

Greater Sudbury Emergency Management Update Report



Presented to: Emergency Services Committee on April 18, 2018

This report aims to provide The City of Greater Sudbury Emergency Services Committee with an update on good news stories and relevant statistics as well as recent business activities within the Emergency Management Section of the Community Safety Department.

The Emergency Management Section provides leadership, guidance and direction to ensure the city is safe. Governed by the Emergency Management and Civil Protection Act (EMCPA) with guidance from the Office of the Fire Marshall and Emergency Management, City Council and the Greater Sudbury Emergency Management Advisory Panel, the primary focus is to contribute to the safety of citizens through the effective management of community risks and emergencies.

Emergency Operations Centre (EOC) Support Staff Training

The Emergency Operations Centre (EOC) Support Staff team consists of employees from across the organization who have volunteered to provide support to the Community Control Group during an EOC activation. Support Staff are trained on EOC activation and deactivation procedures, operation of crisis communication software as well as administrative duties. Currently, there are 29 EOC Support Staff members.

The first training session for 2018 was held over a course of two weeks (Jan 30-Feb 16) with 13 EOC Support Staff in attendance.

Water Wastewater WebEOC Training

As part of the City's internal tracking mechanisms for issues, the Water/Wastewater Division utilizes the crisis management software WebEOC. While this software is primarily intended for use during large emergencies, its capabilities lend itself to use in other areas as well. Water/Wastewater utilizes this software to track watermain issues. With the spring season approaching it was time to review the system with all appropriate staff to ensure that it continues to meet the needs of all. Through this review an area of concern was noted regarding automatically timestamping records. Through work with the vendor we have been able to rectify this issue and the system should work as required, enabling consistent tracking of watermain issues.

Red Cross PDA

At the February 27th meeting of Council a report on the Red Cross Personal Disaster Assistance (PDA) Grant was delivered with an associated bylaw (2018-37) being approved. Passing of this bylaw allows the General Manager of Community Safety to enter into agreement with the Canadian Red Cross to assist monetarily with personal disaster relief. As part of the 2018 budget process, there was



approval for an additional \$10,000 to be added to this fund bringing the total amount available to \$30,000.

The goal of the Red Cross Personal Disaster Assistance Program (PDA) is to alleviate human suffering and maintain human dignity by providing for the basic needs of impacted individuals and families. The City of Greater Sudbury has been providing funding to the Canadian Red Cross on a reimbursement basis to support its delivery of the PDA program since 2001. Due to the increasing demands and individuals in need over the last few years, and since the Red Cross has exceeded \$20,000 in costs for the PDA Program over the last four consecutive years, this updated bylaw will allow for annual funding up to a maximum level of \$30,000 for a five (5) year period from 2018-2022. This funding is used strictly for direct client assistance with items such as lodging, food and clothing. The Personal Disaster Assistance Program is available throughout the City of Greater Sudbury on a twenty-four hour, seven day-a-week basis via the local Red Cross network of trained personal disaster assistance volunteers.

Walden Winter Carnival

Emergency Management participated in the Walden Winter Carnival (February 10) and brought the Mobile Command Unit to provide public education and awareness to residents. Residents were given a tour of the Command Unit and were provided with materials on Emergency Preparedness and Sudbury Alerts.