Emergency Services Committee 2019 Outlook

Presented by:

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Emergency Services Committee Terms of Reference

ESC Terms of Reference

Mandate:

► To hear presentations and receive correspondence and reports from the Community Safety Department, and shall make recommendations to Council on these matters.

Primary Objectives:

► To hear community delegations and presentations on topics related to the provision of services by the Community Safety Department;

► To review proposals for new policies and for amendments to existing policies that pertain to the Community Safety Department;

► To conduct service level reviews, including proposed changes to existing service levels, or the introduction of new services or programs delivered by the Community Safety Department; and

► To study topics or issues referred to the Committee by Council resolution.

CSD Overview of Divisions & Responsibilities

Community Safety Department

- General Manager, Community Safety
    - Emergency Management
    - Fire Services Division
    - Paramedic Services Division

CSD Overview of Divisions & Responsibilities

Emergency Management

Provides leadership, guidance and direction ensuring our city is safe towards and resilient against community emergencies. Governed by the Emergency Management and Civil Protection Act (EMCPA). Further direction and advice from the Office of the Ontario Fire Marshal and Emergency Management, City Council and the Greater Sudbury Emergency Management Advisory Panel. Primary focus on the safety of our citizens through the effective management of community risks and emergencies.

- Compliance with the Emergency Management and Civil Protection Act (EMCPA)

- Provides emergency response support

- Public safety, planning and prevention

- Public education and awareness

- Annual training of staff for the Emergency Operations Centre; regular testing and exercises of the Emergency Response Plan

CSD Overview of Divisions & Responsibilities

Fire Services Division

Fire Services is responsible for delivering proactive public safety and response programs to reduce the risk of fire emergencies wherever possible and to preserve and protect life, property, the environment and the economy due to fire losses.

- Suppression & Training
  - Emergency response including fire suppression, medical tiered response (MTR), and technical rescue (water, ice, high angle, confined space, etc.) with 104 firefighters operating out of four City stations and one composite station located in Val Therese
  - Training programs including recruit training, officer development, emergency care, equipment operator training, fire suppression, and fire prevention for Career and Volunteer Firefighters; oversees operation of fire training grounds

CSD Overview of Divisions & Responsibilities

Fire Services Division cont'd...

- Volunteer, Fire Safety & Prevention, Fleet Services Sections
  - Responsible for emergency response delivery with 275 Volunteer Firefighters operating out of 19 Stations
  - Fire Safety education programs to educate the public on reducing fire risks
  - Fire Prevention conducts investigations and inspections enforcing sections of by-laws and provincial legislation; delivers fire prevention programs to reduce possibility and severity of fire or explosion
  - Fleet Services provides maintenance and logistical support ensuring fire vehicles, equipment and buildings are maintained

CSD Overview of Divisions & Responsibilities

Paramedic Services Division

Responsible for delivering performance-based paramedic service in compliance with legislative and regulatory requirements, pre-hospital emergency medical care and transportation to those individuals suffering injury or illness.

▶ Paramedic Operations provides pre-hospital emergency medical care and transportation as well as non-urgent transportation between health-care facilities, the airport and residences

▶ Training and education including continuing medical education, skills and critical decision making; clinical placement of paramedic students, clinical research

▶ Provides logistical services including cleaning, management and maintenance of response units, city heliports, specialized vehicles, and patient care equipment

▶ Professional Standards manages patient care records system, quality assurance, clinical and service delivery auditing; conducts investigations

▶ Delivery of Community Paramedic programs

CSD High Level Objectives for 2019

▶ Department Performance Management and implement Data Analytics

▶ Define Fire Service Level – update Fire Service Enabling & Regulating Bylaw that establishes service levels approved by Council

▶ Develop Station Revitalization Plan based on renovation, consolidation, new builds to be considered for 2020 budget

▶ Transition City to Incident Management System (IMS) response model

▶ Implement Operations Level Hazmat (pending budget approval)

▶ Review and Revise Paramedic Services Deployment Plan

▶ Patient diversion pilot to better meets patient needs

▶ Expand Community Paramedicine into new areas of the City

▶ Standardize Firefighter Training in alignment with NFPA Standards

2019 Outlook – Q1 Major Reports

- Community Safety Department Update – February
- Ferno Power Stair Chair Implementation – February
- Mobile Data Terminals – February
- Paramedic Service Opioid Surveillance and Reporting – February

2019 Outlook – Q2 Major Reports

- Community Safety Department Update – April & June

- Community Paramedicine Programs - April

- 2018 Land Ambulance Certification Program Results – June

- Paramedic Services - Rapid Mobilization Table - June

- Paramedic Palliative Care Program - June

- Emergency Communications Centre – Police - TBD

2019 Outlook – Q3 Major Reports

▶ Community Safety Department Update – August

▶ Define Fire Service Level - update Fire Service Enabling & Regulating By-law that establishes service levels approved by Council - August

▶ Complete Station Revitalization Plan based on renovation, consolidation, new builds to be considered during 2020 budget process – August

▶ Review and Revise Paramedic Services Deployment Plan - August

2019 Outlook – Q4 Major Reports

- Community Safety Department Update – October & December

- Implement Operations Level Hazmat Update - October

- Tactical Pre-Plan Program – October

- Paramedic Service Diversion Protocol Update – October

Questions?