

For Information Only

Update on Pot Hole Claims

Presented To: Finance and
Administration
Committee

Presented: Tuesday, Nov 17, 2020

Report Date Thursday, Oct 29, 2020

Type: Correspondence for
Information Only

Resolution

For Information Only

Relationship to the Strategic Plan / Health Impact Assessment

This report refers to operational matters.

Report Summary

This report provides the Committee with pothole claims data from 2015 to the end of August 2020.

Financial Implications

There are no financial implications associated with this report.

Signed By

Report Prepared By

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Division Review

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Financial Implications

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Executive Summary

This report provides the Committee with pothole claims data from 2015 to the end of August 2020.

Background

Given the weather conditions experienced within the City of Greater Sudbury, pothole claims are inevitable. The harsh winter conditions along with numerous freeze/thaw events; potholes do develop in the roadways. However, the City has experienced a downward trend in 2020. The number of claims submitted has been significantly reduced from the previous year.

The following chart reflects the pothole claims history from 2015 to present by identifying the number of claims, claims paid out, adjuster costs, amount paid to claimant and total cost of the activity.

Year	Total Number of Pothole Claims	Number of Paid Claims	Adjuster Fees \$	Paid to Claimant \$	Total Cost \$
2015	106	10	28,362	9,698	38,060
2016	111	27	24,452	9,380	33,832
2017	128	10	28,318	3,895	32,231
2018	234	26	78,435	13,032	91,467
2019	553	72	154,392	33,517	187,909
2020 to Aug 30	84	6	24,069	4,150	28,219

The reasons for the reduction in claims deals with the amount of investment made to our road system as well as fewer drivers on the road due to COVID-19. The total investment to our roads; both capital and operational in 2018 and 2019 was approximately \$140 million.

The spike in 2019 could be caused by both the extraordinary winter conditions experienced and the excessive media attention given to potholes. With added investment to the road system, it is anticipated that claims will continue to decline. Graphs in *Appendix 'A'* provide a good visual perspective on the history of claims data.

Summary

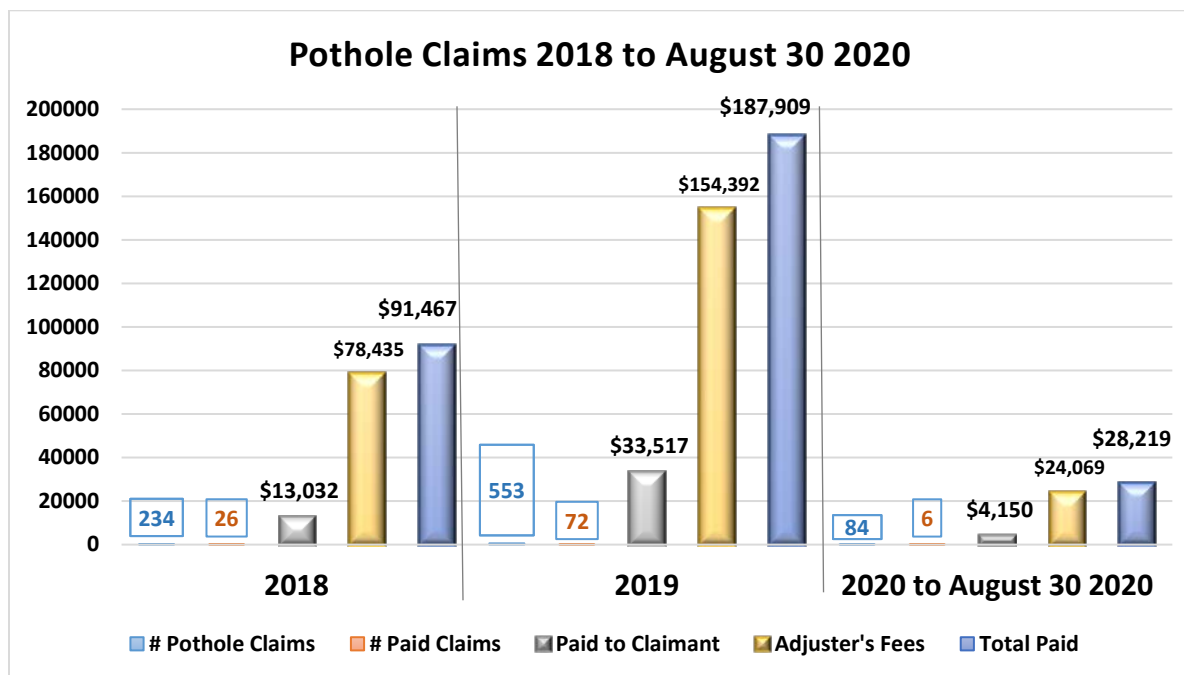
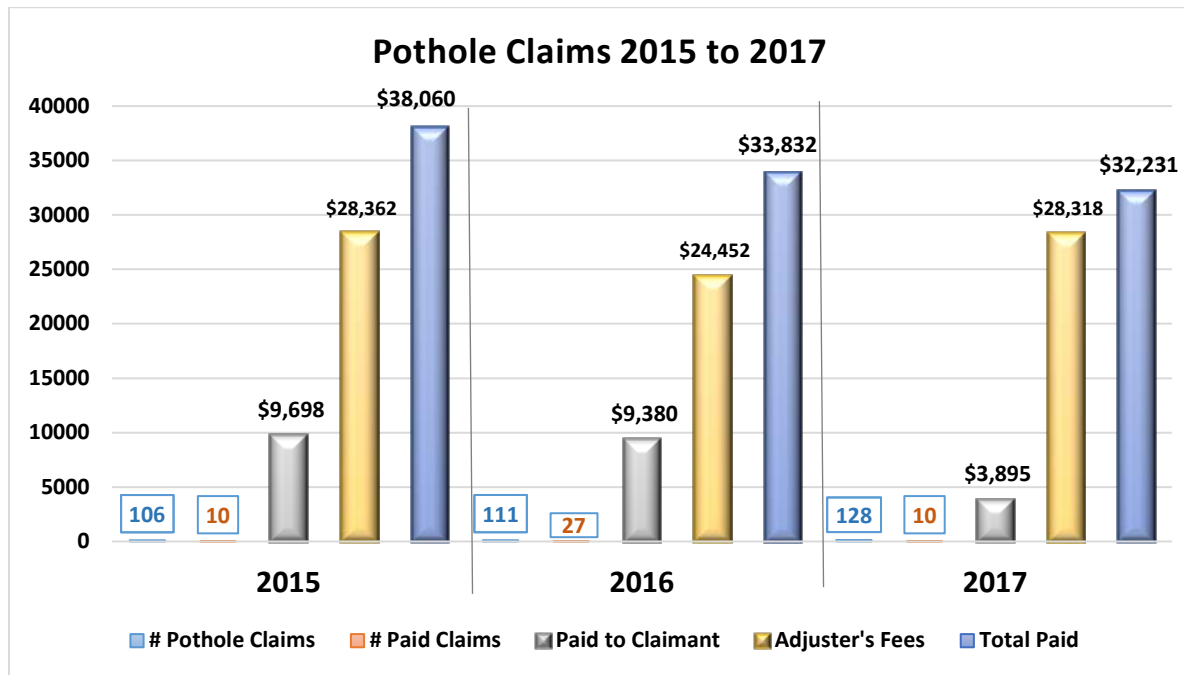
Staff will continue to provide data to the Committee on a regular basis regarding pothole claims.

Appendix 'A'

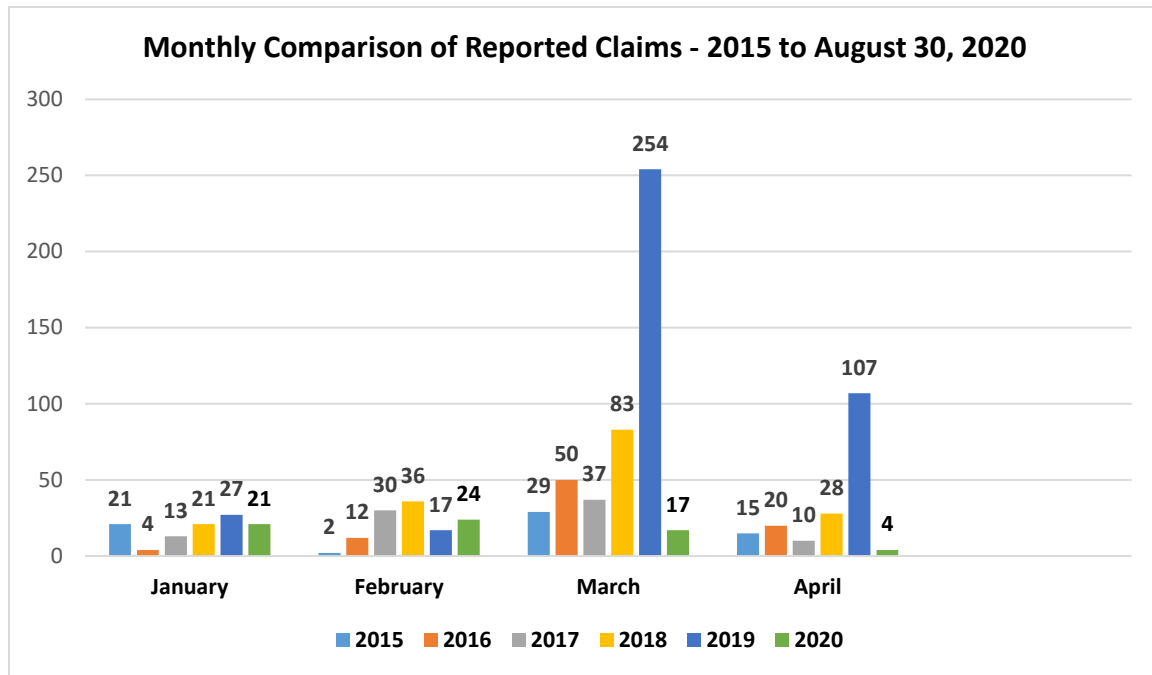
City of Greater Sudbury Pothole Claims Report



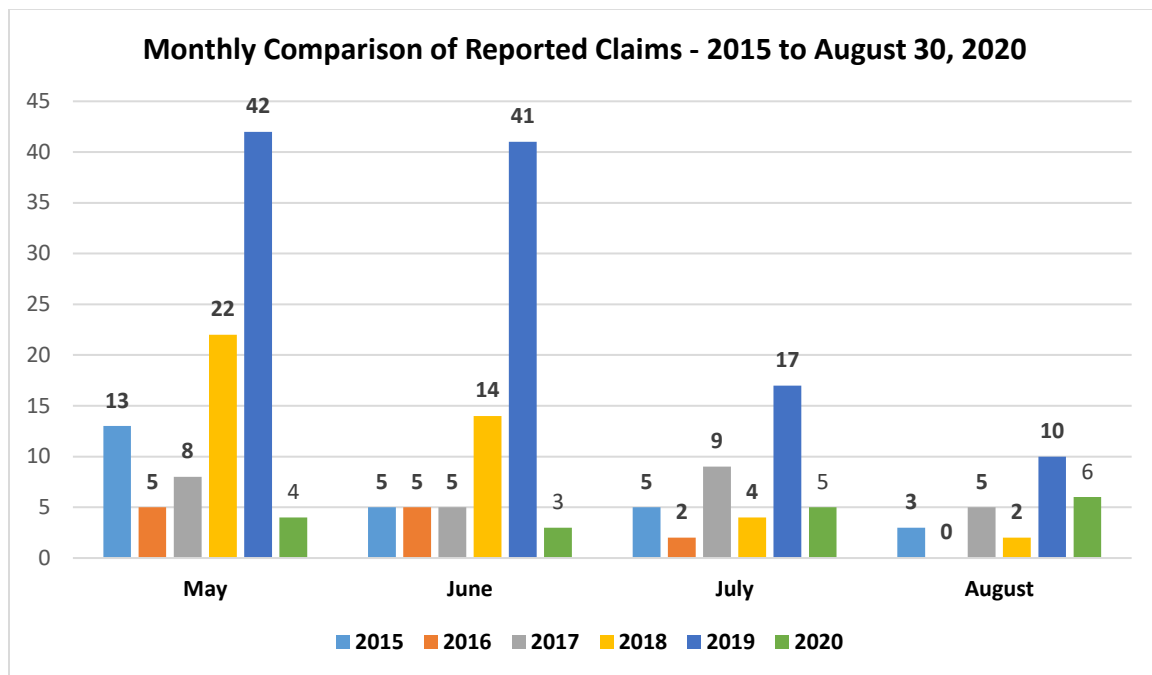
**January 1, 2015
to
August 30, 2020**



Monthly Comparison of Number of Reported Pothole Claims



Monthly Comparison of Number of Reported Pothole Claims



Monthly Comparison of Number of Reported Pothole Claims

