

SERVICE	CURRENT STATUS	PLANNED AND/OR ONGOING CHANGES	SERVICE LEVEL IMPACTS
Accounting, Purchasing and Payroll	Standard service levels.	Service levels will remain unchanged. Staff will continue paperless process improvements.	N/A
Animal Control and Shelter Services	Appointments required and safety measures in place to ensure physical distancing at the shelter. In comparison to 2019, the department has experienced a 6% increase in calls for Mar 23 to July 27. Service for animal control complaints remains in place seven days a week, with Officers responding to calls until 8 p.m. on weekdays and from 7 a.m. to 7 p.m. on weekends.	Current Service level changes will remain in place for now.	N/A
Arenas	Gerry McCrory Countryside Sports Complex was scheduled to partially reopen August 3. This opening was deferred by approximately two weeks due to the increase in local COVID-19 cases. All other arenas remain closed, as is customary during the summer months.	<p>Monitoring local COVID-19 cases to determine the safe reopening of Gerry McCrory Countryside Sports Complex.</p> <p>Amateur and recreational sports leagues must follow strict provincial guidelines: www.ontario.ca/page/framework-reopening-our-province-stage-3.</p> <p>Sudbury Community Arena: The Ontario Hockey League recently announced its intention to begin the 2020-2021 season on December 1, 2020. No details are available. The National Basketball League of Canada (Sudbury Five) intends to begin its season in December 2020. Concert and tour industry leaders have indicated that concerts and performances are unlikely to resume until fall 2021.</p>	A separate report on planned approach to reopening other municipal arenas in the fall is included on the August 12 Council Agenda.

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Building Inspections	Field / building inspections continue, with safety measures in place.	N/A	N/A
Building Permits and Approvals	In-person customer service continues on the main floor of Tom Davies Square. Electronic submissions and application drop offs continue. Appointments and electronic submissions continue to be encouraged, including property search request for real estate transactions and letters of opinion for Zoning and Legal Non-Conforming requests.	Current Service adjustments will remain in place for the foreseeable future.	N/A
Cemetery Services	Cemetery services continue with safety measures in place, in line Bereavement Authority of Ontario (BAO) directives.	Funeral services conducted by a Funeral Director and indoor funerals (Civic Memorial Mausoleum) are permitted a maximum of 50 attendees and outdoor services are permitted a maximum of 100 attendees. A maximum of 10 attendees (indoor or outdoor) is permitted if a funeral is conducted by the family only with no Funeral Director present, due to limited City resources.	N/A
Children Services	No in-person program quality site visits are being done, and virtual consultations continue. Staff continue to work through provincial updates to determine service impacts.	Awaiting provincial direction for further re-opening guidelines for September 2020. In-person program quality visits will resume in September. Childcare reopening gradually from early July into August, with some restrictions on number of spaces available. Staff is assessing the number of families impacted. EarlyON Child and Family Centres continue to provide virtual programming.	Number of childcare subsidy recipients in 2020 will be lower than budgeted due to facility closures. Total number of licensed spaces lower than forecasted due to capacity limits.

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Citizen Services	<p>The Tom Davies Square Citizen Service Centre reopened to the public on July 13, with all services available via walk-in. As part of the overall strategy to streamline front-counter services at TDS, two of the three counters are assisting other service areas to ensure residents can access front counters on the main floor.</p> <p>Other CSCs are closed.</p>	<p>TDS CSC walk-in traffic for services is lower than usual, but increasing as more residents become aware of reopening. Plans are underway to add a fourth counter to offer additional services on the main floor.</p> <p>Chelmsford, Lively and Valley East will offer a combination of curbside library and front-counter services beginning the week of August 17. Plans for Capreol, Dowling and Garson will be provided in the next Council Update.</p>	<p>TDS CSC wait times are expected to increase when municipal parking lot passes become available later this summer.</p>
Clerk's Services and Council Support	<p>Continued support for Council and Committee meetings. Electronic meetings continue. Electronic processes implemented where possible to facilitate access to services. Other services, such as document commissioning and burial permits, available in person or in modified electronic form. Wedding solemnizations remain on pause.</p>	<p>Archive facility will reopen to the public by appointment in August. Wedding solemnizations may resume in fall 2020, subject to appropriate restrictions on group sizes and physical distancing measures.</p>	<p>N/A</p>
Communications and Engagement	<p>Communications team continues to deliver services and execute events as required.</p> <p>Services include strategic communications support, COVID-19 communications support, as well as day-to-day initiatives and projects for all service areas.</p>	<p>No change.</p>	<p>Team continues to manage increased volume of work due to COVID-19, while maintaining and serving existing business partners.</p>

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Community and Strategic Planning	Long-range planning, aerial photo and mapping and GIS services continue to be delivered.	Long-range planning public engagement sessions planned for the fall will occur online, supported by in-person engagement. Details are being finalized.	N/A
Community Grants	HCI applications are being accepted and processed as usual.	The 2020 Community Grants were approved at the Finance and Administration Committee meeting of April 14, 2020. Funds for approved grants toward initiatives of a social nature, such as festivals, are not allocated until applicant confirms the event can safely proceed.	HCI: Approved and pre-approved capital projects may be delayed based on availability of external resources and Leisure Services' capacity. Final decisions on funding requests may be delayed based on other priorities in response to COVID-19.
Community Paramedic Care	Community Paramedics continue to operate mobile COVID-19 testing services, working with the HSN Assessment Centre. Surveillance testing continues at the request of Ontario Health/Public Health. NELHIN-funded Community Paramedic Services remain unchanged.	CGS-funded Community Paramedics reallocated to Health Promotions. Delivering Community Paramedic programs while ensuring physical distancing. Awaiting funding from Ontario Health for mobile COVID-19 testing service.	Resumption of Community Paramedic clinics and programs within Social Services facilities.
Compensation and Benefits	Processes have been modified, including increased use of electronic forms for employee documentation. Job evaluation committee meetings have resumed.	Continue to use technology to adjust business processes and streamline activities. Service recognition for employees will resume.	Considerations for the employee recognition event will be made in the coming weeks.
Construction Services	Continues to deliver all services with inspection and survey staff reporting directly to the project site whenever possible.	Some productivity loss anticipated due to the enhanced health and safety requirements associated with COVID-19. Additional overtime required due to difficulty filling seasonal positions and cancellation of the student program.	N/A

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Crossing Guards	Crossing guard locations inactive during the summer months.	All but eight crossing guard locations will be reinstated when schools reopen. Crossing guards will be required to wear a mask upon return to work.	Eight crossing locations, outlined in the June 15 report to Community Services Committee, have been eliminated.
Development Approvals	Planning services continue to be delivered using a combination of in-person and remote meetings.	N/A	N/A
Distribution and Collection Operations and Maintenance	Summer maintenance program continues, unaffected. Some productivity has been lost due to enhanced health and safety requirements.	Implemented a two-shift model in the three largest Public Works depots. This is expected to continue as long as physical distancing requirements are in place.	N/A
Economic Development	Staff continues to prioritize business support and outreach as well as investment attraction and sector engagement.	Services continue to be offered using virtual tools.	Limited in-person options available by appointment.
Emergency Management Public Safety, Planning and Prevention	<p>Sixty per cent of resources currently dedicated to COVID-19 response, planning and recovery. Emergency Operations Centre has been activated since March 16, with weekly Community Control Group meetings.</p> <p>Continued weekly liaison through Greater Sudbury Emergency Management Advisory Panel (GSEMAP).</p> <p>Testing of emergency policies and protocols to continue to ensure other risks are mitigated.</p>	<p>Resumption of other Emergency Management programs, including public education, training and exercising of emergency management operating procedures and hazard specific plans aligned with the control measures now required.</p> <p>Planning underway for completion of training requirement needs for EMCPA compliance.</p>	

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Emergency Shelters and Homelessness	<p>Off the Street shelter continues to operate at full capacity from the motel at 1500 Regent St. Cedar Place women and families shelter starting to see increased occupancy.</p> <p>Samaritan Centre agencies offering take-out meals, showers, clothing and laundry. The Supportive Isolation Shelter closed on July 31, with alternatives in place for assistance.</p> <p>Sudbury Arena open daily for access to washrooms, drinking water, clothing and dining. YMCA open daily for access to washrooms, phones and computers.</p>	<p>Planning in place to return the Off the Street shelter to 200 Larch St. with physical distancing measures in place.</p> <p>Samaritan Centre opened resource centre on August 4 with access to washrooms, phones and computers. YMCA resource centre closed on that date.</p> <p>Community partner agencies are starting to slowly reopen for in-person services.</p>	<p>Due to physical distancing requirements, there is a potential decrease in shelter bed spaces for Off the Street Shelter at 200 Larch St.</p>
Energy Initiatives	<p>Services continue to be available. In-person meetings replaced by virtual meetings.</p>	N/A	N/A
Engineering Design	<p>Continue to provide the same level of support for project delivery. Virtual meetings and digital exchange of information in place.</p> <p>Some productivity lost due to collaboration and the project team not reporting to the same office.</p>	<p>Staff reporting to work and project sites on occasion to print drawings, etc. or complete field reviews.</p>	<p>Delays in tendering some of the Capital contracts due to COVID-19.</p>
Engineering Project Delivery	<p>Continue to provide the same level of support for project delivery. Some productivity lost due to issues with collaboration and the project team not reporting to the same office.</p>	<p>Staff reporting to work on occasion to print drawings, assemble contract documents, etc., and are regularly reporting directly to project sites.</p>	<p>Delays in tendering some of the Capital contracts due to COVID-19.</p>

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Environmental Planning	Continue to provide re-greening, lake water quality and EarthCare Sudbury services.	No change.	Children's Water Festival cancelled for 2020.
Facilities Management	Services continue to be delivered as normal.	Some capital projects such as 199 Larch improvements and building condition assessments will be delayed due to COVID-19.	N/A
Finance, Compliance, IT Audits and Investigations, Hotline and ERM Support	Most services continue to be available.	Timing of audits to be coordinated with Executive Leadership Team.	Governance audit of the Greater Sudbury Airport is deferred to 2021.
Financial Planning, Budgeting & Support	Services continue to be fully available.	No change.	N/A
Fire Safety Education and Prevention	Services continue to be available. Virtual meetings are being held with residents. Self-screening of staff and residents before on-site visits. Enhanced electronic presentations and messages. Complaint and request inspections continue.	Fire Education will begin plans to potentially reintroduce school programs as schools reopen. Fire Prevention continues to monitor needs and circumstances to determine if they need to return to the workplace.	Fire Education – N/A Fire Prevention – deferred legislated Vulnerable Occupancy inspections will resume prior to December 31, 2020, following the direction of the Ontario Fire Marshal.
Fire Services Emergency Response	Services continue to be available from the workplace, 24/7. Medical Response limited to Vital Signs Absent incidents only due to PPE controls. Self-screening of staff before, during, and after shifts. Continued screening of patients at emergency incidents. Enhanced PPE usage at medical incidents. Virtual meetings for senior officers and training.	Plan to resume full Medical Tiered Response in consultation with Medical Director in order to conserve PPE due to lack of availability.	N/A

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Fleet Services	Services continue to be available. Enhanced service (via shuttling of vehicles) being provided to ensure physical distancing. Some staff relocated to offsite garages to limit number of staff in facilities.	This is expected to continue as long as physical distancing requirements are in place.	N/A
Housing Operations	Office open to residents only to accept rent payments. Electronic or direct payment options are being encouraged. Staff continues to be available by phone or email. Information for annual reviews, rent changes, etc., can be provided through drop box at offices or via email. Maintenance staff have begun to attend to backlog of non-emergency requests for service.	<p>Additional Plexiglass barriers being installed to enable physical distancing between tenants in lobby area, with limits on the number of residents permitted in the office at one time. Tenants are encouraged to make appointments.</p> <p>Staff continue to encourage and assist tenants to pay rent online and submit documents electronically rather than coming to the office.</p> <p>We have returned to in-person delivery of notices and letters to residents instead of mailing.</p>	<p>Landlord and Tenant Board hearings and evictions currently on hold by the Province. Once these services resume, Housing Operations will resume enforcement of outstanding orders.</p> <p>A plan for addressing backlog of non-emergency maintenance requests is underway.</p> <p>Common rooms in buildings remain closed due to stringent Public Health requirements for cleaning and physical distancing.</p>
Housing Programs	Business continues via email, telephone and virtual meetings. Staff continues to work with community housing providers to ensure compliance with emergency measures and new provincial legislation.	No change.	N/A
Housing Registry	Services continues via email, telephone and virtual meetings. A document drop box is available on main floor.	Yardi Rent Café online portal will allow clients to apply online. This will be phased in in Q4 of 2020.	N/A

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Human Resources and Labour Relations	Staff continues to deliver services although some timelines are delayed or extended.	Staff will continue to use technology to adjust business processes and streamline activities. Virtual resumption of labour activities that were delayed (grievances, arbitrations, mediations, negotiations). Single reception point to be established to receive visitors and direct them to the appropriate meeting space.	With a continued decline in COVID-19-related work, services will be provided within the standard timeframes.
Information Technology	Staff continues to deliver all services with precautions in place for End-user Support Services.	Flexibly prioritizing support for COVID-19, as required.	N/A
Infrastructure Capital Planning	Continue to provide the same level of support for project delivery. Some productivity lost due to issues with collaboration and the project team not reporting to the same office.	Staff reporting to work and project sites on occasion to print drawings, review hard copy information, etc., or complete field reviews.	Delays in tendering some of the Capital contracts due to COVID-19.
Legal Services	Continue to offer internal services to support ongoing activities and business of the City.	Prosecutors will support partial reopening of Provincial Offences Court processes in August. Court processes scheduled to further resume in fall 2020, subject to the discretion of the judiciary.	N/A
Libraries	Curbside pick-up service available at the six major branches (Main, Lively, Chelmsford, Valley East, South End, New Sudbury).	<p>Six major branches plan to begin staged reopening to public with restrictions beginning August 17. Some branches may require additional time to complete physical changes. Reopening details and dates will be announced publicly.</p> <p>Planning underway to reopen the mid-sized Citizen Service Centre/Libraries and the smaller neighbourhood libraries.</p>	Library programming remains cancelled.

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Long Term Care	<p>Pioneer Manor continues to operate with enhanced measures for resident and staff safety. Safety measures expected to remain in effect into 2021.</p> <p>Pioneer Manor continues to implement Ministry of Long Term Care directives, as required.</p> <p>On July 29, Public Health Sudbury & Districts declared Pioneer Manor to be in an outbreak after an employee tested positive for COVID-19. All non-essential indoor and outdoor visits are currently suspended.</p> <p>All residents and employees have tested negative for COVID-19, and staff is reassessing to determine next steps.</p>	<p>With the resumption of outdoor and indoor visitation, staff that have been providing virtual and window visits.</p> <p>In anticipation that the enhanced measures will be required into 2021, Pioneer Manor is working on the development of a temporary Support Services Assistant job description. This would allow redeployed City staff to return to their home positions in the coming months.</p>	<p>Congregate dining will require fewer additional staff, however, resources are still required for those remaining on tray services and enhanced cleaning.</p>
Museums	<p>Public access suspended for the balance of 2020. Limited curatorial and planning work continues.</p>	N/A	<p>Museums are not available to the public.</p>
Ontario Works Program Delivery	<p>Offices remain closed to the public. All client appointments are virtual.</p> <p>Clients can access financial supports through Ontario Works offices. Employment Support Services have been suspended.</p>	<p>Staff are preparing for an anticipated surge when the CERB benefit program ends. We are awaiting Ministry direction on signatures and other administrative suspensions currently in place.</p>	<p>New applications are down significantly from historical service level averages.</p>

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Organizational Development, Safety, Wellness and Rehabilitation	<p>Continued development of processes and policies to ensure services can be delivered while adhering to public health directives.</p> <p>Considerable effort going into helping operating departments return to work and restart services safely.</p> <p>Human Capital Management Plan, corporate training plan and in-class Health and Safety training are on hold.</p>	<p>Continued use of technology to adjust business processes and streamline activities.</p> <p>A Work From Home policy will be formalized and implemented to ensure a sustainable work from home model. Human Capital Management Plan will partially resume, with a focus on talent acquisition and leadership development.</p>	<p>Some professional development modules expected to be delivered in Q4.</p> <p>2020 Employee Survey deferred to 2021. Two COVID-related surveys have been completed to address employee engagement, health and wellness.</p>
Paramedic Medical Care and Transportation	<p>911 call volume is returning to normal numbers. Turn-around time between calls is being analyzed as the volume of COVID-19 screened positive patients remains high.</p> <p>Enhanced cleaning of medical equipment and ambulances continues. Paramedics providing patient care within COVID-19 clinical considerations set by the Ontario Base Hospital Group and the Ministry of Health.</p>	<p>Planning for delivery of operational and legislative Paramedic training under new Public Health control measures continues. Delivering emergency Paramedic response under enhanced clinical measures to prevent exposures and spread of COVID-19.</p> <p>Awaiting funding from Ministry of Health Emergency Health Services to cover additional costs related to COVID-19.</p>	N/A
Parks	<p>Outdoor recreational amenities are open as per Stage 3 reopening guidelines.</p> <p>Public washrooms and change rooms at City waterfront locations are open.</p>	<p>Due to the recent increase in COVID cases, the reopening of sports fields for booking by user groups has been deferred until the week of August 10 while developments are monitored by the City and Public Health.</p>	<p>Parks maintenance service levels will continue to be impacted by a reduction in resources and the cancellation of the summer student hiring program.</p>

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Parks (cont)	Other public washrooms remain closed and portable toilets have not been deployed due to costs associated with enhanced cleaning and disinfecting requirements. Sports fields remain closed.	Staff are working with Public Health and other stakeholders to develop protocols for the reopening of community centres and field houses for tenant groups, Neighbourhood Associations, etc.	
Plans Examination	With TDS reopened, two Plans Examiners have relocated to the main floor to provide service for walk-ins and appointments. Appointments continue to be encouraged in order to provide efficient service. Virtual meetings and electronic exchange of documents continue. Comments for Site Plan, Subdivision and Rezoning in support of Planning Committee continue electronically.	N/A	N/A
Provincial Offences Court	Office at 199 Larch open to the public for payment of fines and tickets, in addition to electronic payment options.	Bill 197, passed on July 22, 2020, contains amendments to the <i>Provincial Offences Act</i> that allow for expanded abilities to conduct court processes electronically. Court staff are working with stakeholders to implement technology solutions to enable these processes. Provincial Offences Court will reopen on a limited basis for early resolutions and judicial pre-trials, which will be conducted remotely. Judiciary is expected to make further decisions about the additional reopening of court processes.	Legislative changes will increase efficiency and capability of the Court moving forward.

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Real Estate	Services continue to be fully available.	No change.	N/A
Recreation	<p>Municipal pools remain closed.</p> <p>Lifeguards, summer programs and day camps are suspended due to the cancellation of the summer student hiring program.</p> <p>Municipal campgrounds are open for seasonal campers only.</p> <p>Youth Centres remain closed, and programming is not provided during summer months as part of traditional service levels.</p> <p>Municipal fitness centres remain closed.</p> <p>The Province's Stage 3 reopening guidelines allows for the reopening of facilities for recreational fitness activities, including gymnasiums, yoga and dance studios and other fitness facilities. The total number of members of the public permitted to be at the facility in a class, organized program or organized activity at any one time must be limited to the number that can maintain a distance of at least two metres from others, and cannot exceed 50 persons for indoor activities.</p>	<p>Reopening plans for municipal pools and fitness centres are presented in a separate report on the August 12 Council agenda.</p> <p>Protocols are being developed to reopen Youth Centres in September, with a combination of virtual, onsite and offsite programming.</p> <p>Protocols are being developed to resume fall/winter recreation programming, with a combination of virtual, onsite, and offsite programming.</p>	Potential service level impacts for pools and fitness centres as outlined in separate report.

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Roads Operations and Maintenance	Continue to provide the summer maintenance program with no service impacts. Some productivity lost due to enhanced health and safety requirements.	Implemented a two-shift model in the three largest Public Works depots for the summer maintenance season. Expected to continue until winter control shift schedule begins. Winter control scheduled to begin with no impact to service levels.	N/A
Security, By-law and Parking Services	<p>Uniformed security in place at TDS and 199 Larch to provide information and direction to visitors. Security remains active in parks and at CGS Housing properties to support education of physical education.</p> <p>Bylaw continues to provide enhanced service by enforcing provincial legislation under the Emergency Management and Civil Protection Act. Up to July 27, the department has received a total of 884 complaints related to gatherings and businesses, a 52 per cent year-over-year increase for the same period. There is a continued increased volume for Bylaw Inquiries (247 per cent increase), Noise (163 per cent increase), and Clearing of Yards (17 per cent increase).</p> <p>Parking: Fees for on-street parking were reinstated July 2. Surface and underground parking lots remain operational, with enforcement of surface lots paused until September 2020.</p>	<p>Security: Due to the expiry of contracts for security at TDS/199 Larch, Transit, Housing and Parks, an enterprise-wide RFP for uniformed security will be issued in the coming weeks.</p> <p>Bylaw: In response to Stage 3 announcements, staff are monitoring legislation to determine whether service level delivery for this legislation is applicable. Any longer term case volume may require service level adjustments to maintain service level commitments for case completion.</p> <p>Parking: Staff is working with Hotspot Parking to provide an online option for buying parking passes for surface lots. For roll-out in September, passes will be available online or through Hotspot App. As a touchless option, there will be no requirement for display of a pass, as it will be connected to vehicle licence plate.</p>	<p>Security: Service level delivery to remain consistent with current status, with oversight moving from operating departments to Security and Bylaw. Impact of closed City facilities due to COVID-19 has resulted in the 2020 Budget approved security initiative to be placed on hold.</p> <p>Parking: Hotspot will provide more options for passes and data will support strategic parking lot management based on usage trends. Approved Capital projects for parking improvements for Dufferin Street and YMCA have been put on hold.</p>

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Service Requests and Inquiries (311)	Services continue to be fully available. Call volumes are back to average levels of 800 calls per day, with minor increases after new local or provincial announcements. Wait times are also back to normal levels, with 80 per cent of calls answered in 20 seconds or less.	No changes.	N/A
Solid Waste Management	<p>The weekly bag limit will return to one bag effective September 14, 2020.</p> <p>Staff are in the planning process to hold the scheduled Fall Residential Tipping Fee Holiday (September 21 to September 26, 2020).</p> <p>Ongoing Restrictions – no collection of loose garbage; no sorting of loose blue box materials that contain facial tissue, paper towels, wipes, gloves and masks; ordering blue boxes and green carts by phone or via Waste Wise for home delivery.</p>	<p>Staff are reviewing usage at various solid waste facilities/drop-off depots to determine whether hours of operation should be reduced.</p> <p>Preparations are underway to re-open the Reuse Centre areas within each landfill site.</p>	Reduction in facility hours may be recommended if data substantiates low utilization or abuse of City facilities at unmonitored locations such as drop off depots.
Taxation	Services continue to be available, with in-person by appointment.	Some modified internal processes may continue. If required, more in-person service will be provided with the mailing of the final tax bills.	N/A
Transit	<p>GOVA continues to run on reduced schedules until the end of August.</p> <p>Downtown transit terminal is partially open with access to the kiosk.</p>	Ridership is monitored on a daily basis and changes are made dynamically to respond to changes in demand.	Ridership is currently at 50 to 55 per cent of typical patterns. An increase of 10% is expected in the fall.

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Transit (cont)	<p>Washrooms remain closed. Fare payment and front loading has resumed.</p> <p>All passengers are encouraged to wear masks or face coverings as per Public Health directive. Hand sanitizer is available at the front and back of each bus for public use.</p>	<p>Due to the continuation of online classes and reduced on-campus attendance at post-secondary schools, Route 4 to Laurentian University will be halted, but Route 3 will continue. Route 2 to Cambrian College will continue, but Express buses will be eliminated.</p> <p>Peak service will be reinstated on all Frequent and Core service level routes in September. Route 105 Valley will continue to serve both Capreol and Blezard on one route as per summer service, but will see an increase in peak service. Route 101 Lively will continue to travel directly to the Downtown hub instead of the South End and will include service to Atikameksheng First Nation on Reserve Rd. Route 29 in the South End has been created to capture areas no longer served by Route 101 Lively. Route 21 will be suspended until further notice, and Route 22 and 23 will run every two hours.</p>	<p>Although demand has decreased, service will be reinstated to ensure physical distancing for passengers.</p> <p>The Laurentian UPASS program has been suspended until January 2021.</p>
Transportation and Innovation	Services continue to be fully available. In-person consultations by appointment, as required.	Annual reports to Operations Committee delayed until the fall. Annual traffic count program cancelled for 2020.	Awareness programs on hold. All pending requests for traffic studies are delayed until next year with the resumption of the summer student program.
Wastewater Treatment	Services continue to be available as normal, with enhanced health and safety measures in place.	Services will continue to be available.	N/A

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Wastewater Treatment (cont)	<p>Redeployed City staff have returned to their home positions.</p> <p>Two of three RV dumpsites remain closed. The Sudbury Wastewater Treatment facility remains open for RV dump service 24/7.</p>		
Water Treatment	<p>Services continue to be available as normal, with enhanced health and safety measures in place.</p> <p>Redeployed City staff have returned to their home positions.</p>	Services will continue to be available.	N/A