February 2018

# Tenant Engagement Steering Committee (TESC) Terms of Reference

### Vision

The vision of the committee is to build a partnership between Greater Sudbury Housing Corporation, tenant group/association leaders, Greater Sudbury Police Service, NOAH Community Hub (sponsored by Social Planning Council of Sudbury) and local service providers who share a mutual vision of promoting community development and tenant engagement. The committee aspires to building safe, healthy, sustainable and inclusive neighbourhoods where the residents are engaged, empowered and have a sense of community pride.

#### Mission

The mission of the TESC is to develop safe and healthy neighbourhoods through collaborative planning, community action and policy advocacy.

## **Purpose and Goals**

The purpose of the TESC is to provide a forum whereby GSHC tenant groups/associations and local service providers can come together and collaborate, share ideas, experiences and resources to create a coordinated approach to promoting community development and tenant engagement across the entire GSHC portfolio. It will also serve as a forum for tenant input and feedback on GSHC policy.

# Composition, Roles and Responsibilities

The committee will consist of tenant group/association leaders who reside within the GSHC portfolio, representatives of Greater Sudbury Police Services (GSPS), Social Planning Council of Sudbury (SPC), Greater Sudbury Housing Corporation (GSHC) and other community agencies.

Tenant group/association leaders who sit on the committee are generally the spokesperson for the GSHC building/neighbourhood they reside in. By attending the TESC meetings, members have

a safe space to share resources, ideas and experiences focusing on community development, activities and events. It will also serve as a link for the tenant groups/associations to the broader community.

The GSPS ensures community safety and well-being through collaborative partnerships, innovation and community engagement. They firmly believe that policing is not just about enforcement, it also comprises prevention and intervention as a shared responsibility with the community. The GSPS strives to build and maintain strong relationships with the residents of Greater Sudbury by responding to identified needs and working closely with the public. GSPS' involvement as a member of the TESC committee will help close the gap in communication between residents and GSPS.

NOAH Community Hub (NCH), sponsored by SPC Sudbury, is a "pop up" team of organizations and community members who collaborate, advocate for and directly engage people to work together to address the impact of poverty and isolation in our community. Hub partners, volunteers, and staff (all in-kind from partner organizations) work with community members and partners throughout the city at the neighbourhood level – particularly in social housing neighbourhoods to build community capacity and resiliency. NCH works for anyone impacted by poverty and is not restricted to any one population. Responses are shaped to fit their needs and any gaps in services and supports.

The GSHC aspires to be a leader and valued community partner in building safe, healthy, sustainable and inclusive neighbourhoods where residents are engaged, empowered and have a sense of community pride. By initiating TESC and facilitating the meetings, GSHC hopes the residents will realize their vision of success in their communities by connecting TESC members to community agencies who can provide different services. This forum will help build a positive relationship between GSHC, residents and local service providers.

## Meetings

Meetings will be held every third Thursday of the month in the GSHC boardroom, or other accommodable locations approved by the committee, and will be a maximum of 90 minutes in length. Quorum is required for meetings and is defined as at least five (5) members in total including at least three (3) tenant group/association leaders and one (1) member representing GSHC. One (1) member representing GSPS and NCH is desirable. Each community may have a maximum of three (3) representatives per meeting.

The agenda will be prepared and forwarded in advance of each meeting. The GSHC Chief Executive Officer or designate will facilitate meetings and minutes will be taken of discussion and action items.