Strengthening Development Approval Services

Economic Development | Planning | Building

September 15, 2020 Finance & Administration Committee

















2019-2027 Strategic Plan Priorities

Continuous improvement

Feedback

Actions

Progress

















Process and Policy Improvements Made

- Development Ambassador position
- Customer Service Strategy principles
- Strengthening SPART process
- Changes to Lot Grading Policy with DLAC input
- Stakeholder consultation on Development Charges

















Responding to a Dynamic Environment

- 2019: 84% of Planning Services and 91% of Building Services applications processed within legislative standards
- May 2019: Province releases changes Planning Act and 7 other pieces of legislation
- January 2020: province released 680 regulatory changes to Ontario Building Code
- March 2020: Emergency Orders impact on planning and building services delivery

















Positive indications for 2020

- COVID Context -- Planning Services, Building Services and Economic Development have remained open for business through use of virtual tools and online applications
- As of June 1, 2020 the City has issued \$94.5M in construction value (YTD)
- On par with \$93.1M issued during same time period last year
- Residential construction demonstrating strong rebound compared to 2019

















Positive indications for 2020

- Economic context shows positive numbers for Greater Sudbury
- Resiliency of community
- Competitive position for industrial and commercial investment attraction

















Status Update

- Land Management Information System proposal review
- Development Ambassador/Liaison Role
- Employment Land Strategy
- Development Liaison Advisory Committee (DLAC) & Fire Flow Subcommittee

















Status Update

| Initiative | Status |
|--|-------------|
| Customer Service Strategy | Ongoing |
| Exit interview planning/building permit applications | In progress |
| Citizen Guides to Planning and Building Service Process | In progress |
| Expanding Scope of SPART | In progress |
| Prioritized Approval Stream Net Economic Value Projects | Upcoming |
| Review Letters of Credit and Designated Authority | Not started |
| Third Party Perspectives | Not started |
| Northern Municipalities Regulatory | Ongoing |
| Issues Resolution Process | Ongoing |

















COVID-19 Community Economic Recovery

- Conducting review of data and best practices report Oct. 2020
- Specific themes emerging:
 - Impacts of Work-From-Home trends
 - Opportunities to align capital projects with resiliency
 - The need for flexible and adaptable regulatory framework
 - SMEs need more support
 - Food security
 - Implications for cities

















Thank you! Questions?



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