CITY OF GREATER SUDBURY 2009 BUDGET STATE OF THE COMMUNITY REPORT — ONLINE RESEARCH

Prepared for:

The Policies Committee of Council



Prepared by:



September 2009

RESULTS BY QUESTION

ONLINE RESEARCH

A. OUR COMMUNITY'S FUTURE

I would first like to ask a few questions on our community and its future

Q1. Using the scale where one is very poor and five is very good, how would you rate the overall quality of life in the community?

	Frequency	Valid Percent
Very poor	12	3.4
Poor	60	17.0
Neither poor nor good	82	23.3
Good	160	45.5
Very good	34	9.7
Do not know	4	1.1
Total	352	100.0

I am now going to read a short list of statements. After each one is read please respond to them using a scale where one is not at all agree to five strongly agree.

Q2. I am confident about the economic future of our community

	Frequency	Valid Percent
Not at all agree	39	11.1
Not agree	110	31.3
Neither not agree nor agree	46	13.1
Somewhat agree	122	34.7
Strongly agree	33	9.4
Do not know	2	.6
Total	352	100.0

Q3. I feel that there are employment opportunities in the City

	Frequency	Valid Percent
Not at all agree	55	15.6
Not agree	114	32.4
Neither not agree nor agree	53	15.1
Somewhat agree	100	28.4
Strongly agree	26	7.4
Do not know	4	1.1
Total	352	100.0

Q4. There is mentorship and support for new entrepreneurs in the City

	Frequency	Valid Percent
Not at all agree	46	13.1
Not agree	61	17.3
Neither not agree nor agree	87	24.7
Somewhat agree	77	21.9
Strongly agree	22	6.3
Do not know	59	16.8
Total	352	100.0

Q5. It is important to attract new residents and immigrants to the City

	Frequency	Valid Percent
Not at all agree	40	11.4
Not agree	29	8.2
Neither not agree nor agree	58	16.5
Somewhat agree	95	27.0
Strongly agree	123	34.9
Do not know	7	2.0
Total	352	100.0

Q6. Overall, would you say that the CGS is changing for the better, for the worse, or that there is no significant change at all?

		Valid
	Frequency	Percent
For the better	87	24.7
For the worse	149	42.3
No change at all	93	26.4
Do not know	23	6.5
Total	352	100.0

Q7. Thinking about issues related to the community's future, what in your opinion is most important?

		Valid
	Frequency	Percent
Jobs / Job creation / Employment / Unemployment	49	13.9
Business development / diversity / attraction	48	13.6
Don't know	36	10.2
Roads / streets	33	9.4
Leadership / politics / government	26	7.4
Infrastructure	21	6.0
Taxes / Property taxes / Tax increases / Lower taxes	20	5.7
Health care / home care / hospital care / doctor shortage	18	5.1
Cultural development / recreational development	14	4.0
Environment / pollution / green space protection	9	2.6
Crime / punishment / sentencing / policing	9	2.6
Amalgamation issues / in-out divide	9	2.6
Planning for community's future / stability	9	2.6
Budget / finances	8	2.3
Housing / affordable housing	7	2.0
Services / service levels	7	2.0
Mining industry / Vale INCO strike	7	2.0
Economy / Economic Stability	5	1.4
Youth out migration / loss of highly skilled personnel	4	1.1
Downtown / beautification / clean up	3	.9
Traffic / transportation / more buses	2	.6
Seniors issues	2	.6
Community awareness / caring community / community involveme	2	.6
Education / schools	1	.3
Expansion / maintenance of services / stop-reverse closures	1	.3
Closing facilities / need for more facilities	1	.3
Natural resources / foreign takeovers	1	.3
Total	352	100.0

B. HEALTHY COMMUNITY

I am going to read short statements. After each one is read, please respond to it using a scale where one is not at all agree to five strongly agree.

Q8. The community has a strong and viable arts and cultural community (offering .good cultural institutions such as libraries, museums, and art galleries)

	Frequency	Valid Percent
Not at all agree	22	6.3
Not agree	69	19.6
Neither not agree nor agree	63	17.9
Somewhat agree	137	38.9
Strongly agree	55	15.6
Do not know	6	1.7
Total	352	100.0

Q9. The community provides seniors in our area with quality care and services

	Frequency	Valid Percent
Not at all agree	30	8.5
Not agree	75	21.3
Neither not agree nor agree	60	17.0
Somewhat agree	126	35.8
Strongly agree	32	9.1
Do not know	29	8.2
Total	352	100.0

Q10. The community provides youth in our areas with quality services

	Frequency	Valid Percent
Not at all agree	50	14.2
Not agree	119	33.8
Neither not agree nor agree	74	21.0
Somewhat agree	81	23.0
Strongly agree	16	4.5
Do not know	12	3.4
Total	352	100.0

Q11. The community provides opportunities for healthy living such as nature trail, parks etc?

	Frequency	Valid Percent
Not at all agree	22	6.3
Not agree	52	14.8
Neither not agree nor agree	52	14.8
Somewhat agree	138	39.2
Strongly agree	84	23.9
Do not know	4	1.1
Total	352	100.0

Q12. Over the past year, have you given your time to any volunteer, community, religious or charity organization?

		Valid
	Frequency	Percent
Yes	239	67.9
No	108	30.7
Do not know	5	1.4
Total	352	100.0

Q13a. Are you aware of the healthy community initiative?

	Frequency	Valid Percent
Yes	183	52.0
No	145	41.2
Do not know	24	6.8
Total	352	100.0

Q13b. Do you feel you are contributing to the healthy community strategy by living a healthy lifestyle?

	Frequency	Valid Percent
Yes	249	70.7
No	48	13.6
Do not know	55	15.6
Total	352	100.0

C. PARTICIPATORY DEMOCRACY / COMMUNICATION

The next series of question relate to your perceptions of Municipal politics and communication from the Municipality.

Q14. How would you rate your interest in politics at the Municipal government level in the CGS?

		Valid
	Frequency	Percent
Somewhat interested	154	43.8
Very interested	124	35.2
Not very interested	29	8.2
Neither interested nor uninterested	22	6.3
Not at all interested	21	6.0
Do not know	2	.6
Total	352	100.0

Q15. Do you feel that City Hall is providing you with enough information and opportunities to have your voice heard and to be involved in the decision making process?

		Valid
	Frequency	Percent
Yes	72	20.5
No	229	65.1
Do not know	51	14.5
Total	352	100.0

Q16. How would you prefer to receive information from the City about issues related to the municipality?

	Eroguanav	Valid
	Frequency	Percent
Email	70	19.9
Newspaper	68	19.3
Flyer / mail	61	17.3
Website	54	15.3
Television	52	14.8
Radio	22	6.3
All media available	16	4.5
Town hall Meetings / public forum	5	1.4
Do not know	4	1.1
Total	352	100.0

Q17. What information do you most want to receive from the City?

		Valid
	Frequency	Percent
Do not know	95	27.0
Tax spending / financial reports	57	16.2
Budgets / budgetary items	47	13.4
City council meetings / decisions	22	6.3
Future plans /goals /capital projects	17	4.8
Changes / information affecting our city / ward / community	13	3.7
Changes / information / funding about all services	13	3.7
Current events / community happenings	13	3.7
All information/ total disclosure	13	3.7
Economical development / new projects /initiatives	12	3.4
Infrastructure/ improvements / construction /road repair	10	2.8
Tax information / tax changes	9	2.6
State of the community report / updates / feedback	7	2.0
Job creation	5	1.4
Salaries and expenses of municipal workers	5	1.4
Health issues / lack of doctors / hospitals	5	1.4
Environmental issues / green options	3	.9
Program availability /new programs / leisure programs	2	.6
Zoning / By law information / change	1	.3
Policing / crime	1	.3
Tendering / bidding	1	.3
Good city staff / managers / no consultants	1	.3
Total	352	100.0

D. CGS SERVICES

As Council begins budget deliberations for 2010, it is seeking to understand how citizens value the services that they receive in order to help prioritize spending resources. For each of the following services please rate their importance to you using a scale from one being not at all important to five very important.

Q18. Ensuring the quality of new land developments (the zoning and planning of new developments)

		Valid
	Frequency	Percent
Not at all important	19	5.4
Not important	28	8.0
Neither important nor unimportant	75	21.3
Important	120	34.1
Very Important	104	29.5
Do not know	6	1.7
Total	352	100.0

Q19. Ensuring building safety

	Frequency	Valid Percent
Not at all important	7	2.0
Not important	10	2.8
Neither important nor unimportant	58	16.5
Important	147	41.8
Very Important	128	36.4
Do not know	2	.6
Total	352	100.0

Q20. Economic diversification and planning for the economic future

	Frequency	Valid Percent
Not at all important	3	.9
Not important	7	2.0
Neither important nor unimportant	27	7.7
Important	112	31.8
Very Important	199	56.5
Do not know	4	1.1
Total	352	100.0

Q21. Child care funding

	Frequency	Valid Percent
Not at all important	29	8.2
Not important	46	13.1
Neither important nor unimportant	71	20.2
Important	113	32.1
Very Important	89	25.3
Do not know	4	1.1
Total	352	100.0

Q22. Providing welfare assistance

	Frequency	Valid Percent
Not at all important	45	12.8
Not important	48	13.6
Neither important nor unimportant	91	25.9
Important	100	28.4
Very Important	64	18.2
Do not know	4	1.1
Total	352	100.0

Q23. Planning for the CGS's future

	Frequency	Valid Percent
Not at all important	4	1.1
Not important	8	2.3
Neither important nor unimportant	30	8.5
Important	122	34.7
Very Important	183	52.0
Do not know	5	1.4
Total	352	100.0

Q24. Promoting tourism

	Frequency	Valid Percent
Not at all important	12	3.4
Not important	24	6.8
Neither important nor unimportant	58	16.5
Important	141	40.1
Very Important	113	32.1
Do not know	4	1.1
Total	352	100.0

Q25. Promoting recycling

	_	Valid
	Frequency	Percent
Not at all important	20	5.7
Not important	20	5.7
Neither important nor unimportant	51	14.5
Important	123	34.9
Very Important	133	37.8
Do not know	5	1.4
Total	352	100.0

Q26. Developing Job creation initiatives

	Eroguanav	Valid Percent
N III	Frequency	
Not at all important	4	1.1
Not important	4	1.1
Neither important nor unimportant	27	7.7
Important	110	31.3
Very Important	199	56.5
Do not know	8	2.3
Total	352	100.0

Q27. Beautification of the community

	Frequency	Valid Percent
Not at all important	10	2.8
Not important	26	7.4
Neither important nor unimportant	66	18.8
Important	122	34.7
Very Important	122	34.7
Do not know	6	1.7
Total	352	100.0

Q28. Pioneer Manor (long term care facility)

		Frequency	Valid Percent
Valid	Not at all important	18	5.1
	Not important	22	6.3
	Neither important nor unimportant	52	14.8
	Important	117	33.2
	Very Important	132	37.5
	Do not know	11	3.1
	Total	352	100.0

Q29. Waste collection

	Frequency	Valid Percent
Not at all important	3	.9
Not important	10	2.8
Neither important nor unimportant	53	15.1
Important	155	44.0
Very Important	128	36.4
Do not know	3	.9
Total	352	100.0

Q30. Maintenance of main roads

	Frequency	Valid Percent
Not at all important	1	.3
Not important	6	1.7
Neither important nor unimportant	12	3.4
Important	87	24.7
Very Important	236	67.0
Do not know	10	2.8
Total	352	100.0

Q31. Winter Road maintenance including snow plowing, sanding and salting

	Eroguenov	Valid Percent
No. L. et al. P. et al. et	Frequency	
Not at all important	2	.6
Not important	4	1.1
Neither important nor unimportant	16	4.5
Important	97	27.6
Very Important	224	63.6
Do not know	9	2.6
Total	352	100.0

Q32. Water & sewer services

	Frequency	Valid Percent
Not at all important	4	1.1
Not important	6	1.7
Neither important nor unimportant	31	8.8
Important	120	34.1
Very Important	188	53.4
Do not know	3	.9
Total	352	100.0

Q33. Policing

		Valid
	Frequency	Percent
Not at all important	5	1.4
Not important	10	2.8
Neither important nor unimportant	24	6.8
Important	115	32.7
Very Important	196	55.7
Do not know	2	.6
Total	352	100.0

Q34. Providing affordable housing

	Frequency	Valid Percent
Not at all important	17	4.8
Not important	34	9.7
Neither important nor unimportant	69	19.6
Important	112	31.8
Very Important	118	33.5
Do not know	2	.6
Total	352	100.0

Q35. Ambulance services

		Valid
	Frequency	Percent
Not important	4	1.1
Neither important nor unimportant	25	7.1
Important	144	40.9
Very Important	177	50.3
Do not know	2	.6
Total	352	100.0

Q36. Public health unit services

		Valid
	Frequency	Percent
Not at all important	4	1.1
Not important	9	2.6
Neither important nor unimportant	53	15.1
Important	151	42.9
Very Important	133	37.8
Do not know	2	.6
Total	352	100.0

Q37. Public transit

	Frequency	Valid Percent
Not at all important	13	3.7
Not important	27	7.7
Neither important nor unimportant	45	12.8
Important	147	41.8
Very Important	118	33.5
Do not know	2	.6
Total	352	100.0

Q38. Recreational facilities

	Frequency	Valid Percent
Not at all important	12	3.4
Not important	20	5.7
Neither important nor unimportant	69	19.6
Important	109	31.0
Very Important	140	39.8
Do not know	2	.6
Total	352	100.0

Q39. Leisure programs

	Frequency	Valid Percent
Not at all important	18	5.1
Not important	25	7.1
Neither important nor unimportant	94	26.7
Important	114	32.4
Very Important	99	28.1
Do not know	2	.6
Total	352	100.0

Q40. Fire protection

	Fuermone	Valid
	Frequency	Percent
Not important	3	.9
Neither important nor unimportant	26	7.4
Important	118	33.5
Very Important	203	57.7
Do not know	2	.6
Total	352	100.0

Q41. Libraries

	Frequency	Valid Percent
Not at all important	13	3.7
Not important	31	8.8
Neither important nor unimportant	91	25.9
Important	126	35.8
Very Important	89	25.3
Do not know	2	.6
Total	352	100.0

Q42. The downtown farmers market

		Valid
	Frequency	Percent
Not at all important	44	12.5
Not important	54	15.3
Neither important nor unimportant	94	26.7
Important	107	30.4
Very Important	49	13.9
Do not know	4	1.1
Total	352	100.0

Q43. Downtown redevelopment

	Frequency	Valid Percent
Not at all important	46	13.1
Not important	39	11.1
Neither important nor unimportant	87	24.7
Important	97	27.6
Very Important	77	21.9
Do not know	6	1.7
Total	352	100.0

Q44. Older adults services

	Frequency	Valid Percent
Not at all important	13	3.7
Not important	22	6.3
Neither important nor unimportant	77	21.9
Important	135	38.4
Very Important	100	28.4
Do not know	5	1.4
Total	352	100.0

Q45. Funding for access to health care services (e.g. doctor recruitment, family health teams)

		Valid
	Frequency	Percent
Not at all important	10	2.8
Not important	3	.9
Neither important nor unimportant	17	4.8
Important	94	26.7
Very Important	224	63.6
Do not know	4	1.1
Total	352	100.0

Q46. Arts and culture funding

		Valid
	Frequency	Percent
Not at all important	68	19.3
Not important	59	16.8
Neither important nor unimportant	78	22.2
Important	83	23.6
Very Important	61	17.3
Do not know	3	.9
Total	352	100.0

Considering the level of municipal taxes which you currently pay and the service that you receive, how satisfied are you with the level of service currently provided for each of the following areas? Please respond using a scale from one being very poor to five very good.

Q47. Ensuring the quality of new land developments (the zoning and planning of new developments)

	Frequency	Valid Percent
Very poor	35	9.9
Poor	61	17.3
Neither poor nor good	115	32.7
Good	76	21.6
Very good	14	4.0
Do not know	51	14.5
Total	352	100.0

Q48. Ensuring building safety

	Frequency	Valid Percent
Very poor	14	4.0
Poor	38	10.8
Neither poor nor good	108	30.7
Good	105	29.8
Very good	22	6.3
Do not know	65	18.5
Total	352	100.0

Q49. Economic diversification and planning for the economic future

	Frequency	Valid Percent
Very poor	39	11.1
Poor	78	22.2
Neither poor nor good	101	28.7
Good	80	22.7
Very good	15	4.3
Do not know	39	11.1
Total	352	100.0

Q50. Child care funding

	Frequency	Valid Percent
Very poor	23	6.5
Poor	45	12.8
Neither poor nor good	113	32.1
Good	68	19.3
Very good	19	5.4
Do not know	84	23.9
Total	352	100.0

Q51. Providing welfare assistance

	Frequency	Valid Percent
Very poor	19	5.4
Poor	34	9.7
Neither poor nor good	114	32.4
Good	73	20.7
Very good	24	6.8
Do not know	88	25.0
Total	352	100.0

Q52. Planning for the CGS's future

		Valid
	Frequency	Percent
Very poor	42	11.9
Poor	78	22.2
Neither poor nor good	95	27.0
Good	67	19.0
Very good	23	6.5
Do not know	47	13.4
Total	352	100.0

Q53. Promoting tourism

	Frequency	Valid Percent
Very poor	20	5.7
Poor	53	15.1
Neither poor nor good	108	30.7
Good	103	29.3
Very good	31	8.8
Do not know	37	10.5
Total	352	100.0

Q54. Promoting recycling

	Frequency	Valid Percent
Very poor	12	3.4
Poor	18	5.1
Neither poor nor good	78	22.2
Good	147	41.8
Very good	83	23.6
Do not know	14	4.0
Total	352	100.0

Q55. Developing Job creation initiatives

		Valid
	Frequency	Percent
Very poor	43	12.2
Poor	88	25.0
Neither poor nor good	94	26.7
Good	61	17.3
Very good	15	4.3
Do not know	51	14.5
Total	352	100.0

Q56. Beautification of the community

	Frequency	Valid Percent
Very poor	30	8.5
Poor	65	18.5
Neither poor nor good	89	25.3
Good	120	34.1
Very good	31	8.8
Do not know	17	4.8
Total	352	100.0

Q57. Pioneer Manor (long term care facility)

	Frequency	Valid Percent
Very poor	26	7.4
Poor	35	9.9
Neither poor nor good	93	26.4
Good	102	29.0
Very good	36	10.2
Do not know	60	17.0
Total	352	100.0

Q58. Waste collection

	Frequency	Valid Percent
Very poor	17	4.8
Poor	19	5.4
Neither poor nor good	66	18.8
Good	168	47.7
Very good	75	21.3
Do not know	7	2.0
Total	352	100.0

Q59. Maintenance of main roads

	Frequency	Valid Percent
Very poor	123	34.9
Poor	91	25.9
Neither poor nor good	45	12.8
Good	64	18.2
Very good	23	6.5
Do not know	6	1.7
Total	352	100.0

Q60. Winter Road maintenance including snow plowing, sanding and salting

		Valid
	Frequency	Percent
Very poor	94	26.7
Poor	83	23.6
Neither poor nor good	55	15.6
Good	76	21.6
Very good	38	10.8
Do not know	6	1.7
Total	352	100.0

Q61. Water & sewer services

	Frequency	Valid Percent
Very poor	38	10.8
Poor	48	13.6
Neither poor nor good	83	23.6
Good	116	33.0
Very good	46	13.1
Do not know	21	6.0
Total	352	100.0

Q62. Policing

		Valid
	Frequency	Percent
Very poor	30	8.5
Poor	51	14.5
Neither poor nor good	63	17.9
Good	154	43.8
Very good	45	12.8
Do not know	9	2.6
Total	352	100.0

Q63. Providing affordable housing

	Frequency	Valid Percent
Very poor	41	11.6
Poor	74	21.0
Neither poor nor good	100	28.4
Good	60	17.0
Very good	13	3.7
Do not know	64	18.2
Total	352	100.0

Q64. Ambulance services

	Frequency	Valid Percent
Very poor	7	2.0
Poor	11	3.1
Neither poor nor good	57	16.2
Good	180	51.1
Very good	64	18.2
Do not know	33	9.4
Total	352	100.0

Q65. Public health unit services

	Frequency	Valid Percent
Very poor	14	4.0
Poor	18	5.1
Neither poor nor good	83	23.6
Good	161	45.7
Very good	45	12.8
Do not know	31	8.8
Total	352	100.0

Q66. Public transit

		Valid
	Frequency	Percent
Very poor	36	10.2
Poor	58	16.5
Neither poor nor good	84	23.9
Good	121	34.4
Very good	29	8.2
Do not know	24	6.8
Total	352	100.0

Q67. Recreational facilities

	Frequency	Valid Percent
Very poor	41	11.6
Poor	60	17.0
Neither poor nor good	102	29.0
Good	109	31.0
Very good	25	7.1
Do not know	15	4.3
Total	352	100.0

Q68. Leisure programs

	Frequency	Valid Percent
Very poor	22	6.3
Poor	49	13.9
Neither poor nor good	118	33.5
Good	115	32.7
Very good	25	7.1
Do not know	23	6.5
Total	352	100.0

Q69. Fire protection

	Frequency	Valid Percent
Very poor	9	2.6
Poor	12	3.4
Neither poor nor good	57	16.2
Good	174	49.4
Very good	72	20.5
Do not know	28	8.0
Total	352	100.0

Q70. Libraries

	Frequency	Valid Percent
Very poor	12	3.4
Poor	27	7.7
Neither poor nor good	92	26.1
Good	146	41.5
Very good	56	15.9
Do not know	19	5.4
Total	352	100.0

Q71. The downtown farmers market

	Frequency	Valid Percent
Very poor	22	6.3
Poor	22	6.3
Neither poor nor good	105	29.8
Good	128	36.4
Very good	37	10.5
Do not know	38	10.8
Total	352	100.0

Q72. Downtown redevelopment

	Frequency	Valid Percent
Very poor	45	12.8
Poor	59	16.8
Neither poor nor good	113	32.1
Good	74	21.0
Very good	21	6.0
Do not know	40	11.4
Total	352	100.0

Q73 Older adults services

	Frequency	Valid Percent
Very poor	16	4.5
Poor	43	12.2
Neither poor nor good	108	30.7
Good	86	24.4
Very good	24	6.8
Do not know	75	21.3
Total	352	100.0

Q74. Funding for access to health care services (e.g. doctor recruitment, family health teams)

	Frequency	Valid Percent
Very poor	53	15.1
Poor	79	22.4
Neither poor nor good	86	24.4
Good	72	20.5
Very good	22	6.3
Do not know	40	11.4
Total	352	100.0

Q75. Arts and culture funding

	Frequency	Valid Percent
Very poor	33	9.4
Poor	52	14.8
Neither poor nor good	110	31.3
Good	79	22.4
Very good	34	9.7
Do not know	44	12.5
Total	352	100.0

I am now going to read some statements that will be used by Municipal Council to prepare the 2010 Budget. After each one is read, please respond to it using a scale where one is strongly disagree to five strongly agree.

Q76. Where appropriate the direct users of Municipal services should pay for the cost of providing those services

	Frequency	Valid Percent
Not at all agree	29	8.2
Not agree	46	13.1
Neither not agree nor agree	50	14.2
Somewhat agree	132	37.5
Strongly agree	86	24.4
Do not know	9	2.6
Total	352	100.0

Q77. The private sector should be involved in the delivery of Municipal services if they can be delivered more cost effectively without affecting current service levels

	Frequency	Valid Percent
Not at all agree	44	12.5
Not agree	33	9.4
Neither not agree nor agree	42	11.9
Somewhat agree	82	23.3
Strongly agree	140	39.8
Do not know	11	3.1
Total	352	100.0

Q78. Which of the following statements best reflects your opinion on potential municipal tax increases? Please read

	Frequency	Valid Percent
 A. I accept a modest tax increase to maintain the existing level of municipal services 	50	14.2
 B. I would accept no tax increase even if it meant reduced levels of municipal service 	141	40.1
C. I would accept a larger tax increase if it resulted in improved or higher levels of municipal service	111	31.5
Do not know	50	14.2
Total	352	100.0

IF C IN Q78 ASK

O78b. In what areas would you like to see improved or higher levels of municipal service?

		Valid
	Frequency	Percent
Road maintenance / winter	36	32.4
Do not know	20	18.0
Recreational facilities / bike trails etc.	12	10.8
Arts and culture facilities / libraries	9	8.1
Affordable housing	5	4.5
Health Care / doctor recruitment	4	3.6
Better policing and emergency services	4	3.6
Environment	4	3.6
Garbage / landfill	4	3.6
Transit / transportation	3	2.7
Waste water treatment	3	2.7
Economic development / creation of jobs	3	2.7
Senior issues / housing / long term facilities	2	1.8
Education	1	.9
Beautification of community / neighbourhood	1	.9
Total	111	100.0

IF B IN Q78 ASK

Q78c. What areas if any would you tolerate a service reduction in order to hold the line on tax increases?

		Valid
	Frequency	Percent
Do not know	35	24.8
Arts and culture	21	14.9
City staff salaries / city staff / administration	19	13.5
None	13	9.2
Wasteful spending / budget	11	7.8
Road maintenance / winter	7	5.0
Recreational facilities / bike trails etc.	7	5.0
Leisure services	7	5.0
Welfare access	7	5.0
Transit / transportation	4	2.8
Garbage / recycling / collection	4	2.8
Affordable housing	2	1.4
Beautification of community / neighbourhood	2	1.4
Policing and emergency services	1	.7
Senior issues / housing / long term facilities	1	.7
Total	141	100.0

Q79. The City's Long Term Financial Plan, recommends that there would be an annual 2% tax increase that would be directed to capital projects such as roads and existing facilities. Do you support or oppose having this 2% tax?

		Valid
	Frequency	Percent
Support	159	45.2
Oppose	163	46.3
Do not know	30	8.5
Total	352	100.0

F. DEMOGRAPHIC QUESTIONS

The following questions are of a personal nature and involve collecting demographic data. This information is statistically important for this survey and please be assured, once again, that all individual responses are kept in strict confidence.

D1. Do you rent or own?

		Valid
	Frequency	Percent
Rent	53	15.1
Own	290	82.4
Do not know / refused	9	2.6
Total	352	100.0

D2. What is the highest level of education that you have achieved?

	Frequency	Valid Percent
Secondary school	29	8.2
Vocational school	6	1.7
Some college	43	12.2
Completed college	101	28.7
Some university	20	5.7
Completed university	140	39.8
Do not know / refused	13	3.7
Total	352	100.0

D3. What is your combined family income?

	_	Valid
	Frequency	Percent
Under \$35,000	29	8.2
Under \$50,000	45	12.8
Under \$75,000	64	18.2
Under \$100,000	68	19.3
Over \$100,000	102	29.0
Do not know / refused	44	12.5
Total	352	100.0

D4. Which of the following age groups may I place you in?

	Frequency	Valid Percent
18-24	18	5.1
25-34	59	16.8
35-44	75	21.3
45-54	98	27.8
55-64	69	19.6
65 and over	24	6.8
Do not know / refused	9	2.6
Total	352	100.0

D5. What is the primary language spoken at your residence?

		Valid
	Frequency	Percent
English	298	84.7
French	21	6.0
Both	28	8.0
Do not know / refused	5	1.4
Total	352	100.0

D6. Gender

		Valid
	Frequency	Percent
Male	174	49.4
Female	163	46.3
Refused	15	4.3
Total	352	100.0