

[REDACTED]  
357 Marion Street  
Sudbury ON P3E 3H3

On Fri, Oct 28, 2016 at 8:16 AM, Brendan Adair <[Brendan.Adair@greatersudbury.ca](mailto:Brendan.Adair@greatersudbury.ca)> wrote:

Hi [REDACTED]

Thank you for your response. Respectfully, we cannot be held accountable for the statement(s) of a citizen at a meeting or otherwise and with that, I maintain that all complaints are actioned by the department.

Not able to locate what meeting you are referring to being held on October 19, 2016 in the recent meeting dates, I can advise that all public meeting minutes are posted at the following location  
<http://www.greatersudbury.ca/inside-city-hall/councilcommittee-meetings/>

Respectfully

Brendan Adair  
Manager of Security and By-Law Services  
City of Greater Sudbury  
tel: [705-674-4455](tel:705-674-4455) ext: 2295

>>> <[REDACTED] 10/27/2016 11:52 PM >>>

At the October 19, 2016 public hearing, the owner of the 98 Edmund Street property in the course of his submissions to the Committee stated that [REDACTED] has been calling By-Law Officers repeatedly, and that's why the By-Law Officers don't contact us.

Obviously there is a significant difference between your response and the statement made by the owner to the Committee, and heard by my neighbours who attended the public hearing.

Can you confirm that the statement of the owner is or is not contained in the Minutes of the October 19, 2016 public hearing?

Thank you.

Sent from my BlackBerry 10 smartphone on the Bell network.

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**From:** Brendan Adair  
**Sent:** Thursday, October 27, 2016 6:49 PM  
**To:** [REDACTED]  
**Cc:** Fern Cormier; Mayor  
**Subject:** Inquiry- 98 Edmund Complaints

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Hello [REDACTED]

I wanted to extend my thanks for your inquiry about the Bylaw Office that was sent by way of the Mayor's Office. As I understand, you were looking for confirmation that complaints with respect to 98 Edmund Street are handled.

Without outlining all complaints and resolution for matters of this property, I can assure you that regardless of address or complainant, the Bylaw Office takes all complaints seriously and investigates them with an interest to gain compliance. At no point in time would any staff within the Office ignore or disregard a complaint. Speaking generally, I can advise that there are most definitely times where complaints are received and they are unfounded, but this is determined through investigation and not beforehand.

I'm hoping the above educates on the process followed when complaints are received. If I can be of further assistance, please do not hesitate to contact me.

Respectfully,

Brendan Adair  
Manager of Security and By-Law Services  
City of Greater Sudbury  
tel: 705-674-4455 ext: 2295