		Lead	% Completed as of June 2016	% Completed as of November 2016	% Completed as of July 2017	Start/End Date	Revised Start/End Date	Status
Priority	A. Implement the Downtown Master Plan and development of downtowns, and increase densification by conversion from commercial to residential.							
Actions	a. Rethink the boundaries of downtown, and begin to realize the Nodes and Corridors Strategy, ensuring the Downtown is better connected to revitalized Town Centres, other strategic commercial and core areas by allowing for mixed uses, connecting citizens across Greater Sudbury, while providing excellent public transit.							
Actions	Confirm the boundaries of the downtown through the Downtown Community Improvement Plan update.	Director of Planning Services	50%	100%	100%	Nov/15 - Sept/16		Complete
	2. Create an approach to a city-wide Nodes and Corridors Strategy.	Director of Planning Services	10%	100%	100%	Mar /16 - Sept /16		Complete
	3. Develop a Town Centre Community Improvement Plan for the community of Chelmsford.	Director of Planning Services	0%	10%	40%	Jan17/ - Mar/18		In Progress
	4. Undertake a Corridor Design Study and Plan for LaSalle Boulevard between Notre Dame Avenue and Falconbridge Road.	Director of Planning Services	0%	10%	20%	Jan/17 - Mar/18		In Progress
	b. Complete the Elgin Greenway Project Detailed Design.	Director of Planning Services	75%	80%	100%	Jan/13 - Sept/16		Complete
			40%	65%	100%	Jan/16 - Dec/16		Complete
	c. Complete the Brady Green Stair Detailed Design.	Director of Engineering Services						
	d. Redesign and modify the Tom Davies Square courtyard & terrace consistent with the vision contained in the Downtown Master Plan and considering public input		F0/	F0/	200/	0+145 0+140		L. D
	obtained during the process.	Director of Asset Services	5%	5%	20%	Oct/16 - Oct/18		In Progress
	B. Implement or assist in implementing economic development related plans approved by Council, with the necessary resources to support them, or continue							
Priority	planning to include the execution of:							
Actions	a. From the Ground Up #gs2025 plan of attracting and creating new jobs in the community.							
			20%	75%	100%	Nov/15 - Dec/18		Complete
	1. Establish an annual work plan for implementation with approval of GSDC Board. Provide an annual report to Council beginning in January 2017.	Director of Economic Development						
	Develop a business case to enhance the Emergency Training Academy at the L.E. Lalonde Centre to create a Regional Training Academy.b. The Greater Sudbury Cultural Plan.	Chief of Fire and Paramedic Services	10%	10%	75%	Nov/13 - Dec/17		In Progress
	Establish a Cultural Action Committee (CAC) and continue the implementation of the Cultural Action Plan with regular review. Community Improvement Plans.	Director of Economic Development	20%	40%	100%	Ongoing		Complete
	1. Update the Downtown Community Improvement Plan.	Director of Planning Services	50%	100%	100%	Nov/15 - Sept/16		Complete
	Update the Brownfield Strategy and Community Improvement Plan.	Director of Planning Services	0%	10%	10%	Jan/17 - Mar/18		In Progress
Priority Actions	C. Provide a welcoming environment that is conducive to investment and reduction of red tape, by removing barriers and attracting new business. a. Create more open dialogue with the building community, facilitating the building process.							
	1. Bring the Gearing Up for Growth Advisory Panel Report forward for Council consideration.	Directors of Building/ Planning Services		100%	100%	Sept/15 - June/16		Complete
	 Review and strengthen the effectiveness of the Development Liaison Advisory Committee. Establish regular meetings with the Greater Sudbury Chamber of Commerce, Sudbury Homebuilders, Northeast Ontario Construction Association, 	Directors of Building/ Planning Services		90%	90%	Aug/15 - Dec/16	Aug/15 - Dec/17	In Progress
	Sudbury Real Estate Board and legal profession to discuss issues and opportunities for improvement.	Directors of Building/ Planning Services	20%	50%	50%	Ongoing		In Progress
	Propose revisions to the City's Development Cost Sharing Policy. b. Perform a review of service delivery.	Director of Planning Services	80%	100%	100%	Sept/15 - Aug/16		Complete
	1. Review all statutory Planning Act processes and create new policies, procedures and guidelines.	Director of Planning Services	0%	10%	50%	Jan/17 - Dec/18		In Progress
	2. Develop and implement Phase 1 of the Land Management and Property Tracking System (Building and Planning Services).	Director of Building Services	20%	20%	22%	Jun/16 - Jun/19		In Progress
	Create and implement an expanded continuous customer service training and customer feedback system.Create one point of contact for those wanting to invest.	Director of Building Services	50%	50%	55%	Mar/14 - Mar/17	Mar/14 - Mar/18	In Progress
	 Design and implement a new "Development Application Review Team" for all new major planning and development applications. Attracting industrial or manufacturing facilities, a medical park. 	Director of Planning Services	50%	100%	100%	Jan/16 - Nov/16		Complete
	1. Establish an annual work plan for the implementation of "From the Ground Up" Strategic Plan with the approval of the GSDC Board and provide an annual report to Council beginning in January 2017.	Director of Economic Development	25%	75%	100%	Nov/15 - Dec/18		Complete
	Introduce a review of the Business Licensing System in 2017. Will include the creation of a working group, broad community consultation and strategie to create a business friendly licensing environment.	s Manager of Security and By-Law	0%	0%	5%	Jan/17 Dec /17		In Progress
	3. Repeal store hours by-law.	City Clerk	100%	100%	100%	15-Dec		Complete
	4. Complete and evaluate trial program for Fire Code Plans review in cooperation with Building Services.	Deputy Fire Chief/ Chief Fire Prevention Officer	25%	50%	75%	Oct/13 - Dec/17		In Progress
	5. Review Parking Enforcement and Control systems.	Manager of Security and By-Law	50%	50%	100%	Oct/15 - Dec/16		Complete
Priority	D. Invest in large projects to stimulate growth and increase conferences, sports and events tourism, and celebrate cultural diversity. Some examples could include self-sustaining multi-use centre, a motorsports park, an arts centre, conference centre, etc., depending on the will of Council.	a						
Priority	sen-sustaining inturiuse centre, a motorsports park, or arts centre, comercince centre, etc., depending on the win or countai. a. Hold a special meeting of Council to showcase all projects over \$1 million in capital requests from the City of Greater Sudbury, allowing for staff to review and	CAO/Director of Economic						
Actions	provide recommendations and funding mechanisms.	Development	100%	100%	100%	Nov/15 - May/16		Complete
	b. Establish and implement action plans to advance identified priority projects (Event Centre, Main Library/Art Gallery of Sudbury, Place des Arts, Synergy Centre)	CAO	10%	60%	100%	May/16 - Dec/16		Complete
	c. Seek and promote sport tourism opportunities (i.e. Provincial and National Events such as Canada Games)	Director of Economic Development	30%	30%	60%	Mar/16 - Dec/18		In Progress
	d. Report results of EOI for Motorsports Park to GSDC and Council.	Director of Economic Development	65%	85%	100%	Jan/16 - Sept/16		Complete
Priority	E. Build on our existing reputation to become the global centre for mining research, environmental restoration and innovation.							
Actions	a. Commercialize regreening efforts with a specialized team to promote and sell the Greater Sudbury protocol.							

Growth and Economic

Priority	Sponsor and support the Sudbury Protocol Conference. Outline strategy including niche investment and/or trade opportunities. Implement attraction strategy identified through annual Economic Development work plan. F. Contribute to an economically stronger northern Ontario.	Director of Economic Development Director of Economic Development Director of Economic Development	100% 20% 40%	100% 75% 50%	100% 75% 50%	Mar/16 - May/16 Jan/16 - Jan/17 Jan/16 - Dec/18	Jan/16 - Jan/18	Complete In Progress In Progress
Actions	a. Host a strategic session on the Northern Growth Plan in Greater Sudbury. 1. Identify an opportunity to leverage an already planned pan-northern event to be held in Sudbury by June 2017. Determine focus and timing of session		5%	5%	5%	Mar/16 - Jun/17		Not Started
	and establish partnerships to stage event. b. Continue commitment to active role in pan-northern organizations such as Ontario's North Economic Development Corporation (ONEDC), Tourism Northern Ontario (TNO), Northern Large Urban Mayors (NOLUM).	Director of Economic Development Director of Economic Development	75%	75%	75%	Ongoing		In Progress

		Lead	% Completed as of June 2016	% Completed as of November 2016	% Completed as of July 2017	Start/End Date	Revised Start/End Date	Status
	A Control of the Cont							
Priority	A. Create programs and services designed to improve the health and well-being of youth, families and seniors.							
Actions	 a. Develop an affordable housing strategy, targeted to seniors and those with low incomes, including policy review, removal of barriers and consideration of incentives. 							
Actions	Review/update CGS Affordable Housing Strategy. Co-ordinate update with CGS Official Plan review and CGS							
	10 Year Housing and Homelessness Plan. Incorporate aspects of Provincial Long Term Affordable Housing	Manager of Housing Services/Director of	0%	50%	100%	Oct/16 - Jan/18		Complete
	Strategy II to maximize access to provincial initiatives.	Social Services						
	2. Participate in senior government housing initiatives/programs (i.e. Investment in Affordable Housing-							
	Extension (IAH-E) to develop seniors' affordable housing and provide funding for low-income households		0%	25%	50%	Dec/15 - Mar/20		In Progress
	making their housing more affordable.	Manager of Housing Services						
	3. Improve long-term viability and energy efficiency of existing social housing portfolio utilizing new senior		0%	40%	50%	Sept/16 - Mar/20		In Progress
	government initiatives.	Manager of Housing Services						
	4. Propose amendments to the Official Plan and Zoning By-law to permit second suites.	Director of Planning Services	80%	100%	100%	Mar/16 - Jun/16		Complete
	5. Develop a surplus municipal property affordable housing strategy.	Director of Planning Services	0%	10%	50%	Jan /17 - Dec/18		In Progress
	6. Partner with CMHC to explore innovative affordable housing options for Greater Sudbury.	Director of Planning Services	10%	10%	50%	Mar/16 - Ongoing		In Progress
	b. Create changes to the Early Development and School Readiness (EDSR) program within budget guidelines, with		100%	100%	100%	Dec/15 - Jun/16		Complete
	access to additional family supports through Best Start Hub services.	Manager of Children's Services						
	Consolete a shill and subside saling and included as a series in the back are shirted and distinct and the series of	Manager of Children's Comisses	10%	10%	40%	Jan/16 - Sept/17		In Progress
	c. Complete a child care subsidy policy review based on provincial best practices and citizen-centred services.	Manager of Children's Services Director of North East Centre of Excellence						
	d. Investigate and determine the feasibility of redeveloping the remaining "B" and "C" level beds at Pioneer Manor.	for Seniors' Health	10%	10%	95%	Feb/15 - Dec/19		In Progress
	e. Conduct a capacity study with the Centre for Rural and North Health Research addressing the needs of older adults	Director or North East Centre of Excellence						
	accessing health services.	for Seniors' Health	85%	85%	100%	Mar/15 - Dec/16		Complete
	f. Create transportation programs that would assist low-income individuals.	Director of Social Services	10%	20%	30%	Mar/16 - Dec/17		In Progress
	g. Explore the expansion of healthy initiatives such as the Feel Free to Feel Fit Swim Program in partnership with	Director of Social Services						_
	Leisure Services.	Directors of Social Services/Leisure Services	0%	10%	20%	Sept/16 - Dec/17		In Progress
	h. Apply for the Local Poverty Reduction Fund (Phase 2 and future phases) for possible Provincial funding for	,,						
	homelessness programs	Director of Social Services	0%	100%	100%	Jun/16 - Jun/17		Complete
	i.Investigate the viability of (and a business model for) Community Hubs.	Director of Social Services	5%	5%	50%	Apr/16 - Dec/17		In Progress
	j. Continue to implement the Healthy Kids Community Challenge promoting the health of children 1-12.							
	Undertake Healthy Kids Public Education campaign utilizing marketing, social media and direct education to	Managers of Communications / Children's						
	help parents to get their children active and eating well.	Services	20%	20%	40%	Dec/15 - Mar/18		In Progress
	2. Provide support for grassroots groups to organize Active Play events in their neighbourhoods through the	Services						
	"Activate Your Neighbourhood" program.	Manager of Children's Services	20%	20%	40%	Feb/16 - Mar/18		In Progress
	k. Develop an Active Neighbourhood Plan for the Donovan.	Director of Planning Services	0%	50%	100%	Jun/16 - Jun/17		Complete
	I. Pursue options and develop a business case to establish a MUSAR and HAZMat Team in Greater Sudbury to mitigate							· ·
	risk to the community.	Chief of Fire and Paramedic Services	10%	20%	20%	Feb/16 - Dec/17		In Progress
			600/	500/	000/	0 ./44 .4 /4=	0 ./44 /4=	L. D
	m. Continue to support Community Paramedicine delivery including care transitions and health promotions.	Deputy Chief of Paramedic Services	60%	60%	80%	Sept/14 - Mar/17	Sept/14 - Nov/17	In Progress
	n. Implement a Pulse Point program which is a community engagement platform to improve CPR for sudden cardiac		20%	20%	75%	lan/16 Man/17	la=/16 Da=/17	In Dragrass
	arrest in public locations across the community.	Chief of Fire and Paramedic Services	20%	20%	75%	Jan/16 - Mar/17	Jan/16 - Dec/17	In Progress
		Assistant Deputy Chief of Emergency	25%	90%	90%	Feb/16 - Dec/16	Feb/16 - Sept/17	In Progress
	o. Develop a Community Evacuation Plan	Management and Professional Standards						
	p. Develop a business continuity plan for Emergency Services.	Chief of Fire and Paramedic Services	10%	30%	50%	Mar/16 - Dec/16	Mar/16 - Apr/18	In Progress
		_	33%	90%	100%	Jan/14 - Nov/16		Complete
	q. Review the current Animal Control service delivery model and implement a new model.	Executive Director of Administrative Services	3370	3676	100/0	30.1,11 1101,10		
Priority	B. Maintain great public spaces and facilities to provide opportunities for everyone to enjoy.							
Actions	a. Focus on, and invest in, arts, culture and entertainment, and support our multicultural communities.							
	 Establish and implement action plans to advance identified priority projects (Event Centre, Main Library/Art Gallery of Sudbury, Place des Arts, Synergy Centre). 	Director of Economic Development	10%	50%	75%	Nov/15 - Dec/16	Nov/15 - June/18	In Progress
	2. Increase and stabilize annual municipal funding for Art Gallery of Sudbury.	Director of Economic Development Director of Economic Development	100%	100%	100%	Jul/15 - Jan/16		Complete
	Maintain inflationary protection for Arts and Culture Grants programs.	Director of Economic Development Director of Economic Development	50%	50%	75%	Jan/15 - Jan/16 Jan/15 - Dec/18		In Progress
	5. Maintain illiationary protection for Arts and Culture Orants programs.	Director of Economic Development						
	4. Implement Phase 3 of the Bridge of Nations by adding 6 more flags to the 82 existing flags on the bridge.	Director of Leisure Services	90%	100%	100%	May/16 - July/16		Complete

Actions

Actions

	b. Create a more vibrant downtown.							
	$\textbf{1. Support the Downtown BIA's Expressing Vibrancy project and consider resulting implementation strategies} \; .$	Director of Economic Development	30%	50%	75%	Jan/16 - Dec/16	Jan/16 - June/18	In Progress
	c. Provide programs and policies to ensure that citizens can enjoy all four seasons – e.g. winter road maintenance.	District of Davids and Transcription		224	0504	. 45 6 46	(45.1) (45	to Booking of
	 Review the level of service for winter maintenance of sidewalks Identify options for the establishment of a winter carnival/skating path extension. 	Director of Roads and Transportation Director of Leisure Services	75% 0%	90% 20%	95% 100%	Nov/15 - Sept/16 June/16 - Dec/16	Nov/15-Nov/17	In Progress Complete
	Identify options for the establishment of a winter carrivary skating path extension. Behance Adanac Ski Hil by replacing existing Adanac ski lift with a quad lift and exploring options for an all-	Director of Leisure Services	076	2076	100%	Julie/10 - Dec/10		Complete
	season terrain park.	Director of Leisure Services	20%	25%	40%	Sept/14 - Dec/18		In Progress
	Implement a new leisure program registration system (to replace CLASS system). Develop an accessibility strategy and abilities centre, with community hubs.	Director of Leisure Services	40%	40%	40%	Nov/15 - Dec/17		In Progress
	1. Work with the Accessibility Advisory Panel to update the City of Greater Sudbury Multi-Year Accessibility Plan for the period 2017-2021.	Deputy City Clerk / Legislative Compliance Co- Ordinators	0%	0%	50%	Dec/16 - Sept/17		In Progress
	2. Incorporate AODA requirements in all new municipal projects and in the renewal of municipal facilities.	Director of Asset Services	Ongoing	Ongoing	Ongoing	Ongoing		In Progress
	Undertake accessibility retrofits to the Bell Park main beach including improvements to the washrooms and the pathway to the main beach.	Director of Leisure Services	30%	100%	100%	May/16 - Sept/16		Complete
	e. Identify facilities required for communities, pools, splash pads, arenas, and more.							
	1. Install new splash pads in underserviced areas including the Morel Family Park (former Adamsdale		10%	98%	100%	May/16 - Oct/16		Complete
	Playground) and DJ Hancock Memorial Park (former Lockerby Playground).	Director of Leisure Services				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	2. Work with Onaping Falls Recreation group to identify matching funding for a splash pad at the Onaping Falls	Disease of Latinus Country	5%	10%	40%	March/16 - June/18		In Progress
	Community Centre. 3. Update the 2010 arena renewal strategy and report back to Council with updated usage data and options to	Director of Leisure Services						
	replace aging single pad arenas, as appropriate, with twin pad facilities.	Director of Leisure Services	40%	40%	75%	Apr/16 - Nov/16	April/16 - Dec/17	In Progress
	f. Enhance safety and security at CGS facilities.	Manager of Security and By-Law	Ongoing	Ongoing	Ongoing	Nov/14 - Dec/18		In Progress
v	C. Promote a quality of life that attracts and retains youth and professionals, and encourages seniors to relocate to our community, taking into consideration all of Greater Sudbury.							
ıs	a. Develop a communication strategy to promote quality of life.							
	1. Develop and implement communication strategies associated with the Healthy Kids Community Challenge.	Manager of Corporate Communications & French Language Services / Manager of Children's Services	20%	30%	40%	Mar/16 - Mar/18		In Progress
	Develop and implement a new leisure and recreation communication strategy.	Manager of Corporate Communications & French Language Services / Manager of Children's Services	15%	80%	100%	Jan/16 - Mar/17		Complete
	b. Consistency with #gs2025, From the Ground Up Strategic Plan.	G. mar e. n o gen vices						
	 Market Greater Sudbury as the Capital of Northern Ontario and a key destination for those looking to move to the region. Build on the value of the "Resourceful City" brand. 	Director of Economic Development	ongoing	ongoing	Ongoing	May/16 - Dec/18		In Progress
	Leverage assets and programs of Sudbury Tourism to increase Greater Sudbury's appeal for residential attraction.	Director of Economic Development	ongoing	ongoing	Ongoing	May/16 - Dec/18		In Progress
	3. Celebrate and communicate our city's successes.	Director of Economic Development	ongoing	ongoing	Ongoing	May/16 - Dec/18		In Progress
	c. Develop arts, culture, heritage, language and tourism in our multicultural city, where many languages are spoken.	D						
	Work with partners to create a 'one-stop' referral centre for newcomer services.	Director of Economic Development	30%	30%	30% 75%	Nov/15 - Dec/17		In Progress
	 Grow the Municipal Heritage Register by four properties per year. Build a GIS based interactive map of cultural heritage resources to tell the stories of Greater Sudbury 	Director of Planning Services	0%	50%		May/16 - Dec/18		In Progress
	beginning in 2016 and growing every year to 2018.	Director of Planning Services	0%	10%	75%	May/16 - Dec/18		In Progress
У	D. Focus on clean, green living and the environment, invest in our future and celebrate how far we've come. a. Promote health and active living opportunities through the Open Space Master Plan to maintain an active lifestyle,							
s	including moving forward with Community Improvement Plans, investing in bike paths and trails, and continuing to invest in our parks and other community spaces.							
	1. Redevelop the former St. Joseph's parking lot providing linkages to the Bell Park walkway and providing 100		5%	30%	50%	Mar/16 - Dec/17		In Progress

Quality of Life and Place

 b. Develop a comprehensive Conservation and Demand Management Plan to promote energy conservation in municipal facilities. 	Director of Asset Services	95%	95%	95%	Dec/15 - Jun/17	Dec/15 - Dec/17	In Progress
c. Install rooftop solar panels at Gerry McCrory Countryside Sports Complex and Pioneer Manor.	Director of Asset Services	30%	100%	100%	Sept/14 - Aug/16		Complete
 d. Promote sustainable waste management practices in an effort to reduce waste by implementing a two bag limit garbage collection. 	on Director of Environmental Service	5%	100%	100%	Mar/16 - Oct/16		Complete
e. Develop a Lake Water Quality Strategic Plan.	Director of Planning Services	0%	0%	5%	Sept/16 - Sept/17	H.	In Progress
f. Develop plans for nine sub-watersheds.	Directors of Roads and Transportation/ Planning Services	0%	20%	50%	Jun/16 - Mar/19		In Progress
g. Organize and deliver the annual Children's Water Festival.	Director of Planning Services	0%	100%	100%	Sept/16 - Ongoing		Complete
h. Draft a consolidated noise by-law.	Executive Director of Administrative Services	33%	50%	100%	Oct/15 - Dec/16		Complete

		Lead	% Completed as of June 2016	% Completed as of November 2016	% Completed as of July 2017	Start/End Date	Revised Start/End Date	Status
Priority	A. Focus on openness, transparency and accountability in everything we do.							
Actions	 a. Develop and implement a plan for Open Data. 1. Implement the Open Data Policy including initial release of 20 datasets followed by the release of at least one new dataset per month. Host open data events and awareness campaigns. 	Manager of Software and Business Applications	100%	100%	100%	Apr/15 - Ongoing		Complete
	b. Increase transparency in communications through a number of means. 1. Enhance public access to Council and Committee meetings and decisions by Livestreaming Council and Committee meetings, advancing public release of		100%	100%	100%	Ongoing		Complete
	agendas and posting resolutions and by-laws the day after meetings.	Deputy City Clerk/ IT Management Group Manager of Corporate Communications & French	75%	75%	75%	Oct/15 - Sept/16	Oct/15 - Feb./18	On Hold
	Develop and implement an Open Communication Policy, including a media relations protocol. Increase usability of public interfaces.	Language Services Manager of Corporate Communications & French						
	1. Plan and implement enhancements to the City's website, with a focus on user-friendliness, relevance, and accessibility.	Language Services Manager of Corporate Communications & French	5%	10%	100%	May/16 - June/17		Complete
	2. Improve signage systems within Tom Davies Square for ease of customer access	Language Services	0% 100%	0% 100%	Not started - on hold due to construction 100%	Jan/17 - Jun/18 14-Dec		On Hold Complete
	d. Appoint the Ombudsman as the Closed Meeting Investigator.	City Clerk					A . /45 D . /47	
	e. Review options for a policy addressing lobbyists.	City Clerk	33%	33%	33%	Aug/15 - Jan/17	Aug/15 - Dec/17	In Progress
	f. Update the formal policy regarding the use of municipal resources during an election.	City Clerk	100%	100%	100%	16-Jan		Complete
	g. Continue with process of election modernization moving along the continuum of use of electronic resources.	City Clerk	10%	10%	10%	Nov/14 - Dec/18		In Progress
	h. Promote electoral participation through a dynamic interactive, citizen-focused communication and engagement strategy.	Manager of Corporate Communications & French Language Services/Deputy City Clerk	0%	0%	0%	Jun/17 - Nov/18		Not Started
	i. Launch interactive web-based information on infrastructure projects and work for greater accountability, enhanced community engagement and improved communication with residents.	Director of Engineering Services/Manager of Corporate Communications & French Language Services	0%	100%	100%	June/15 - June /16		Complete
	j. Implement the formal adoption of Open Government Model in accordance with Resolution CC2015-68.	City Clerk /All Directors	100%	100%	100%	15-Mar		Complete
	k. Develop a new records retention by-law.	Deputy City Clerk	100%	100%	100%	Apr/15 - Dec/15		Complete
			20%	50%	50%	Jun/16 - Dec/16	Jun/16 - Dec/17	In Progress
	I. Develop and Implement a policy for routine disclosure of CGS documents and information.	Deputy City Clerk						
	m. Provide access to key corporate employment related policies, documents, and resources internally (e.g. job descriptions, recruitment and employment policies, employee travel and expenses and contracts, terms and conditions of employment for Senior Management Team members).	Director of Human Resources and Organizational Development	40%	60%	60%	Jan/16 - Dec/17		In Progress
	n. Increase measures of accountability for occupational health and safety.	Director of Human Resources and Organizational Development Director of Human Resources and Organizational	25%	75%	85%	Jan/16 - Dec/16	Jan/16 - Feb/18	In Progress
	o. Develop and embed an Employee Code of Conduct. p. Develop a complaint resolution process and hotline for complaints of wrong-doing (including whistle-blower protection for complainants).	Development CAO	75% 100%	75% 100%	75% 100%	Apr/16 - Apr/17 Jun/15 - Jun/16	Apr/16 - Jan/18	In Progress Complete
	p. Develop a companit resolution process and notinite for companits of wrong-during finitioning winster-blower protection for companination. q. Present options regarding Ward Boundary Reviews to Council in accordance with the Ward Boundary Review Policy (2008). B. Improve communications within city hall and between the City and the community at large, by taking steps to get to know the needs of the entire community,	City Clerk	100%	100%	100%	15-Dec		Complete
Priority Actions	b. Improve communications within cry than and between the city and the community at range, by taking steps to get to know the needs of the entire community, including the silent majority, and by meeting them. a. Create an integrated communications plan.							
Actions	a. ereate an integrated communications plan.				30% - timeline Q4 2017 to			
	Review and renew the Strategic Communication Plan "City with a Voice" with a focus on strong employee and citizen engagement. B. Refocus on customer service using technology, including our 311 system and community engagement interfaces.	Manager of Corporate Communications & French Language Services	0%	10%	Council	Jul/16 - Dec/16	Jul/16 - Dec./17	In Progress
	1. Complete business case for automated water meter reading allowing City to interact with customers based on analysis of real time consumption data.	Director of Water/Wastewater Services	5%	50%	50%	Apr/16 - Sept/17		In Progress
	2. Launch a pilot project for online citizen engagement	Manager of Corporate Communications & French Language Services	0%	0%	0%	Aug/16 - April/18		Not Started
	c. Take steps to understand the communication needs of the community by surveying residents.	Manager of Corporate Communications & French Language Services	5%	25%	50%	Apr/16 - Oct/18		In Progress
	d. Conduct an employee engagement survey in 2016 and in 2018.	Manager of Corporate Communications & French Language Services	5%	30%	50%	Apr/16 - Oct/18		In Progress
	e. Co-ordinate and deliver the Women in Government initiative.	Deputy City Clerk	33%	75%	100%	Mar/16 - Dec/16		Complete
	f. Build planning knowledge in the community through bi-annual Planning 101 and 102 sessions open to the public, Councillors and staff.	Director of Planning Services	10%	20%	20%	Jan/17 - ongoing		In Progress
	g. Develop and execute a communication plan to encourage residents to participate in all solid waste programs, including home visits.	Director of Environmental Services/Manager of Corporate Communications	5%	20%	60%	May/16 - May/21		In Progress
Driovit	C Work with magazanant to accure that all steff is working towards the came goals with a survey with the control of the came o							
Priority Actions	C. Work with management to ensure that all staff is working towards the same goals, with accountabilities for senior staff linked to Council's strategic plan. a. Connect talent management systems to strategic plans, objectives and goals.							
Actions	Complete a performance planning and development process form for all non-union staff employees.	Director of Human Resources and Organizational Development/SMT	0%	0%	25%	Jan/17 - Jun/18		In Progress
	Develop a pool of resources, support, training, and tools to enhance leadership competencies within CGS.	Director of Human Resources and Organizational Development	75%	75%	Ongoing	Jan/15 - ongoing		In Progress
	3. Continue to invest in our leaders through participation in the Northern Leadership Program.	Director of Human Resources and Organizational Development	Ongoing	Ongoing	Ongoing	Ongoing		In Progress

	b. Develop strategic implementation plans and enhanced corporate-wide business planning processes.							
	 Develop a process to achieve strategic plans and business plans for each Division of CGS. 	CAO & SMT	0%	0%	75%	Jan/17 - Dec/18		In Progress
riority	D. Emphasize the relationship between governance, community engagement and information, in support of better decision-making.							
ctions	a. Review all municipal incentive programs and one-time line items to determine if efficiencies can be found by consolidating programs.	CAO	0%	0%	15%	Jan/17 - Dec/17		In Progress
	b. Enhance partnerships and liaisons with other levels of government through an integrated stakeholder relations plan and identification of best practices as new initiatives emerge.	CAO/Director of Economic Development	0%	20%	75%	Jan/17 - Dec/17		In Progress
	1. Define staff roles and responsibilities for coordination of intergovernmental relationships and coordination of grant applications.	CAO	0%	0%	0%	July/17 - Dec/17		Not Started
	c. Develop a revised community funding policy to best identify resources and monies for organizations, and monitor success.							
	2. Review and evaluate annual community partnership grants and develop an application and evaluation process.	Director of Leisure Services	20%	30%	100%	Feb/16 - Dec/16		Complete
	d. Adopt better business processes to promote, inspire and follow the direction given by Council to achieve these goals.							
	1. Enhance accountability, performance and quality of capital projects by way of a comprehensive review of practices and processes, and implementation	of	30%	50%	65%	Oct/14 - Dec/17		In Progress
	best practices in project delivery.	Director of Engineering Services						
	2. Develop an Enterprise GIS Strategic Plan.	Manager of Software and Business Applications/Director of Planning Services	60%	60%	99%	17-Jan	17-Sep	In Progress
	3. Review POA collections process, ensuring that all available tools are implemented effectively and that uncollectable fines are written off in a timely fashion.	Deputy City Clerk	10%	50%	50%	Jan/16 - Dec/16	Jan/16 - Nov/17	In Progress
	4. Review and merge CGS and Library mail delivery systems.	Deputy City Clerk	100%	100%	100%	July/15 - Jan/16		Complete
	e. Refine reporting mechanisms to Council, enabling them to make better decisions.							
	Develop and implement a standardized framework for Council reports including educating users on effective report writing for the purposes of clear, coherent and consistent provision of information.	Manager of Corporate Communications & French Language Services/Deputy City Clerk	10%	10%	75%	Sept/16 - Sept/17		In Progress
	f. Complete regular review of Council Procedure By-Law.	City Clerk	0%	0%	10%	Jan/17 - Dec/17		In Progress
		•						

		Lead	% Completed as of June 2016	% Completed as of November 2016	% Completed as of July 2017	Start/End Date	Revised Start/End Date	Status
Priority	A. Determine acceptable levels of infrastructure services.							
Actions	a. Provide infrastructure rationalization as an entire community.							
	Review the standards used for Road Construction.	Director of Roads and Transportation	20%	40%	50%	Sept/15 - Dec/16	Sept/15-Dec/17	In Progress
	b. Reduce the City's transportation infrastructure funding gap.	D:						
	1. Update long term roads financial needs for incorporation into the Long Term Financial Plan.	Director of Roads and Transportation	0%	0%	0%	Jan/17 - Dec/17	Jan/17 - Dec/18	Not Started
	 c. Create and implement a plan to ensure we fund and address critical infrastructure needs. 1. Complete Water/Wastewater Master Plan and update long term financial needs for incorporation into the Long Term Financia 	1						
	1. Complete water/wastewater master Plan and update long term mancial needs for incorporation into the Long Term Financial Plan.	Director of Water/ Wastewater Services	75%	80%	80%	Aug/12 - Sept/17		In Progress
	d. Review service level standards for Water/ Wastewater Services.	Director of Water / Wastewater Services	0%	10%	10%	Sept/16 - Dec/18		In Progress
	e. Develop a Long-term Financial Plan for the replacement and renewal of the City's infrastructure.	Chief Financial Officer	10%	40%	100%	May/16 - Dec/16		Complete
	f. Develop an Asset Management Plan, identifying and addressing life cycle costing of all assets.	Chief Financial Officer	20%	90%	100%	Apr16/ - Nov/16		Complete
	i. Several an Asset Management 1 and Alenthying and dadressing me eyele costing of an assets.	emer rinancial officer						
	g. Provide options for the use of debt financing during this term of Council to achieve infrastructure renewal, replacement and expansion.	CFO / General Manager of Infrastructure Services	50%	70%	100%	Mar/16 - Sept/16		Complete
	h. Develop and present an Emergency Services Optimization delivery model for the entire City to rationalize current Emergency Services							
	facilities and resources and identify future needs.	Chief of Fire & Paramedic Services	45%	75%	100%	Sept/15 - Oct/16		Complete
Priority	B. Improve the quality of roads.							
Actions	a. Identify, maintain and repair priority roads.							
			400/	100/	400/	N/45 N4/40	N=/45 D==/40	In Progress
	1. Update the Roads Asset Management Plan reaffirming the prioritization of road repairs and rehabilitation projects.	Director of Roads and Transportation	10%	10%	10%	Nov/15 - Mar/18	Nov/15 - Dec/18	iii Flogress
	2. Analyze the road network every two years.	Director of Roads and Transportation	0%	100%	100%	Jan/17 - Dec/17		Complete
	3. Analyze the sidewalk network every two years.	Director of Roads and Transportation	0%	100%	100%	Jan/17 - Dec/17		Complete
	4. Inspect bridges every two years.	Director of Roads and Transportation	0%	90%	100%	Jun/16 - Dec/16		Complete
	5. Establish a Rural to urban cross-section conversion policy	Director of Roads and Transportation	50%	75%	85%	Jan/16 - Dec/17		In Progress
Priority	C. Complete the Transportation Master Plan.							
	a. Review and modify the transit system with a focus on reliability, convenience and safety, as well as connecting neighborhoods and							
Actions	communities.							
	1. Develop a Transit Master Plan.	Director of Transit Services	0%	0%	0%	Jul/16 - Dec/17		Not Started
	Implement transit wayfinding protocols and strategies.	Director of Transit Services	0%	100% 95%	100% 100%	May/16 - Aug/17		Complete
	 b. Complete the Transportation Master Plan. D. Provide quality multimodal transportation alternatives, for roads, transit, trails, paths and sidewalks, and connect neighbourhoods and 	Director of Roads and Transportation	95%	95%	100%	Jun/11 - Dec/16		Complete
Duiauitu	communities within Great Sudbury.							
Priority Actions	a. Complete a full Multimodal Transportation Plan.							
Actions	Inplement Active Transportation policies as identified in the Transportation Master Plan.	Director of Roads and Transportation	0%	0%	50%	Apr16/ - Mar/18		In Progress
	Implement Network Hansportation policies as identified in Transit Master Plan.	Director of Transit Services	0%	0%	0%	Jan18/ - Dec/19		Not Started
	b. Implement the policies and strategies identified in an improved and updated full multimodal transportation plan.	Director of Transit Services	070	070	070	Jan 10, Dec, 13		Not Started
	1. See Priority C, a and b.	Director of Roads and Transportation	0%	0%	0%	Apr/18 - Ongoing		Not Started
	233, 0.33.2							
	c. Establish an Active Transportation Coordinator position to facilitate the development of the City's active transportation network.	Director of Roads and Transportation	50%	100%	100%	Mar/16 - Sept/16		Complete
	d. Develop a Sidewalk Priority Policy for constructing new sidewalks	Director of Roads and Transportation	50%	75%	90%	Jan/16 - Dec/16	Jan/16-Nov/17	In Progress
	De. evelop a Complete Streets Policy	Director of Roads and Transportation	0%	0%	20%	Jan/17 - Mar/18		In Progress
			F00/	00%	4000/	NA/AC C/AC		Commission
	f. Review the taxi and ridesharing models and prepare Vehicle for Hire By-Law.	Executive Director of Administrative Services	50%	90%	100%	Mar/16 - Sept/16		Complete
Priority	E. Establish sub-watershed studies and source water protection plans.							
Actions	a. Fund, undertake and complete watershed studies approved by Council in 2006.							
	 Complete nine watershed studies as part of the MOECC funding agreement. 	Director of Roads and Transportation	5%	20%	50%	Feb/16 - Mar/19		In Progress
	e. Prioritize, fund, undertake and complete seven remaining watershed studies.	Director of Roads and Transportation	0%	0%	5%	Jan /19 - Dec/23		In Progress
	b. Implement policies contained in Greater Sudbury Source Protection Plan.	Director of Water/ Wastewater Services	10%	15%	15%	Mar/16 - Dec/18		In Progress
Priority	F. Developing sustainable stormwater funding.							
Actions	a. Establish an affordable funding structure.							
	1 Undertake a review of stammustar funding practices in other revisionalities and practice are	Director of Boods and Transportation	75%	100%	100%	Nov/15 - Dec/16		Complete
	1. Undertake a review of stormwater funding practices in other municipalities and provide recommendations for CGS	Director of Roads and Transportation						
			0%	0%	35%	Nov/16 - Dec/17	Nov/16 Max/10	In Progress
	2. Update long term stormwater financial needs for incorporation into the Long Term Financial Plan	Director of Roads and Transportation	U%	U%	3370	MON/10 - DEC/1/	Nov/16-Mar/18	III Flugiess
	b. Create a plan for implementation.	Director or Roads and Transportation						
	Inplement stormwater management infrastructure in accordance with the Long Term Financial Plan.	Director of Roads and Transportation	0%	0%	0%	Jan/18 - Dec/28		Not Started
			070	0/0	070	July 10 Decy 20		