

## Request for Recommendation

### Adoption of a Quality Management System Policy for Water/Wastewater

Presented To:	Priorities Committee
Presented:	Wednesday, Jul 09, 2008
Report Date	Sunday, Jun 01, 2008
Type:	Policy Discussion Papers - Preliminary Discussion

### Recommendations

That Council adopt by resolution the Quality Management System Policy that the Water & Wastewater Services Division has developed all in accordance with report from the General Manager of Infrastructure dated June 1, 2008.

### Finance Implications

No financial implications.

#### Signed By

**Report Prepared By**

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*Digitally Signed Jun 30, 08*

**Division Review**

Nick Benkovich  
Director of Water/Wastewater Services  
*Digitally Signed Jul 1, 08*

**Recommended by the Department**

Greg Clausen, P.Eng  
General Manager of Infrastructure  
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*Digitally Signed Jul 3, 08*

**Recommended by the C.A.O.**

Mark Mieto  
Chief Administrative Officer  
*Digitally Signed Jul 4, 08*

## Background

As legislated under the Safe Drinking Water Act, the Ministry of the Environment (MOE) requires that municipalities implement a Quality Management System in order to maintain safe drinking water to residents. To facilitate this process, the MOE has developed a *Drinking Water Quality Management Standard* (DWQMS) which defines the process that municipalities must follow in order to become accredited as operating authorities for their drinking water systems. In essence, satisfying this requirement will require that Water & Wastewater Services develop an Operational Plan outlining the policies and procedures that have been put in place to guarantee compliance with the conditions set forth in the DWQMS. The time line imposed by the MOE requires that the City of Greater Sudbury's Operational Plan be submitted for approval by the 1<sup>st</sup> of February 2009.

One of the elements of the Operational Plan is the requirement to identify a quality management system policy which has been formally adopted by the Mayor and Council. To this end, Water & Wastewater Services has developed the following:

### Quality Management System Policy

The City of Greater Sudbury is committed to providing its customers with safe drinking water and environmentally responsible wastewater treatment services that comply with all applicable legislation and regulations. To ensure that these commitments are fulfilled, the Water & Wastewater Services Division shall maintain and continually improve upon a Quality Management System designed specifically for this purpose.

By adopting the Quality Management System Policy by resolution, Council is demonstrating their commitment to the maintenance and continuous improvement of a quality management system for Water & Wastewater Services.

Therefore be it resolved that Council adopt by resolution the Quality Management System Policy that the Water & Wastewater Services Division has developed all in accordance with report from the General Manager of Infrastructure dated June 1, 2008.