

Overview The North East Centre of Excellence for Seniors' Health (Pioneer Manor)

Presented By:

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Community Services Committee



Objectives

- ▶ History and Background
- ▶ Overview of Operations
- ▶ Funding & Budget
- ▶ Statutory Obligations for Committee
- ▶ Deliverables for 2019
- ▶ Questions



1953

MILESTONE

District Home for the Aged per legislative requirement for 121 beds. Managed by a Board of Directors

1973

MILESTONE

Transfer of ownership to the Regional Municipality of Sudbury. Growth to 342 beds. Managed by a Regional Council

2001

MILESTONE

Amalgamation – change in ownership and reporting to the City of Greater Sudbury, managed by a Committee of Management

2003

MILESTONE

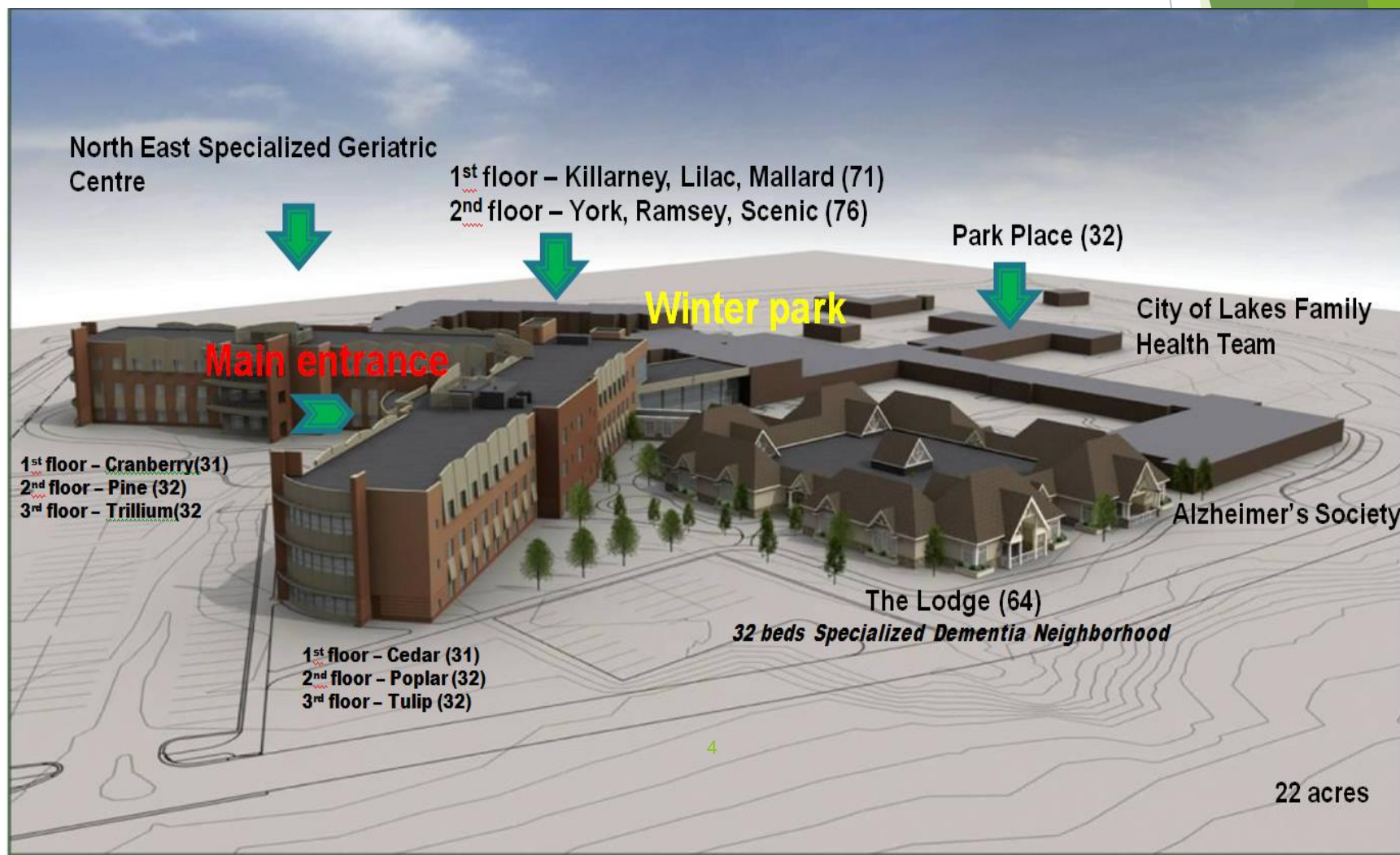
Terrace opens – moved residents from D classification beds to A beds

2010

MILESTONE

Lodge opens – increased by 64 permanent long-term care beds

The North East Centre of Excellence for Seniors' Health



Pioneer Manor

- ▶ Division of Community Development Department
- ▶ Regulated by the *Long-Term Care Homes Act, 2007*
- ▶ Campus Model
- ▶ 433 Residents
- ▶ 541 Staff Members
 - ▶ 253 Full Time Positions
 - ▶ 288 Part Time Positions
- ▶ 148 Volunteers

Services

Services

- ▶ Resident Care
- ▶ Therapeutic Services
- ▶ Food Services
- ▶ Physical Services
- ▶ Administration

Medical Director

- ▶ 4 Attending Physicians

Contracted Service Providers

Amenities

- Park Side Cafe/Ice Cream Parlor
- Bistro
- Le Gym
- Hairdressing Shop



Funding & Budget

▶ \$37.6 Million Annual Operating Budget

Revenue

- ▶ Provincial Grant and Other Revenue
 - ▶ \$23 Million
- ▶ Accommodation Fees Paid by Residents
 - ▶ \$10 Million
- ▶ Licensing and Leases
 - ▶ \$54.6 Thousand
- ▶ Cost Recoveries and Other
 - ▶ \$299 Thousand
- ▶ Levy
 - ▶ \$4.6 Million

Property Tax Allocation

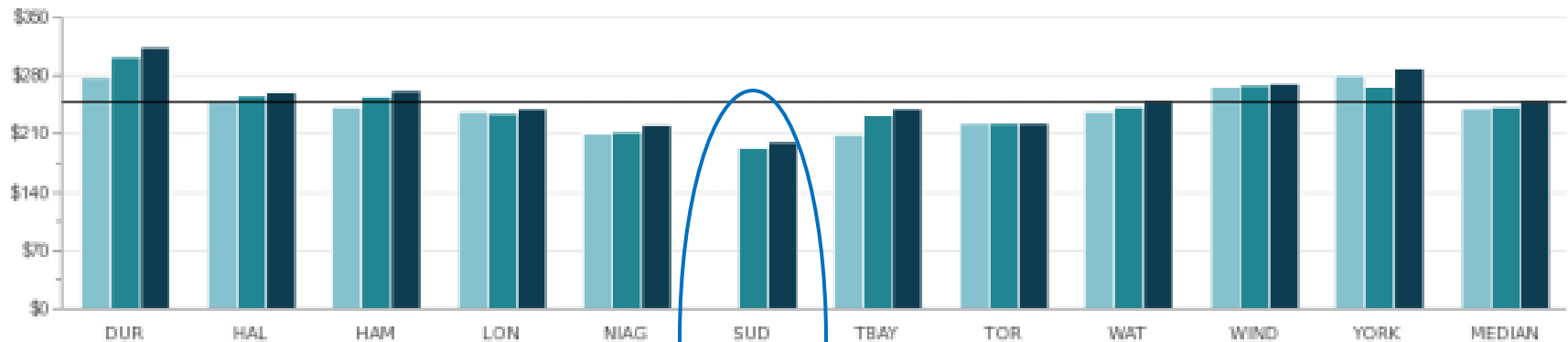
- ▶ City of Greater Sudbury - Tax Base
 - ▶ \$4.623,406
- ▶ Tax Levy As Percentage Of Expenses
 - ▶ 12.3%
- ▶ Cost Per Household Of Individual Tax Bill
 - ▶ 1.7%



Comparison on Levy Impact

Approx Household Value	\$230k	\$350k	\$450k
Total Estimate Tax Levy (Excludes School Taxes)	\$3,045	\$4,613	\$5,943
Annual Amount of Household Taxes for Pioneer Manor	\$51.32	\$77.73	\$100.15
	\$4.28/month	\$6.48/month	\$8.35/month

Performance Measurement



2015	\$278	\$250	\$243	\$237	\$210	N/A	\$208	\$222	\$237	\$267	\$280	\$240
2016	\$303	\$257	\$254	\$234	\$213	\$193	\$233	\$222	\$243	\$269	\$267	\$243
2017	\$314	\$261	\$262	\$240	\$221	\$201	\$240	\$222	\$248	\$271	\$289	\$248

Source: LTCR305 (Efficiency)

2017, Pioneer Manor cost per bed per day was \$201

*Median for MBNCanada was \$248

Statutory Obligations for the Community Services Committee Under the *Long-Term Care Homes Act, 2007*



Governance

Role of the Committee

- ▶ Duties to oversee the compliance of the licensee (the City) and exists independent from Council. (s. 69(2))
- ▶ Exercise the care, diligence and skill that a reasonable prudent person would exercise in comparable circumstances AND
- ▶ Take such measures as necessary to ensure that the City, as licensee, complies with all requirements under the LTCHA (s. 69(2))
- ▶ Duty to Report Matters to Director/Ministry (s. 24)
 - ▶ Improper or incompetent treatment or care of a resident
 - ▶ Abuse or neglect of a resident, unlawful conduct
 - ▶ Misuse or misappropriation of a resident's money or funding
- ▶ Whistle-blowing Protections (s. 26(1))
- ▶ Compliance Oversight - Inspection Orders
- ▶ Quality Improvement Plans

Community Services Committee

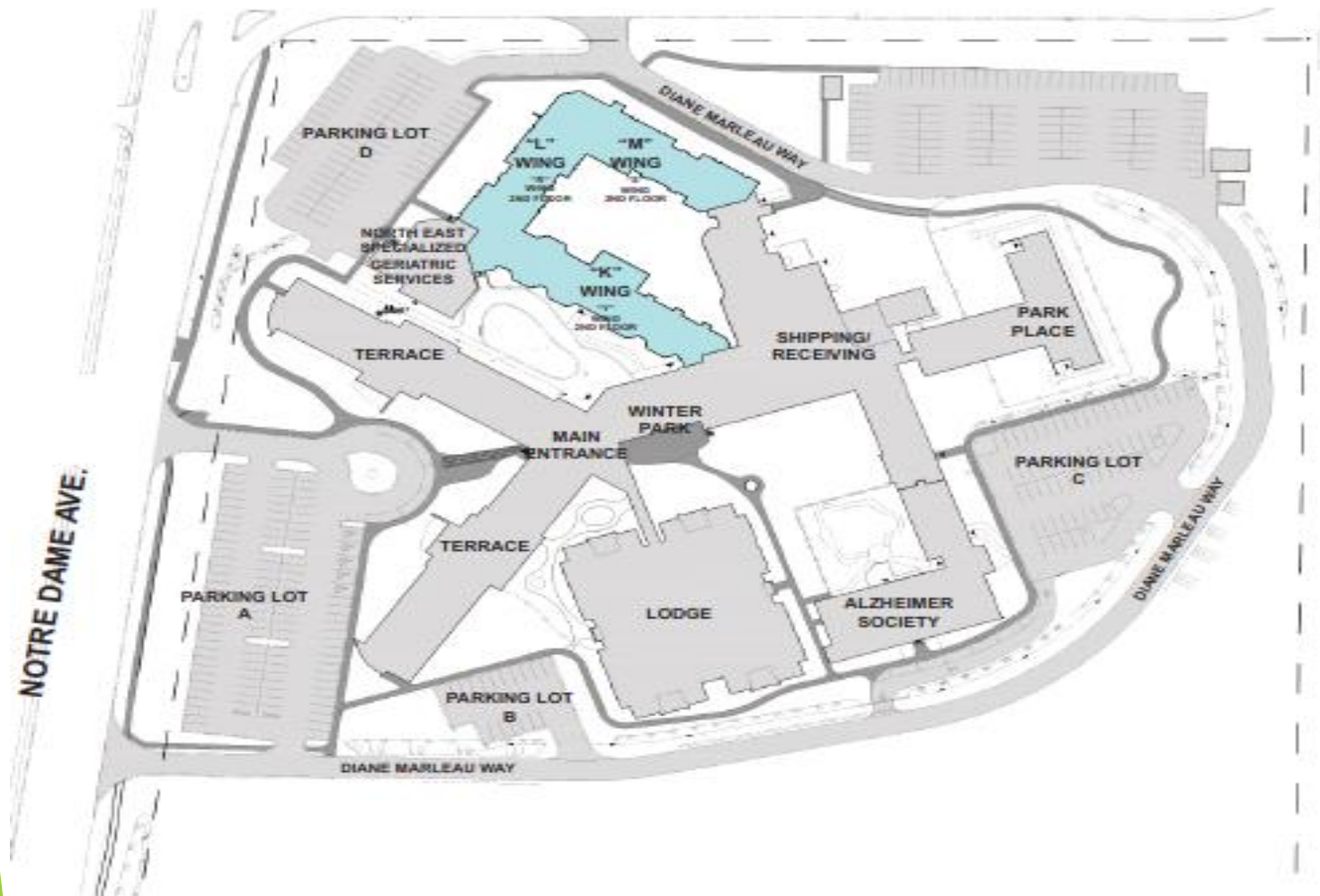
- Pioneer Manor Quarterly Resident Service Report
 - Update on Home's Annual Strategic Issues and Opportunities
 - Clinical Services
 - Outcome from any Ministry of Health or Ministry of Labour Visits
 - Infection Control
 - Falls Prevention
 - Facility Services
 - Emergency Preparedness

***It is Staff's role to assist Committee and Council to fulfill your duties under the Act**

Key Deliverables for 2019

- ▶ Bed Redevelopment business case
- ▶ Revamp Wound Care Program
- ▶ Full In-house Rehabilitation Team
- ▶ Complete I AM Francophone Project
- ▶ Food Services Review
 - ▶ Food and Nutrition Computer Software Program
- ▶ Implement New Scheduling Software
- ▶ Increase our Volunteer Base

Redevelopment



Redevelopment



Redevelopment



THANK YOU!