Background

The 2017-2018 Greater Sudbury Transit Accessibility Plan (Appendix A – 2017-2018 Greater Sudbury Transit Accessibility Plan) was developed under the provincial legislative framework of the Integrated Accessibility Standards (IAS) under the Accessibility for Ontarians with Disabilities Act, 2005 O.Reg. 191/11 (AODA).

In accordance with Part 1, subsection 41 (1), (2), (3) of the General Requirements in the IAS Regulations, municipalities are required to:

- (1) In addition to the accessibility plan requirements set out in section 4, in their accessibility plan, conventional transportation service providers shall identify the process for managing, evaluating and taking action on customer feedback. O. Reg. 191/11, s. 41 (1).
- (2) Every conventional transportation service provider shall annually hold at least one public meeting involving persons with disabilities to ensure that they have an opportunity to participate in a review of the accessibility plan and that they are given the opportunity to provide feedback on the accessibility plan. O. Reg. 191/11, s. 41 (2).
- (3) If the provider of conventional transportation services also provides specialized transportation services, the transportation service provider shall address both types of transportation services in its accessibility plan. O. Reg. 191/11, s. 41 (3).

2017-2018 Greater Sudbury Accessibility Plan

The purpose of the 2017-2018 Greater Sudbury Transit Accessibility Plan (Plan) is to describe measures taken and will be taken to identify, remove and prevent barriers to public access to Greater Sudbury Transit Services. Based on these principles of integration and respect for dignity, Greater Sudbury Transit will ensure that this and all future Accessibility Plans will have the goal of integrating as many riders as possible on the accessible conventional transit system while continuing to provide a parallel system for those citizens who cannot.

The Plan outlines five key achievements made by Greater Sudbury Transit since 2016 on the identification, removal and prevention of barriers, and identifies six opportunities for future improvements to the accessibility of Greater Sudbury Transit Services. This Plan will provide focus to Greater Sudbury Transit and assist in creating and managing a transit service that will meet the Provincial goal of making the Province of Ontario fully accessible by 2025.

The members of the City of Greater Sudbury Accessibility Advisory Panel were instrumental in the development of this Plan and are thanked for their contributions and dedication.

Next Steps

As per legislative requirements, the 2017-2018 Greater Sudbury Transit Accessibility Plan will be posted to the City of Greater Sudbury's website. Greater Sudbury Transit will take action on the six opportunities for service improvements as outlined in the Plan and will continue to review and monitor its services for adherence to applicable legislation and opportunities for service improvements.

References

City of Greater Sudbury 2017-2021 Multi-Year Accessibility Plan – Council Meeting August 22, 2017

(https://agendasonline.greatersudbury.ca/index.cfm?pg=agenda&action=navigator&id=938&itemid=9708&lang=en)

Handi-Transit – Council Meeting January 12, 2016 https://agendasonline.greatersudbury.ca/index.cfm?pg=agenda&action=navigator&id=938&itemid=9708&lang=en