

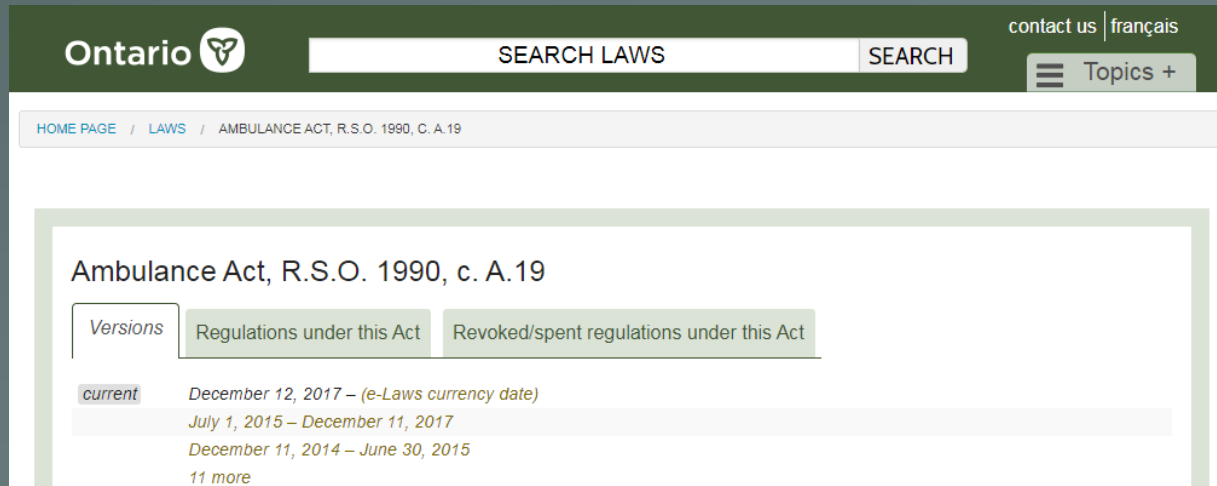


2018 Land Ambulance Service Review

The Ambulance Act

The Ambulance Act states that no person shall operate an Ambulance Service unless:

- Certified by the MOHLTC, Emergency Health Services Branch
- Compliant with legislation and regulations

A screenshot of the Ontario e-Laws website. The header is dark green with the Ontario logo, a search bar labeled "SEARCH LAWS", and a "SEARCH" button. To the right are links for "contact us" and "français", and a "Topics +" menu. Below the header is a breadcrumb trail: "HOME PAGE / LAWS / AMBULANCE ACT, R.S.O. 1990, C. A.19". The main content area has a title "Ambulance Act, R.S.O. 1990, c. A.19". Below the title are three tabs: "Versions" (selected), "Regulations under this Act", and "Revoked/spent regulations under this Act". Under the "Versions" tab, there is a list of versions with the "current" version highlighted: "December 12, 2017 – (e-Laws currency date)", "July 1, 2015 – December 11, 2017", "December 11, 2014 – June 30, 2015", and a link for "11 more".

CGS Paramedic Services Sections

- Professional Standards
- Logistics
- Operations





Professional Standards & Logistics



EMPLOYEE
QUALIFICATIONS



DOCUMENTATION



POLICIES



TRAINING/
EDUCATION



VEHICLES



PATIENT CARE
EQUIPMENT



Operations



Patient Care



Staffing



Level of
Service



Liaison/
Communications



Ambulance Service Review Process

Pre ASR Site Visit

- MOHLTC requests documents months in advance of their site visit:
 - Call volumes
 - Response times
 - Staffing profiles
 - Numbers and types of vehicles
 - Station Locations
 - Several hundred random Electronic Patient Care Records





Ambulance Service Review Process

ASR Site Visit

- The ASR team consists of: Peer managers, Paramedics and MOHLTC staff
- The ASR Site visit occurs over a 2 day period (September 11-12, 2018)
- Upon completion the ASR team provides a high level overview including preliminary findings

Ambulance Service Review Process



Post - ASR Site Visit

- “Draft” Ambulance Service Review – Executive Summary Report
- Service has 30 days to respond with an action plan to address all findings
- The MOHLTC conducts a follow up site visit
- Subsequent to the follow up visit the service will receive the Ambulance Service Review – Final Report (April 24, 2019)



MOHLTC Commendations

City of Greater Sudbury Paramedic Services was Commended for:

- Preparation for the Ambulance Service Review
- Training
- Equipment Preventative Maintenance
- Vehicle Certification and Maintenance

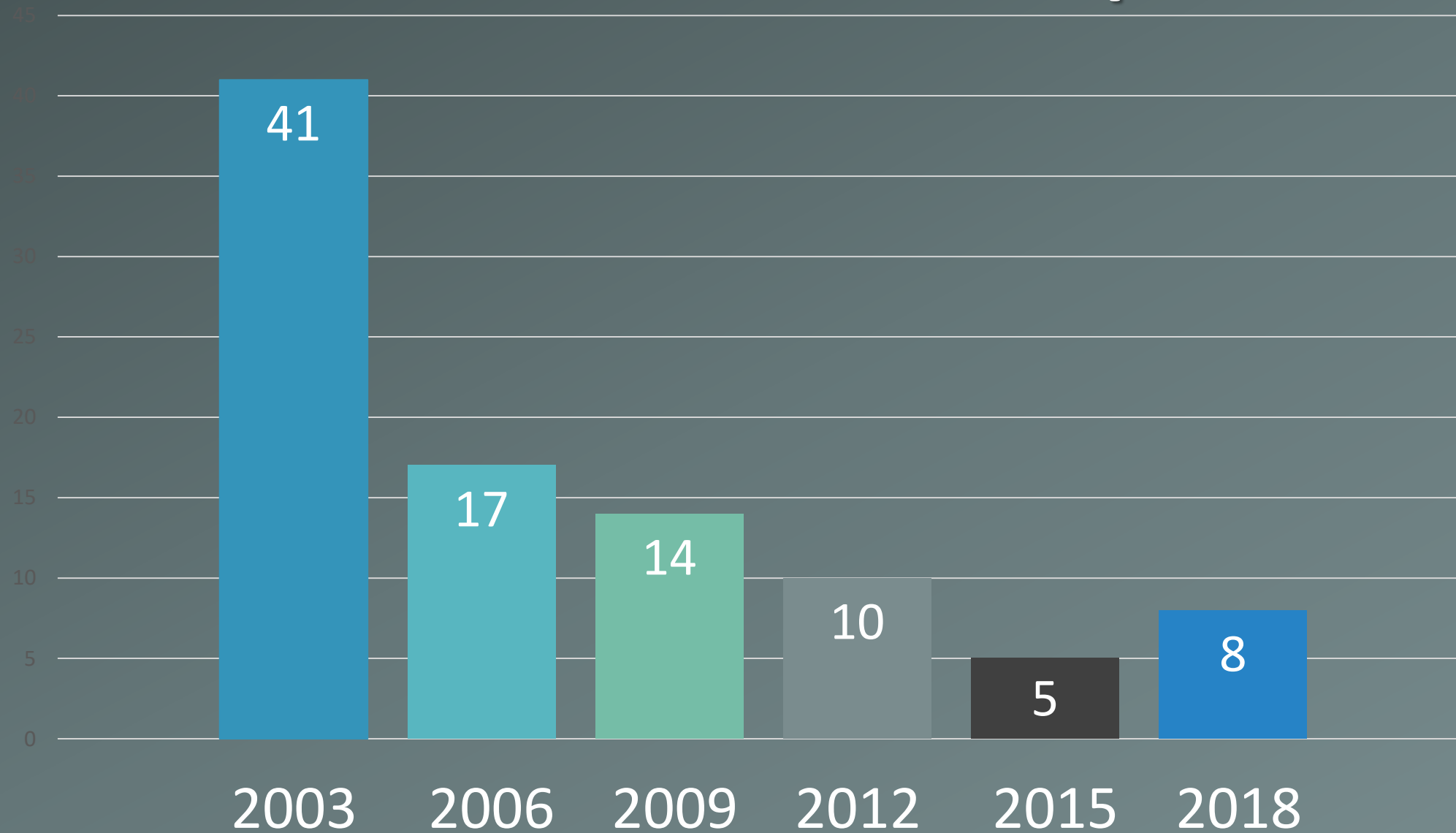
Observations

Total of 8 Observations identified in the Final Report

- 307 Ambulance Call Reports were reviewed and 98% of patient care was provided in accordance with standards!
- 99.8% Compliance with Provincial Equipment Standards!
- 98% Compliance of the Patient Care and Supplies!
- 98.6% Compliance of the required information, as per the Ontario Ambulance Documentation Standards



MOHLTC Observations Comparison



The Results are in...

The results of the City of Greater Sudbury Paramedic Services 2018 Ambulance Service Review were very positive and as such the City will be issued a Certificate to operate the Service for a further 3 years



ANY
QUESTIONS
?

