Policing					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	5.0%	5.0%	16.8%	47.5%	21.8%	4.0%
Ward 2	6.1%	15.2%	17.2%	39.4%	20.2%	2.0%
Ward 3	5.0%	23.8%	20.8%	34.7%	15.8%	
Ward 4	2.0%	10.0%	18.0%	34.0%	28.0%	8.0%
Ward 5	13.0%	2.0%	15.0%	44.0%	24.0%	2.0%
Ward 6	5.1%	10.1%	27.3%	42.4%	15.2%	
Ward 7	8.9%	10.9%	20.8%	40.6%	16.8%	2.0%
Ward 8	1.0%	13.0%	16.0%	45.0%	25.0%	
Ward 9	11.1%	15.2%	19.2%	32.3%	19.2%	3.0%
Ward 10	6.1%	13.1%	22.2%	34.3%	22.2%	2.0%
Ward 11	3.0%	4.0%	20.0%	48.0%	22.0%	3.0%
Ward 12	4.0%	10.1%	16.2%	42.4%	26.3%	1.0%

	Q63. Providing affordable housing					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	8.9%	19.8%	29.7%	20.8%	5.0%	15.8%
Ward 2	4.0%	22.0%	25.0%	14.0%	5.0%	30.0%
Ward 3	9.9%	21.8%	34.7%	20.8%	3.0%	9.9%
Ward 4	6.0%	20.0%	34.0%	14.0%	8.0%	18.0%
Ward 5	5.9%	18.8%	27.7%	21.8%	4.0%	21.8%
Ward 6	20.8%	14.9%	21.8%	21.8%	7.9%	12.9%
Ward 7	9.9%	29.7%	26.7%	10.9%	5.0%	17.8%
Ward 8	5.9%	12.9%	29.7%	22.8%	9.9%	18.8%
Ward 9	6.1%	27.3%	24.2%	16.2%	8.1%	18.2%
Ward 10	12.0%	22.0%	29.0%	14.0%	5.0%	18.0%
Ward 11	9.0%	19.0%	30.0%	12.0%	7.0%	23.0%
Ward 12	4.0%	25.0%	30.0%	19.0%	13.0%	9.0%

	Q64. Ambulance services					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	1.0%		13.1%	51.5%	27.3%	7.1%
Ward 2	1.0%	2.0%	18.0%	47.0%	22.0%	10.0%
Ward 3		8.0%	11.0%	54.0%	24.0%	3.0%
Ward 4			20.0%	42.0%	30.0%	8.0%
Ward 5	2.0%		15.0%	37.0%	35.0%	11.0%
Ward 6	1.0%	1.0%	28.3%	38.4%	26.3%	5.1%
Ward 7		3.0%	20.8%	42.6%	27.7%	5.9%
Ward 8	1.0%		20.0%	44.0%	30.0%	5.0%
Ward 9	3.0%	10.0%	11.0%	47.0%	21.0%	8.0%
Ward 10	3.0%	1.0%	20.0%	48.0%	19.0%	9.0%
Ward 11	3.0%		14.0%	48.0%	26.0%	9.0%
Ward 12		3.0%	10.1%	43.4%	33.3%	10.1%

	Q65. Public health unit services					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	1.0%	1.0%	24.2%	48.5%	18.2%	7.1%
Ward 2	3.0%	4.0%	26.0%	45.0%	14.0%	8.0%
Ward 3	9.9%	9.9%	10.9%	47.5%	13.9%	7.9%
Ward 4	2.0%	6.0%	24.0%	36.0%	18.0%	14.0%
Ward 5	4.0%		30.0%	35.0%	24.0%	7.0%
Ward 6	5.1%	10.1%	29.3%	32.3%	15.2%	8.1%
Ward 7	5.0%	9.9%	23.8%	33.7%	17.8%	9.9%
Ward 8	3.0%	5.0%	24.8%	38.6%	23.8%	5.0%
Ward 9	3.0%	6.1%	29.3%	37.4%	18.2%	6.1%
Ward 10	3.0%	10.9%	27.7%	35.6%	12.9%	9.9%
Ward 11	1.0%	1.0%	20.2%	51.5%	19.2%	7.1%
Ward 12		8.9%	8.9%	47.5%	25.7%	8.9%

	Q66. Public transit					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	7.0%	11.0%	32.0%	33.0%	7.0%	10.0%
Ward 2	5.0%	17.0%	23.0%	32.0%	10.0%	13.0%
Ward 3	14.0%	22.0%	17.0%	32.0%	5.0%	10.0%
Ward 4	6.0%	8.0%	30.0%	36.0%	6.0%	14.0%
Ward 5	7.0%	6.0%	24.0%	37.0%	15.0%	11.0%
Ward 6	8.0%	17.0%	15.0%	38.0%	17.0%	5.0%
Ward 7	5.9%	13.9%	32.7%	24.8%	12.9%	9.9%
Ward 8	4.0%	8.9%	24.8%	37.6%	10.9%	13.9%
Ward 9	8.0%	15.0%	27.0%	27.0%	15.0%	8.0%
Ward 10	12.0%	15.0%	21.0%	34.0%	11.0%	7.0%
Ward 11	6.0%	12.0%	33.0%	26.0%	14.0%	9.0%
Ward 12	1.0%	14.3%	30.6%	26.5%	20.4%	7.1%

	Q67. Recreational facilities					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	11.1%	12.1%	28.3%	29.3%	12.1%	7.1%
Ward 2	9.9%	17.8%	25.7%	30.7%	7.9%	7.9%
Ward 3	10.0%	16.0%	29.0%	33.0%	6.0%	6.0%
Ward 4	10.0%	8.0%	28.0%	32.0%	12.0%	10.0%
Ward 5	5.9%	18.8%	27.7%	25.7%	19.8%	2.0%
Ward 6	14.0%	10.0%	35.0%	28.0%	10.0%	3.0%
Ward 7	16.8%	12.9%	37.6%	19.8%	6.9%	5.9%
Ward 8	7.9%	13.9%	33.7%	33.7%	5.9%	5.0%
Ward 9	10.1%	24.2%	19.2%	34.3%	6.1%	6.1%
Ward 10	10.9%	21.8%	27.7%	25.7%	9.9%	4.0%
Ward 11	9.0%	13.0%	32.0%	30.0%	10.0%	6.0%
Ward 12	3.0%	11.9%	37.6%	35.6%	8.9%	3.0%

	Q68. Leisure programs					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	4.0%	7.0%	38.0%	32.0%	12.0%	7.0%
Ward 2	3.0%	13.0%	31.0%	31.0%	9.0%	13.0%
Ward 3	10.1%	14.1%	33.3%	33.3%	6.1%	3.0%
Ward 4	6.0%	6.0%	36.0%	32.0%	8.0%	12.0%
Ward 5	4.0%	14.9%	29.7%	30.7%	14.9%	5.9%
Ward 6	6.1%	19.2%	33.3%	23.2%	12.1%	6.1%
Ward 7	9.9%	14.9%	31.7%	26.7%	5.9%	10.9%
Ward 8	6.0%	9.0%	34.0%	40.0%	6.0%	5.0%
Ward 9	6.1%	19.2%	19.2%	39.4%	8.1%	8.1%
Ward 10	3.0%	16.8%	31.7%	28.7%	10.9%	8.9%
Ward 11	7.0%	10.0%	28.0%	39.0%	4.0%	12.0%
Ward 12		12.0%	41.0%	33.0%	7.0%	7.0%

	Q69. Fire protection					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	1.0%		12.0%	54.0%	24.0%	9.0%
Ward 2	2.0%	5.1%	12.1%	48.5%	26.3%	6.1%
Ward 3		5.0%	14.0%	57.0%	24.0%	
Ward 4	2.0%	4.0%	6.0%	48.0%	30.0%	10.0%
Ward 5	2.0%	2.0%	15.0%	44.0%	31.0%	6.0%
Ward 6	5.0%	4.0%	23.0%	42.0%	23.0%	3.0%
Ward 7	3.0%	5.0%	16.8%	42.6%	29.7%	3.0%
Ward 8		1.0%	14.0%	53.0%	31.0%	1.0%
Ward 9	5.0%	3.0%	18.0%	40.0%	26.0%	8.0%
Ward 10	2.0%	3.0%	19.2%	41.4%	24.2%	10.1%
Ward 11	1.0%	1.0%	14.3%	42.9%	33.7%	7.1%
Ward 12		1.0%	13.0%	45.0%	35.0%	6.0%

	Q70. Libraries					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	6.0%	6.0%	27.0%	33.0%	21.0%	7.0%
Ward 2	2.0%	3.0%	23.0%	43.0%	23.0%	6.0%
Ward 3	3.0%	2.0%	30.0%	44.0%	19.0%	2.0%
Ward 4	4.0%		32.0%	40.0%	16.0%	8.0%
Ward 5	4.0%		28.0%	31.0%	28.0%	9.0%
Ward 6	1.0%	4.0%	33.0%	35.0%	22.0%	5.0%
Ward 7	5.0%	6.9%	19.8%	39.6%	21.8%	6.9%
Ward 8		7.9%	27.7%	43.6%	19.8%	1.0%
Ward 9		16.0%	23.0%	45.0%	13.0%	3.0%
Ward 10	6.1%	15.2%	24.2%	39.4%	12.1%	3.0%
Ward 11	5.9%	3.0%	27.7%	41.6%	15.8%	5.9%
Ward 12	1.0%	7.1%	23.2%	41.4%	26.3%	1.0%

	Q71. The downtown farmers market					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	6.0%	10.0%	30.0%	39.0%	10.0%	5.0%
Ward 2	7.9%	7.9%	24.8%	33.7%	7.9%	17.8%
Ward 3	6.1%	6.1%	25.3%	33.3%	13.1%	16.2%
Ward 4	4.0%	12.0%	20.0%	30.0%	16.0%	18.0%
Ward 5	4.0%	9.0%	26.0%	35.0%	11.0%	15.0%
Ward 6	5.0%	8.9%	31.7%	21.8%	11.9%	20.8%
Ward 7	8.9%	5.0%	34.7%	24.8%	10.9%	15.8%
Ward 8	8.9%	12.9%	32.7%	29.7%	5.9%	9.9%
Ward 9	2.0%	10.9%	28.7%	30.7%	14.9%	12.9%
Ward 10	5.0%	11.0%	34.0%	24.0%	15.0%	11.0%
Ward 11	4.0%	7.1%	23.2%	41.4%	14.1%	10.1%
Ward 12	1.0%	10.1%	23.2%	36.4%	20.2%	9.1%

	Q72. Downtown redevelopment					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	14.7%	15.7%	37.3%	14.7%	8.8%	8.8%
Ward 2	9.0%	26.0%	31.0%	20.0%	3.0%	11.0%
Ward 3	6.1%	14.1%	32.3%	25.3%	8.1%	14.1%
Ward 4	8.0%	20.0%	32.0%	16.0%	6.0%	18.0%
Ward 5	7.0%	17.0%	24.0%	22.0%	15.0%	15.0%
Ward 6	9.9%	20.8%	34.7%	14.9%	7.9%	11.9%
Ward 7	13.9%	15.8%	29.7%	18.8%	5.9%	15.8%
Ward 8	10.1%	16.2%	41.4%	26.3%	1.0%	5.1%
Ward 9	5.0%	23.0%	35.0%	16.0%	8.0%	13.0%
Ward 10	16.0%	24.0%	29.0%	17.0%	5.0%	9.0%
Ward 11	7.0%	16.0%	29.0%	32.0%	3.0%	13.0%
Ward 12	9.0%	20.0%	38.0%	16.0%	7.0%	10.0%

	Q73 Older adults services					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	1.0%	6.1%	29.3%	29.3%	11.1%	23.2%
Ward 2	1.0%	10.9%	31.7%	25.7%	8.9%	21.8%
Ward 3	6.0%	14.0%	35.0%	21.0%	13.0%	11.0%
Ward 4	2.0%	4.0%	34.0%	26.0%	14.0%	20.0%
Ward 5	5.9%	12.9%	27.7%	27.7%	10.9%	14.9%
Ward 6	9.0%	12.0%	29.0%	26.0%	6.0%	18.0%
Ward 7	8.9%	14.9%	40.6%	18.8%	5.0%	11.9%
Ward 8	4.0%	8.9%	28.7%	37.6%	9.9%	10.9%
Ward 9	5.0%	17.8%	26.7%	25.7%	9.9%	14.9%
Ward 10	6.0%	11.0%	30.0%	19.0%	10.0%	24.0%
Ward 11	3.0%	9.0%	30.0%	28.0%	7.0%	23.0%
Ward 12	1.0%	13.0%	42.0%	22.0%	10.0%	12.0%

	Q74. Funding for access to health care services (e.g. doctor recruitment, family health teams)					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	7.0%	18.0%	33.0%	23.0%	9.0%	10.0%
Ward 2	8.0%	22.0%	29.0%	20.0%	6.0%	15.0%
Ward 3	12.9%	20.8%	23.8%	26.7%	9.9%	5.9%
Ward 4	12.0%	24.0%	20.0%	14.0%	16.0%	14.0%
Ward 5	11.0%	11.0%	30.0%	31.0%	13.0%	4.0%
Ward 6	13.0%	14.0%	40.0%	19.0%	6.0%	8.0%
Ward 7	19.8%	26.7%	20.8%	17.8%	7.9%	6.9%
Ward 8	9.9%	13.9%	29.7%	23.8%	13.9%	8.9%
Ward 9	11.0%	27.0%	24.0%	10.0%	18.0%	10.0%
Ward 10	14.0%	27.0%	21.0%	16.0%	5.0%	17.0%
Ward 11	9.1%	13.1%	30.3%	26.3%	7.1%	14.1%
Ward 12	8.9%	28.7%	24.8%	21.8%	9.9%	5.9%

	Q75. Arts and culture funding					
	Very poor	Poor	Neither poor nor good	Good	Very good	Do not know
Ward 1	10.0%	17.0%	34.0%	27.0%	5.0%	7.0%
Ward 2	5.0%	23.0%	32.0%	20.0%	8.0%	12.0%
Ward 3	6.0%	13.0%	35.0%	21.0%	11.0%	14.0%
Ward 4	10.0%	18.0%	26.0%	28.0%	8.0%	10.0%
Ward 5	6.0%	11.0%	37.0%	24.0%	7.0%	15.0%
Ward 6	4.0%	12.9%	34.7%	18.8%	12.9%	16.8%
Ward 7	8.9%	12.9%	38.6%	17.8%	6.9%	14.9%
Ward 8	6.0%	10.0%	39.0%	26.0%	6.0%	13.0%
Ward 9	5.0%	20.8%	28.7%	22.8%	7.9%	14.9%
Ward 10	12.0%	22.0%	23.0%	18.0%	10.0%	15.0%
Ward 11	8.9%	8.9%	32.7%	21.8%	8.9%	18.8%
Ward 12	5.9%	8.9%	40.6%	24.8%	9.9%	9.9%

	Q76. Where appropriate the direct users of Municipal services should pay for the cost of providing those services					
	Not at all agree	Not agree	Neither not agree nor agree	Somewhat agree	Strongly agree	Do not know
Ward 1	15.0%	12.0%	27.0%	32.0%	12.0%	2.0%
Ward 2	12.0%	14.0%	25.0%	25.0%	20.0%	4.0%
Ward 3	5.0%	16.0%	19.0%	32.0%	22.0%	6.0%
Ward 4	8.0%	4.0%	32.0%	34.0%	18.0%	4.0%
Ward 5	15.0%	11.0%	20.0%	28.0%	22.0%	4.0%
Ward 6	10.0%	18.0%	22.0%	26.0%	23.0%	1.0%
Ward 7	15.8%	18.8%	16.8%	27.7%	17.8%	3.0%
Ward 8	5.9%	13.9%	27.7%	34.7%	13.9%	4.0%
Ward 9	10.0%	8.0%	15.0%	37.0%	24.0%	6.0%
Ward 10	5.0%	11.0%	17.0%	43.0%	21.0%	3.0%
Ward 11	10.0%	10.0%	16.0%	41.0%	22.0%	1.0%
Ward 12	8.9%	9.9%	25.7%	27.7%	21.8%	5.9%

	Q77. The private sector should be involved in the delivery of Municipal services if they can be delivered more cost effectively without affecting current service levels					
	Not at all agree	Not agree	Neither not agree nor agree	Somewhat agree	Strongly agree	Do not know
Ward 1	19.8%	9.9%	10.9%	20.8%	34.7%	4.0%
Ward 2	12.0%	10.0%	12.0%	27.0%	34.0%	5.0%
Ward 3	11.0%	8.0%	6.0%	32.0%	40.0%	3.0%
Ward 4	8.0%	6.0%	16.0%	30.0%	34.0%	6.0%
Ward 5	9.0%	4.0%	15.0%	31.0%	37.0%	4.0%
Ward 6	8.0%	13.0%	15.0%	28.0%	35.0%	1.0%
Ward 7	10.9%	9.9%	13.9%	22.8%	38.6%	4.0%
Ward 8	12.9%	9.9%	12.9%	35.6%	28.7%	
Ward 9	11.1%	2.0%	6.1%	37.4%	37.4%	6.1%
Ward 10	9.0%	12.0%	16.0%	24.0%	37.0%	2.0%
Ward 11	19.0%	6.0%	12.0%	23.0%	39.0%	1.0%
Ward 12	6.0%	7.0%	14.0%	28.0%	42.0%	3.0%

		Q78. Which of the following statements best reflects your opinion on potential municipal tax increases? Please read			
		I accept a modest tax increase to maintain the existing level of municipal services	I would accept no tax increase even if it meant reduced levels of municipal service	I would accept a larger tax increase if it resulted in improved or higher levels of municipal service	Do not know
	Ward 1	40.4%	30.3%	23.2%	6.1%
	Ward 2	46.5%	28.3%	19.2%	6.1%
	Ward 3	44.4%	25.3%	17.2%	13.1%
	Ward 4	38.0%	26.0%	30.0%	6.0%
	Ward 5	46.0%	28.0%	19.0%	7.0%
	Ward 6	35.6%	34.7%	21.8%	7.9%
	Ward 7	43.6%	28.7%	21.8%	5.9%
	Ward 8	56.0%	20.0%	19.0%	5.0%
	Ward 9	35.0%	31.0%	24.0%	10.0%
	Ward 10	35.0%	28.0%	31.0%	6.0%
	Ward 11	42.0%	35.0%	16.0%	7.0%
	Ward 12	42.0%	22.0%	30.0%	6.0%

		Q79. The City's Long Term Financial Plan, recommends that there would be an annual 2% tax increase that would be directed to capital projects such as roads and existing facilities. Do you support or oppose having this 2% tax?		
		Support	Oppose	Do not know
	Ward 1	56.0%	35.0%	9.0%
	Ward 2	63.6%	33.3%	3.0%
	Ward 3	54.0%	41.0%	5.0%
	Ward 4	64.0%	32.0%	4.0%
	Ward 5	54.0%	35.0%	11.0%
	Ward 6	45.0%	49.0%	6.0%
	Ward 7	54.0%	39.0%	7.0%
	Ward 8	60.0%	35.0%	5.0%
	Ward 9	53.0%	42.0%	5.0%
	Ward 10	56.6%	37.4%	6.1%
	Ward 11	55.0%	41.0%	4.0%
	Ward 12	59.0%	32.0%	9.0%